

Jasper Chua (LKK Auto)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Monday, 11 May 2020 11:17 AM
To: Vic (LKKAuto)
Cc: Admin A; Jasper Chua (LKK Auto)
Subject: RE: OUR REF: SNM20D201024/SLE1100U/CECILIA - Accident Involving SLE1100U (OI : CTI - TBA) and SKX1051P (TP : LKK REF - CC6/CTI20003174/Aha3) on 22/02/2020

Dear Sirs

Please proceed to deny claim as proposed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Wednesday, 22 April 2020 11:12 AM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM20D201024/SLE1100U/CECILIA - Accident Involving SLE1100U (OI : CTI - TBA) and SKX1051P (TP : LKK REF - CC6/CTI20003174/Aha3) on 22/02/2020

LPC REF: SNM20D201024/SLE1100U/CECILIA

LKK REF: CC6/CTI20003174/Aha3

Dear Sirs / Madam,

We refer to the above matter.

We had inspected TP vehicle on a WP basis and TP repairer proposed for a direct settlement.

Enclosed below for your perusal:

- TP estimated cost of repair
- Preliminary advice

We are still pending for evidence from TP repairer.

Based on Insured's Accident Report, TP vehicle was moving out from the side road. In view of no evidence from TP repairer, kindly advise if we can proceed to deny TP claim as per BOLA 14.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Cecilia Low [<mailto:cecilia.low@sg.cntaiping.com>]

Sent: Friday, 28 February 2020 3:13 PM

To: Mei Kwan (LKKAuto)

Subject: RE: OUR REF: SNM20D201024/SLE1100U/CECILIA - Accident Involving SLE1100U (OI : CTI - TBA) and SKX1051P (TP : LKK REF - CC6/CTI20003174/ha3) on 22/02/2020

Dear Sirs

We do not agree on Direct Settlement.

Please refer to our insured driver's statement as attached.

Thank you.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Claims Dept of CTI
Sent: Wednesday, 26 February 2020 11:08 AM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: OUR REF: SNM20D201024/SLE1100U/CECILIA - Accident Involving SLE1100U (OI : CTI - TBA) and SKX1051P (TP : LKK REF - CC6/CTI20003174/ha3) on 22/02/2020

Dear Cecilia,

Please revert LKK.

Note : officer in charge – Cecilia 63896530.

*** Kindly quote our reference number when replying.

Thank you,
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, February 25, 2020 7:46 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLE1100U (OI : CTI - TBA) and SKX1051P (TP : LKK REF - CC6/CTI20003174/ha3) on 22/02/2020

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Modern Automotive Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)