



TC AutoClinic Pte. Ltd. 25 Leng Kee Road Singapore 159097 Tel: 6703 8511 Fax: 6479 3965 BRN 199105199R

BREAKDOWN OF PAYMENT

Attn: N	lotor Claims Department				
	Sir/ Madam,				
Accide	ent involving vehicle SLL7336E ar	on 21/0	2/2020		
The ac	cident was caused solely by your insured's ne al loss as itemised below:				
a)	Repair Cost/-Excess-		\$\$ 15909.49		
(d	Loss of Use/ Rental of vehicles for d	ay(s) @ S\$ per day	\$\$ 866.70		
c)	LTA/ GIA Search Fees		S\$ NA		
d)	Towing Fees		S\$		
e)	Others		\$\$		
B)	8 DAYS +1 WEEKEND	s\$ 16776.19			
l enclo	se herewith copy of the following: (please tick t	he appropriate boxes)			
V	Repair Invoice	LTA/ GIA Search Rece	eipt		
	Policy Excess Invoice	NRIC/ Driving License			
/	Discharge Voucher	Letter Of Authority	* TC		
/	Rental Invoice	GIA Report	37 15		
/	Certificate of Insurance	Survey Report			
	Towing Invoice	Medical Invoice	JIW.		
final se	All payment should be payable to TC AUTOCLINIC PTE LTD (TCAC) and the said payment as full and final settlement of my claim.				
Please	Please acknowledge receipt and let me have your favourable reply soon.				

*Contact person: Sayedinah Ali HP:92992693 DID:67038515 FAX:64793965

Email:sayedinah@tanchong.com



LETTER OF AUTHORITY AND INDEMNITY

- ☐ Tan Chong Motor Sales Pte Ltd, 913, Bukit Timah Road, Singapore 589623
- ☐ Tan Chong Motor Sales Pte Ltd, 17, Lorong 8, Toa Payoh, Singapore 319254 Autolution Industrial Pte Ltd, 19, Ubi Road 4, Singapore 408623
- TC Autoclinic Pte Ltd, 25, Leng Kee Road, Singapore 159097
- TC Autoclinic Pte Ltd, 1, Sixth Lok Yang Road, Singapore 628099

Type of Claim:

Third Party (Direct Settlement)

□ Own Damage (Recovery Claim)

ACCIDE	NT INVOLVING VEHICLE R	EGISTRA	TION No.	SLL	7336	宣		AND	GBE	4264 0	
ON	21-02 -2020	AT	Thomson	Rd at	juncti	on of	Toa	Payah	Rije		

- I, the owner of vehicle no. SLL 7336E hereby instruct you and authorise you to act for me with respect to the following: -1.
 - (a) To submit my claims for all loses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
 - (b) To settling my claim as they deem fit, including settling the matter on basis of my contributory negligence if any.
 - (c) To receive payment for settlement of my claim where all payment is to be made payable to the repair workshop for cost of repairs and other uninsured losses.
 - (d) To sign discharge voucher on my behalf.
- I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without 2. admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.
- 3. In the event that I am required to attend meetings, interviews, court and/or provide statements or any information in connection with my claim, I shall render full cooperation.
- 4. In the event that my claim against the third party or his insurers is not successful or cannot be proceeded with or if any settlement is not honoured or satisfied by the third party or his insurers, I authorise you to revert to my own insurers for the cost of repairs and any losses recoverable under my policy of insurance. In this respect, I understand and accept that the excess amount applicable under the policy of insurance shall be borne by me.
- 5. If for whatever reason, my insurers reject my claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I agree and undertake to pay the difference between what was claimed and paid out by the insurers or the full amount of my repair bill and survey fees and any other expenses reasonably incurred on my behalf or to pay you the difference in amount, as the case may be.
- I undertake to state truthfully and to make full and frank disclosure of all facts leading up to and of the accident and of any action 6. and/or omissions in connection with my part in the accident. If any facts stated are inaccurate and my claim cannot be paid out or fails, I agree that I shall be liable to you for the repair and other costs incurred by you.
- 7. I further undertake to sign any document or discharge voucher that is required for the purposes of my claim and if as a result of my failure to do so, my claim cannot be paid out or is delayed, I agree that I shall be liable to you for the repair and other costs incurred by you.
- 8. I understand that the claim for loss of use of my vehicle will be based on the number on the days estimated by the surveyor in his report for the required repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for these extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
- I shall keep you informed of any correspondence and/or summons that I may receive in connection with the accident before 9. agreeing to pay or receive any monies due under this claim.
- In the event, the insurers pay the claimed amount to me instead of you, I will inform you as soon as possible and reimburse you 10. for the repair and other costs incurred by you.
- 11. For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment.
 - a) For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
 - b) For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Claimant's Particulars		Authorized Workshop Company Name Claim Officer's Name Claim Chra		
Name Wee Aik Ta-	•			
Address				
Telephone No 9818 42	88	Telephone No 96450023		
Date (7 63 7070	Email	Date 17 03 2000 CUINC		
Company Stamp [For Co Regn Vehicle]	Authorized Signature	Claim Officer Signature		

