


**PRE-REPAIR INSPECTION REQUEST – SH8443K vs SGZ7722J (OI) on D.O.A.: 13/02/2020**

From: Hor, Yinrul  
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)  
Cc: Lim, Kok-Chong, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Subramaniam, Divyashni, Teo, Ericweihong  
Sent: 2/24/2020 3:50:03 PM  
Attachments:  [SH 8443K - GIA Report.pdf](#)

---

Hi,

Please refer to the enclosed request from **Bifrost Auto Pte Ltd.**

Claim no : 4054473467SG003  
Case Owner : Norsiah Bte Md Noor

If you have any queries/concerns, please let us know.

Thanks & Regards,

**Hor Yin Rul (Viviane)**

**AIG**

FNOL Adjuster I  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208

[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

---

**From:** claims\_ltm@bifrostauto.com <claims\_ltm@bifrostauto.com>  
**Sent:** Monday, February 24, 2020 3:29 PM  
**To:** Hor, Yinrul <Yinrul.Hor@aig.com>  
**Cc:** claims\_ltm@bifrostauto.com  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGZ7722J AND SH8443K ON 13/02/2020

WITHOUT PREJUDICE

Hi,

We selected LKK Auto Consultants Pte Ltd.

Regards,

Ms Lim

Bifrost Auto Pte Ltd

---

**From:** Hor, Yinrul  
**Sent:** Mon, 24 Feb 2020 07:21:30 +0000  
**To:** Claims Dept  
**Cc:** Lim, Kok-Chong, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Subramaniam, Divyashni, Teo, Ericweihong, [claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com), [claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com)  
**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGZ7722J AND SH8443K ON 13/02/2020

Without Prejudice

Your Reference : SH8443K

Our Reference : 4054473467SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

<b>Name of Surveyor</b>	<b>Company Name</b>
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

**Hor Yin Rul (Viviane)**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208

[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Claims Dept [[mailto:claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com)]

**Sent:** Monday, February 24, 2020 2:57 PM

**To:** AIG SGP, Claims-Survey

**Cc:** Assessment; Regina; Claims Dept; [claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com)

**Subject:** [EXTERNAL] Re: PRS for our client’s vehicle SH 8443 K and your insured’s vehicle SGZ 7722 J on 13.02.2020.

**This message is from an external sender; be cautious with links and attachments.**

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Oh Poh Kiew, to notify you of the aforesaid accident involving our client’s vehicle SH 8443 K and your insured’s vehicle SGZ 7722 J on 13.02.2020.

Please find enclose our client’s GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SGZ 7722 J for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client’s and your intention to conduct a pre-repair survey of our client’s vehicle.

**PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.**

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client’s vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

**Contact Person:** Ms Lim / Ms Lee

**Contact Email:** [claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com) / [claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com)

VEH IN (Date & Time) :

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

**Error! Filename not specified.**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

**You can protect our environment. Think before you print.**

**CONFIDENTIALITY NOTICE**

This e-mail (including any attachments) may contain information that is privileged or confidential.

The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it.

If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Ms Lim (96412187)

Thanks & Regards,

Bifrost Auto Pte Ltd

Accident Claims Dept