

**SOUTHERN MOTOR**

Blk 1006, Bukit Merah Lane 2 #01-10 Singapore 159762

Tel:62730369 Fax:62746614 CO/GST Reg No:23414700L

TAX INVOICE NO : INV28584

Invoice Date : 31st March 2020

Payment Terms : CASH

Vehicle No. : FBC295B - YAMAHA T135

Mechanic : CASH

MS First Capital Insurance Ltd - MS002

36 ROBINSON ROAD #16-01 CITY HOUSE Singapore 068877

Tel: 65073848 Fax: 65073849

<u>S/No</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>U/PRICE</u>	<u>Amount</u>
1	7% GST ON COST OF LUMP SUM REPAIR	1	\$126.00	\$126.00
2	COST OF LUMP SUM REPAIR	1	\$1,800.00	\$1,800.00
3	LOSS OF USE FOR 3 DAYS AT \$20.00 PER DAY	1	\$60.00	\$60.00
TOTAL				\$1,986.00
BALANCE				\$1,986.00

Goods Sold Are Not Returnable. Deposit Paid Are Not Refundable. All cheques should be made payable to **"SOUTHERN MOTOR"**.
Interest Rate of ____% per month will be imposed on overdue Accounts. Thank you.

Received by

Issued by

WITHOUT PREJUDICE to:
(a) Insurer's Subrogated Claim and/or
(b) Any Personal Injury Claims
[Note: This Notice supersedes any
inconsistencies found in this
Discharge Voucher]



AUTHORIZATION TO ACT

I, SOUTHERN MOTOR ("the third party claimant")

Of Blk 1006, Bt. Merah Lane 2 #01-10 Singapore 159762 (address),

being the owner of FBC 2958 (vehicle no) hereby authorize

Southern Motor ("the workshop") to act

for me

with respect to my claim for repair cost and/ or rental and/ or loss of use ("claim") for my vehicle

bearing registration no FBC 2958 that was damaged pursuant to the accident

which occurred on 09.02.2020 at 01.10 along South Bridge Road

involving vehicle JHB 6870X ("the accident")

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability in so far as the driver/owner/insurers of the other vehicle is concerned.

Dated this 27th day of March (month) 20 20 (year)



SOUTHERN MOTOR
Blk 1006, Bukit Merah Lane 2
#01-10 Singapore 159762
Tel: 62730369 Fax: 62746614

Signed by "the third party claimant"



SOUTHERN MOTOR
Blk 1006, Bukit Merah Lane 2
#01-10 Singapore 159762
Tel: 62730369 Fax: 62746614

Signed by "the workshop"

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DISCHARGE RECEIPT

CLAIM REFERENCE : D20000934MFSH/1
ACCIDENT DATE : 09/02/2020
ACCIDENT LOCATION : SOUTH BRIDGE ROAD
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : LOH SENG LEONG
INSURED VEHICLE : SHB6670X
INVOLVED PARTY : FBC295B
SETTLEMENT SUM : S\$1,986.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : SOUTHERN MOTOR

Signature and Date :

WITNESS : Thi Thi Myint

Signature and Date :



Thi Thi Myint
1.7.2020



SOUTHERN MOTOR

Blk 1006, Bukit Merah Lane 2 #01-10 Singapore 159762

Tel:62730369 Fax:62746614 CO/GST Reg No:23414700L

TAX INVOICE NO : INV28584
Invoice Date : 31st March 2020
Payment Terms : CASH
Vehicle No. : FBC295B - YAMAHA T135
Mechanic : CASH

MS First Capital Insurance Ltd - MS002
36 ROBINSON ROAD #16-01 CITY HOUSE Singapore 068877

Tel: 65073848 Fax: 65073849

<u>S/No</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>U/PRICE</u>	<u>Amount</u>
1	7% GST ON COST OF LUMP SUM REPAIR	1	\$126.00	\$126.00
2	COST OF LUMP SUM REPAIR	1	\$1,800.00	\$1,800.00
TOTAL				\$1,926.00
BALANCE				\$1,926.00