SATISFACTORY NOTE

TAN CHONG MOTOR	SALES PTE LTD (TCMS)		vicing, repair and maintenance of the Customer's Ventice by TCMS tody of the car by TCMS and the provision of the Services and the			
AUTOLUTION INDUS	TRIAL PTE LTD (AIPL)	noor tip les soningement	DÉFINITIONS AND INTERPRETATION Unless the context of herwise requires: the following words have			
TC AUTOCLINIC PTE	d to be parformed by TCMS on the V.(CACT) QTJ.	thress the context or termines required, rule following words have the person which has requested TCMS to perform the Services the person which has requested TCMS to perform the Services requested by the Custom randor maintenance services requested by the Custom randor maintenance services requested by the Custom randor which may be attached to the				
	Intained and/or repaired by TCMS pursuant to these Con	TYPE OF CL	hicle" the motor vehicle (whether owned by the Custom MA) In these conditions, inteset the context otherwise reduces: :MIA			
DATE:	17/03/2020	or retation of these Condi-	WN DAMAGE (OD)			
OWNER NAME:	and		WN DAMAGE (OD) & UNINSURED LOSS EXCESS & LOSS OF USAGE) VIA			
NRIC NO.: 19 JAIRTEUGH	Initial to TCMS's aut 2 8/1828/18 UTION	Te venicle and agrees ins CMS, including but not	The Cuslomer fieldby engages T CACT / TAIL & RMS AUTOCLINIC PTE LTD. ("TCAC").			
ADDRESS: namozeu? ent of 5	e Services in such sondmon. The Customer warments that you the visit of the Customer warments that you have been such as the customer part of the		HIRD PARTY THROUGH CMS / AIPL / TCAC			
iddifonal Cricto be done and anditional materials to be supplied to repair such fault already supplied (\$2.7 m.\$7.2 m. \$2.2 m.		THIRD PARTY - OWNER DIRECT CLAIM AGAINST THIRD PARTY INSURANCE				
such other information and coornection	Vehicle, Ilsuse, its condition, its maintenance records and	V and concerning the	/INDSCREEN / GLASS (W/S)			
VEHICLE MODEL:	nich the Service Architecture of the Service Architecture when the Cartor Xe Vacasa Acoms / or its too be lieute for any uccs or misplacement or any ucc to	INSURANCE	lich TCMS nay deem necessand may reasonably request, in a The Customer shall ne TTA (lems and anticles of valid. OC sequent of sand on the sand of the sand on the			
REGN. NO.:	SLL 7336 E.	CLAIM NO.:	whento to hot 1 028/IC/TOAC/COR/202			
CHASSIS NO.: , or to be	nunci OSOS 600 S CS TIMACTINC or a throat limiting the generality of the foregoing, these fectors	POLICY NO.:	any damage to the Vehicle while the vehicle is in the custopy calloss of medical loss of the Custom loss of medical control of the Custom of t			
DATE OF ACCIDENT:	DATE RECEIVED:	The transfer of the second of	acts of God explosion flood, in DATE COMPLETED: Job of Cod explosion flood, in Complete Compl			
Pte Ltd / TC AutoClinic been completed to our / in repect thereof. Terms We / I have taken deliv	Pte Ltd and that all necessary repairs my satisfaction and that We / I have r and Conditions as stipulated in the ox	s as resulted of the control of the	MS trail not be listed for all the matter against the materials of the mat			
Note: In the event of an standard Industrial	int] may also be affected, subject to be solved as a solved and the control of th	ur premium during usiness policy of	Insurance Policy renewal. Your NCD			
enult of	r other electronic magns (including intermet e-mail) shall address as notified in TOMS by the Qustomor from time, increase shall be described to the paye been duly received by the	NAME / SIG	NATURE OF INSURED) TO SECURE S			
TCMS / AIF OF OWNER	indiscent and an amount of the second sector of the	telox facanism or as a set of telox facanism or other content or other facanism or o	All stuff indices, installations to dried confinition given in the case ad, or if by peet three (3) business days life postling, or in the case All notices instructions or other communications sent by the Curations platered e-virally RAMWO YE DIAPATIZOPAC pose is actually received a symmetry and the MISCELL AMEDUS.			
OWNER W THIRD PAF	ILL MAKE CLAIM AGAINST TOTAL INSURANCE COMPANY	he parties, and he there or or others or otherwise delegate a parties hip between the or open or or open or other or other or open or other or othe	TCIAS may carry out as religations under these Conditions than accept as hereuit of TOT CONTINUES AS TOURNOOD along that you or all. OT CONTINUES AS TOURNOOD A MADIAN IN these Conditions shall are all or part be held for be negations and the enforceability of the remainder of the Conditions and the enforceability of the remainder of the Conditions and the enforceability of the remainder of the Conditions and the enforceability of the remainder of the Conditions.			
TCMS / AIF	L / TCAC* WILL CLAINM ON BEHAL R UNINSURED LOSS. (EXCESS & LOSS OF USAGE)	nditions (including any da. may not be varied except	No failure or delay by TCMS in exercising any of its rights under the sums or any other provision. Any subsequent breach of the same or any other provision. Unless otherwise agreed in writing between the narries, these Co- years dismissions, negotiations, agreements or understanding and envise, are excluded to the fullegraphic permitted by the law. Any person who is not a party to these Conditions shall not have These Conditions shall not have used.			

