

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: GBB 9888 L**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/TP/0211/2020/NH

From  
Telephone +65 -  
Telefax +65 -  
Mobile +65 -  
Our Dept  
Email

10-Sep-2020

1

Date  
Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SMD 5529 J, Audi Q2 1.0 TFSI S-TRONIC.**

With reference to the above-mentioned vehicle, no. **SMD 5529 J**, claimant, **Mr. Song Choo Beng**, please find the related document per attached.

1. A copy of the Original invoice no. 85015492 – S\$ 13,241.55.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Bill – S\$ 700.00 (S\$ 100.00 x 7 Working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl

AIG Insurance – SMD 5529 J

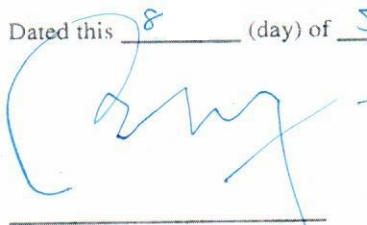
**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**

I, SONG CHOO BENG (the third party claimant) of 113 PRINCE CHARLES CRESCENT #03-31, S159023 (address), owner of SMD5529J (vehicle no.) hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SMD5529J that was damaged pursuant to the accident which occurred on 22/02/2020 (date) along U-TURN AT DUNEARN ROAD (location) involving vehicle no/s GBB9888L ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 8 (day) of JUNE (month) 2020 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **PREMIUM AUTOMOBILES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$13,241.55** (Repair Cost), **S\$700.00** (Loss of Rental), **S\$2.00** (Disbursement) for vehicle no. **SMD 5529J** that was damaged pursuant to the accident which occurred on **22/02/2020** (date) along **U-TURN AT DUNEARN ROAD** (location) involving vehicle no/s **GBB 9888L**. This is pursuant to the inspection conducted on **28/02/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SONG CHOO BENG** (the third party claimant") of vehicle no. **SMD 5529J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMD 5529J** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18th (day) of September (month) 2020 (year)



CTY

Signed by appointed surveyor



Signed by "the workshop" (with chop)



# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 19:31

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85015492 Date : 07/09/2020 Order : SMD5529J Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SMD5529J (V 37946)	Regn Date: 24/08/2018	Mileage: 21750	WIP No.: 30892
Model: Q2 1.0 TFSI S tronic GABANG	Chassis: WAUZZZGA7JA080891	Engine: CHZ 850665	Dept: U
You have been assisted by :- UB-Tony Foong ( 33 )			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGES	280.00	1.00	280.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR LID'S CONVENIENCE LOCK SYSTEM,WIRE HARNESS FOR TAIL LIGHT AND REAR WIPER ASSY	480.00	1.00	480.00
S	BODYWORK	M: TO RENEW REAR WINDSCREEN FOR REAR LID RENEWAL	480.00	1.00	480.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHT,BATTERY MANAGER, FUSE AND RELAY TRAYS,ELECTRICAL AND AUDIO EQUIPMENT	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE AND REENUEW REAR BUMPER AND REAR LID.TO CUT OUT AND WELD END PANNELLING.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	2500.00	1.00	2,500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER,REAR LID AND SPARE WHEEL HOUSING.	1650.00	1.00	1,650.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO SUPPLY ACRYLIC SEALANT,CAVITY WAX, STONE CHIP AND REAR WINDSCREEN SEALANT.	700.00	1.00	700.00
Q	OTHERS	M: TO INSTALL SOLAR FILM FOR REAR WINDSCREEN (BY OWNER)	420.00	1.00	420.00
X	A81A807067A GRU	COVER Less 020%	1.00	1108.00	886.40
X	A81A807521B 4W3	(SK) SPOILER Less 020%	1.00	267.50	214.00

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
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Page 2 19:31

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Regn No: SMD5529J (V 37946)	Regn Date: 24/08/2018	Mileage: 21750	WIP No.: 30892
Model: Q2 1.0 TFSI S tronic GABANG	Chassis: WAUZZZGA7JA080891	Engine: CHZ 850665	Dept: U
You have been assisted by :- UB-Tony Foong ( 33 )			

