



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref:

Date: 09 Mar 2020

Our Ref: CS/GAI20003093/Dyd3

The Motor Claims Department
GREAT AMERICAN INSURANCE

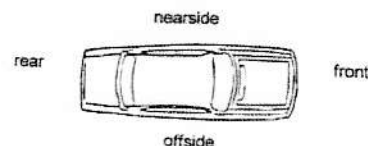
Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. SHA647J

Please be informed that we had conducted the inspection of the abovementioned vehicle on 24/02/2020 at the premises of M/s BIFROST AUTO PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$ 30,274.64 .
Revised Estimate Amount	: S\$ 10,438.52 .
"Check" Items Amount	: S\$.
Market Value	: S\$.
LTA Reimbursement Value	: S\$.
Nett Value	: S\$.

Description of Damage:
The vehicle sustained damages
At the o/s front portion



Yours faithfully

Bryan Ang
Automotive Assessor

Yvonne Wong (LKK Auto)

From: Yvonne Wong (LKK Auto)
Sent: Tuesday, March 10, 2020 10:47 AM
To: sharon.ng@sg.gaig.com
Subject: FW: Re: Our Ref:CLMOMVC000003807, PRS FOR our client's vehicle SHA 647J and your insured's vehicle YP 9840C on 14.02.2020.
Attachments: SHA647J DOA 14022020.pdf

Dear Sir/ Madam

Enclosed preliminary revised of vehicle SHA647J
Date of survey : 24/02/2020
Number of days : 7 days

Thank you.

Best Regards,

Yvonne Wong (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: yvonnewong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Monday, February 24, 2020 4:48 PM
To: 'Motor Claims' <motorclaims@sg.gaig.com>; assignments <assignments@lkkauto.com>
Cc: 'Ng, Sharon' <sharon.ng@sg.gaig.com>; SUR <sur@lkkauto.com>
Subject: RE: Re: Our Ref:CLMOMVC000003807, PRS FOR our client's vehicle SHA 647J and your insured's vehicle YP 9840C on 14.02.2020.

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Nivitha (LKK Auto)

From: Motor Claims <motorclaims@sg.gaig.com>
Sent: Monday, 24 February 2020 4:34 PM
To: Claims Dept; Nivitha (LKK Auto); 'SUR'
Cc: Ng, Sharon; Regina; Assessment; Claims Dept; claims_ltr@bifrostauto.com
Subject: RE: Re: Our Ref:CLMOMVC000003807, PRS FOR our client's vehicle SHA 647J and your insured's vehicle YP 9840C on 14.02.2020.

Without Prejudice

Dear sir,

Noted on your request. We will survey on a without prejudice basis.

Aside to LKK,

Please accept assignment for TP survey. Thank you.

Thank you.

Regards

Shery Wong, Executive, Claims | P. +65 68046077 | F. +65 62353354 | shery.wong@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



A+ (Superior)
Affirmed August 17, 2018

Moody's
A1 (Good)
Published December 2018

Standard & Poor's
A+ (Strong)
Affirmed February 23, 2018

For more information on our financial ratings, visit GAIG.com/FinancialStrength.

From: Claims Dept <claims_ltm@bifrostauto.com>
Sent: 24 February 2020 4:18 PM
To: Motor Claims <motorclaims@sg.gaig.com>
Cc: Ng, Sharon <sharon.ng@sg.gaig.com>; Regina <assessment_ltc@bifrostauto.com>; Assessment <claims@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>; claims_ltr@bifrostauto.com
Subject: [External] Re: Our Ref:CLMOMVC000003807, PRS FOR our client's vehicle SHA 647J and your insured's vehicle YP 9840C on 14.02.2020.

WITHOUT PREJUDICE

Hi,

We selected LKK Auto Consultants .

Thanks & Regards,
Bifrost Auto Pte Ltd
Accident Claims Dept

On Mon, 24 Feb 2020 at 15:45, Motor Claims <motorclaims@sg.gaig.com> wrote:

Without Prejudice

Dear Sirs,

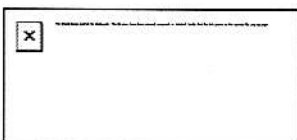
We append the following list of our panel surveyors:-

1. AJAX Adjusters & Surveyors Pte Ltd
2. A-PAC Adjusters & Surveyors Pte. Ltd.
3. Priority Services
4. RT Appraisal Pte Ltd
5. LKK Auto Consultants

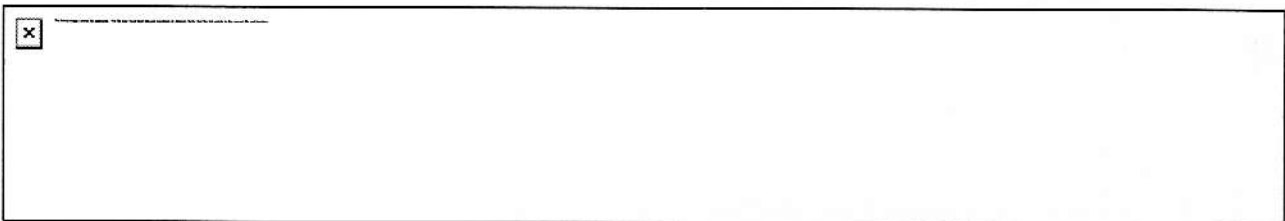
Kindly let us know which SJE is selected and furnish the estimates for the survey to be carried out.

Regards

Shery Wong, Executive, Claims | P. +65 68046077 | F. +65 62353354 | shery.wong@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



For more information on our financial ratings, visit GAIG.com/FinancialStrength.

From: Claims Dept <claims_ltm@bifrostauto.com>

Sent: 24 February 2020 2:58 PM

To: Ng, Sharon <sharon.ng@sg.gaig.com>; Motor Claims <motorclaims@sg.gaig.com>

Cc: Regina <assessment_ltc@bifrostable.com>; Assessment <claims@bifrostable.com>; Claims Dept <claims_ltv@bifrostable.com>; claims_ltr@bifrostable.com

Subject: [External] Re: RE : PRS FOR our client's vehicle SHA 647J and your insured's vehicle YP 9840C on 14.02.2020.

On Mon, 24 Feb 2020 at 14:03, Claims Dept <claims_ltm@bifrostable.com> wrote:

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Chang Chin Woh, to notify you of the aforesaid accident involving our client's vehicle SHA 647J and your insured's vehicle YP 9840C on 14.02.2020.

Please find enclose our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against YP 9840C for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee

Contact Email: claims_ltv@bifrostable.com / claims_ltm@bifrostable.com

VEH IN (Date & Time) : 24.02.2020

PRS ARRANGEMENT (Date & Time) : AS SOON AS POSSIBLE

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential.

The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Thanks & Regards,

Bifrost Auto Pte Ltd

Accident Claims Dept

The content of this e-mail message and any attachments are confidential and may be legally privileged, intended solely for the addressee. If you are not the intended recipient, be advised that any use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you receive this message in error, please notify the sender immediately by reply email and destroy the message and its attachments.

The content of this e-mail message and any attachments are confidential and may be legally privileged, intended solely for the addressee. If you are not the intended recipient, be advised that any use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you receive this message in error, please notify the sender immediately by reply email and destroy the message and its attachments.