* Delete When Necessary



CLAIM NO : 19/20/20/VC00/023084 DATE : 11 SEPTEMBER 2020

DISCHARGE VOUCHER

I/We, WEE AIK TAT confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of GBE4264D the sum of Singapore Dollar Sixteen Thousand Seven Hundred Seventy-Six and Nineteen cents Only (\$16,776.19) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLL7336E and GBE4264D on 21 February 2020 along Marymount Road.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD / H Y LOI CONSULTANTS (LOI PUI HUI JANSEN)) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to TC AUTOCLINIC PTE LTD

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

28 September 2020

Signature of vehicle owner/Date

Wee Aik Tat / 28 september 2020

Name of vehicle owner /Date



AutoClinic Pte. Ltd.

Service Centres
1 Sixth Lok Yang Road, Singapore 628099 Tel: 62622212
25 Leng Kee Road, Singapore 159097 Tel: 67038511/12/13
913 Bukit Timah Road, Singapore 589623 Tel: 64694091/2/3
Regn No.: 199105199R GST Regn No.: 19-9105199-R



TAX INVOICE

REG: 19-9105199-R CO.

INVOICE NO

INVOICE DATE

WE2103462

ADDRESS

LONPAC INSURANCE BHD

TERMS

18-MAR-2020 CREDIT

NAME

300 BEACH RD

DATE REC'D SA/SE

09-MAR-2020

TELEPHONE

#17-04/07 THE CONCOURSE

JOB NO

CCR

ENGINE NO : JDRNRRZT32EWA-

62507388

MILEAGE

EG164342

VEHICLE NO: JN1JANT32Z0003020

CHASSIS NO : MR20969030B

YOUR REFERENCE:

038295

028/IC/TCAC/CCR/20

ENS	JOB DESCRIPTION Credit ter	ms 30 AMGUNF
	LABOURD	
1	PERFORM VEHICLE ELECTRONIC SYSTEM DIAGNOSIS,	000 / NO
2	INTERROGATION & REPROGRAM MODULE WITH CONSULT FOCUS & ADJUST H/LAMP, RESET HORIZONTAL & VERTICAL	NO
	ALIGNMENT TO FACTORY SPECIFICATION	OFFICE COMMON TO THE STATE OF T
3	PERFORM NISSAN COMPUTERISED DIAGNOSIS, ALIGN VEH	latwidali Tribaga
4	LEVEL, CALIBRATION OF RADAR SENSOR AND ROAD TEST	60.00
	PARTS	
5	REPLACE REVERSE CAMERA, FINISHER MOUNTING, ALIGNMENT, SETTING & FUNCTION TEST	120.00
6	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED	no ave
7	PANEL REPLACE REVERSE SENSOR, NECESSARY ADJUSTMENT & CONTROL OF THE PROPERTY AND ADDITIONAL ADDITIONAL AND ADDITIONAL AND ADDITIONAL AND ADDITIONAL ADDITIONAL AND ADDITIONAL ADDITIONAL AND ADDITIONAL AD	55.0
	FUNCTION TEST	mente a communication to his
8	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & MANAGEMENT OF THE RESEAL NECESSARY AREA	100.00
9	REPLACE FRONT BUMPER, LOWER CHROME MOULDING, TOW	780.00
1.0	HOOK COVER, HOOD, LEFT & RIGHT HEADLAMPS	yas idi.
10	REPLACE REAR BUMPER, CENTRE FINISHER, BRACKETS, MAY AND	780.0
11	REPLACE TAILGATE GLASS TO FACILITATE REPAIR	250.0
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	en completation of we by latter, leaving the communicative may method to be a complete to be a complete or let at an Hearthead to be a complete or let at a fine the communication of the complete or the address of the complete or the compl	no par erop avent motor cent in 18 mor to enhous.
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WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this Invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this Invoice must be made within seven (7) days from the date of this Invoice, otherwise it shall be assumed that this Invoice has been accepted as correct and conclusive.

CUSTOMER

TO SECURITY GUARD

PLEASE TEAR ALONG PERFORATED LINE

TIME

RELEASE BY

DATE

VEHICLE NO:



AutoClinic Pte. Ltd.

Service Centres 1 Sixth Lok Yang Road, Singapore 628099 Tel: 62622212 25 Leng Kee Road, Singapore 159097 Tel: 67038511/12/13 913 Bukit Timah Road, Singapore 589623 Tel: 64694091/2/3 Regn No.: 199105199R GST Regn No.: 19-9105199-R



TAX INVOICE

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VEHICLE NO		JN1JANT32Z0003020				028/IC/TCAC/CCR/2
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		[20] [20] 10 [20] 10 [20] 10 [20] 10 [20] 10 [20] 10 [20] 10 [20] 10 [20] 10 [20] 10 [20] 10 [20] 10 [20] 10 [20]		a speciality and special state	110	
ENGINE NO		JDRNRRZT32EWA		MILEAGE	2010	EG164342
MODEL	nķ	62507388 of the should not be should be so the		JOB NO	10.01	CCR manage value 1 minutes and a second
TELEPHONE	:	#17-04/07 THE CONCOURSE	S(199555)	SA/SE	:	09-MAR-2020
		300 BEACH RD	ayoungouse to entanded Apoli	DATE REC'D	Simpl	CREDIT
ADDRESS		200 551011 55		TERMS	elgu a	18-MAR-2020
ADDRESS				TERMS	OF 12	
		LONPAC INSURANCE BHD		INVOICE DATE	100 00	WE2103462
NAME	:			INVOICE NO		
				CO. REC	a:	19-9105199-R

	JOB DESCRIPTION Gredit tenms	8 O AMGUNT
12	INSTALL SOLAR FILM ON TAILGATE GLASS TO FACILITATE REPAIR	144.00
13	TRANSFER TAILGATE COMPOMENTS TO FACILITATE REPAIR	120.00
14	RESPRAY FRONT BUMPER, HOOD, REAR BUMPER IN 2 COLORS, TAILGATE	1000.00
	SUBTOTAL : SUBTOTAL : SUBTOTAL	3409.00
	PARTS	
1	CLIP (\$1.50 EA X 8)	8.32
2	Qty:8 @ \$1.30 each (Disc:20.00% After Disc:\$8.32each) RIGHT HEADLAMP (SUPPLEMENTARY)	2060.80
2	Qty:1 @ \$2576.00 each (Disc:20.00% After Disc:\$2060.80each	
3	LEFT HEADLAMP (SUPPLEMENTARY)	2060.80
4	Qty:1 @ \$2576.00 each (Disc:20.00% After Disc:\$2060.80each FRONT BUMPER	475.28
	Qty:1 @ \$594.10 each (Disc:20.00% After Disc:\$475.28each)	
5	FRONT BUMPER LOWER CHROME MOULDING Qty:1 @ \$171.30 each (Disc:20.00% After Disc:\$137.04each)	137.04
6	TOW HOOK COVER	17.60
STATE OF THE STATE	Qty:1 @ \$22.00 each (Disc:20.00% After Disc:\$17.60each)	F1 00
	REAR NISSAN EMBLEM Qty:1 @ \$64.90 each (Disc:20.00% After Disc:\$51.92each)	51.92
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	ctions of the composition of the composition of the composition of the control of the composition of the com	

