

ASS. REC. BY:

REF: CS/CTI 20003143/Uvd3 Special Instruction: ☒Surveyor: NarcusASSIGNMENT (Office)From (Person): Ben Tang of CTI Date/Time: 25/2/2020 @ 11:10am

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

OD (TP) / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SFH 7678K Insured: SFY 3644Uat Workshop m/s Autolution Tel: 96450079of 19 ubi Road 4Policy No: \_\_\_\_\_ Claim No: SNM 20D 200956 / SFY 3644U / BEN

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Make of Veh: \_\_\_\_\_ D.O.A. 22/2/2020  
(Client's Record)CA / REV / REP. / REV 24 HRS lupl H.O.D. Endorsement: \_\_\_\_\_Date/Time: 11:36am @ 25/2/2020 Person Contacted: Hamzah Vehicle IN / OUT

Date/Time	Action/Instruction
	<u>SFH 7678K -X</u>
	<u>SFY 3644U - CA / AIG 100 / 7423 / s1</u> D.O.A: <u>31/8/2010</u>
<u>25/3/20</u>	<u>@ 12:01pm Hamzah said vehicle has not send in for repair</u>
<u>2/6/20</u>	<u>Rece email from Hamzah vehicle convert to OD claim</u>

ASS. REC. BY:

REF:

CTE

MARUS

## ASSIGNMENT

From:

Date:

26/2/2020

Veh No:

SFH7678K

Yr Regn:

7/18

Estimated Cost:

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

CA/

To Inspect Vehicle No:

SFH7678K

Make:

NISSAN Sylphy c.c 1598

at Workshop m/s

Autolution

Colour

Silver

A/C: Insured / Std / NI / NA

of

1a ubi Road 4

Sp. Reading

S-102

T/Radio: Insured / Std / NI / NA

Insured:

Eng/No:

Policy No.

C/No:

MN TBBA31720032460

Claims No.

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

Steering: In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: In order / Jammed / Leaked / Burnt or

Make of Veh:

9:30am

Modi: Nil / S/Rim / STD A/Rim or

(Policy Condition)

Hamzah

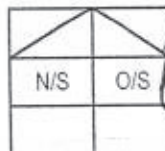
Tyre Size:

F:

R:

195/60R16

Remark: The veh had commenced its repair at the time of inspection.



BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Bal. or Market Value:

65k.

Front

6

Rear

6

R/Bal.

mm

R/Bal.

mm

IDAC Accident Rpt:

Consistent? : Yes or No

G/A / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

D.O.A.

22/02/20

D.O.I.

26/2/20

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S 30 by

CA / REV / REP. / 24 HRS

LA33289

Vehicle: IN / OUT

Date:

Person Contacted:

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

3/6/20 Closing o/p submit + poli

Date/Time, File Pass to?



Preli. Report

1)



Final Report

Date/Time, File Return to?

2) 3/6/20-Typist

Days Of Repair: 4

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

Report Format: Merimen

Lump Sum / I.B.I. (\$)

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Invs (\$)



Weekend (\$)

## Nivitha (LKK Auto)

---

**From:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Sent:** Tuesday, 25 February 2020 11:10 AM  
**To:** 'assignments'  
**Subject:** FW: OUR REF: SNM20D200956/SFY3644U/BEN - Accident involving SFH7678K and your insured SFY3644U on 22-2-2020.

Dear Sirs

We refer to above matter.

Please assist to arrange for PRS survey of TP vehicle SFH7678K.

Thank you.

Best Regards  
Ben Tang  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #XX-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Hamzah <hamzah\_saad@tanchong.com>  
**Sent:** Tuesday, February 25, 2020 8:40 AM  
**To:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** Re: OUR REF: SNM20D200956/SFY3644U/BEN - Accident involving SFH7678K and your insured SFY3644U on 22-2-2020.

Dear Ben,

You may send Marcus Chua.

Regards.

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd



19 Ubi Road 4

S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079 Email: [hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)

---

**From:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>

**Sent:** Monday, February 24, 2020 6:55 PM

**To:** Hamzah <[hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM20D200956/SFY3644U/BEN - Accident involving SFH7678K and your insured SFY3644U on 22-2-2020.

