

## Jasper Chua (LKK Auto)

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**From:** Jasper Chua (LKK Auto)  
**Sent:** May 12, 2020 12:35 PM  
**To:** Chin  
**Cc:** Vic (LKKAuto)  
**Subject:** RE: TP Settlement SKX1051P (CHINA) - LKK REF CC6/CTI20003174/Aha3  
**Attachments:** SLE 1100U.JPG

Without Prejudice

Dear Sir/ Madam,

We refer to the above matter

Please be informed that our principal had further reviewed the matter and based on the available information at hand, your client was moving out from the side road.

Kindly refer to our insured's statement as attached for your reference.

As such, in view of no evidence from your client, we have our principal's instruction and that we are unable to look into your client's claim.

Thank you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Vic (LKKAuto)  
**Sent:** Wednesday, 11 March, 2020 6:03 PM  
**To:** 'Chin'  
**Cc:** Admin A; Vic (LKKAuto)  
**Subject:** RE: TP Settlement SKX1051P (CHINA) - LKK REF CC6/CTI20003174/Aha3

WITHOUT PREJUDICE

Dear Ms Chin,

We refer to the above matter.

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with **any evidence** (if any) your client have to support your claim.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Chin [<mailto:chin@modernautomotive.com.sg>]

**Sent:** Wednesday, 11 March, 2020 3:41 PM

**To:** Vic (LKKAuto)

**Subject:** Re: TP Settlement SKX1051P (CHINA)

Dear Vic

We refer to the above matter.

Kindly confirm settlement as follow:

Repair Cost: \$1,648.84 (Inc GST)

Loss of use (2 days x \$180): \$360.00

Search fee: \$2.00

Total : \$2,010.84

We enclosed herewith our LOD for your perusal and please revert asap.

Thank you

Regards,  
Grace Chin  
Modern Automotive Pte Ltd  
Blk 3023-A, Ubi Road 1 #01-61  
Singapore 408717

Tel: 6748 4422  
Fax: 6747 6720

## Jasper Chua (LKK Auto)

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**From:** Cecilia Low <cecilia.low@sg.cntaiping.com>  
**Sent:** Monday, 11 May 2020 11:17 AM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A; Jasper Chua (LKK Auto)  
**Subject:** RE: OUR REF: SNM20D201024/SLE1100U/CECILIA - Accident Involving SLE1100U (OI : CTI - TBA) and SKX1051P (TP : LKK REF - CC6/CTI20003174/Aha3) on 22/02/2020

Dear Sirs

Please proceed to deny claim as proposed.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

### **Cecilia Low (Ms)**

Senior Executive  
Claims

### **China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Vic (LKKAuto) [mailto:[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)]

**Sent:** Wednesday, 22 April 2020 11:12 AM

**To:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM20D201024/SLE1100U/CECILIA - Accident Involving SLE1100U (OI : CTI - TBA) and SKX1051P (TP : LKK REF - CC6/CTI20003174/Aha3) on 22/02/2020

**LPC REF: SNM20D201024/SLE1100U/CECILIA**

**LKK REF: CC6/CTI20003174/Aha3**

Dear Sirs / Madam,

We refer to the above matter.

We had inspected TP vehicle on a WP basis and TP repairer proposed for a direct settlement.

Enclosed below for your perusal:

- TP estimated cost of repair
- Preliminary advice

We are still pending for evidence from TP repairer.

Based on Insured's Accident Report, TP vehicle was moving out from the side road. In view of no evidence from TP repairer, kindly advise if we can proceed to deny TP claim as per BOLA 14.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Cecilia Low [<mailto:cecilia.low@sg.cntaiping.com>]

**Sent:** Friday, 28 February 2020 3:13 PM

**To:** Mei Kwan (LKKAuto)

**Subject:** RE: OUR REF: SNM20D201024/SLE1100U/CECILIA - Accident Involving SLE1100U (OI : CTI - TBA) and SKX1051P (TP : LKK REF - CC6/CTI20003174/ha3) on 22/02/2020

Dear Sirs

We do not agree on Direct Settlement.

Please refer to our insured driver's statement as attached.

Thank you.

**Cecilia Low (Ms)**

Senior Executive

Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Claims Dept of CTI  
**Sent:** Wednesday, 26 February 2020 11:08 AM  
**To:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** OUR REF: SNM20D201024/SLE1100U/CECILIA - Accident Involving SLE1100U (OI : CTI - TBA) and SKX1051P (TP : LKK REF - CC6/CTI20003174/ha3) on 22/02/2020

Dear Cecilia,

Please revert LKK.

Note : officer in charge – Cecilia 63896530.

\*\*\* Kindly quote our reference number when replying.

Thank you,  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, February 25, 2020 7:46 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SLE1100U (OI : CTI - TBA) and SKX1051P (TP : LKK REF - CC6/CTI20003174/ha3) on 22/02/2020

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Modern Automotive Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:  
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)