

Vic (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 8 April, 2020 10:27 AM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: New assignment - PRS for t/p vehicle No : GBJ4020P - Our Insd veh: XE2118X - Oref: 19/20/20/VC06/023070 - LKK REF CC4/LPC20003025/Gha3 [External Confidential]
Attachments: 08042020102401.pdf

Lonpac External - Confidential

Dear Vic,

For your necessary action.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Friday, 6 March 2020 3:11 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: New assignment - PRS for t/p vehicle No : GBJ4020P - Our Insd veh: XE2118X - Oref: 19/20/20/VC06/023070 [External Confidential] - LKK REF CC4/LPC20003025/Gha3

Dear Mr Kenny,

We refer further to the below email.

TP driver reported that our Insured vehicle rolled back and collided to the front portion of his vehicle.

Our Insured Driver reported that he was not aware of the accident.

As such, we had requested for any evidence from the TP repairer. There was no video footage available, however, photos were taken and were provided to us (see attached photos).

Based on the provided photos, it is likely that there was contact between both vehicles. However, it is not conclusive enough to prove if our Insured vehicle rolled back.

As such, in view of conflicting versions, we propose for a 50/50 liability or since TP can't prove that Insured vehicle rolled back, we will deny TP claim as per BOLA 27.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: KENNY LIM CHING GHEE [<mailto:kennylim@lonpac.com>]

Sent: Tuesday, 25 February, 2020 10:30 AM

To: Mei Kwan (LKKAuto)

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: RE: New assignment - PRS for t/p vehicle No : GBJ4020P - Our Insd veh: XE2118X - Oref: 19/20/20/VC06/023070 [External Confidential]

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Dear Mei Kwan

Please see attachment for a copy of our Insured's GIA report.

Thank you.

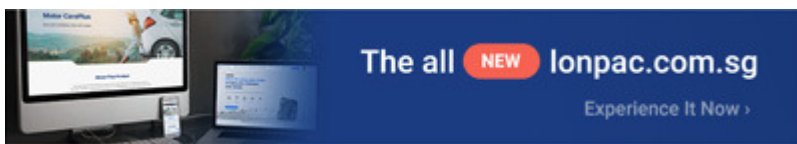
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: KENNY LIM CHING GHEE

Sent: Monday, 24 February 2020 11:12 am

To: 'Mei Kwan (LKKAuto)'

Cc: MT_Claim_SG ; Admin A ; Vic (LKKAuto)

Subject: RE: New assignment - PRS for t/p vehicle No : GBJ4020P - Our Insd veh: XE2118X - Oref: 19/20/20/VC06/023070 [External Confidential]

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Dear Mei Kwan

Thank for the documents.

FYI, our insured has yet to report the accident todote.

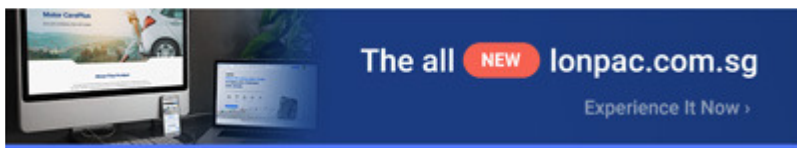
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Monday, 24 February 2020 10:01 am

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: New assignment - PRS for t/p vehicle No : GBJ4020P - Our Insd veh: XE2118X - Oref: 19/20/20/VC06/023070 [External Confidential]

LPC ref: 19/20/20/VC06/023070

LKK REF: CC4/LPC20003025/Gha3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle GBJ 4020P on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 20 February, 2020 2:45 PM

To: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New assignment - PRS for t/p vehicle No : GBJ4020P - Our Insd veh: XE2118X - Oref: 19/20/20/VC06/023070 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE [mailto:kennylim@lonpac.com]

Sent: Thursday, 20 February 2020 2:22 PM

To: Admin A; 'Nivitha (LKK Auto)'

Cc: MT_Claim_SG

Subject: New assignment - PRS for t/p vehicle No : GBJ4020P - Our Insd veh: XE2118X - Oref: 19/20/20/VC06/023070 [External Confidential]

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Dear Sir/Madam

Please make arrangement for a PRS of T/P vehicle GBJ4020P at Ethoz.

FYI, our Insured has yet to report the accident to date.

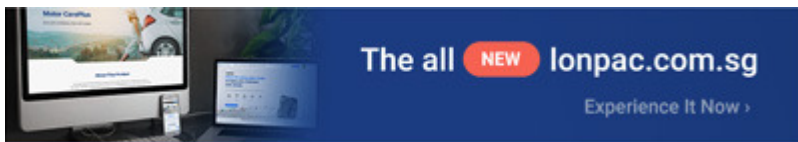
Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: Ng Boon Kai <BoonKai.Ng@ethozgroup.com>
Sent: Thursday, 20 February 2020 11:03 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Jimmy Goh <jimmy.gohkl@ethozgroup.com>; Suhelmi Bin Suharman <Suhelmi.Suharman@ethozgroup.com>
Subject: Survey for vehicle No : GBJ4020P TP Claim

Hi Motor Claims,

Appreciate if you could arrange survey for the above mentioned vehicle. (Vehicle in workshop)

Your insured :XE2118X

DOA : 19/02/2020

Thank you,

Regards,

Boon Kai
Executive
Motor Claims Operation

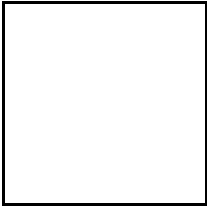


22 Tampines Street 92 Singapore 528876
DID: 6654 7617 | Fax: 6654 7648

Website: www.ethozgroup.com



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