

23070

ETHOZ

WITHOUT PREJUDICE

Letter of Demand

Your Ref : *XE2118X*
Our Ref : **OCR/19022020/TP-10454 — GBJ4020P**
Date : 26/03/2020



LONPAC INSURANCE BHD.

BLK 100 BEACH ROAD
-#19-00 SHAW TOWER
Singapore - 189702

Attn : Motor Claim Department

Subject : ACCIDENT INVOLVING VEHICLE NUM : GBJ-4020-P, XE2118X ON 19/02/2020
AT TRAFFIC JUNCTION JALAN TERUSAN TWDS JURONG PORT RD

Dear Sir / Madam,

We would like to append our losses as follows :-

	AMOUNT (\$)
1. Repair Cost	963.00
2. Loss Of Use (4 days) — <i>1 weekend</i>	480.00
3. Miscellaneous <i>GIA Fee</i>	2.00

TOTAL 1,445.00

Enclosed : Copies of Repair Cost Invoice, GIA Search Invoice & GIA Report for your perusal and kind attention.

Kindly look into the matter and revert to us as soon as possible.

Thank you,

Yours faithfully,

Yee Jing Yeu

CLAIM DEPARTMENT

DID : 6654 7562

FAX : 6654 7540

EMAIL : jingyeu.yee@ethozgroup.com



LONPAC INSURANCE BHD

CLAIM NO : 19/20/20/VC06/023070

DATE : 18 MAY 2020

DISCHARGE VOUCHER

I/We, ETHOZ GROUP LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBJ 4020P the sum of Singapore Dollar Four Hundred Only (\$400.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBJ 4020P and XE 2118X on 19 February 2020 along JLN TERUSAN BEFORE JURONG PORT ROAD.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ YUN ONN COMPANY PTE LTD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **ETHOZ GROUP LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



Signature of vehicle owner/Date

Ethoz Group Ltd 18/05/2020

Name of vehicle owner /Date

*** This Discharge Voucher applies only to be the claimant's Claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

TAX INVOICE

LONPAC INSURANCE BHD.
BLK 100 BEACH ROAD
-#19-00 SHAW TOWER
SINGAPORE - 189702

Tax Invoice : WS 2005/OFM0338
Invoice Date : 18-May-2020
Ref. No. : 20021002
GST No. : M2-0057587-3

VEHICLE NO. : GBJ-4020-P
ACCIDENT DATE : 19/02/2020

MAKE & MODEL : TOYOTA DYNA 150 (EURO 6) 3.0 DIESEL G (M) Page 1

Description	Qty	Unit Price(S\$)	Amount (S\$)
BEING GLOBAL SETTLEMENT FOR VEH NO. GBJ-4020-P ACCIDENT ON 19/02/2020 AS FOLLOWS :- GLOBAL SUM (ALL IN)			373.83
7 % GST			26.17

	Total (S\$)	400.00
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E & O.E

CHEQUE SHOULD BE CROSSED AND MADE PAYABLE TO ETHOZ GROUP LTD

No receipt will be issued.

Computer generated document no signature required.

CONTACT : YEE JING YEU
DID : 6654_7622
Main : 63198000
Fax :

PLEASE DETACH AND ENCLOSED WITH PAYMENT

Customer's Copy

Please do not staple. Please write your Invoice No. on the back of your cheque.

Customer Name : LONPAC INSURANCE BHD.
Reference. No. : 20021002
Tax Invoice : WS 2005/OFM0338
Invoice Date : 18-May-2020
Invoice Amount : S\$ 400.00
Payment Due Date : 18-May-2020
Cheque No. : _____

ETHOZ GROUP LTD
30 BUKIT BATOK CRESCENT
SINGAPORE 658075





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-030193

Date of Request: 20/02/2020

Your Ref No:

Online Purchase

ETHOZ Protect Pte Ltd
30 Bukit Batok Crescent
Singapore 658075

Dear Sir/Madam,

Enquiry Date 20/02/2020
Enquiry By Suhelmi Bin Suharman
TP Vehicle No. XE2118X
Accident Date 19/02/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
XE2118X	Lonpac Insurance Bhd	01/09/2019-31/08/2020	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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TAX INVOICE

Our Ref No: GR-20-030193

Date of Request: 20/02/2020

Your Ref No:

Online Purchase

ETHOZ Protect Pte Ltd
30 Bukit Batok Crescent
Singapore 658075

Dear Sir/Madam,

Enquiry Date 20/02/2020
Enquiry By Suhelmi Bin Suharman
TP Vehicle No. XE2118X
Accident Date 19/02/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Jasper Chua (LKK Auto)

To: KENNY LIM CHING GHEE
Cc: Vic (LKKAuto); MT_Claim_SG
Subject: RE: <SEEK MANDATE> New assignment - PRS for t/p vehicle No : GBJ4020P - Our
Insd veh: XE2118X - Oref: 19/20/20/VC06/023070 - LKK REF
CC4/LPC20003025/Gha3 [External Confidential]

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Monday, 18 May 2020 11:07 AM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: <SEEK MANDATE> New assignment - PRS for t/p vehicle No : GBJ4020P - Our Insd veh:
XE2118X - Oref: 19/20/20/VC06/023070 - LKK REF CC4/LPC20003025/Gha3 [External Confidential]

Lonpac External - Confidential

Dear Jasper

Please proceed as recommended.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Sent: Thursday, 14 May 2020 11:54 am

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: <SEEK MANDATE> New assignment - PRS for t/p vehicle No : GBJ4020P - Our Insd veh:
XE2118X - Oref: 19/20/20/VC06/023070 - LKK REF CC4/LPC20003025/Gha3 [External Confidential]

Dear Kenny,

TP counter-offer to 30% as below.

TP CLAIMED		1 st OFFER	COUNTER OFFER
Cost of Repair (w/gst)	\$ 3,230.06	\$ 963.00	\$ 963.00
Loss of Use (\$120 x 4 days)	\$ 480.00	\$ 480.00	\$ 480.00
SUBTOTAL		\$ 1,443.00	\$ 1,443.00
@ 50%		\$ 288.60 (@20%)	\$ 432.90 (@30%)
GIA Search Fee	\$ 2.00	\$ 2.00	\$ 2.00
TOTAL	\$ 3,712.06	\$ 290.60	\$ 434.90

For your approval and/or further instruction please.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE [<mailto:kennylim@lonpac.com>]

Sent: May 6, 2020 10:26 AM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: <SEEK MANDATE> New assignment - PRS for t/p vehicle No : GBJ4020P - Our Insd veh: XE2118X - Oref: 19/20/20/VC06/023070 - LKK REF CC4/LPC20003025/Gha3 [External Confidential]

Lonpac External - Confidential

Hi Jasper

We are not inclined to settle the claim on a 50/50 basis since TP cannot prove that Insured vehicle rolled back.

As such, please proceed to resolve the issue up to 20%.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706