Goods Sold Are Not Returnable. Deposit Paid Are Not Refundable. All cheques should be made payable to "**SOUTHERN MOTOR**".
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Received by

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Discharge Voucher]

Khanchna (LKK Auto)

From: May Chua <maychua@msfirstcapital.com.sg>
Sent: Wednesday, 1 July 2020 11:09 AM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: MANDATE REQUEST ON QUANTUM - SURVEY ASSESSMENT - D20000934MFSH/1 // EXPRESS SETTLEMENT

Dear Khanchna,

As per our range, lowest and highest range is the same.

Please proceed (\$ 1,986.00)

	Claimed Amount	FROM	TO	REMARKS
1. Cost of Repair (w/GST)	\$ 2,838.92	\$ 1,926.00	\$ 1,926.00	SURVEY RCM: \$1800 / 3D, BIKE
2. Loss of Use (3 days x \$20)	\$ 60.00	\$ 60.00	\$ 60.00	RANGE: \$20 @ 3D (as per lod)
Total	\$ 2,898.92	\$ 1,986.00	\$ 1,986.00	

let us have your lowest and highest proposal.

Appreciate that in future cases, your end can

Thank you

Best Regards

May Chua

MS First Capital Insurance Limited

A Member of **MS&AD Insurance Group**

36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

Motor Claims: motor_claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

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If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Wednesday, 1 July 2020 10:42 am
To: May Chua <maychua@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: MANDATE REQUEST ON QUANTUM - SURVEY ASSESSMENT - D20000934MFSH/1 // EXPRESS SETTLEMENT

Dear Ms. May,

We refer to the above matter and your e-mail below.

Yes, that is the letter of demand with all the supporting documents.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: May Chua <maychua@msfirstcapital.com.sg>
Sent: Wednesday, 1 July 2020 10:40 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: MANDATE REQUEST ON QUANTUM - SURVEY ASSESSMENT - D20000934MFSH/1 // EXPRESS SETTLEMENT

Dear Khanchna,

Please advice whether this DS Supporting documents is the Letter of Demand.
Thank you

Best Regards
May Chua

MS First Capital Insurance Limited

A Member of MS&AD Insurance Group

36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Tuesday, 30 June 2020 1:44 pm

To: May Chua <maychua@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: MANDATE REQUEST ON QUANTUM - SURVEY ASSESSMENT - D20000934MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20000934MFSH/1

LKK REF: CC4/FCI20003070/Eka3q2

Dear Ms. May,

We refer to the above matter.

Liability: 100% against Insured (PIR against Insured driver)

We seek your approval to offer third party repairer **"SOUTHERN MOTOR"** at **\$1,986.00(all in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 2,838.92	\$ 1,926.00
2. Loss of Use (3 days x \$20)	\$ 60.00	\$ 60.00

	Total	\$ 2,898.92	<u>\$ 1,986.00</u>
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Surveyor recommended 3 days for repair

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: May Chua <maychua@msfirstcapital.com.sg>

Sent: Tuesday, 30 June, 2020 10:27 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: SURVEY ASSESSMENT - D20000934MFSH/1 // EXPRESS SETTLEMENT

Dear Mei Kwan,

We refer to the above mention.

Kindly advice the case update.

Workshop is chasing MSFCI for cheque payment.

Thank you

Best Regards

May Chua

MS First Capital Insurance Limited

A Member of  Insurance Group

36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

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We appreciate your kind understanding. Stay safe.

From: Jim Soon <JimSoon@msfirstcapital.com.sg>

Sent: Tuesday, 30 June 2020 10:20 am

To: May Chua <maychua@msfirstcapital.com.sg>

Subject: D20000934MFSH (FBC295B)

Dear MC,

D20000934MFSH, for your perusal.

Thank You

Jim Soon

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3852| Fax No. : 6507 3849

|Email: JimSoon@msfirstcapital.com.sg |Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

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