LEE BROTHERS AUTOMOTIVE PTE.LTD

NO. 1 KAKI BUKIT AVE 6 #02-47 AUTOBAY SINGAPORE 417883

TEL: 6509 5521 FAX: 6509 5523 GST Reg. No. : 201101880C

ATTN:THE MOTOR CLAIMS DEPARTMENT MS FIRST CAPITAL INSURANCE LTD

36 ROBINSON ROAD #16-01 CITY HOUSE SINGAPORE 068877

Yrs Ref. : SHC8257M Our Ref. : LB0220-2790

Date: : 05.03.2020

Accident involving SMP4854M and SHC8257M on 12.02.2020 at 0005hrs along PIE towards BKE (Exit 24)

We refer to the above matter. We are instructed that above accident was caused solely and completely by the negligence of your insured, as a result of which, our client have sufferd loss and expenses.

We are insturcted by our client to make a property damages claims as:-

1 Control Grand			Amount
 Cost of repair (Inc GST) Loss Of Rental 		S\$	5,029.00
3. Towing	(5Days @ S\$120PerDay)	S\$	600.00
5. LTA Search fee		S\$	-
4. E-File Serach fee		S\$	7.45
Claim Amount		S\$	29.00
Zidin 7 thount		S\$	5,665.45

Enclosed are the following documents for your perusal

 ✓ Original Final repair Bill Original Survey Report & Invoice Original Photographs of [SMP4854M] ✓ GIAS Reports of [SMP4854M] ✓ Certificate of Insurance Report Of A Traffic Accident 	 ↓ Letter of Authority ↓ Rental Agreement / Receipt ↓ E-File Search Fee/LTA Receipt ↓ Vehicle Registration Card ↓ Driver's Driving License / Identity Card
--	---

Your prompt action will be greatly appreciated.

Kindly acknowledge receipt of the above said documents and your favourable reply is greatly appreciated.

Yours faithfully,

Lee Brothers Automotive Pte.Ltd

sales@leebrothers.com.sg

Date: 24/02/2020

To: First Capital Insurance Ltd

24/02/2020

Date:

RE: ACCIDENT IN	VVOLVING VEHICLE NO.:_	SMP4854M and SHC8257M
Paragramment of the Control of the C	AT/ALONG	PIE towards BKE (Exit 24)
***		ON 12.02.2020
I/We,	Ang Tiong Hong	of (NRIC No./ROC NO.)
S1700141H		dlands Street 41, #08-20, 5'730406
owner of vehicle	e no. SMP4854M	in consideration of M/S Lee Brothers Automotive Pte. L
repairing my/or	ur vehicleSMP4854	+M at my/our instruction and hereby authorise
M/s Lee Bro	others Automotive Pte. Ltg	to demand claim settle receive whatever
amount settled	/ payable by the Insurance	ce Company and/or third party or to commence legal
		ne, for the cost of repairs, car rental and/or loss of use,
		act for me/us in respect of the said accident/claim and
all claimed and/	or settled shall belong to	them absolutely.
I further agree	and undertake to inden	mnify them against the above mentioned claim costs
which my arise		
		X years and the same of the
	MAK	
Signature of O	wher and	



MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-0001676-9 6 Raffles Quay #21-00 Singapore 048580 Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore 068877 Tel: (65) 6507 3848 Fax: (65) 6507 3849 www.msfirstcapital.com.sg

DISCHARGE RECEIPT

CLAIM REFERENCE

D20001155MFSH

ACCIDENT DATE

12/02/2020

ACCIDENT LOCATION

PIE TWDS BKE (EXIT 24)

INSURED

COMFORT TRANSPORTATION PTE LTD

INSURED DRIVER

MUSTAFA KAMAL BIN YAAKOP

INSURED VEHICLE

SHC 8257M

INVOLVED PARTY

SMP 4854M

SETTLEMENT SUM

\$ 5,565.45

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

Type text here

This Discharge Voucher applies only to the claimant's claim for his property damage and will not effect his personal injuries claim and/or uninsured losses claim in a later date.

Further the settlement terms herein should not be used as an

evidence to prejudice to the claiment's personal injuries claim

and/or other uninsured losses claim arising of the

subject matter in this action.

