

## Khanchna (LKK Auto)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** 7 September 2020 5:53 PM  
**To:** Khanchna (LKK Auto); MT\_Claim\_SG  
**Cc:** Admin A  
**Subject:** RE: MANDATE REQUEST - Accident Involving SLL7336E & GBE4264D On 21/02/2020  
Our Ref: 19/20/20/vc00/023084 [External General]

### Lonpac External - General

Dear Khanchna

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

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**From:** Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]  
**Sent:** Monday, 7 September 2020 3:28 PM  
**To:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** MANDATE REQUEST - Accident Involving SLL7336E & GBE4264D On 21/02/2020 Our Ref: 19/20/20/vc00/023084 [External General]

**LPC ref: 19/20/20/VC00/023084**  
**LKK REF: CC4/LPC20003078/Eka3**

Dear Sir/Madam,

We refer to the above matter.

We have highlighted to your good office on 24/02/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Three vehicle chain collision, our Insured vehicle is last. We are of the view that BOLA 28 is applicable.

Summary to offer to third party repairer "TC AUTOCLINIC PTE LTD" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 24,860.08	\$ 15,909.49
2. Loss of Rental (9 days x \$90) (w/GST)	\$ 866.70	\$ 866.70
<b>Total</b>	\$ 25,726.78	<b><u>\$ 16,776.19</u></b>

\*\*8 days recommendation for repair + 1 Sunday = 9 days

**The above is for your approval.**

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** 12 March 2020 9:39 AM

**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** RE: Accident Involving SLL7336E & GBE4264D On 21/02/2020 Our Ref: 19/20/20/vc00/023084 [External General]

**LPC ref: 19/20/20/VC00/023084**

**LKK REF: CC4/LPC20003078/Eka3**

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SLL 7336E on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Our case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Monday, 24 February, 2020 4:26 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** RE: Accident Involving SLL7336E & GBE4264D On 21/02/2020 Our Ref: 19/20/20/vc00/023084 [External General]

## **Lonpac External - General**

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Monday, 24 February 2020 4:24 PM

**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** RE: Accident Involving SLL7336E & GBE4264D On 21/02/2020 Our Ref: TBA [External General]

**LPC ref:** TBA

**LKK REF:** CC4/LPC20003078/ka3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Monday, 24 February, 2020 11:45 AM

**To:** 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Accident Involving SLL7336E & GBE4264D On 21/02/2020 Our Ref: TBA [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Monday, 24 February 2020 11:27 AM

**To:** Shawn Chua; MT\_Claim\_SG; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Nivitha (LKK Auto)

**Cc:** Kelvin Heng

**Subject:** RE: Accident Involving SLL7336E & GBE4264D On 21/02/2020 Our Ref: TBA [External General]

**Lonpac External - General**

Without Prejudice

Dear Shawn

Please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Nivitha

FYA

Regards,

Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Shawn Chua [<mailto:shawnychua@tanchong.com>]  
**Sent:** Monday, 24 February 2020 9:16 AM  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** Kelvin Heng <[kelvinheng@tanchong.com](mailto:kelvinheng@tanchong.com)>  
**Subject:** Accident Involving SLL7336E & GBE4264D On 21/02/2020

Dear Sir/Madam,

Our customer holds your insured driver, **GBE4264D** liable for the accident on **21/02/2020** and would like to claim against your insured driver. We hereby inquire whether you would like to have a direct settlement with our claimant, **SLL7336E**.

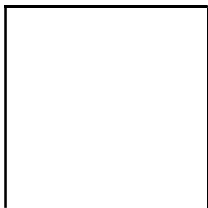
If you minded to reach an amicable direct settlement with our customer, please let us have your substantive reply strictly by **26/02/2020**. Otherwise our customer will proceed in a manner that he deems fit.

Kindly let me know when I can arrange for an accident survey.

Attached herewith the **GIA Report** and **estimate of repair** cost for **SLL7336E**.

Shawn Chua  
Service Executive  
TC AutoClinic Pte Ltd  
25 Leng Kee Road  
Singapore 159097  
DID: +65 67038515  
HP: +65 96450023  
Fax: +65 64795019





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