

INS. CASE OWNER:

HO Winnie
6568804833

CC4/ASM20003173/Gga3

LKK:
IDAC: 161876

ASSIGNMENT

Surveyor:

XING GUO QIANG

DOI: 25/02/2020

Date / Time : 25/02/2020

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : YN 9032D

Claim No. : S0M02H7D

Name of Insured : HUP HENG BEAN CAKES

Policy No. : P1748178

Insured Tel No. : HP:

Make / Model : ISUZU NHR85AUE4A R1

Excess Sec II :\$ D.O.A: 11/11/2019 10:35

Place of Accident : WHAMPOA MARKET CARPAR

Is driver the owner? (YES /) Nature of Accident :

If NO, Driver Name / Age : SIM BOCK CHYE

OI GIA REPORT: / NO ; TP GIA REPORT: / NO

Driver Tel No. : +65-91871324 (V/L: YES / NO)

Insured Liability : % Final ? Yes / No

GY 4102Z



INSRS:
WSP: J&H MOTOR
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/Time	STAGE	DATE / PIC
GY 4102Z - X	Non-Reporting ltr (1st):	
YN 9032D - NA/INC17001881/s4; 27.01.17	Non-Reporting ltr (2nd):	
25/2 - RMK MTP from TP. (OI report TP overcome his view)	Non-Reporting ltr (Final):	
26/2 - 2nd reminder -> TP	Notification ltr (if non-pickup):	
- TP no AVE.	Call OI:	
- Collection email send TP.	After call ltr to OI:	
- Remind my 4th day dup to GPH.	Documentation Check List: Handler Typist	
- File P&S Admin to close.	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI:	<input type="checkbox"/>
	Authorisation To Act:	<input type="checkbox"/>
	Release Voucher:	<input type="checkbox"/>
	Final Repair Bill:	<input type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / CIA :	<input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD	<input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: S\$ (days) Reduction: % Email Call

FINAL SETTLEMENT Date/Time: Confirm with: Email Call

Final Liability: % (Agreed / Assessed) BOLA S/N No. : If NO or B 28, Ass. Lia :

Repair Cost: S\$

Loss of Rental (LOR): S\$ (days)

Loss of Use (LOU): S\$ (\$ x days)

Loss of Income (LOI): S\$ (\$ x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search S\$

Medical: S\$

Disbursement: S\$ (e.g. Tow/ Independent)

Legal Cost S\$

Total: S\$ Global Sum S\$:

FINAL PAYMENT Date/Time: Confirm with: Email Call

Payee 1: S\$ Name 1:

Payee 2: (Strike if N.A.) S\$ Name 2:

Payee 3: (Strike if N.A.) S\$ Name 3:

Handwritten notes: 26/3/2020, 25/03/20

ASSIGNED BY

Enl. REP: AXA

ASSIGNMENT

(-2020)

From: _____ Date: _____
 Estimated Cost: _____
 OD (TP/WS/TP RES/OD RES/EVA/INV/MV)
 To Inspect Vehicle No: _____
 at Workshop m/s IL H Motor
 of _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____
 (Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.
 Bal. or Market Value: \$2000
 IDAC Accident Rpt: _____ Consistent?: Yes or No
 GIA / PR Seen: _____ Consistent?: Yes or No
 Est. Repairs: 5 days Res.: Yes or No
 Lum Sum: 20 % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

Veh No: 6Y402Z (r Regn: 24 Mar 2005)
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: Nissan URVAN c.c. 2953
 Colour: Silver A/C: Insured / Std / NI / NA
 Sp. Reading: 258479 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: JNIMG4E2580712906
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Order / Jammed / Leaked / Burnt or
 Brake: Order / Jammed / Leaked / Burnt or
 Modi: Oil / S/Rim / STD A/Rim or
 Tyre Size: F: 195 R15
 R: 11
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Condor
 Front R/Bal. 5 mm Rear R/Bal. 5 mm
 L/Bal. 5 mm L/Bal. 5 mm
 D.O.A. 11-11-19 w/s D.O.I. 25-02-20 2pm
 Survey held at _____
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
TA O/S
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>COE: 400</u>
	<u>v/s \$2600/-</u>
	<u>(Red = 4) 85388 / 571)</u>

Date/Time, File Pass to? : Prel. Report
 : Final Report
 1) _____
 Date/Time, File Return to? _____
 2) _____
 Report Format: _____
 Lump Sum / H.P.R. (\$) _____