- 1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
- 2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: ANG TIONG HONG

Signature and Date

Lee Brothers Automotive Pte. Ltd. Naki Bukit Avenue 6

#02-47 Autobay Singapore 417883 Tel: (65) 6509 5521 Fax: (65) 6509 5523

Email: sales@leebrothers.com.sg Co. Reg. No: 201101880C

Signature and Date :

WITNESS

A Member of MS&AD INSURANCE GROUP

LEE BROTHERS AUTOMOTIVE PTE LTD

1 Kaki Bukit Avenue 6, #02-47 Autobay, Singapore 417883 Tel: (65) 6509 5521 Fax: (65) 6509 5523

Email: sales@leebrothers.com.sg Co. Reg.: 201101880C GST Reg. No.: 201101880C

TAX INVOICE

9984

MS FIRST CAPITAL INSURANCE LTD

36 ROBINSON ROAD #16-01 CITY HOUSE SINGAPORE 068877

Messrs:

Claim No. : LB0220-2790

Acc. Date: 12/02/2020

Veh. No./Model: SMP 4854M NISSAN NOTE

Date: 05/03/2020

QTY	DESCRIPTION	
	DESCRIPTIONS	AMOUNT
	Repair Cost: Inclusive of supply parts, panel beating, spray painting and labour.	4,700.00
	Sub-total	4,700.00
	Add GST 7%	329.00
-	Total Amount	5,029.00

E. & O.E.

* Please make all payments to " Lee Brothers Automotive Pte Ltd "

* All service and repairing are in good order & conditions.

Silviold as

Lee Brothers Automotive Pte Ltd

Customer Sign & Chop

CARZ RENTAL PTE. LTD.

1 Kaki Bukit Avenue 6, #02-47 Autobay, Singapore 417883

Tel: (65) 6509 5521 Fax: (65) 6509 5523

LB

VEHICLE RENTAL AGREEMENT

ROC NO: 201312119K

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- In case of accident, the Hirer shall report to rental office immediately. If there is any bodily injury, a police report must be made within 24 hours.

 Vehicle is strictly for SINGAPORE USE ONLY, and may not be driven out
- of Singapore without prior conscent of Carz Rental Pte. Ltd.
 Unauthorised drivers, drivers who did not fulfill the above requirement are liable for the full cost & other losses suffered by Carz Rental Pte. Ltd. should the vehicle is damaged or stolen.

Hirer Signature/Co's Stamp/Date

ental Pte. Ltd.

Authorised Signature/Date

> Back to OneMotoring



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time :

13 Feb 2020 / 10:36:31

Receipt Date/Time: 13 Feb 2020 / 10:36:31

Tax Invoice/Receipt

Receipt No.: ITNET-00000-200213-000804

Previous Receipt No. :

S/N Item Description/ Business Transaction Reference No. Result of Insurance Enquiry - SHC8257M As at 12 Feb 2020/12:05:00 Insurance Co: MS FIRST CAPITAL INSURA Insurance Enquiry - SHC8257M Enquiry Fee	ANCE LIMITED	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
20200213103554363474		7.00	0.49	7.49
	Sub-Total Total Before Rounding Rounding Difference Total Amount Payable Paid By	7.00 7.00	0.49 0.49	7.49 7.49 0.04 7.45
	20200213103600283 Total Cash Change Tendered Amount Excess Refundable Amount	Direct Debit: eNET: (Internet Banking)	S Debit	7.45 7.45 0.00 7.45 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-20-028266

Date of Request:

17/02/2020

Your Ref No:

WALK IN JASON

LEE BROTHERS AUTOMOTIVE PTE. LTD.

1 KAKI BUKIT AVE 6, #02-47 AUTOBAY @ KAKI BUKIT

SINGAPORE 417883

Dear Sir/Madam,

Your Vehicle No:

SMP4854M

Date of Accident:

12/02/2020

Place of Accident:

Involving Vehicle No: SHC8057M

DESCRIPTION	
E-File Search Fee (Public)	AMOUNT (S\$)
GST Amount	14.02
Total Amount Due (GST Inclusive)	0.98
Thank You,	15.00

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[] GIRO [X] Cash [] Cheque



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-20-028268

Date of Request:

17/02/2020

Your Ref No:

WALK IN JASON

LEE BROTHERS AUTOMOTIVE PTE. LTD.

