

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Wednesday, 22 April, 2020 11:12 AM
To: cecilia.low@sg.cntaiping.com
Cc: Admin A; Vic (LKKAuto); Jasper Chua (LKK Auto); Claims Dept of CTI; Alfred Toh
Subject: RE: OUR REF: SNM20D201024/SLE1100U/CECILIA - Accident Involving SLE1100U (OI : CTI - TBA) and SKX1051P (TP : LKK REF - CC6/CTI20003174/Aha3) on 22/02/2020
Attachments: TP ESTIMATE - MARKED (FINALIZED).pdf; Preliminary Advice.pdf

LPC REF: SNM20D201024/SLE1100U/CECILIA
LKK REF: CC6/CTI20003174/Aha3

Dear Sirs / Madam,

We refer to the above matter.

We had inspected TP vehicle on a WP basis and TP repairer proposed for a direct settlement.

Enclosed below for your perusal:

- TP estimated cost of repair
- Preliminary advice

We are still pending for evidence from TP repairer.

Based on Insured's Accident Report, TP vehicle was moving out from the side road. In view of no evidence from TP repairer, kindly advise if we can proceed to deny TP claim as per BOLA 14.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Cecilia Low [<mailto:cecilia.low@sg.cntaiping.com>]
Sent: Friday, 28 February 2020 3:13 PM
To: Mei Kwan (LKKAuto)

Subject: RE: OUR REF: SNM20D201024/SLE1100U/CECILIA - Accident Involving SLE1100U (OI : CTI - TBA) and SKX1051P (TP : LKK REF - CC6/CTI20003174/ha3) on 22/02/2020

Dear Sirs

We do not agree on Direct Settlement.

Please refer to our insured driver's statement as attached.
Thank you.

Cecilia Low (Ms)
Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Claims Dept of CTI
Sent: Wednesday, 26 February 2020 11:08 AM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: OUR REF: SNM20D201024/SLE1100U/CECILIA - Accident Involving SLE1100U (OI : CTI - TBA) and SKX1051P (TP : LKK REF - CC6/CTI20003174/ha3) on 22/02/2020

Dear Cecilia,

Please revert LKK.

Note : officer in charge – Cecilia 63896530.

*** Kindly quote our reference number when replying.

Thank you,
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, February 25, 2020 7:46 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLE1100U (OI : CTI - TBA) and SKX1051P (TP : LKK REF - CC6/CTI20003174/ha3) on 22/02/2020

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Modern Automotive Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)