

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 30 April 2020 9:22 PM
To: Alfred Toh; Ben Tang
Cc: Chee So Chow; Claims Dept of CTI; Hsiao Tong (LKKAUTO); Admin A; Asher Sng (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving GBJ5408Z (OI : SNM20D201074C02/8(bt) and SMB114R (TP : LKK REF - CC3/CTI20003108/Qea3) on 23/12/2019

Dear all,

Please note that DOA was on 23/12/2019.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 30 April 2020 9:19 PM
To: Alfred Toh; Ben Tang
Cc: Chee So Chow; Claims Dept of CTI; Hsiao Tong (LKKAUTO); Admin A; Asher Sng (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving GBJ5408Z (OI : SNM20D201074C02/8(bt) and SMB114R (TP : LKK REF - CC3/CTI20003108/Qea3) on 06/02/2020

Dear Sir / Madam,

Please refer to the correct TP GIA report attached.

Sorry for the inconvenience caused.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh [<mailto:alfred.toh@sg.cntaiping.com>]
Sent: Tuesday, 14 April 2020 2:44 PM

To: Admin A; Asher Sng (LKKAUTO); Mei Kwan (LKKAUTO)
Cc: Ben Tang; Alfred Toh; Chee So Chow; Claims Dept of CTI; Hsiao Tong (LKKAUTO)
Subject: Direct Settlement - Accident Involving GBJ5408Z (OI : SNM20D201074C02/8(bt) and SMB114R (TP : LKK REF - CC3/CTI20003108/Qea3) on 06/02/2020

LKK REF - CC3/CTI20003108/Qea3
CTPIS REF – SNM20D201074C02/8(bt)

Dear Asher/Mei Kwan

We refer to the above matter.

Please assist to check with third party how is our Insured (GBJ5408Z) involved in the accident (no mentioned of Insured vehicle, only passenger of bus injured as per their SAS report) urgently.

Aside to Ben, please assist to check with Insured/keep track on the matter.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Friday, February 28, 2020 1:40 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBJ5408Z (OI : CTI - TBA) and SMB114R (TP : LKK REF - CC3/CTI20003108/Qea3) on 06/02/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMB 114R at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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