Days Of Repair: _____
 Resurvey No. of Trip: _____

Add Fee: Site Insp (\$) _____
 Interview (\$) _____
 Tech. Invs (\$) _____
 Weekend (\$) _____

Survey Fee: _____
 Transportation: _____
 3 + RS. \$ _____
 Photos _____
 Other: _____
 TOTAL _____

J & H MOTOR

BLK 10 ANG MO KIO INDUSTRIAL PARK 2A #01-03
ANG MO KIO AUTOPOINT SINGAPORE 568047
TEL: 64835595 HP/96365090 FAX: 64835895
Business Registration No: 51395200D
GST Registration No: 51395200D
EMAIL:shchua@taichengmotor.com

YOUR REF:
OUR REF:

DATE: 24.02.20

AXA INSURANCE SINGAPORE PTE LTD
8 SHENTON WAY #24-01
AXA TOWER
SINGAPORE 068811

ATTN: THE MOTOR CLAIM DEPT
THIRD PARTY

Accident Along Road 1 Whampoa Drive Involving Vehicle GY4102Z
And YN9032D On 11.11.19

Cost of repair to damage vehicle GY4102Z claiming against your
Insured YN9032D

<u>Description (Netts)</u>	<u>QTY</u>	<u>Price</u>	
front fender / <i>bul</i>	1	\$ 760.80	578
front signal lamp / <i>mis</i>	1	\$ 210.00	126.1
front headlamp / <i>CRA</i>	1	\$ 555.80	395.5
front headlamp panel / <i>X repair</i>	1	\$ 490.80	X
front bumper / <i>CRA</i>	1	\$ 786.40	484.4
front fog lamp garnish / <i>scr.</i>	1	\$ 160.40	78.6
front bumper side retainer / <i>re</i>	1	\$ 110.90	55.35
front bumper retainer top bracket / <i>BT</i>	1	\$ 130.80	} 91.7
front bumper retainer lower bracket / <i>BT</i>	1	\$ 65.30	
		\$ 3,270.20	1809.65
	Parts Less 10%	\$ 327.02	
		\$ 2,943.18	1628.68

Special netts
front bumper fog lamp / *CRA* \$ 292.70 232.2

Miscellaneous:
supply of clips / *MCL* \$ 30.00 /
door side marking sticker / *MCL* \$ 28.00 /
door centre sticker / *MCL* \$ 80.00 20
door centre chrome moulding / *MCL* \$ 70.00 20

98

> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	976W
Vehicle Details	
Vehicle No.:	GY4102Z
Vehicle to be Exported:	No
Intended Deregistration Date:	25 Feb 2020
Vehicle Make:	NISSAN
Vehicle Model:	URVAN 5DR
Primary Colour:	Silver
Manufacturing Year:	2005
Engine No.:	ZD30047170
Chassis No.:	JN1MG4E25Z0712906
Maximum Power Output:	-
Open Market Value:	\$22,193.00
Original Registration Date:	24 Mar 2005
First Registration Date:	24 Mar 2005
Transfer Count:	2
Actual ARF Paid:	\$1,110.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	23 Mar 2020
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	5
PQP Paid:	\$27,286.00
COE Rebate Amount:	\$400.00
Total Rebate Amount:	\$400.00
Message	
Please note that all future COE renewals for this vehicle can only be for a 5-year period, subject to the statutory lifespan (if applicable) of the vehicle.	

The information contained herein is correct as at 25 Feb 2020

◀ Service Request Details

Claim
SOM02H7D

Reference
None ✎

Loss Date
November 11, 2019

Report Date
Feb 25, 2020 8:48:11 AM

Request Date
February 25, 2020

Due Date
March 3, 2020

Vendor Name
LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss
Third Party Vehicle Damage

Services
Pending verification - Direct Settlement

Sur: AA

P. MR CHUA

T: 10.230.11 25/2/20

V/LM

B. ✓

Actions

Next Step
Agree to perform service

Vehicle Information

Incident Vehicle Registration #
GY4102Z

MODEL
URVAN SDR

Service Address

51 Ubi Avenue 1, #01-25, . . , 408933

Primary Contact/Insured

HUP HENG BEAN CAKES MAKER
3017 BEDOK NORTH STREET 5, #02-15, 486121, Singapore
63448582

Claim Handler

HO Winnie
6568804833
winnie.ho@axa.com.sg

Additional Instructions
TP - CHENG TAI MOTOR

- 1
Messages
 - Invoices
 - History
 - 5
Documents
 - Assessment
 - Metrics
 - Notes
-

New Message

TYPE ?

