

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

### CLAIM SUBFOLDER TRACKING

| Case | Notified                                | Est Submitted | Adj Assigned                                      | Adj Rpt                                               | Adj Submitted                                   | Ins Auth'ed | Status                                                          |
|------|-----------------------------------------|---------------|---------------------------------------------------|-------------------------------------------------------|-------------------------------------------------|-------------|-----------------------------------------------------------------|
| Main | 10 Mar 2020<br><a href="#">Edit Reg</a> |               | 25 Feb 2020 00:00<br><a href="#">Edit Adj Rpt</a> | <b>S\$10,322.92</b><br><a href="#">Edit Estimates</a> | <b>S\$10,322.92</b><br><a href="#">View Rpt</a> |             | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main                                                                                                                                                                                                                                                                                         | Reference | Claim Details                                                                                                                                          | Documents  | <a href="#">Show All</a>                                   |         |             |              |            |       |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|--------------------------------------------------------------------------------------------------------------------------------------------------------|------------|------------------------------------------------------------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right; border: 1px solid black; padding: 2px;">[Created by adjuster]</span>                                                                                                                                                               |           |                                                                                                                                                        |            |                                                            |         |             |              |            |       |
| Insured: <b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R                                                                                                                                                                                                                    |           |                                                                                                                                                        |            |                                                            |         |             |              |            |       |
| Main Claimant: <b>TEO LAY KIM</b>                                                                                                                                                                                                                                                            |           |                                                                                                                                                        |            |                                                            |         |             |              |            |       |
| Vehicle Reg. No.: <b>SLK8823P</b>                                                                                                                                                                                                                                                            |           | Date of Loss: 21/02/2020 18:00 - :59<br><span style="border: 1px solid black; padding: 2px;">[36 Months and 12 Days From LTA Reg Date (Man Yr)]</span> |            |                                                            |         |             |              |            |       |
| Claim Type: <b>TP / MCT20020434</b>                                                                                                                                                                                                                                                          |           | Policy/Cover Note No.: MCOM0015                                                                                                                        |            |                                                            |         |             |              |            |       |
| Vehicle Reg. No. (Insured): <b>SH8774E</b>                                                                                                                                                                                                                                                   |           | Policy No. (Claimant):                                                                                                                                 |            |                                                            |         |             |              |            |       |
|                                                                                                                                                                                                                                                                                              |           | Excess:                                                                                                                                                |            |                                                            |         |             |              |            |       |
| Repairer: <b>Woon Meng Motor Pte Ltd (Bukit Batok)</b> 50 Bukit Batok Street 23,, #01-06 Midview Building, 659578 Bukit Batok - Tel: 6316 1131                                                                                                                                               |           |                                                                                                                                                        |            |                                                            |         |             |              |            |       |
| Handling Insurer: <b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100 ... [Handled by <b>Bhargavi Purushothaman Dhanya</b> ]                                                                                                                                                   |           |                                                                                                                                                        |            |                                                            |         |             |              |            |       |
| Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... <span style="border: 1px solid black; padding: 2px;">[Final Rpt due 05/03/2020]</span>                                                                                           |           |                                                                                                                                                        |            |                                                            |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b>                                                                                                                                                                                                                                                              |           |                                                                                                                                                        |            | <a href="#">View All</a> <a href="#">Compose Case Mail</a> |         |             |              |            |       |
| <ul style="list-style-type: none"> <li>III_SG (22/05/2020): <b>Alert - Adj Mandate Approved (S\$12995.52) - SLK8823P - Claim Handler: Bhargavi P...</b></li> <li>III_SG (10/03/2020): <b>Alert - Adj Mandate Approved (S\$0.00) - SLK8823P - Claim Handler: Bhargavi Purus...</b></li> </ul> |           |                                                                                                                                                        |            |                                                            |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a> </span>                                                                                                              |           |                                                                                                                                                        |            |                                                            |         |             |              |            |       |
| Due Date                                                                                                                                                                                                                                                                                     | Priority  | Type                                                                                                                                                   | Task Group | Subject                                                    | Handler | Assigned By | Completed On | Created On | Done? |
| No results.                                                                                                                                                                                                                                                                                  |           |                                                                                                                                                        |            |                                                            |         |             |              |            |       |



## Claim Documents

**\*SLK8823P (MCT20020434)**  
**[SH8774E]**  
**TP**  
**TEO LAY KIM**  
**Feb 21 2020 6:00PM**  
**[COMFORT TRANSPORTATION PTE LTD]**  
**Woon Meng Motor Pte Ltd**