DOLLARS:

WORKSHOPMANAGER

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TIME

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DATE

VEHICLE NO:

SIGNATURE



ItoClinic Pte. Ltd.

Service Centres
1 Sixth Lok Yang Road, Singapore 628099 Tel: 62622212
25 Leng Kee Road, Singapore 159097 Tel: 67038511/12/913 Bukit Timah Road, Singapore 589623 Tel: 64694091/2/3
Regn No.: 199105199R GST Regn No.: 19-9105199-R Tel: 67038511/12/13



TAX INVOICE

CO. REG: 19-9105199-R

INVOICE NO

INVOICE DATE

WE2103462 18-MAR-2020

DATE REC'D

TERMS

CREDIT

TELEPHONE : #17-04/07 THE CONCOURSE S(199555)

SA/SE 09-MAR-2020 JOB NO

NAME

ADDRESS

MODEL : 62507388

300 BEACH RD

CCR MILEAGE

CHASSIS NO : MR20969030B

ENGINE NO : JDRNRRZT32EWA-

LONPAC INSURANCE BHD

EG164342 YOUR REFERENCE : 038295

TEMS 8	JOB DESCRIPTION Credit terms	3 O AMGUNT
8	X-TRAIL EMBLEM Qty:1 @ \$110.00 each (Disc:20.00% After Disc:\$88.00each)	88.00
9	REAR BUMPER Qty:1 @ \$693.10 each (Disc:20.00% After Disc:\$554.48each)	554.48
10	REAR BUMPER CENTRE FINISHER Qty:1 @ \$117.50 each (Disc:20.00% After Disc:\$94.00each)	94.00
11	REAR RIGHT BUMPER BRACKET Qty:1 @ \$38.90 each (Disc:20.00% After Disc:\$31.12each)	31.12
12	REAR LEFT BUMPER BRACKET Qty:1 @ \$38.80 each (Disc:20.00% After Disc:\$31.04each)	31.04
13	TAILGATE Qty:1 @ \$4380.00 each (Disc:20.00% After Disc:\$3504.00each TAILGATE GLASS	
15	Qty:1 @ \$1386.00 each (Disc:20.00% After Disc:\$1108.80each HOOD	1108.80) 796.48
16	Qty:1 @ \$995.60 each (Disc:20.00% After Disc:\$796.48each) REAR W/SCREEN SEALANT	80.00
17	Qty:1 @ \$80.00 each (Special Nett Item) REVERSE SENSOR(J11 & T32)	360.00
pay lone 1	Qty:2 @ \$180.00 each (Special Nett Item) SUBTOTAL SUBTOTAL	11459.6
	REMARKS	
PCACEL UN		
on of the second		

DOLLARS:

WORKSHOP MANAGER

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VEHICLE NO:

TO SECURITY GUARD

SIGNATURE



AutoClinic Pte. Ltd.

Service Centres Sixth Lok Yang Road, Singapore 628099 Tel: 62622212 25 Leng Kee Road, Singapore 159097 Tel: 67038511/12/13 913 Bukit Timah Road, Singapore 589623 Tel: 64694091/2/3 Regn No.: 199105199R GST Regn No.: 19-9105199-R



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REG: 19-9105199-R

INVOICE NO

WE2103462

INVOICE DATE

18-MAR-2020

DATE REC'D

CREDIT

300 BEACH RD : #17-04/07 THE CONCOURSE

SA/SE

09-MAR-2020

MODEL: 62507388

JOB NO

TERMS

CCR

NAME

ADDRESS

ENGINE NO : JDRNRRZT32EWA

MILEAGE

EG164342 038295

CHASSIS NO : MR20969030B

YOUR REFERENCE:

VEHICLE NO: JN1JANT32Z0003020

LONPAC INSURANCE BHD

028/IC/TCAC/CCR/20

EMS	SLL7336E	ESCRIPTION	Credit terr	NS BOANGUNT
1	ACCIDENT INVOLVING SLL73368	E & GBE4264D AT T	HOMSON	
	RD AT JUNCTION OF TOA PAYOR	H RISE ON 21/02/2	020	
2	3RD PARTY & RENTAL CLAIM AC		TCAC	
	LKK REF: CC4/LPC20003078/KA	43		
3	OUR REF: SLL7336E		one is not attend on whom redict	
	SURVEYED BY MR STEVE FROM L			
4	ATTACHED DIRECT SETTLEMENT	EMAIL BY MR/MS K	HANCHNA	
	FROM LKK			
5	ATTACHED LETTER OF AUTHORIT			
	ATTACHED LETTER OF CLAIM FO		embninges	
6	ATTACHED SATISFACTORY NOTE:	: 028/IC/ICAC/CCR	72020	
	Inquirence Co - LONDAG INSUE	DANCE DUD		
	Insurance Co : LONPAC INSUF Policy No: 2100503282-0			
	Claim Type: DIRECT SETTI		DTV CLAIM	
	DOA 21-FEB-2020	LEMENT / THIND PA	TATT CLATW	
	Our Ref: 028/IC/TCAC,	/CCR/2020		
	Surveyor: M/S LKK ENG		MENT SERVICES	ov algebration and 190
	out to your trivial my or Link End.		WENT OF WILLIAM	Volta Venezum an hab
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		as a state of the		
		LABOUR	series of the bod and return possess	3409.0
		PARTS		11459.68
		SUBTOTAL		14868.6
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		TOTAL	cuther communications grant on	14868.6
				10100
		GST(7%) AMOUNT DUE	committee and the left with the left with	1040.8

DOLLARS:

(NB: NC=No Charge; P=Included in Package; W=War

FIFTEEN THOUSAND NINE HUNDRED NINE

AND CENTS FORTY NINE ONLY.

WORKSHOP MANAGER

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CUSTOMER

TO SECURITY GUARD

PLEASE TEAR ALONG PERFORATED LINE

DATE

TIME

VEHICLE NO:

SLL7336E (EG164342/WE2103462)

LONPAC INSURANCE BHD NAME:

SIGNATURE

RELEASE BY





DOWNTOWN TRAVEL SERVICES PTE LTD

19 Lorong 8 Toa Payoh Singapore 319255 Tel (65) 6334 1700 Fax (65) 6336 4677 Co. Reg. No. 1984-03671/H GST Reg. No. M2-0067432-4

TC AUTO CLINIC PTE LTD

25 LENG KEE ROAD

S(159097)

ATTN : KELVIN HENG



GST Reg No. : M2-0067432-4 Tax Invoice : S1017002

Inv. date...: 18-MAR-2020 Print date..: 18-MAR-2020

Print time..: 15:57:23

Page no....: 1

Agreement no: TP2020544

Salesman...: ZAINI

Description

Amount

RENTAL CHARGE FROM 09-MAR-2020 TO 18-MAR-2020 SUBARU IMPREZA 5D 1.6I-S AWD CVT - SKU1537X (WEE AIK TAT)

810.00

TOTAL SGD(BEFORE GST)
GST(7%)
TOTAL SGD(AFTER GST)

810.00 56.70 866.70

point forms partyr plants mines again; plants daugh nature enter again and on the mine again and again.

many from their pain and many dead aven area dead from and dead from

N.B. Cheques should be crossed and made payable to
DOWNTOWN TRAVEL SERVICES PTE LTD
Interest at 0.05% per day on overdue account. Terms of payment strictly 7 days.