1 KAKI BUKIT AVE 6, #02-47 AUTOBAY @ KAKI BUKIT

SINGAPORE 417883

Dear Sir/Madam.

Date of Accident:

12/02/2020

Vehicle No:

SMP4854M

Place of Accident:

PIE TWDS BKE (EXIT 24)

Involving Vehicle No: SHC8057M

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	nave attached the following	g accident re	eports as requester	d:
SHC8057M	PIE TWDS BKE (EXIT 24)	PER DOC (S\$)		AMOUNT (S\$)	
GST Amount			4.00 1		13.08
Total Amount Due (G	ST Inclusive)				0.92
The images provided	to you are taken for the		······································	<u> </u>	14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[] GIRO [X] Cash [] Cheque

RE: [MANDATE REQUEST] Re: [PROPOSED LIABILITY] Re: D20001155MFSH: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8257M (OI: FCI - TBA) and SMP4854M (TP: LKK REF - CC6/FCI20003052/Uea3) on 12/02/2020

Heng Ding Chao < Heng Ding Chao@msfirstcapital.com.sg >

Wed 7/15/2020 11:09 AM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >

Sir/Mdm,

Please Kindly proceed with the proposed amount. It is within our acceptable range. Thank You.

Good Day,

Cathan Heng Ding Chao, **Motor Claims Department**

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID: 6507 3848/EXT:104| Fax No.: 6507 3849 | Email: HengDingChao@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Saturday, 11 July 2020 12:39 AM

To: Heng Ding Chao < Heng Ding Chao@msfirstcapital.com.sg>

Subject: Fw: [MANDATE REQUEST] Re: [PROPOSED LIABILITY] Re: D20001155MFSH: EXPRESS SETTLEMENT VIA LKK -Accident Involving SHC8257M (OI: FCI-TBA) and SMP4854M (TP: LKK REF-CC6/FCI20003052/Uea3) on 12/02/2020

Hi Cathan,

We refer to the above matter.

We understand that Joanne no longer handle this case, kindly assist on the mandate request.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto) < AsherSng@lkkauto.com>

Sent: Friday, June 26, 2020 2:54 PM

To: Joanne Yong < Joanneyong@msfirstcapital.com.sg>

Subject: [MANDATE REQUEST] Re: [PROPOSED LIABILITY] Re: D20001155MFSH: EXPRESS SETTLEMENT VIA LKK - Accident

Involving SHC8257M (OI: FCI-TBA) and SMP4854M (TP: LKK REF-CC6/FCI20003052/Uea3) on 12/02/2020

Your ref: **D20001155MFSH**

Our ref: CC6/FCI20003052/Uea3q2

Dear Sirs,

ACCIDENT INVOLVING SHC 8257M (OI) AND SMP 4854M (TP) ON 12/02/2020

We refer to the above matter.

The accident occurred when our insured encroached third party lane and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " LEE BROTHERS AUTOMOTIVE PTE LTD " at \$ 5,565.45(all-in).

The summary is as follows: -

	A	An	nount Claimed	Ar	nount Revised
1. Cost of Repairs (w/GST)	Ġ	\$	7,157.88	\$ 5	5,029.00
2. Loss of Rental (5days x \$120)	9	\$	600.00	\$	500.00 (5days x \$100)
3. LTA Search Fee	9	\$	36.45	\$	36.45
	Total			\$!	5.565.45

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Joanne Yong < <u>Joanneyong@msfirstcapital.com.sg</u>>

Sent: Monday, May 11, 2020 2:17 PM

To: Asher Sng (LKKAuto) < AsherSng@lkkauto.com>

Subject: RE: [PROPOSED LIABILITY] Re: D20001155MFSH: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8257M

(OI: FCI-TBA) and SMP4854M (TP: LKK REF-CC6/FCI20003052/Uea3) on 12/02/2020

Dear Asher,

Please proceed express settlement.

