

RE: [PROPOSED LIABILITY] Re: D20001155MFSH: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8257M (OI : FCI - TBA) and SMP4854M (TP : LKK REF - CC6/FCI20003052/Uea3) on 12/02/2020

Joanne Yong <JoanneYong@msfirstcapital.com.sg>

Mon 5/11/2020 2:17 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Dear Asher,

Please proceed express settlement.

Liability is clear

Thank you

Regards,

Joanne Yong

Motor Claim Department



Change of email address

joanneYong@msfirstcapital.com.sg

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | TEL : 6507 3848 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Monday, 11 May 2020 11:52 am

To: Joanne Yong <JoanneYong@msfirstcapital.com.sg>

Subject: [PROPOSED LIABILITY] Re: D20001155MFSH: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8257M (OI : FCI - TBA) and SMP4854M (TP : LKK REF - CC6/FCI20003052/Uea3) on 12/02/2020

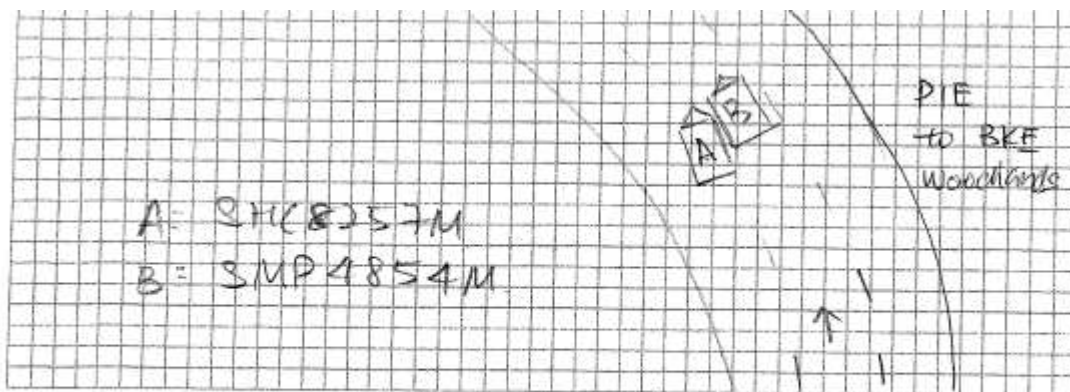
Hi Joanne,

We refer to the above matter.

Liability: 100%

Remark: B: NIL OID ENCROACHED INTO TP LANE.

Kindly let us have your approval on liability.



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 12/2/2020 at about 22:50 hrs, I
veh A. was driving at above said location without
passenger. I accidentally encroaching into middle
and came into collision with veh B. Both vehicle
sustained slight damage only. No injury reported
in this accident

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, March 24, 2020 10:03 AM
To: Joanne Yong <JoanneYong@msfirstcapital.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: D20001155MFSH: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8257M (OI : FCI - TBA) and SMP4854M (TP : LKK REF - CC6/FCI20003052/Uea3) on 12/02/2020

Dear Sirs / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

FYI and necessary action.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joanne Yong <JoanneYong@msfirstcapital.com.sg>
Sent: Tuesday, 24 March, 2020 9:58 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: D20001155MFSH: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8257M (OI : FCI - TBA) and SMP4854M (TP : LKK REF - CC6/FCI20003052/Uea3) on 12/02/2020

Dear All,

Refer to the above matter.

The liability is unclear as such unable to do express settlement.

Thank you
Regards,

Joanne Yong
Motor Claim Department



Change of email address

joanneYong@msfirstcapital.com.sg

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road
#16-01 City House
Singapore 068877

Tel: 6507 3846
Fax: 6507 3849

From: Aini Binte
Sent: Friday, February 28, 2020 11:34 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joanne Yong <Joanneyong@msfirstcapital.com.sg>; Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>
Subject: FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8257M (OI : FCI - TBA) and SMP4854M (TP : LKK REF - CC6/FCI20003052/Uea3) on 12/02/2020

Dear Mei Kwan

As requested attached herewith the ID SAS report.

Our Ref: D20001155MFSH/JY/CTPL. The OIC is Joanne Yong.

Thanks & Regards

Aini
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848
Fax: 6507 3849 | Company Reg. No. 195000106C

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, February 27, 2020 8:29 PM
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8257M (OI : FCI - TBA) and SMP4854M (TP : LKK REF - CC6/FCI20003052/Uea3) on 12/02/2020

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle SMP 4854M at M/s Lee Brothers Automotive Pte. Ltd. on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)