**WITHOUT PREJUDICE**

Dear Sir,

We refer to your email dated 24 February 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / LBS / STA

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Best Regards  
Ben Tang  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #XX-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6175 | F: (65) 6222 1033

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Claims Dept of CTI  
**Sent:** Monday, February 24, 2020 5:17 PM  
**To:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>; hamzah saad<[hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** OUR REF: SNM20D200956/SFY3644U/BEN - Accident involving SFH7678K and your insured SFY3644U on 22-2-2020.

Dear Ben,

Please conduct PRS for SFH7678K.

Note : officer in charge – Ben Tang 63896175.

\*\*\* Kindly quote our reference number when replying.

Thank you

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Hamzah <[hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)>  
**Sent:** Monday, February 24, 2020 12:15 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>; Mavis Chng <[mavis@tanchong.com](mailto:mavis@tanchong.com)>  
**Subject:** Accident involving SFH7678K and your insured SFY3644U on 22-2-2020.

Dear Motor Claim Handler,

Prior to the above, my client wish to make TP claim against your insured, direct settlement with claiming for LOU/vehicle rental.

Kindly check your insured liability and revert.

Attachment are workshop estimate and my client accident report.

Regards.

Hamzah Sa'ad  
Service Supervisor  
Autolution Industrial Pte Ltd  
19 Ubi Road 4  
S408623  
TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483  
Hp: +65 96450079 Email: [hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	246I
<b>Vehicle Details</b>	
Vehicle No.:	SFH7678K
Vehicle to be Exported:	No
Intended Deregistration Date:	26 Feb 2020
Vehicle Make:	NISSAN
Vehicle Model:	SYLPHY 1.6 CVT
Primary Colour:	Silver
Manufacturing Year:	2018
Engine No.:	HR16928783C
Chassis No.:	MNTBBAB17Z0032460
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$16,419.00
Original Registration Date:	18 Jul 2018
First Registration Date:	18 Jul 2018
Transfer Count:	0
Actual ARF Paid:	\$16,419.00 <i>8209</i>
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	17 Jul 2028
PARF Rebate Amount:	\$12,314.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	17 Jul 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$25,000.00
COE Rebate Amount:	\$20,975.00
<b>Total Rebate Amount:</b>	<b>\$33,289.00</b>

The information contained herein is correct as at 26 Feb 2020

OK



New Cars

Used Cars

Rental Cars

Sell My Car

Directory

Products

Insurance

Articles

Forum



## ANNOUNCING Thong Lee Trading Pte Ltd

as sgCarMart Premium Dealer for the 7<sup>th</sup> Year



### Post an Advertisement

Sell it yourself! Advertise it at just

**\$58 until it's SOLD!**

New 5 Years Renewal COE Toyota Wish 2.0A



2.98% P.A. 0 Admin, Monthly  
\$688, 2 Years Warranty Engine  
And Gearbox.  
GV Credit StarAd.