Liability is clear

Thank you Regards,

Joanne Yong

Motor Claim Department



Change of email address joanneyong@msfirstcapital.com.sg

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | TEL: 6507 3848 | Fax No.: 6507 3849 | Company Regn. No. 195000106C

A Member of MS&AD INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. $\frac{1}{2} \left(\frac{1}{2} \right) = \frac{1}{2} \left(\frac{1}{2} \right) \left(\frac{1}{$

 ${\tt Please \ refer \ to} \ \underline{{\tt www.msfirstcapital.com.sg}} \ \ {\tt for \ details \ of \ PDPA \ Personal \ Data \ Collection \ Statement.}$

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Asher Sng (LKKAuto) < AsherSng@lkkauto.com>

Sent: Monday, 11 May 2020 11:52 am

To: Joanne Yong < Joanneyong@msfirstcapital.com.sg>

Subject: [PROPOSED LIABILITY] Re: D20001155MFSH: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8257M (OI:

FCI - TBA) and SMP4854M (TP: LKK REF - CC6/FCI20003052/Uea3) on 12/02/2020

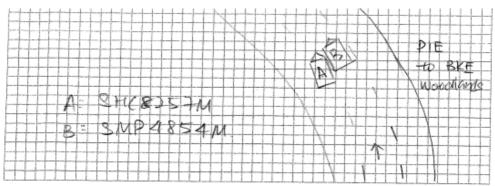
Hi Joanne,

We refer to the above matter.

Liability: 100%

Remark: B:NIL OID ENCROACHED INTO TP LANE.

Kindly let us have your approval on liability.



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

	On	17/3/3	NH) (at abo	ut 2	3:57)	hrs,	1
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Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Tuesday, March 24, 2020 10:03 AM

To: Joanne Yong < <u>Joanneyong@msfirstcapital.com.sg</u>>; Asher Sng (LKKAuto) < <u>AsherSng@lkkauto.com</u>>

Cc: Admin A < admin-a@lkkauto.com >

Subject: RE: D20001155MFSH: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8257M (OI: FCI - TBA) and

SMP4854M (TP: LKK REF - CC6/FCI20003052/Uea3) on 12/02/2020

Dear Sirs / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

FYI and necessary action.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joanne Yong < Joanneyong@msfirstcapital.com.sg>

Sent: Tuesday, 24 March, 2020 9:58 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Admin A < admin-a@lkkauto.com >

Subject: D20001155MFSH: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8257M (OI: FCI-TBA) and SMP4854M

(TP: LKK REF - CC6/FCI20003052/Uea3) on 12/02/2020

Dear All,

Refer to the above matter.

The liability is unclear as such unable to do express settlement.

Thank you Regards,

Joanne Yong

Motor Claim Department



Change of email address

joanneyong@msfirstcapital.com.sg

MS First Capital Insurance Limited

A Member of MS&AD Insurance Group

36 Robinson Road #16-01 City House Singapore 068877 Tel: 6507 3846 Fax: 6507 3849

From: Aini Binte

Sent: Friday, February 28, 2020 11:34 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto AsherSng@lkkauto.com; Joanne Yong

< <u>Joanneyong@msfirstcapital.com.sg</u>>; Teo Swee Keong < <u>TeoSweeKeong@msfirstcapital.com.sg</u>>

Subject: FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8257M (OI: FCI - TBA) and

SMP4854M (TP: LKK REF - CC6/FCI20003052/Uea3) on 12/02/2020

Dear Mei Kwan

As requested attached herewith the ID SAS report.

Our Ref: D20001155MFSH/JY/CTPL. The OIC is Joanne Yong.

Thanks & Regards

Aini

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848

Fax: 6507 3849| Company Reg. No. 195000106C

A Member of MS&AD INSURANCE GROUP

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, February 27, 2020 8:29 PM

To: Motor Claims < Motor Claims @msfirstcapital.com.sg >

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <<u>AsherSng@lkkauto.com</u>>

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8257M (OI: FCI-TBA) and

SMP4854M (TP: LKK REF - CC6/FCI20003052/Uea3) on 12/02/2020

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle SMP 4854M at M/s Lee Brothers Automotive Pte. Ltd. on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, $\#02\text{-}25 \mid \text{S}(408933)$