DOWNTOWN SPASSES SERVICES PTE LTD

Authorised Signature



M

Hiring Agreement

Co.Reg.No : 198403671H GST Reg.No : M2-0067432-1

TP2020544

ACCOUNTS COPY

SALESMAN CODE: ZAINI

Vehicle Number: SKU1537X		SUBARU IMPREZA 5D 1.6I-S AWD CVT	Date: <u>06/03/2020</u>
Change Over 1: Change Over 2:	Initial:		Date:
	Initial:		Date:
Hirer		Check In / Out	
Name: TC AUTO CLINIC PTE LTD		Date Out: 09/03/2020 Time Out	09:30:00 Km Out 8888.00
Address: 25 LENG KEE ROAD		Petrol Level: F	
Singapore: (159097)		Agreed Date of Return: 16/03/2	000 00:00:00
Contact Person: KELVIN HENG Tel: 67038517		1)	
1st Driver		Date In: Time In	Km In
Name: WEE AIK TAT		Petrol Level: E	
Address: 131 THOMSON RIDGE		Collision Damage Walver & PA	Singapore use only
Singapore: (574713)			
1		ACCEPTS To Pay Extra F	DECLINES
Contact No: 98184288 (H) (O)	(HP)	Daily N 85	Hirer Declines CDW
Occupation: Date of Birth	: 20/01/1962	Non-Waiverable Excess	Excess S\$ 2,000.00
		S\$ 0.00 per accident	per accident
	SINGAPOREAN	Windscreen Excess: \$100.00	Windscreen Excess: \$100.00
Driver's Licence No: S1528813B Driving Exp:	yrs		1
Country of Issue: SINGAPORE Driving Date:		Signature	Signature F
Additional Driver		*The above is subjected to	7% GST.
Name:			
Address:		Per Day	1490 00
Singapore: Ω		Per Week	
Contact No: (H) (O)	(HP)	Per Month	
Occupation: Date of Birth:		Weekend	
Passport / NRIC No: Nationality:		Learning Charles Jacobs v.d.	
		CDW	0 00
- ·	yrs	Deliver / Collection	0 00
Country of Issue: Driving Date:		Malaysia Charge	- 60
Remarks / Delivery Location		Petrol	
Terrania Politary Econocii		Other Charge	
SLL7336E TP CLAIM (LK SHAWN CHUA)		7% GST	9 56 9 0 70
		Sub Total	<u> </u>
		OVERALL CHARGES	\$ 866·70
			- Ju
Hirer hereby agrees to abide to the terms and conditions as set out overleaf. If i opt to i	nou bu orodu 1-1-		
my distribute from the decimed to have been made on the applicable credit and card	i charge slip.	Poposit Lax III toka	
I also agree to allow the company to hold a security deposit equivalent to the excess a Agreement for the term of hire by credit card/ cash.	mount as set out in th	7	Amount
The Hirer agrees that smoking and carriage of pets are not allowed in the bleed vehicle	. An extra charge of S	O/R No:	Date
THE DO SPONSED TO LETTER BID VOLIGIE.			
The Hirer agrees that the vehicle must be returned at the agreed time and date. Late re charge of \$\$50 will be applied.	itum is chargeable, an	For Official Use	
		INV: \$1017002 O/R:	Date 18/03/20
		INV: O/R:	Date
. (8)	DOWN		
المارين	19504961/1	INV: O/R:	Date
F As	ON. 000		
WIDED'S PIGNATURE	AJOS SOF		
HIRER'S SIGNATURE DOWNTOWN TRAVE	L SERVICES PTE LT	D	
V			

No.



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-20-030904

Date of Request:

21/02/2020

Your Ref No:

Online Purchase

Tan Chong Motor Sales Pte Ltd 911, Bukit Timah Road Singapore 589622

Dear Sir/Madam,

Enquiry Date

21/02/2020

Enquiry By

Eric Koh Yong Lang

TP Vehicle No.

GBE4264D

Accident Date

21/02/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBE4264D	Lonpac Insurance Bhd	30/11/2019-29/11/2020	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

Khanchna (LKK Auto)

From: ONG LI LI < llong@lonpac.com>
Sent: 7 September 2020 5:53 PM

To: Khanchna (LKK Auto); MT_Claim_SG

Cc: Admin A

Subject: RE: MANDATE REQUEST - Accident Involving SLL7336E & GBE4264D On 21/02/2020

Our Ref: 19/20/20/vc00/023084 [External General]

Lonpac External - General

Dear Khanchna

Please proceed.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]

Sent: Monday, 7 September 2020 3:28 PM **To:** MT_Claim_SG <mt_claim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: MANDATE REQUEST - Accident Involving SLL7336E & GBE4264D On 21/02/2020 Our Ref:

19/20/20/vc00/023084 [External General]

LPC ref: 19/20/20/VC00/023084 LKK REF: CC4/LPC20003078/Eka3

Dear Sir/Madam,

We refer to the above matter.

