

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 12 March, 2020 9:39 AM
To: ONG LI LI
Cc: Admin A; MT_Claim_SG; Khanchna (LKK Auto)
Subject: RE: Accident Involving SLL7336E & GBE4264D On 21/02/2020 Our Ref: 19/20/20/vc00/023084 [External General]
Attachments: TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf

LPC ref: 19/20/20/VC00/023084
LKK REF: CC4/LPC20003078/Eka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SLL 7336E on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Our case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 24 February, 2020 4:26 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: Accident Involving SLL7336E & GBE4264D On 21/02/2020 Our Ref: 19/20/20/vc00/023084 [External General]

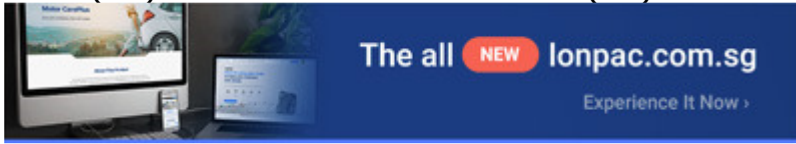
Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, 24 February 2020 4:24 PM
To: ONG LI LI <llong@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: Accident Involving SLL7336E & GBE4264D On 21/02/2020 Our Ref: TBA [External General]

LPC ref: TBA
LKK REF: CC4/LPC20003078/ka3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 24 February, 2020 11:45 AM
To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: Accident Involving SLL7336E & GBE4264D On 21/02/2020 Our Ref: TBA [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Monday, 24 February 2020 11:27 AM

To: Shawn Chua; MT_Claim_SG; assignments@lkkauto.com; Nivitha (LKK Auto)

Cc: Kelvin Heng

Subject: RE: Accident Involving SLL7336E & GBE4264D On 21/02/2020 Our Ref: TBA [External General]

Lonpac External - General

Without Prejudice

Dear Shawn

Please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Nivitha

FYA

Regards,

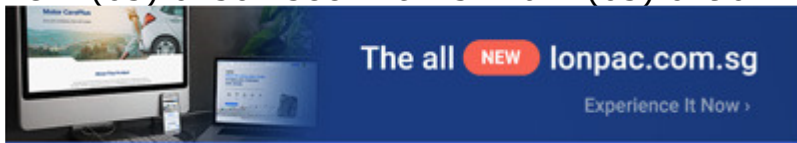
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Shawn Chua [<mailto:shawnychua@tanchong.com>]

Sent: Monday, 24 February 2020 9:16 AM

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Kelvin Heng <kelvinheng@tanchong.com>

Subject: Accident Involving SLL7336E & GBE4264D On 21/02/2020

Dear Sir/Madam,

Our customer holds your insured driver, **GBE4264D** liable for the accident on **21/02/2020** and would like to claim against your insured driver. We hereby inquire whether you would like to have a direct settlement with our claimant, **SLL7336E**.

If you minded to reach an amicable direct settlement with our customer, please let us have your substantive reply strictly by **26/02/2020**. Otherwise our customer will proceed in a manner that he deems fit.

Kindly let me know when I can arrange for an accident survey.

Attached herewith the **GIA Report** and **estimate of repair** cost for **SLL7336E**.

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019



This email has been checked for viruses by AVG antivirus software.
www.avg.com