click here to view  
our **PRISTINE USED C**  
at **GREAT PR**

Post an Ad

Advertiser Login

Ways of Selling





Browse by Category

Sort by Date Posted

4 vehicles

Nissan Sylphy

Advanced Search

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type
<b>Search Selection</b>	<b>Nissan Sylphy</b>		Any	Any	<b>2018</b>	Any	Any	Any
	<b>Nissan Sylphy 1.6A</b>		<b>\$65,800</b>	<b>\$7,100 /yr</b>	<b>31-Mar-2018</b>	<b>1,598 cc</b>	<b>40,000 km</b>	<b>Sedan</b>
Latest Arrival! Most Valued Buy! Beautiful Pearl White Unit With Pristine Condition! Peace Of Mind! Fully Serviced By Agent And Still Under 3 Years Warranty! 100% Accident Free! Well Maintained By 1 Careful Owner. One Of The Most Popular And Reliable Sedan In The Mark...								
Posted: 26-Feb-2020			Tags: 2018 Nissan Sylphy, 2018 nissan sylphy, Nissan Sylphy, nissan sylphy, Nissan, Sylphy, sylphy, Used Nissan					
	<b>Nissan Sylphy 1.6A</b>		<b>\$67,000</b>	<b>\$7,050 /yr</b>	<b>28-Jun-2018</b>	<b>1,598 cc</b>	<b>36,500 km</b>	<b>Sedan</b>
Loan Interest At 2.28%. Extremely Well Maintained And Fully Agent Maintained. Comes With First 3 Years Agent Warranty. This Beast Does Not Just Look Beautiful, It's 100% Accident Free. View To Believe! 80% Financing Of The Car Price Possible! Trade In Welcome! C...								
Posted: 24-Feb-2020			Tags: 2018 Nissan Sylphy, 2018 nissan sylphy, Nissan Sylphy, nissan sylphy, Nissan, Sylphy, sylphy, Used Nissan					
	<b>Nissan Sylphy 1.6A</b>		<b>\$70,000</b>	<b>\$7,170 /yr</b>	<b>12-Oct-2018</b>	<b>1,598 cc</b>	<b>15,000 km</b>	<b>Sedan</b>
Promo Loan Interest At 2.28%. Extremely Well Maintained And Fully Agent Maintained. Comes With First 3 Years Agent Warranty. This Beast Does Not Just Look Beautiful, It's 100% Accident Free. View To Believe! 80% Financing Of The Car Price Possible! Trade In Welco...								
Posted: 19-Feb-2020			Tags: 2018 Nissan Sylphy, 2018 nissan sylphy, Nissan Sylphy, nissan sylphy, Nissan, Sylphy, sylphy, Used Nissan					
	<b>Nissan Sylphy 1.6A Premium</b>		<b>\$68,800</b>	<b>\$7,470 /yr</b>	<b>31-Mar-2018</b>	<b>1,598 cc</b>	<b>16,000 km</b>	<b>Sedan</b>
Graded <b>A</b> by <b>STA</b> Full Tan Chong Agent Servicing Done, 100% Loan Approval With Low-Interest Rate! Reasonable Mileage Done At 13,000Km Yearly. 5 Years Unlimited Mileage Warranty From Tan Chong Motors. Road Tax Till Mar 2020, Low Depreciation At \$7K Plus Yearly, STA Graded A...								
Posted: 08-Feb-2020			Tags: 2018 Nissan Sylphy, 2018 nissan sylphy, Nissan Sylphy, nissan sylphy, Nissan, Sylphy, sylphy, Used Nissan					

Save this search criteria, to get email alerts whenever a match is found.

Make Model Price Depreciation Reg Date Eng Cap Mileage Veh Type

For old advertisements, view **Expired ads**

20

Home | New Cars | Used Cars | Sell My Car | Directory | Products | Insurance | Article | Forum | Resources

Compare

[https://www.sgcarmart.com/used\\_cars/listing.php?RGD=2018&MOD=Nissan Sylphy&RPG=20&VEH=0&AVL=2](https://www.sgcarmart.com/used_cars/listing.php?RGD=2018&MOD=Nissan Sylphy&RPG=20&VEH=0&AVL=2)

1/2



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	22/02/2020 13:38
Date Of Accident	22/02/2020 10:40
Exact Location Of Accident	BEDOK HAWKER CENTRE MULTI STOREY CAR PARK
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFH7678K
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TONY TIONG UNG HIENG
NRIC No	SXXXX246I
Email Address	TONYTIONG2017@GMAIL.COM
Mobile Phone No	(LOCAL) +65-86877107
Alternative Phone No	HOME-63453751

### Vehicle Particulars

Manufacturer	NISSAN
Model	SYLPHY-1.6 CVT ABS D/AIRBAG 2WD 4DR (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800084656-01
Cover Note Number	

### Driver

Name of Driver	TONY TIONG UNG HIENG
NRIC No	SXXXX246I
Date Of Birth	24/08/1969
Occupation	INDOOR
Date Of Driving Pass	03/12/1996
Driving Experience	23 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-86877107
Fax Number	(LOCAL) +65-86877107
Contact Number	HOME-63453751
Email Address	TONYTIONG2017@GMAIL.COM

Address	30 ONAN ROAD, #12-03
Postcode	424482
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : TIONG CHIN TEW GENDER: : MALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

Refer attachment.