[Upload Documents](#)
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[Compose New Letter](#)

**View**
[View in Browser](#)

| Photos/Images |                 |                                   |  |           |       |
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| 3 per page    |                 |                                   |  |           |       |
| No            | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) |  | Thumbnail | Print |
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| Photos/Images |                 |                                            | 3 per page | ✓     |
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| Documentation |                 |                                            | 1 per page | ✓     |
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| 3             | 06/03/20 15:23  | SLK 8823P GIA REPORT TP                    | Load TIF   |       |
| 4             | 11/03/20 13:15  | TP ESTIMATE-MARKED                         | Load PDF   |       |
| 5             | 27/03/20 17:18  | LOD AND OTHER DOCUMENTS                    | Load PDF   |       |
| 6             | 02/06/20 14:05  | DISCHARGE VOUCHER                          | Load PDF   |       |
| 7             | 02/06/20 14:05  | RENTAL RECEIPT                             | Load PDF   |       |
| 8             | 02/06/20 14:05  | WORKSHOP INVOICE                           | Load PDF   |       |
| No            | Finalized On    | India International Insurance Pte Ltd (HQ) | Thumbnail  | Print |
| 1             | 26/02/20 08:40  | Singapore Accident Statement               | Load PDF   |       |

## Documents Checklist

### DOCUMENTS CHECKLIST

Reset Save Print

There are no document checklists configured.

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

**VEHICLE DAMAGE INSPECTION REPORT****Our File No:** CC4/III20003155/R1GS3S2**Date:** 02/06/2020**REFERENCE**

|                              |                                       |                             |             |
|------------------------------|---------------------------------------|-----------------------------|-------------|
| Handling Insurer:            | India International Insurance Pte Ltd | Policy No:                  | MCOM0015    |
| <b>Claimant Vehicle No :</b> | SLK8823P                              | <b>Insured Vehicle No :</b> | SH8774E     |
| Date of Loss:                | 21/02/2020                            | Nature of Claim:            | TP          |
|                              |                                       | Claim No:                   | MCT20020434 |

**DESCRIPTION & IDENTIFICATION OF VEHICLE**

|                             |                                   |             |                   |
|-----------------------------|-----------------------------------|-------------|-------------------|
| Reg No:                     | <b>SLK8823P</b>                   | Engine No:  | 2ARU362999        |
| Make & Model:               | TOYOTA CAMRY, 2.5 (A)             | Chassis No: | MR053AK5004011862 |
| Reg. Date:                  | 09/02/2017 (Man. Year: 2016)      | Odometer:   | 40512 km          |
| Colour:                     | Grey                              |             |                   |
| Engine Capacity:            | 2494 cc                           |             |                   |
| Market Value/New Car Price: | N/A                               |             |                   |
| Sum Insured (\$\$):         | <b>Market Value/New Car Price</b> |             |                   |

**CONDITION OF VEHICLE AT THE TIME OF SURVEY**

|                          |      |                         |     |                          |     |
|--------------------------|------|-------------------------|-----|--------------------------|-----|
| General Condition:       | Fair | Steering (Serviceable): | Yes | Footbrake (Serviceable): | Yes |
| Handbrake (Serviceable): | Yes  | Engine Modification:    | No  | Pre-accident Condition:  |     |

**CONDITION OF TYRES**

|                   |               |                  |               |
|-------------------|---------------|------------------|---------------|
| Front Tyre Size:  | 215/55 R17    | Rear Tyre Size:  | 215/55 R17    |
| Front Left Side:  | Michelin 6 mm | Rear Left Side:  | Michelin 6 mm |
| Front Right Side: | Michelin 6 mm | Rear Right Side: | Michelin 6 mm |