SENT 2/25/20 10:16 AM

FROM HO Winnie

SUBJECT TP - GY4102Z

BODY TP - TAI CHENG MOTOR

←

DHIWAR Namrata

From: shchua@taichengmotor.com
Sent: Monday, February 24, 2020 4:59 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: [EXTERNAL] Re: Accident involving GY4102Z / YN9032D on 11.11.19
Attachments: IMG.pdf

Categories: Namrata

Dear sir,

Attach documents for the said accident. please let us have the list of surveyors from your good office for the nomination to survey the damaged vehicle.

Thank You.

Venue: 10 AMK INDUSTRIAL PARK 2A
AMK AUTOPOINT #01-03
SINGAPORE 568047

Please contact Mr Chua

With regards
J&H MOTOR
Chua Sek How
96365090

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 25 March 2020 12:05 PM
To: shchua@taichengmotor.com
Cc: Admin A
Subject: RE: [EXTERNAL] Re: Accident involving GY4102Z / YN9032D on 11.11.19 *** LKK REF : CC4/ASM20003173/Gga3

Your Ref: **GY 4102Z** Without Prejudice
Our Ref: CC4/ASM20003173/Gga3

Dear Sirs/Madam,

ACCIDENT INVOLVING YN 9032D(AXA) & GY 4102Z ON 11/11/2019

We refer to the above matter.

We have reviewed the matter and we are of the view that our driver is not liable for the accident. Based on our insured report, your client overtake his car and thus leads to the collision.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 Auto
Consultants
Pte Ltd *Save the Earth. Print only when necessary.*

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 25 March 2020 10:00 AM
To: shchua@taichengmotor.com

 **TP - WP - GY4102Z - CONFLICTING VERSION - REJECT TP CLAIM**

Type

 Question

Message

Hi all, pls reject TP claim, unless TP furnish strong evidence.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM20003173/Gga3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:WINNIE

Date : 31-03-2020



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YN 9032D ✓	Veh. Inspected	GY 4102Z
Policy No.	P1748178 ✓	Coverage (\$)	0.00
Claim No.	S0M02H7D ✓	Excess (\$)	0.00 ✓
Assign From		Assign Date	25/02/2020 ✓

2. Vehicle Particulars & Condition

Make & Model	NISSAN URVAN ✓	c.c	2953 ✓
Engine No.	HIDDEN ✓	Year of Reg.	2005 ✓
Chassis No.	JN1MG4E25Z0712906	Colour	SILVER ✓
Odometer	258479 ✓	Steering	IN ORDER ✓
Brakes	IN ORDER ✓	Modification	NIL ✓
General	GOOD ✓		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195 R15 ✓	CONDOR ✓	5 mm ✓
L/H Front Tyre	195 R15 ✓	CONDOR ✓	5 mm ✓
R/H Rear Tyre	195 R15 ✓	CONDOR ✓	5 mm ✓
L/H Rear Tyre	195 R15 ✓	CONDOR ✓	5 mm ✓

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION.
DAMAGES SEE DETAILS. ✓

5. General Information

Accident Date	11/11/2019 ✓	Inspection Date	25/02/2020 ✓
Survey held at	J&H MOTOR BLK 10 ANG MO KIO IND PARK 2A #01-03 ANG MO KIO AUTO POINT SINGAPORE 568047 ✓		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. ✓