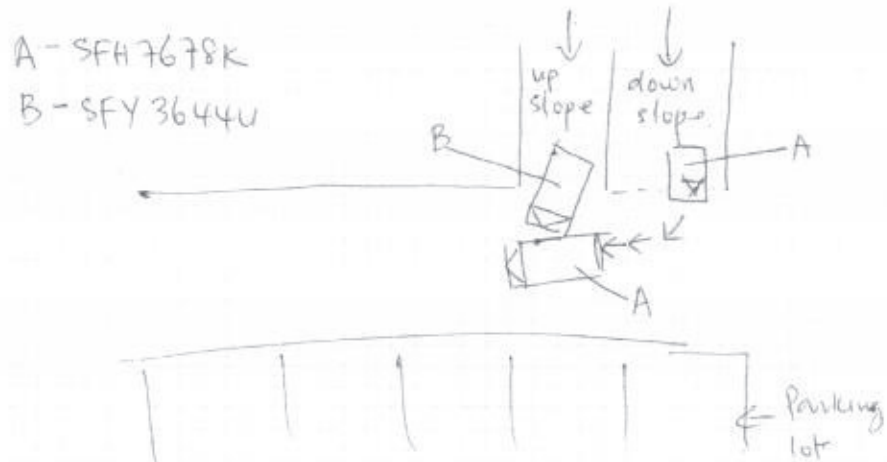
#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SFY3644U
Vehicle Make/Model/Colour	TOYOTA/SUV
Details Of Properties	FRONT BUMPER CORNER LEFT
Vehicle Category	PRIVATE CAR
Name of Driver	LEE YUK LAN
NRIC/Passport Number	SXXXX219B
Contact Number	93626496
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving down my vehicle 'A' SFH7678K down the ramp and into the car parking driveway, upon reaching the driveway, vehicle 'B' drive up from the ramp and hit the right hand side of my vehicle 'A'.

AUTOLUTION INDUSTRIAL PTE LTD  
19 UBI ROAD 4  
SINGAPORE 408623  
TEL: 6480 9566 FAX: 68467483

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 22/02/2020 1545 hrs

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: Harunah

NRIC/FIN No:

SXXXXX4343



SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
  - (ii) for complying with requirements under any regulations, laws or court orders.

**AUTOLUTION INDUSTRIAL PTE LTD**  
**19 UBI ROAD 4**  
**SINGAPORE 408623**  
**TEL: 6490 9566 FAX: 68467463**

Policyholder's Signature  
Date & Time: 22/02/2020

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: *Hanish*  
NRIC/FIN No: *SXXXXX434B*

**Marcus Chua (LKKAUTO)**

---

**From:** Hamzah <hamzah\_saad@tanchong.com>  
**Sent:** Tuesday, 2 June, 2020 4:30 PM  
**To:** Ben Tang  
**Cc:** Claims Dept of CTI; Admin A; Admin-D (LKKAUTO); Marcus Chua (LKKAUTO)  
**Subject:** Re: OUR REF: SNM20D200956/SFY3644U/BEN - Accident involving SFH7678K and your insured SFY3644U on 22-2-2020.

Dear Ben,

Our client has decided to revert claiming OD and will submit claim for uninsured loss to your good office upon completion of the repair.

Regards.

Hamzah Sa'ad  
Service Supervisor  
Autolution Industrial Pte Ltd  
19 Ubi Road 4  
S408623  
TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483  
Hp: +65 96450079 Email: hamzah\_saad@tanchong.com

---

**From:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Sent:** Monday, May 11, 2020 11:33 AM  
**To:** Hamzah <hamzah\_saad@tanchong.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Elmer Alfonso <elmer@tanchong.com>; Admin A <admin-a@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>  
**Subject:** RE: OUR REF: SNM20D200956/SFY3644U/BEN - Accident involving SFH7678K and your insured SFY3644U on 22-2-2020.

**WITHOUT PREJUDICE**

Dear Hamzah

We refer to above matter.

Without admission of liability, we propose liability 50-50 as per Bola S 24(e)

Please let us have your favorable reply of acceptance.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted

Best Regards  
Ben Tang  
Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

**From:** Hamzah <hamzah\_saad@tanchong.com>  
**Sent:** Monday, May 11, 2020 9:51 AM  
**To:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Elmer Alfonso <elmer@tanchong.com>; Admin A <admin-a@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>  
**Subject:** Re: OUR REF: SNM20D200956/SFY3644U/BEN - Accident involving SFH7678K and your insured SFY3644U on 22-2-2020.

Dear Ben,

Kindly revert on liability status.

Regards.

Hamzah Sa'ad  
Service Supervisor  
Autolution Industrial Pte Ltd  
19 Ubi Road 4  
S408623  
TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483  
Hp: +65 96450079 Email: [hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)

---

**From:** Hamzah <hamzah\_saad@tanchong.com>  
**Sent:** Tuesday, April 28, 2020 9:02 AM  
**To:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Elmer Alfonso <elmer@tanchong.com>; Admin A <admin-a@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>  
**Subject:** Re: OUR REF: SNM20D200956/SFY3644U/BEN - Accident involving SFH7678K and your insured SFY3644U on 22-2-2020.

