

## Jasper Chua (LKK Auto)

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**From:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Sent:** May 18, 2020 11:07 AM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** Vic (LKKAuto); MT\_Claim\_SG  
**Subject:** RE: <SEEK MANDATE> New assignment - PRS for t/p vehicle No : GBJ4020P - Our Insd veh: XE2118X - Oref: 19/20/20/VC06/023070 - LKK REF CC4/LPC20003025/Gha3 [External Confidential]

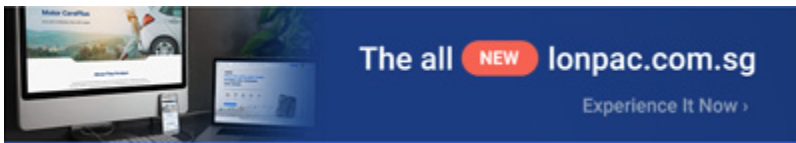
### Lonpac External - Confidential

Dear Jasper

Please proceed as recommended.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>  
**Sent:** Thursday, 14 May 2020 11:54 am  
**To:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Cc:** Vic (LKKAuto) <vicalpeh@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: <SEEK MANDATE> New assignment - PRS for t/p vehicle No : GBJ4020P - Our Insd veh: XE2118X - Oref: 19/20/20/VC06/023070 - LKK REF CC4/LPC20003025/Gha3 [External Confidential]

Dear Kenny,

TP counter-offer to 30% as below.

TP CLAIMED		1 <sup>st</sup> OFFER	
Cost of Repair (w/gst)	\$ 3,230.06	\$ 963.00	\$ 963.00
Loss of Use (\$120 x 4 days)	\$ 480.00	\$ 480.00	\$ 480.00
SUBTOTAL		\$ 1,443.00	\$ 1,443.00
@ 50%		\$ 288.60 ( @20% )	\$ 432.90 (
GIA Search Fee	\$ 2.00	\$ 2.00	\$ 2.00

	<b>TOTAL</b>	<b>\$ 3,712.06</b>	<b>\$ 290.60</b>	<b>\$ 434.90</b>
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For your approval and/or further instruction please.

Thanks

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** KENNY LIM CHING GHEE [<mailto:kennylim@lonpac.com>]

**Sent:** May 6, 2020 10:26 AM

**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: <SEEK MANDATE> New assignment - PRS for t/p vehicle No : GBJ4020P - Our Insd veh: XE2118X - Oref: 19/20/20/VC06/023070 - LKK REF CC4/LPC20003025/Gha3 [External Confidential]

**Lonpac External - Confidential**

Hi Jasper

We are not inclined to settle the claim on a 50/50 basis since TP cannot prove that Insured vehicle rolled back.

As such, please proceed to resolve the issue up to 20%.

Thank you.

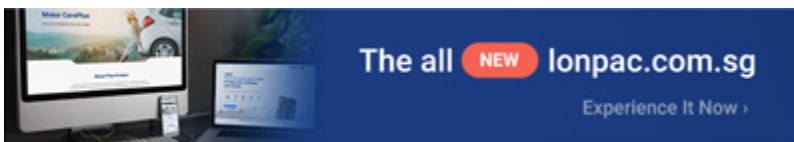
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Sent:** Monday, 4 May 2020 1:29 pm