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days ✓
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GY 4102Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT FENDER (N) (CONSISTENT)	BUCKLED	760.80	578.00
1	FRONT SIGNAL LAMP(N) (CONSISTENT)	MISSING	210.00	126.10
1	FRONT HEADLAMP (N) (CONSISTENT)	CRACKED	555.80	395.50
1	FRONT HEADLAMP PANEL (N) (CONSISTENT)	TO REPAIR SEE LABOUR	490.30	-
1	FRONT BUMPER (N) (CONSISTENT)	CRACKED	786.40	484.40
1	FRONT FOG LAMP GARNISH (N) (CONSISTENT)	SCRATCHED	180.40	78.60
1	FRONT BUMPER SIDE RETAINER (N) (CONSISTENT)	DEFORMED	110.90	55.35
1	FRONT BUMPER RETAINER TOP BRACKET (N) (CONSISTENT))	BENT	130.30	91.70
1	FRONT BUMPER RETAINER LOWER BRACKET (N) (CONSISTENT))	BENT	65.30	-
	LESS 10% DISCOUNT		-327.02	-180.97
			2,943.18	1,628.68
SPECIAL NETT ITEMS				
1	FRONT BUMPER FOG LAMP (SN) (CONSISTENT)	CRACKED	292.70	232.20
1	CLIPS (SN) (CONSISTENT)	NECESSARY	30.00	30.00
1	DOOR SIDE MARKING STICKER (SN) (CONSISTENT)	NECESSARY	28.00	28.00
1	DOOR CENTRE STICKER (SN) (CONSISTENT)	NECESSARY	80.00	20.00
1	DOOR CENTRE CHROME MOULDING (SN) (CONSISTENT)	NECESSARY	70.00	20.00
			500.70	330.20
LABOUR				
	TO REMOVE ACCIDENT AFFECTED WIRING TO FACILITATE REPAIR REMOVAL OF NECESSARY PARTS TO FACILITATE CHANGING OF FENDER CHARGE OF HEADLAMP PANEL.		380.00	80.00
	TO REMOVE DAMAGED PARTS ,KNOCKING FLATTENING REAR PANEL FIXING AND ALIGN OF PARTS.INCLUSIVE OF THE REPAIR OF FRONT HEADLAMP PANEL.		650.00	500.00
	TO RESPRAY OF ACCIDENT AFFECTED PORTION ,MAINLY FRONT DOOR FRONT HEADLAMP PANEL ,FRONT PANEL ,FRONT FENDER ,BUMPER ETC.		900.00	700.00

Report Ref No. CC4/ASM20003173/Gga3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO ANTI RUST ACCIDENT PORTION .		80.00	60.00
			2,010.00	1,340.00
GRAND TOTAL			5,453.88	3,298.88
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,600.00

Report Ref No. CC4/ASM20003173/Gga3q2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim#	S0M02H7D	Vehicle Information	Incident Vehicle Registration #	GY4102Z
Reference	CC4/ASM/00001173/Gpa3a2	Make	Model	TPVD NISSAN URVAN SDR
Loss Date	11 November 2019	Service Address	51 Ubi Avenue 1, #01-25, ... 408933	
Report Date	25 Feb 2020 8:48:11 AM	Primary Contact/Insured	HUP HENG BEAN CAKES MAKER 3017 BEDOK NORTH STREET 5, #02-15, 486121, Singapore 63448582	
Request Date	25 February 2020	Claim Handler	HO Winnie 654804833 winnie.hoe@axa.com.sg	
Due Date				
Vendor Name	LKX AUTO CONSULTANTS PTE LTD (TP)			
Type of Loss	Third Party Vehicle Damage			
Services	Pending verification - Direct Settlement			

Actions

Next Step: Wait for Approve Invoice

Add Invoice

Additional Instructions TP - CHENG TAI MOTOR

- 1. Messages Invoices History Documents Assessment Metrics Notes

Document Type:

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKXInvoice1 (10).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	31 March 2020

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKInspection (2).pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	31 March 2020
LKXAdjustment1a (2).pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	31 March 2020
LKX SURVEY PHOTO.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	25 March 2020
REJECTION EMAIL TO TP.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	25 March 2020
TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKX AUTO CONSULTANTS PTE LTD (TP)	27 February 2020
TP - IA.pdf	Forms / Claim Documents	Assessment	LKX AUTO CONSULTANTS PTE LTD (TP)	27 February 2020
GY410ZZ - TP CIA REPORT.PDF	Reports & Statement	Accident statement	HO Winnie	25 February 2020
YWP03ZD - OI CIA REPORT.PDF	Reports & Statement	Accident statement	HO Winnie	25 February 2020
ESTIMATE & GY410ZZ TP CIA.pdf	Forms / Claim Documents	Estimate / Quotation	DHWAR Namrata	25 February 2020
TP PRI EMAIL FROM WORKSHOP.mpeg	Letters and Correspondence	Workshop	DHWAR Namrata	25 February 2020
TP PRI EMAIL FROM WORKSHOP.pdf	Letters and Correspondence	Workshop	DHWAR Namrata	25 February 2020