Dear Ben,

**Your ref: SNM20D200956/SFY3644U/BEN**

Please refer to my previous e-mail and revert on liability.

Regards.

Hamzah Sa'ad



Hamzah Sa'ad  
Service Supervisor  
Autolution Industrial Pte Ltd  
19 Ubi Road 4  
S408623  
TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483  
Hp: +65 96450079 Email: [hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)

---

**From:** Hamzah <[hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)>  
**Sent:** Wednesday, March 25, 2020 1:06 PM  
**To:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>  
**Subject:** Re: OUR REF: SNM20D200956/SFY3644U/BEN - Accident involving SFH7678K and your insured SFY3644U on 22-2-2020.

Dear Ben,

Video footage not available.

Regards.

Hamzah Sa'ad  
Service Supervisor  
Autolution Industrial Pte Ltd  
19 Ubi Road 4  
S408623  
TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483  
Hp: +65 96450079 Email: [hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)

---

Service Supervisor  
Autolution Industrial Pte Ltd  
19 Ubi Road 4  
S408623  
TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483  
Hp: +65 96450079 Email: [hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)

---

**From:** Hamzah <[hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)>

**Sent:** Saturday, April 4, 2020 10:36 AM

**To:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Catherine Chong (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** Re: OUR REF: SNM20D200956/SFY3644U/BEN - Accident involving SFH7678K and your insured SFY3644U on 22-2-2020.

Dear Ben,

Kindly refer to my previous e-mail and revert on the claim status.

Regards.

**From:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Sent:** Monday, March 9, 2020 2:48 PM  
**To:** Elmer Alfonso <elmer@tanchong.com>; Hamzah <hamzah\_saad@tanchong.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: OUR REF: SNM20D200956/SFY3644U/BEN - Accident involving SFH7678K and your insured SFY3644U on 22-2-2020.

**WITHOUT PREJUDICE**

Dear Elmer

We refer to above matter.

Without admission of liability, please provide us the video footage for our perusal.

Thank you.

Best Regards  
Ben Tang  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #XX-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

**From:** Elmer Alfonso <elmer@tanchong.com>  
**Sent:** Saturday, March 7, 2020 8:29 AM  
**To:** Hamzah <hamzah\_saad@tanchong.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** Re: OUR REF: SNM20D200956/SFY3644U/BEN - Accident involving SFH7678K and your insured SFY3644U on 22-2-2020.

Dear Ben,

Any update regarding the liability?

Best Regards,

Elmer Alfonso  
96450084

---

**From:** Hamzah <hamzah\_saad@tanchong.com>  
**Sent:** Friday, February 28, 2020 4:32 PM  
**To:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Elmer Alfonso <elmer@tanchong.com>  
**Subject:** Re: OUR REF: SNM20D200956/SFY3644U/BEN - Accident involving SFH7678K and your insured SFY3644U on 22-2-2020.



Dear Ben

Survey done by Marcus on 26-2-2020.

Kindly revert for liability.

Regards.

Hamzah Sa'ad  
Service Supervisor  
Autolution Industrial Pte Ltd  
19 Ubi Road 4  
S408623  
TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483  
Hp: +65 96450079 Email: [hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)

---

**From:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>  
**Sent:** Monday, February 24, 2020 6:55 PM  
**To:** Hamzah <[hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: OUR REF: SNM20D200956/SFY3644U/BEN - Accident involving SFH7678K and your insured SFY3644U on 22-2-2020.

**WITHOUT PREJUDICE**

Dear Sir,

We refer to your email dated 24 February 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / LBS / STA

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Best Regards  
Ben Tang  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #XX-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

**From:** Claims Dept of CTI  
**Sent:** Monday, February 24, 2020 5:17 PM  
**To:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>; [hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** OUR REF: SNM20D200956/SFY3644U/BEN - Accident involving SFH7678K and your insured SFY3644U on 22-2-2020.

Dear Ben,

Please conduct PRS for SFH7678K.

Note : officer in charge – Ben Tang 63896175.

\*\*\* Kindly quote our reference number when replying.

Thank you

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

**From:** Hamzah <[hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)>  
**Sent:** Monday, February 24, 2020 12:15 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>; Mavis Chng <[mavis@tanchong.com](mailto:mavis@tanchong.com)>  
**Subject:** Accident involving SFH7678K and your insured SFY3644U on 22-2-2020.

Dear Motor Claim Handler,

Prior to the above, my client wish to make TP claim against your insured, direct settlement with claiming for LOU/vehicle rental.

Kindly check your insured liability and revert.

Attachment are workshop estimate and my client accident report.

Regards.

Hamzah Sa'ad  
Service Supervisor  
Autolution Industrial Pte Ltd  
19 Ubi Road 4  
S408623  
TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483  
Hp: +65 96450079 Email: [hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)





AUTOLUTION INDUSTRIAL PTE. LTD.

AUTOLUTION INDUSTRIAL PTE LTD  
19 UBI ROAD 4  
SINGAPORE 408623  
TEL: 6490 9666 FAX: 65467483

ESTIMATE : ACCIDENT/BODY REPAIRS

REFERENCE : INS/IC/H/0093/20  
DATE : 22-FEB-2020

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD  
3 ANSON ROAD  
#16-00 SPRINGLEAF TOWER  
S(079909)  
TEL : 63896111  
FAX : 62247175

OWNER'S NAME : MR TONY TIONG UNG HIENG  
ADDRESS : 30 ONAN ROAD  
#12-03  
S(424482)  
TELEPHONE NO : 86877107

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM  
POLICY NO : \*  
VEHICLE NO : SPH7678K  
MODEL CODE : BDTARCZB17EMA----K  
MODEL/YEAR : NISSAN SYLPHY 1.6 (CVT) MY2017  
ENGINE NO : HR1692B7B3C  
CHASSIS NO : MNTBBAE17Z0032460  
MILEAGE : 5085 KM  
DATE IN : 22/02/2020  
LIABILITY : 0.00  
EXCESS-CLAUSE : 0.00  
ESTIMATE BY : HANZAH - 96450079  
ACCIDENT DATE : 22/02/2020

not allowed  
also  
26/2/20  
take the before painting  
4 days.

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No on-site modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SFH767BK

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	ZZ/001	LABOR CHARGES TO REPAIR RH CENTRE PILLAR AND RENEW BOTH RH DOORS. 390	900.00	390
2	ZZ/002	CHARGES TO SPRAY PAINTING SAME. 250	800.00	500
3	ZZ/003	REMOVE AND INSTALL BOTH RH DOOR MECHANISM @ \$80.00 PER DOOR.	160.00	✓
4	ZZ/004	APPLY SEALANT TO BOTH RH DOORS @ \$100.00 PER DOOR. neu	200.00	✓
TOTAL LABOUR CHARGES			2060.00	

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SFH767BK

		DAMAGED PARTS & PRICES		
S/NO PARTS DESCRIPTION	PARTS NUMBER	NETT	LIST	S/NETT REMARKS
1 SUNDRIES	NPN			50.00 ?
2 R/R DOOR TAPE	82812-3SB08 <i>re</i>	13.00	✓	
3 R/R DOOR TAPE	82818-3SB08 <i>re</i>	26.00	✓	
4 R/R DOOR TAPE	82816-3SB08 <i>re</i>	26.00	✓	
5 REAR DOOR RH	H210M-3SBMA <i>body</i>	1015.60	✓	
6 R/F DOOR OUTER HANDLE INNER BRACKET	80610-3RA0A	55.90	?	
7 R/F DOOR OUTER HANDLE	80640-3RA0A	98.40	?	
8 R/F DOOR TAPE	80818-3SB08 <i>re</i>	19.50	✓	
9 R/F DOOR TAPE	80816-3SB08 <i>re</i>	28.40	✓	
10 FRONT DOOR RH	H010M-3SBMA <i>body/cna</i>	956.50	✓	
SUB TOTAL		2239.30	0.00	50.00
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)		447.86	0.00	0.00
GRAND TOTAL		1791.44	0.00	50.00
OVERALL TOTAL		1841.44		

LEGEND: REMARKS( OK ) = APPROVED, REMARKS( X ) = NOT APPROVED



SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SFH767BK

TOTAL LABOUR CHARGES	2060.00
TOTAL SPARE PARTS CHARGES	1841.44
GRAND TOTAL	3901.44 *

\* All charges do2 not include GST.

SURVEYOR'S PARTICULARS

NAME	:	
SURVEYED DATE	:	
AUTHORIZED DATE	:	
EXCESS CLAUSE	:	0.00
LIABILITY	:	0.00
REMARKS	:	

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.