

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 11 March, 2020 9:37 AM
To: claims@premiumauto.com.sg
Cc: Admin A; assignments; Vic (LKKAUTO)
Subject: RE: ACCIDENT BETWEEN SMD 5529 J AND YOUR INSURED GBB 9888 L ON 22/2/2020. *** LKK REF: CC3/AIG20003112/Eha3

WITHOUT PREJUDICE

Dear Kee Siang,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: claims@premiumauto.com.sg [mailto:claims@premiumauto.com.sg]
Sent: Wednesday, 11 March, 2020 9:27 AM
To: Mei Kwan (LKKAUTO)
Cc: Admin A; assignments; Vic (LKKAUTO); 'Claims'
Subject: RE: ACCIDENT BETWEEN SMD 5529 J AND YOUR INSURED GBB 9888 L ON 22/2/2020. *** LKK REF: CC3/AIG20003112/ha3

Dear Mei Kwan,

Please revert back on liability clearance urgently.

**Best Regards,
Kee Siang
Claims Advisor**

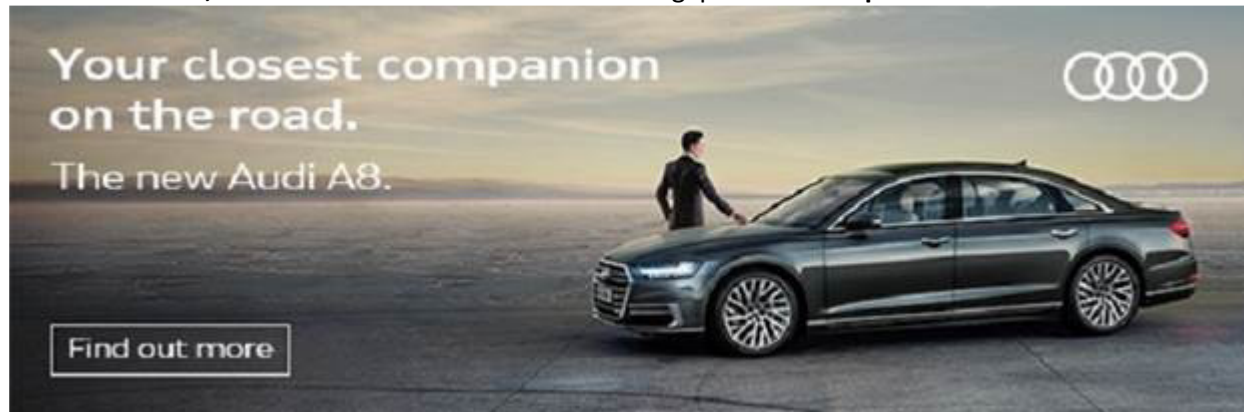
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

D. +65 6768 9911 **P.** +65 9871 9902

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 9 March 2020 9:05 AM

To: 'Claims' <claims@premiumauto.com.sg>; 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Subject: RE: ACCIDENT BETWEEN SMD 5529 J AND YOUR INSURED GBB 9888 L ON 22/2/2020. *** LKK REF: CC3/AIG20003112/ha3

Dear Mei Kwan,

Any update? Video had shown clear that your insured hit the rear end of our client vehicle.

We hope to proceed without delay.

Thank you.

**Best Regards,
Terrence Tan
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 6 March 2020 6:20 PM

To: 'Claims'; 'Mei Kwan (LKKAUTO)'

Cc: 'Admin A'; 'assignments'; 'Vic (LKKAUTO)'; 'Claims'

Subject: RE: ACCIDENT BETWEEN SMD 5529 J AND YOUR INSURED GBB 9888 L ON 22/2/2020. *** LKK REF: CC3/AIG20003112/ha3

Dear Mei Kwan,

Did you review the video? Kindly assist on direct settlement soonest possible.

Thank you

**Best Regards,
Terrence Tan
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 4 March 2020 9:29 AM

To: claims@premiumauto.com.sg; 'Mei Kwan (LKKAUTO)'

Cc: 'Admin A'; 'assignments'; 'Vic (LKKAUTO)'; 'Claims'

Subject: RE: ACCIDENT BETWEEN SMD 5529 J AND YOUR INSURED GBB 9888 L ON 22/2/2020. *** LKK REF: CC3/AIG20003112/ha3

Dear Mei Kwan,

Kindly assist on liability clearance.