*The above values represent the remaining tyre treads depth*

| <b>COST OF CLAIMS</b>                             | <b>Repairer's</b> | <b>Adjuster's</b> | <b>Difference</b> | <b>Diff %</b> |
|---------------------------------------------------|-------------------|-------------------|-------------------|---------------|
| Parts                                             | 10,768.37         | 6,902.92          | 3,865.45          | 35.90         |
| Miscellaneous Items                               | 0.00              | 0.00              | 0.00              |               |
| Labour                                            | 4,100.00          | 3,420.00          | 680.00            | 16.59         |
| Paintwork Labour                                  | 0.00              | 0.00              | 0.00              |               |
| Towing                                            | 0.00              | 0.00              | 0.00              |               |
| <b>Gross Total (\$\$)</b>                         | <b>14,868.37</b>  | <b>10,322.92</b>  | <b>4,545.45</b>   | <b>30.57</b>  |
| <b>+ GST 7.00/7.00% (\$\$)</b>                    | 1,040.79          | 722.60            | 318.19            | 30.57         |
| <b>Nett Amount (\$\$)</b>                         | <b>15,909.16</b>  | <b>11,045.52</b>  | <b>4,863.64</b>   | <b>30.57</b>  |
| <b>+ Car Rental (13.0 x S\$150.00/day) (\$\$)</b> |                   | 1,950.00          |                   |               |
| <b>Nett Liability (\$\$)</b>                      |                   | <b>12,995.52</b>  |                   |               |

**INSPECTION**

|                             |                          |                                                                                                                 |
|-----------------------------|--------------------------|-----------------------------------------------------------------------------------------------------------------|
| Date of Assignment:         | 25/02/2020               |                                                                                                                 |
| Date Inspected:             | 25/02/2020 Inspected At: | Woon Meng Motor Pte Ltd (Bukit Batok)<br>50 Bukit Batok Street 23,, #01-06 Midview Building<br>Singapore 659578 |
| Estimated Period of Repair: | 12.0 days                |                                                                                                                 |

**Adjuster:** MOHD RASUL**Manager:** Chong Pui Lin

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

|                      |                                                                                                                                                                              |                                                        |
|----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------|
| <b>Part Source:</b>  | MRM-SG                                                                                                                                                                       | Version: 1.0 (Last Synchronised: 02 Jun 2020)          |
| <b>Parts:</b>        | 143                                                                                                                                                                          | TOYOTA CAMRY 2.5 (A) (Catalogue:Merimen Singapore 1.0) |
| <b>Labour:</b>       | Repairer's                                                                                                                                                                   | (Price-denominated Standard List)                      |
| <b>Print Code:</b>   | (Unsubmitted, no print-code for SLK8823P)                                                                                                                                    |                                                        |
| <b>Validity:</b>     | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |                                                        |
| <b>Further Info:</b> | Items/values not in reference catalogue are prefixed with an asterisk *.                                                                                                     |                                                        |

