## Mei Kwan (LKKAuto)

From: Motor Claim - III < motorclaim@iii.com.sg>

Sent: Friday, 21 February, 2020 9:23 AM

**To:** Goh Kok Khoon (Auto Svcs/ARC/ARC/Buses) < <a href="mailto:GohKK2@smrt.com.sg">GohKK2@smrt.com.sg</a>; 'sur@lkkauto.com' < <a href="mailto:sur@lkkauto.com">sur@lkkauto.com</a>;

'Admin-D (LKKAuto)' < admin-d@lkkauto.com>

Cc: Sherini Pillai <sherini@iii.com.sg>

Subject: RE: SG1222H - Survey (III) III REF: SHD4362M

Dear Sir / Mdm.

Please conduct a survey on TP vehicle SG1222H and let us have your report urgently.

This claim will be handled by Ms Sherini.

\*Kindly upload this survey request email to merimen.

\*We started using audatex since 1st dec 2019. Please do adjustments throught Audatex and upload the report onto Merimen.

Thank You.

### Best Regards, Gabriel Wee



Singapore 049711 Tel: 6347 6100, Ext – 248

From: Goh Kok Khoon (Auto Svcs/ARC/ARC/Buses) [mailto:GohKK2@smrt.com.sg]

Sent: 21 February, 2020 9:15 AM

To: Motor Claim - III < motorclaim@iii.com.sg>

Subject: RE: SG1222H - Survey (III) III REF: SHD4362M

Hi,

We have selected LKK.

### Regards

From: Motor Claim - III [mailto:motorclaim@iii.com.sq]

**Sent:** 21 February 2020 08:59

**To:** Goh Kok Khoon (Auto Svcs/ARC/ARC/Buses)

Subject: RE: SG1222H - Survey (III) III REF: SHD4362M

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1<sup>st</sup> dec 2019. Please submit your estimate/quotation throught Audatex so that our surveyors can make the adjustments according.

# Best Regards, Gabriel Wee



Singapore 049711 Tel: 6347 6100, Ext – 248

From: Goh Kok Khoon (Auto Svcs/ARC/ARC/Buses) [mailto:GohKK2@smrt.com.sg]

Sent: 20 February, 2020 4:36 PM

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: Catherine Lee Sau Chan (Auto Svcs/ARC/Buses) < <a href="mailto:catherineleesc@smrt.com.sg">catherineleesc@smrt.com.sg</a>; Gerald Tan Chwee Hock

(Auto Svcs/ARC/ARC/Buses) < tanchweehock@smrt.com.sg>; Tay Boon Chew (Auto Svcs/ARC/ARC/Buses)

<BoonChew.Tay@smrt.com.sg>; Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses)

<BalqishBAH@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)

<ChanSiauChin@smrt.com.sg>; Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)

<<u>TanWeiTeck@smrt.com.sg</u>> **Subject:** SG1222H - Survey (III)

Ηi

Kindly arrange to survey the vehicle **SG1222H** within 48 hours according to GIA guide line, involving your insured **SHD4362M**.

Insurance Company: III

### Vehicle is not in Woodlands Bus Depot

Regards

Boon Chew HP: 97399848

Kok Khoon HP: 96451982

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and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Registration No. 198703792-K

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