

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Friday, 21 February 2020 12:22 PM
To: 'Venessa Chan - SGUser'; assignments
Cc: 'Motor Claims SG - SG Common'; 'Josey Loh Kah Wai - SGUser'; Admin A
Subject: RE: ACCIDENT ON 20/02/2020 between SMF2098U and SDT67E along MCE(AYE) after ECP(AYE) Exit

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Venessa Chan - SGUser [mailto:venessa.chan@fwd.com]
Sent: Friday, 21 February 2020 11:08 AM
To: 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'
Cc: Motor Claims SG - SG Common; Josey Loh Kah Wai - SGUser
Subject: ACCIDENT ON 20/02/2020 between SMF2098U and SDT67E along MCE(AYE) after ECP(AYE) Exit

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen & our insured has yet to report.

Kindly upload all correspondence emails/documents sent to you into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

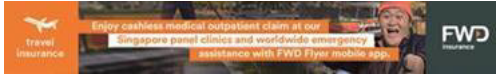


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Venessa Chan - SGUser

Sent: Friday, February 21, 2020 11:06 AM

To: Advance Auto Garage <advanceag@hotmail.com>

Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>

Subject: ACCIDENT ON 20/02/2020 between SMF2098U and SDT67E along MCE(AYE) after ECP(AYE) Exit

Hi Xavier,

Thank you for your selection of LKK Auto Consultants.
We will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

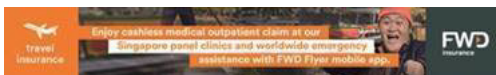


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6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Advance Auto Garage <advanceag@hotmail.com>

Sent: Friday, February 21, 2020 11:04 AM

To: Venessa Chan - SGUser <venessa.chan@fwd.com>

Cc: Josey Loh Kah Wai - SGUser <josey.loh@fwd.com>; Motor Claims SG - SG Common <motorclaims.sg@fwd.com>

Subject: Re: ACCIDENT ON 20/02/2020 between SMF2098U and SDT67E along MCE(AYE) after ECP(AYE) Exit

Dear Venessa,

I would like to appoint for LKK Consultant for my PRI. Thank you

Sent from my Huawei phone

----- Original message -----

From: Venessa Chan - SGUser <venessa.chan@fwd.com>

Date: Fri, 21 Feb 2020, 10:50

To: Advance Auto Garage <advanceag@hotmail.com>

Cc: Josey Loh Kah Wai - SGUser <josey.loh@fwd.com>, Motor Claims SG - SG Common <motorclaims.sg@fwd.com>

Subject: ACCIDENT ON 20/02/2020 between SMF2098U and SDT67E along MCE(AYE) after ECP(AYE) Exit

WITHOUT PREJUDICE

Dear Sir/Madam,

Refer to your email dated on 21.02.2020 of the PRI Notice of your client's vehicle SDT67E;

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

***Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.**

Best Regards,

Venessa Chan

Administrative Assistant, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Advance Auto Garage <advanceag@hotmail.com>
Sent: Friday, February 21, 2020 10:41 AM
To: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>
Subject: ACCIDENT ON 20/02/2020 between SMF2098U and SDT67E along MCE(AYE) after ECP(AYE) Exit

Our Ref: AAG.20200203

Your Ref: SDT67E

PRE-REPAIR INSPECTION NOTICE

Dear Sirs,

We act for WOO JUN JIE, MARRIN, owner of SMF2098U that was damaged as a result of the above accident.

Attached is our client's GIA Report of the Accident for your attention and records.

Please take note that our client's motorcar is presently located at his repairer's workshop,

Advance Auto Garage

23 Kaki Bukit Ave 4, #04-01

Vicom Kaki Bukit Inspection Centre

Singapore 415933

TEL: 9007 9247

Email: advanceag@hotmail.com

ATTN: Xavier Lim

In the circumstances, kindly let us know within 2 (two) working days from your receipt of this Notice if you will be conducting a pre-repair inspection of our client's vehicle.

As provided by NIMA Protocol, take note that our client shall proceed to appoint his own surveyor and repair his vehicle without any further reference to you, if we do not hear from you within the next 2 (two) days.

Sent from my Huawei phone

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www.avg.com