		Details		Qty	Unit Price	Amount
X	A81A945091C	TAILLIGHT (LAST)	Less 020%	1.00	1245.00	996.00
X	A81A945253A	TRIM	Less 020%	1.00	27.70	22.16
X	A81A853817 4W3	(SK) COVER	Less 020%	1.00	160.00	128.00
X	A81A853818 4W3	(SK) COVER	Less 020%	1.00	160.00	128.00
X	A81A827025E	LID (LAST)	Less 020%	1.00	2221.00	1,776.80
X	A8D0853419F	PACKING	Less 020%	1.00	17.80	14.24
X	A8V0853742 2ZZ	AUDI SIGN	Less 020%	1.00	116.50	93.20
X	A81A853741A 2ZZ	INSCRIPTION 'Q2'	Less 020%	1.00	89.70	71.76
X	A4H0853737D 2ZZ	INSCRIPTION 'TFSI'	Less 020%	1.00	89.70	71.76
X	A81A845501B NVB	REARWINDOW	Less 020%	1.00	733.50	586.80
X	AD 00920002	PRIMER	Less 020%	1.00	18.50	14.80
X	A81A813307A	REAR APRON - A/P GT	Less 020%	1.00	230.50	184.40
X	A8P4827951A	PLUG - A/P GT	Less 020%	2.00	1.70	2.72
X	A8T0827310A	CLIP - A/P GT	Less 020%	2.00	1.40	2.24

Parts 5,193.28  
Labour 420.00  
Sublet 6,762.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 12,375.28

7% GST 866.27

Grand Total 13,241.55



Received by

For & on behalf of  
Premium Automobiles Pte Ltd



## RENTAL AGREEMENT

202006-0007

Hirer's Name <b>Song Choo Beng</b>		Date of Birth <b>4/11/64</b>	Passport/ Nric No. <b>S1657300J</b>	Nationality
Address <b>113 Prince Charles Crescent</b>		Occupation	Driving Licence No. <b>As Above</b>	Date of Expiry <b>Life</b>
<b>#03-31</b>	Postal Code <b>159023</b>	Contact No	Mobile Phone No. <b>91854151</b>	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No	Date of Expiry
	Postal Code	Contact No	Mobile Phone No.	

## CHECK OUT

## CHECK IN

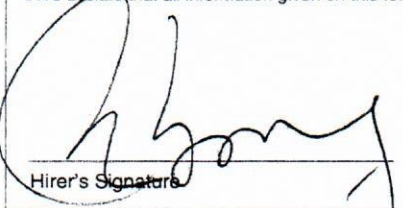

Date <b>1.6.2020</b>	Time <b>9.50am.</b>	Mileage <b>1/4</b>	E 1/4 1/2 3/4 F
Date <b>8.6.2020</b>	Time <b>1.45pm</b>	Mileage <b>1/4</b>	Remarks

### IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	7	@	100	
DISCOUNT				
GST @ 7%				
TOTAL				700.00
EXTENSION				V 102.28
Aud: 1/5/16				
SND 55295				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH. DATE				

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.  
I/We declare that all information given on this form is true and accurate.

Hirer's Signature 	Joint Hirer's/ Guarantor's Signature	for CHAN'S & SONS ENTERPRISE 
---	--------------------------------------	---

VEHICLE NO. <b>SMP 5237M</b>	MODEL
FROM	RETURN

\*Estimate Date. For actual return see CHECK IN

# CHAN'S & SONS ENTERPRISE

363 Sembawang Road  
Singapore 758379  
Tel: 67532536 Fax: 67567565  
GST Reg No: 51-936900-M

**chan's**  
www.chans.com.sg

## TAX INVOICE

**SONG CHOO BENG**  
NO. 113 #03-31  
PRINCE CHARLES CRESCENT  
SINGAPORE 159023

ATTN : SONG CHOO BENG

INVOICE : AR2006-0067  
DATE : 08/06/2020  
TERMS : C.O.D  
STAFF ID : AMIRA  
AGREEMENT NO. : HA202006-0007

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SMP5237M  
Make / Model :  
Rental Dates : Rental Billing From 01/06/2020 To 08/06/2020  
Period : 7 days  
Rental Rate : S\$ 100.00 Per Day (Including GST)  
Reference No : SMD5529J