### Recommended Parts

| No. | Qty | Part No. | Particulars                        | Condition                  | Repairer's  | Amount       |
|-----|-----|----------|------------------------------------|----------------------------|-------------|--------------|
| 1   | 1   |          | *REAR BUMPER                       | Deformed                   | 659.30 FL   | *659.30 FL   |
| 2   | 2   |          | *REAR BUMPER RETAINER              | Necessary                  | 209.60 FL   | *209.60 FL   |
| 3   | 2   |          | *REAR BUMPER REFLECTOR             | Cracked 1pc Only           | 177.20 FL   | *88.60 FL    |
| 4   | 4   |          | *REAR SENSOR                       | Not Working 2pcs Only      | 1,668.80 FL | *834.40 FL   |
| 5   | 10  |          | *CLIPS                             | Necessary                  | 15.00 FL    | *15.00 FL    |
| 6   | 1   |          | *REAR BUMPER REINFORCEMENT         | Bent                       | 397.60 FL   | *397.60 FL   |
| 7   | 1   |          | *REAR BUMPER LOWER GARNISH         | Scratched                  | 183.70 FL   | *183.70 FL   |
| 8   | 1   |          | *REAR END PANEL                    | Bent                       | 657.60 FL   | *657.60 FL   |
| 9   | 1   |          | *REAR END PANEL TOP GARNISH        | Deformed                   | 304.80 FL   | *304.80 FL   |
| 10  | 1   |          | *REAR RUBBER                       | Necessary                  | 302.00 FL   | *302.00 FL   |
| 11  | 1   |          | *REAR SPARE TYRE PANEL             | Buckled                    | 848.50 FL   | *848.50 FL   |
| 12  | 1   |          | *REAR SPARE TYRE PANEL TOP TRIM    | Serviceable                | 382.10 FL   | *- FL        |
| 13  | 2   |          | *REAR LAMP                         | Serviceable                | 849.00 FL   | *- FL        |
| 14  | 1   |          | *REAR LAMP PANEL                   | N/s Bent / O/s Serviceable | 243.60 FL   | *121.80 FL   |
| 15  | 1   |          | *REAR BOOTLID                      | Bent                       | 1,121.60 FL | *1,121.60 FL |
| 16  | 1   |          | *REAR BOOTLID INNER TRIM           | Serviceable                | 383.20 FL   | *- FL        |
| 17  | 2   |          | *REAR BOOTLID HINGE                | Serviceable                | 263.60 FL   | *- FL        |
| 18  | 1   |          | *REAR BOOTLID LOCK                 | Bent                       | 391.80 FL   | *391.80 FL   |
| 19  | 1   |          | *CAMRY                             | Necessary                  | 48.60 FL    | *48.60 FL    |
| 20  | 1   |          | *2.5                               | Necessary                  | 38.60 FL    | *38.60 FL    |
| 21  | 1   |          | *EMBLEM                            | Not Necessary              | 66.80 FL    | *- FL        |
| 22  | 3   |          | *REAR BOOTLID CHROME               | Serviceable                | 416.70 FL   | *- FL        |
| 23  | 1   |          | *REAR MUDGUARD                     | N/s Bent                   | 2,145.00 FL | *1,072.50 FL |
| 24  | 1   |          | *REAR MUDGUARD INNER GARNISH       | N/s Deformed               | 850.00 FL   | *425.00 FL   |
| 25  | 1   |          | *REAR MUDGUARD AIR GRILLE N/S      | Deformed                   | 135.20 FL   | *135.20 FL   |
| 26  | 2   |          | *REAR WINDSCREEN SEALANT           | Not Necessary              | 40.00 FS    | *- FS        |
| 27  | 1   |          | *REAR END PANEL INNER              | Bent                       | 189.60 FL   | *189.60 FL   |
| 28  | 1   |          | *REAR WINDSCREEN MOULDING          | Necessary                  | 88.30 FL    | *88.30 FL    |
| 29  | 1   |          | *REAR SPARE TYRE SIDE PANEL N/S    | Buckled                    | 136.60 FL   | *136.60 FL   |
| 30  | 4   |          | *REAR SENSOR COVER                 | Cracked 2pcs Only          | 107.60 FL   | *53.80 FL    |
| 31  | 1   |          | *REAR SPARE TYRE OUTER LOWER BOARD | Cracked                    | 394.40 FL   | *394.40 FL   |
| 32  | 1   |          | *REAR BUMPER BRACKET N/S           | Necessary                  | 80.20 FL    | *80.20 FL    |
| 33  | 1   |          | *REAR CHASSIS N/S                  | Bent                       | 395.20 FL   | *395.20 FL   |
| 34  | 2   |          | *REAR FUEL TANK LIT LIVET          | Necessary                  | 9.60 FL     | *9.60 FL     |
| 35  | 1   |          | *REAR LAMP PANEL N/S               | Repeated                   | 143.10 FL   | *- FL        |

F=Franchise part. S=SpcNett. L=ListItemDisc.

|                                                            |                  |                 |
|------------------------------------------------------------|------------------|-----------------|
| <b>Sub Total (\$\$)</b>                                    | <b>14,344.50</b> | <b>9,203.90</b> |
| <b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b> | 3,576.13         | 2,300.98        |
| <b>Total Parts (\$\$)</b>                                  | <b>10,768.37</b> | <b>6,902.92</b> |

Report was unsubmitted during this print-out.



Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No                            | Particulars                                         | Lab.Type | Repairer's      | Amount          |
|-------------------------------|-----------------------------------------------------|----------|-----------------|-----------------|
| <b>Labour Items</b>           |                                                     |          |                 |                 |
| 1                             | TO REMOVE, REPAIR, REPLACE & INSTALL DAMAGED PARTS. | New      | 1,600.00        | 1,500.00        |
| 2                             | TO R&R SENSOR WIRING.                               | New      | 80.00           | 60.00           |
| 3                             | TO R&R LIGHT WIRING.                                | New      | 60.00           | 30.00           |
| 4                             | TO R&R CAMERA.                                      | New      | 150.00          | 60.00           |
| 5                             | TO R&R REAR WINDSCREEN GLASS.                       | New      | 150.00          | 120.00          |
| 6                             | TO R&R REAR PASSENGER SEAT.                         | New      | 180.00          | 80.00           |
| 7                             | TO PUTTY & SPRAY PAINTING.                          | New      | 1,400.00        | 1,300.00        |
| 8                             | TOWING FEE + ERP (2 TIMES).                         | New      | 80.00           | 70.00           |
| 9                             | TO REPAIR & WELD REAR CHASSIS.                      | New      | 400.00          | 200.00          |
| <b>Gross Labour Cost (\$)</b> |                                                     |          | <b>4,100.00</b> | <b>3,420.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >