

Veron Chen (LKKAUTO)

From: Ben Tang <Ben.Tang@sg.cntaiping.com>
Sent: Monday, 11 May 2020 11:33 AM
To: Hamzah
Cc: Claims Dept of CTI; Elmer Alfonso; Admin A; Admin-D (LKKAUTO)
Subject: RE: OUR REF: SNM20D200956/SFY3644U/BEN - Accident involving SFH7678K and your insured SFY3644U on 22-2-2020.

WITHOUT PREJUDICE

Dear Hamzah

We refer to above matter.

Without admission of liability, we propose liability 50-50 as per Bola S 24(e)

Please let us have your favorable reply of acceptance.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Hamzah <hamzah_saad@tanchong.com>
Sent: Monday, May 11, 2020 9:51 AM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Elmer Alfonso <elmer@tanchong.com>; Admin A <admin-a@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Subject: Re: OUR REF: SNM20D200956/SFY3644U/BEN - Accident involving SFH7678K and your insured SFY3644U on 22-2-2020.

Dear Ben,

Kindly revert on liability status.

Regards.

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079 Email: hamzah_saad@tanchong.com

From: Hamzah <hamzah_saad@tanchong.com>

Sent: Tuesday, April 28, 2020 9:02 AM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Elmer Alfonso <elmer@tanchong.com>; Admin A <admin-a@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Subject: Re: OUR REF: SNM20D200956/SFY3644U/BEN - Accident involving SFH7678K and your insured SFY3644U on 22-2-2020.

Dear Ben,

Your ref: SNM20D200956/SFY3644U/BEN

Please refer to my previous e-mail and revert on liability.

Regards.

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079 Email: hamzah_saad@tanchong.com

From: Hamzah <hamzah_saad@tanchong.com>

Sent: Saturday, April 4, 2020 10:36 AM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Elmer Alfonso <elmer@tanchong.com>; Admin A <admin-a@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Subject: Re: OUR REF: SNM20D200956/SFY3644U/BEN - Accident involving SFH7678K and your insured SFY3644U on 22-2-2020.

Dear Ben,

Kindly refer to my previous e-mail and revert on the claim status.

Regards.

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079 Email: hamzah_saad@tanchong.com

From: Hamzah <hamzah_saad@tanchong.com>

Sent: Wednesday, March 25, 2020 1:06 PM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Elmer Alfonso <elmer@tanchong.com>

Subject: Re: OUR REF: SNM20D200956/SFY3644U/BEN - Accident involving SFH7678K and your insured SFY3644U on 22-2-2020.

Dear Ben,

Video footage not available.

Regards.

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079 Email: hamzah_saad@tanchong.com

From: Ben Tang <Ben.Tang@sg.cntaiping.com>

Sent: Monday, March 9, 2020 2:48 PM

To: Elmer Alfonso <elmer@tanchong.com>; Hamzah <hamzah_saad@tanchong.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM20D200956/SFY3644U/BEN - Accident involving SFH7678K and your insured SFY3644U on 22-2-2020.

WITHOUT PREJUDICE

Dear Elmer

We refer to above matter.

Without admission of liability, please provide us the video footage for our perusal.

Thank you.

Best Regards

Ben Tang

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #XX-00 Springleaf Tower Singapore 079909

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From: Elmer Alfonso <elmer@tanchong.com>
Sent: Saturday, March 7, 2020 8:29 AM
To: Hamzah <hamzah_saad@tanchong.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: OUR REF: SNM20D200956/SFY3644U/BEN - Accident involving SFH7678K and your insured SFY3644U on 22-2-2020.

Dear Ben,

Any update regarding the liability?

Best Regards,

Elmer Alfonso
96450084

From: Hamzah <hamzah_saad@tanchong.com>
Sent: Friday, February 28, 2020 4:32 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Elmer Alfonso <elmer@tanchong.com>
Subject: Re: OUR REF: SNM20D200956/SFY3644U/BEN - Accident involving SFH7678K and your insured SFY3644U on 22-2-2020.

Dear Ben

Survey done by Marcus on 26-2-2020.

Kindly revert for liability.

Regards.

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079 Email: hamzah_saad@tanchong.com

From: Ben Tang <Ben.Tang@sg.cntaiping.com>

Sent: Monday, February 24, 2020 6:55 PM

To: Hamzah <hamzah_saad@tanchong.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM20D200956/SFY3644U/BEN - Accident involving SFH7678K and your insured SFY3644U on 22-2-2020.

WITHOUT PREJUDICE

Dear Sir,

We refer to your email dated 24 February 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / LBS / STA

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Best Regards
Ben Tang
Executive
Claims Department

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From: Claims Dept of CTI
Sent: Monday, February 24, 2020 5:17 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>; hamzah_saad@tanchong.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: OUR REF: SNM20D200956/SFY3644U/BEN - Accident involving SFH7678K and your insured SFY3644U on 22-2-2020.

Dear Ben,

Please conduct PRS for SFH7678K.

Note : officer in charge – Ben Tang 63896175.

*** Kindly quote our reference number when replying.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Hamzah <hamzah_saad@tanchong.com>
Sent: Monday, February 24, 2020 12:15 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Elmer Alfonso <elmer@tanchong.com>; Mavis Chng <mavis@tanchong.com>
Subject: Accident involving SFH7678K and your insured SFY3644U on 22-2-2020.

Dear Motor Claim Handler,

Prior to the above, my client wish to make TP claim against your insured, direct settlement with claiming for LOU/vehicle rental.

Kindly check your insured liability and revert.

Attachment are workshop estimate and my client accident report.

Regards.

Hamzah Sa'ad
Service Supervisor

Autolution Industrial Pte Ltd
19 Ubi Road 4
S408623
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Hp: +65 96450079 Email: hamzah_saad@tanchong.com