

Jia Le (LKK Auto)

From: Boyogan, Joane <Joane.Boyogan@aig.com>
Sent: Tuesday, 7 July 2020 10:32 AM
To: Jia Le (LKK Auto)
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: RE: #7000613866SG003#027#DOA: 13 Feb 2020 / AIG veh: SMP8955D / Third Party veh: SME7570U // LKK REF: CC4/AIG20003105/Bda3

Dear Jia Le,

Please note OI's amended GIA report and additional documents are already uploaded in Merimen

Thank you

Regards,

Joane Boyogan (Ms)

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #10-00 Singapore 079120

Tel +65 64191898

joane.boyogan@aig.com | www.aig.sg

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From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Monday, July 06, 2020 2:13 PM

To: Boyogan, Joane

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: [EXTERNAL] RE: #7000613866SG003#027#DOA: 13 Feb 2020 / AIG veh: SMP8955D / Third Party veh: SME7570U // LKK REF: CC4/AIG20003105/Bda3

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Hi Joane,

We have uploaded the email in Merimen.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boyogan, Joane [mailto:Joane.Boyogan@aig.com]

Sent: Monday, 6 July 2020 2:06 PM

To: Jia Le (LKK Auto)

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: #7000613866SG003#027#DOA: 13 Feb 2020 / AIG veh: SMP8955D / Third Party veh: SME7570U // LKK
REF: CC4/AIG20003105/Bda3

Hi Jia Le,

Thanks for your prompt response

I've spoken to OID earlier, Ms Alison, and understand she has sent an email to LKK. Could you give a copy of her email?

Also, please note that OID will be submitting an addendum to amend the driver's details in her GIA report.

Regards,

Joane Boyogan (Ms)

AIG

Senior Complex Claims Examiner

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78 Shenton Way AIG Building #10-00 Singapore 079120

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From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Monday, July 06, 2020 11:01 AM

To: Boyogan, Joane

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: [EXTERNAL] RE: #7000613866SG003#027#DOA: 13 Feb 2020 / AIG veh: SMP8955D / Third Party veh: SME7570U // LKK REF: CC4/AIG20003105/Bda3

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Hi Joane,

Survey photos had uploaded in Merimen. We will upload our survey report once we have done.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boyogan, Joane <Joane.Boyogan@aig.com>

Sent: Monday, 6 July 2020 10:47 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: #7000613866SG003#027#DOA: 13 Feb 2020 / AIG veh: SMP8955D / Third Party veh: SME7570U

Importance: High

Hi Hsiao Tong,

Understand from Merimen this is under Fastlane

Could you assist to upload your survey report and survey photos of third party vehicle?

Thanks!

Regards,

Joane Boyogan (Ms)

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

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