Thank you.

**Best Regards,
Terrence Tan
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: claims@premiumauto.com.sg [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 2 March 2020 4:54 PM

To: 'Mei Kwan (LKKAUTO)'

Cc: 'Admin A'; 'assignments'; 'Vic (LKKAUTO)'; 'Claims'

Subject: RE: ACCIDENT BETWEEN SMD 5529 J AND YOUR INSURED GBB 9888 L ON 22/2/2020. *** LKK REF: CC3/AIG20003112/ha3

Dear Mei Kwan,

We refer to your email below,

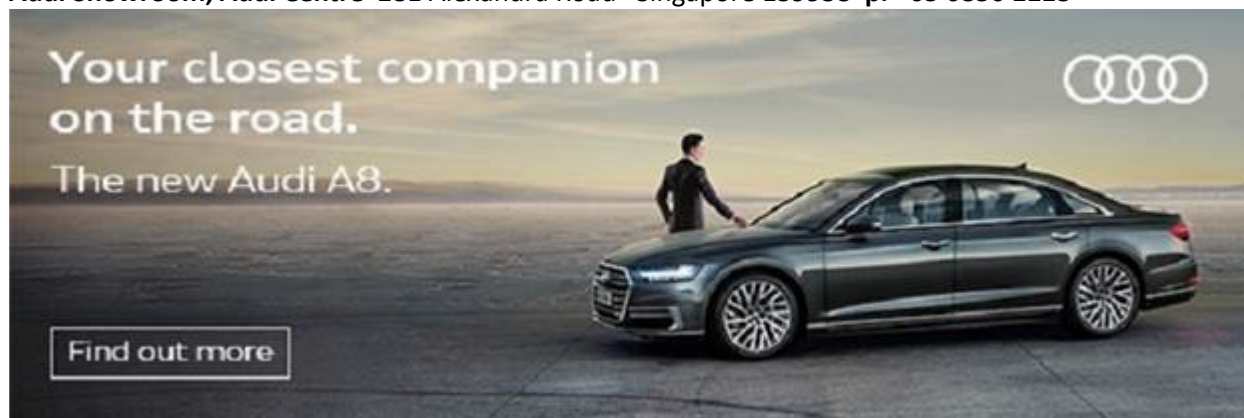
Kindly find the above video footage as per your request. We propose direct settlement with liability 100% in our client's favour.

**Best Regards,
Kee Siang
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

D. +65 6768 9911 **P.** +65 9871 9902



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 27 February 2020 11:32 AM

To: Claims <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: ACCIDENT BETWEEN SMD 5529 J AND YOUR INSURED GBB 9888 L ON 22/2/2020. *** LKK REF: CC3/AIG20003112/ha3

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident.

Please provide us the following.

- **evidence i.e. video and scene photo.**
- **PIR result (if any)**

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 27 February, 2020 11:29 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; 'Claims'

<claims@premiumauto.com.sg>

Subject: RE: ACCIDENT BETWEEN SMD 5529 J AND YOUR INSURED GBB 9888 L ON 22/2/2020.

Dear all,

Attached is the estimate for your reference.

We are claiming against AIG.

**Best Regards,
Syafiq
Claims Admin Assistant**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, 24 February 2020 11:49 AM

To: Claims

Cc: Admin A; assignments

Subject: RE: ACCIDENT BETWEEN SMD 5529 J AND YOUR INSURED GBB 9888 L ON 22/2/2020.

Dear Sirs / Madam,

We refer to your below request.

To avoid any confusion, kindly advise which insurer is your client *seeking to claim against*.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 24 February, 2020 8:31 AM

To: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: ACCIDENT BETWEEN SMD 5529 J AND YOUR INSURED GBB 9888 L ON 22/2/2020.

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report direct settlement for your reference.

We will forward you the estimate once is available.

Please arrange survey on 28 of Feb @ 2 PM at 3s, owner waiting.

Address : 281 Alexandra Road Singapore 159938

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6366 2323, option 1
e. Claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom 281 Alexandra Road Singapore 159938 **p.** +65 68362223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you