654.21

AMOUNT : S\$  
SEVEN HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00  
TAXABLE VALUE : 654.21  
GST 7% : 45.79

**TOTAL S\$ : 700.00**

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	



## CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,  
Singapore 758379  
Tel: 67532536 Fax: 67567565  
GST Reg No: 51-936900-M

**chan's**  
www.chans.com.sg

Hirer:

SONG CHOO BENG

### OFFICIAL RECEIPT

DESCRIPTION		AMOUNT (SGD)	
Official Receipt No	: 202006-0027		
Account of	: SONG CHOO BENG		
Date Issued	: 08/06/2020		
Vehicle Reg No.	: SMP5237M		
Rental Dates	: 01/06/2020		
Amount Received	: S\$ 700.00		
Payment Type:	: VISA	V103238	S\$ 700.00
Payment for Invoice	: AR2006-0067		
Comments	:		
TOTAL AMOUNT RECEIVED		S\$	700.00

**First Data™**

CHAN'S AND SONS ENTERPRISE  
363 SEMBAWANG ROAD  
SINGAPORE 758379

DATE: 08/06/20  
BTH NUM: 000559  
MID: 000702053084422

TIME: 13:51:41  
INV NUM: 003238  
TID: 72205400

**SALE**

Card Num: \*\*\*\* \* 6538 Manual  
RREF NUM: 135141005380  
APPR CODE: 008871  
EXP DATE: \*\*/\*\*

Card TYPE: VISA  
TRC NUM: 005380

700.00

TOTAL: SGD

NO SIGNATURE REQUIRED

I AGREE TO PAY THE ABOVE TOTAL AMOUNT  
ACCORDING TO THE CARD ISSUER AGREEMENT  
--- CUSTOMER COPY ---  
REGIONAL FDMS 1.5.5.AG

\* This is a computer generated document. No signature is required.

Member of  
VRA & ARTAS



ARTAS

363 Sembawang Road Goodlink Park Singapore 758379 T 67532536 F 67567565 E sales@chans.com.sg





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

## Third Party Insurer Enquiry

Our Ref No: GR-20-031490

Date of Request: 24/02/2020

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd  
55 Ubi Road 1  
Singapore 408699

Dear Sir/Madam,

Enquiry Date 24/02/2020  
Enquiry By Chang Chee Sing  
TP Vehicle No. GBB9888L  
Accident Date 22/02/2020

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBB9888L	AIG Asia Pacific Insurance Pte. Ltd.	23/07/2019-22/07/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

RECORDS MANAGEMENT CENTRE

**TAX INVOICE**

Our Ref No: GR-20-031490

Date of Request: 24/02/2020

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd  
55 Ubi Road 1  
Singapore 408699

Dear Sir/Madam,

Enquiry Date 24/02/2020  
Enquiry By Chang Chee Sing  
TP Vehicle No. GBB9888L  
Accident Date 22/02/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Our Ref: CC3/AIG20003112/Eha3**

11 MARCH 2020

**ROPES TECHNOLOGY CORPORATION (FAR EAST) PTE LTD  
27 TUAS AVENUE 8  
SINGAPORE 639242  
ATTN: THE MANAGEMENT**

Dear Sir/Madam,

**ACCIDENT INVOLVING GBB 9888L AND SMD 5529J ON 22/02/2020**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SMD 5529J against your motor insurance policy.

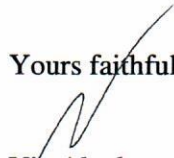
Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

  
Vic Alpeh

ID: 6841 2096

FAX: 6741 4108

Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

View Received Message

This mail is associated with :  
  
\*SMD5529J (3379656803SG)  
[GBB9888L]  
TP  
SONG CHOO BENG  
Feb 22 2020 10:00AM  
[Ropes Technology Corporation (Far East) Pte Ltd]  
Premium Automobiles Pte Ltd

Reply   Reply All   Mark as Unread   Print Message   Delete Message   Forward

From   AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 17/09/2020 14:38 PM.  
To   LKK\_HQ  
Subject   Alert - Adj Mandate Approved (S\$13943.55) - SMD5529J - Claim Handler: Tan, Bennie-WZ

Approved:13943.55:Subject to all docs/billings in order, please settle at best.

DOCUMENTS SUMMARY  
There are no documents.