We have highlighted to your good office on 24/02/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Three vehicle chain collision, our Insured vehicle is last. We are of the view that BOLA 28 is applicable.

Summary to offer to third party repairer "TC AUTOCLINIC PTE LTD" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 24,860.08	\$ 15,909.49
2. Loss of Rental (9 days x \$90) (w/GST)	\$ 866.70	\$ 866.70
Total	\$ 25,726.78	\$ 16,776.19

^{**8} days recommendation for repair + 1 Sunday = 9 days

The above is for your approval.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360**| email: <u>Khanchna@lkkauto.com</u>|Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: 12 March 2020 9:39 AM

To: ONG LI LI < <u>llong@lonpac.com</u>>

Cc: Admin A <admin-a@lkkauto.com>; MT Claim SG <mt claim@lonpac.com>; Khanchna (LKK Auto)

<khanchna@lkkauto.com>

Subject: RE: Accident Involving SLL7336E & GBE4264D On 21/02/2020 Our Ref: 19/20/20/vc00/023084

[External General]

LPC ref: 19/20/20/VC00/023084 LKK REF: CC4/LPC20003078/Eka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SLL 7336E on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Our case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI < <u>llong@lonpac.com</u>>
Sent: Monday, 24 February, 2020 4:26 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT Claim SG <mt claim@lonpac.com>; Khanchna (LKK Auto)

<khanchna@lkkauto.com>

Subject: RE: Accident Involving SLL7336E & GBE4264D On 21/02/2020 Our Ref: 19/20/20/vc00/023084

[External General]

Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards, Ong Li Li Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Monday, 24 February 2020 4:24 PM

To: ONG LI LI < llong@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT Claim SG <mt claim@lonpac.com>; Khanchna (LKK Auto)

<khanchna@lkkauto.com>

Subject: RE: Accident Involving SLL7336E & GBE4264D On 21/02/2020 Our Ref: TBA [External General]

LPC ref: TBA

LKK REF: CC4/LPC20003078/ka3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) < admin-d@lkkauto.com>

Sent: Monday, 24 February, 2020 11:45 AM

To: 'ONG LI LI' < <u>llong@lonpac.com</u>>; assignments < <u>assignments@lkkauto.com</u>> **Cc:** Admin A < admin-a@lkkauto.com>; 'MT Claim SG' < mt claim@lonpac.com>

Subject: RE: Accident Involving SLL7336E & GBE4264D On 21/02/2020 Our Ref: TBA [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Monday, 24 February 2020 11:27 AM

To: Shawn Chua; MT Claim SG; assignments@lkkauto.com; Nivitha (LKK Auto)

Cc: Kelvin Heng

Subject: RE: Accident Involving SLL7336E & GBE4264D On 21/02/2020 Our Ref: TBA [External General]

Lonpac External - General

Without Prejudice

Dear Shawn

Please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Nivitha

FYA

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Shawn Chua [mailto:shawnchua@tanchong.com]

Sent: Monday, 24 February 2020 9:16 AM

To: MT_Claim_SG < mt_claim@lonpac.com >
Cc: Kelvin Heng < kelvinheng@tanchong.com >

Subject: Accident Involving SLL7336E & GBE4264D On 21/02/2020

Dear Sir/Madam,

Our customer holds your insured driver, GBE4264D liable for the accident on 21/02/2020 and would like to claim against your insured driver. We hereby inquire whether you would like to have a direct settlement with our claimant, SLL7336E.

If you minded to reach an amicable direct settlement with our customer, please let us have your substantive reply strictly by 26/02/2020. Otherwise our customer will proceed in a manner that he deems fit.

Kindly let me know when I can arrange for an accident survey.

Attached herewith the GIA Report and estimate of repair cost for SLL7336E.

Shawn Chua Service Executive TC AutoClinic Pte Ltd 25 Leng Kee Road Singapore 159097 DID: +65 67038515 HP: +65 96450023

HP: +65 96450023 Fax: +65 64795019



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This email has been checked for viruses by AVG antivirus software. www.avg.com