

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver.**
3. Information provided must be as **truthful and accurate as possible.** Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability.**
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

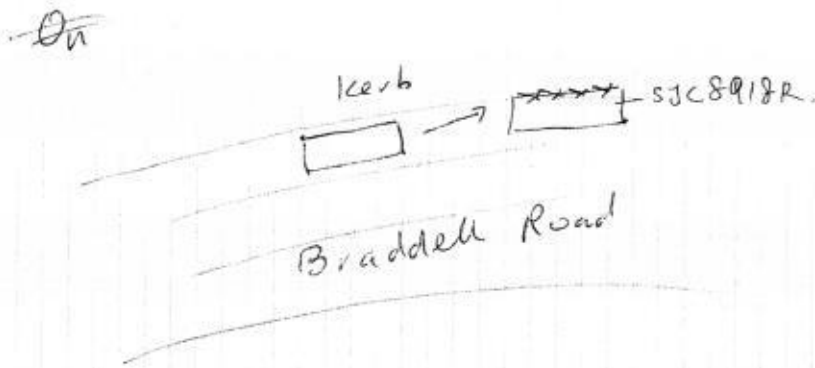

Policyholder's Signature
Date & Time: _____

Driver's Signature
(If driver is not the policyholder)
Date & Time: _____


Reporting Centre Person's Signature
Name: _____
NRIC/FIN No.: _____



SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 19 February 2020 at about 2.30 pm, I was driving along Braddell Road in the direction of Bartley Road. I was not paying attention to the movement of my vehicle ^{SJCS918R} and caused it to mount the kerb. As a result, the two tyres on the left were punctured by the impact.

DECLARATION

I/We declare the foregoing particulars are true in every respect.


Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	379G
Vehicle Details	
Vehicle No.:	SJC8918R
Vehicle to be Exported:	No
Intended Deregistration Date:	24 Feb 2020
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	PASSAT B8 1.8 TFSI AT 3G24JZ
Primary Colour:	Blue
Manufacturing Year:	2015
Engine No.:	CJS130984
Chassis No.:	WVWZZZ3CZGE107335
Maximum Power Output:	132.0 kW (177 bhp)
Open Market Value:	\$29,813.00
Original Registration Date:	17 Nov 2016
First Registration Date:	17 Nov 2016
Transfer Count:	0
Actual ARF Paid:	\$28,739.00
Included PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 Nov 2026
PARF Rebate Amount:	\$21,554.00
Included COE Rebate Details	
COE Expiry Date:	16 Nov 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$56,410.00
COE Rebate Amount:	\$37,963.00
Total Rebate Amount:	\$59,517.00

The information contained herein is correct as at 24 Feb 2020

OK

86,000
59,517
1
26,483

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue 9
Singapore 639197
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen

SKODA

Commercial
Vehicles

Tax invoice

Preview

Page

1/2

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Mr
SIM
EAK BIAN
7 TAMPINES AVENUE 8
#08-09
Singapore 529597

Document no.
Document date 20-02-2020
Customer no. 5211001211
Customer GST-ID 200412212G
Dealer 39999
Job order number 2020000529/ 1
Job order date 20-02-2020
Service Advisor TIOU CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
SJC8918R	3G24JZ	17-11-2016	WWWZZZ3CZGE107335	Passat Comfortline 1.8 TSI 132kW DSG	60,299

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	✓ 480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	✓ 280.00	299.60
	R&R RIM & BALANCE	1	pcs.	50.00	#1	✓ 50.00	53.50
	WHEEL ALIGNMENT	1	pcs.	360.00	#1	✓ 360.00	385.20
	R&R LHS U/CARRIAGE	1	pcs.	650.00	#1	✓ 1,950.00	2,086.50
3G0807217K GRU	Cover For Bumper Primed	1	pcs.	1,486.25	10.00% #1	✓ 1,337.63	1,431.26
3G0805903E 9B9	Spoiler Satin Black	1	pcs.	219.39	10.00% #1	✓ 197.45	211.27
3G0998493	1 Set Sensor Brackets	1	pcs.	42.59	10.00% #1	✓ 38.33	41.01
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	75.94	10.00% #1	✓ 68.35	73.13
D 822150A1	Bonding Agent For Plastic	1	pcs.	59.40	10.00% #1	✓ 53.46	57.20
3G0853253 2ZZ	Decorative Moulding Brigh	1	pcs.	88.13	10.00% #1	✓ 79.32	84.87
	BUMPER LOWER MLDG CHROM LH	1	pcs.				
3G0601025D 88Z	Alloy Wheel Brilliant Ch	1	pcs.	1,018.27	10.00% #1	✓ 916.44	980.59
	RIM	1	pcs.				
311601361	Rubber Valve	1	pcs.	3.29	10.00% #1	✓ 2.96	3.17
3Q0407151J	Track Control Arm Complet	1	pcs.	439.73	10.00% #1	✓ 395.76	423.46
3C0407365B	Guide Joint	1	pcs.	141.20	10.00% #1	✓ 127.08	135.98
8S0498625A	Wheel Bearing With Mount	1	pcs.	581.40	10.00% #1	✓ 523.26	559.89
5Q0407253A	Wheel Bearing Housing	1	pcs.	671.76	10.00% #1	✓ 604.58	646.90
3Q0413031BN	Gas-Filled Shock Absorber	1	pcs.	286.31	10.00% #1	✓ 257.68	275.72
5Q0412249E	Ball Bearing	1	pcs.	45.71	10.00% #1	✓ 41.14	44.02
	TOP BEARING	1	pcs.				
5Q0412331C	Suspension Strut Mounting	1	pcs.	69.88	10.00% #1	✓ 62.89	67.29
	TOP MTG	1	pcs.				
3Q0407761NX	Drive Shaft With Constant	1	pcs.	1,062.37	10.00% #1	✓ 956.13	1,023.06
561423810	Tie Rod	1	pcs.	98.25	10.00% #1	✓ 88.43	94.62
1K0423811K	Tie Rod End	1	pcs.	140.95	10.00% #1	✓ 126.86	135.74
N 90834901	Retaining Clip	2	pcs.	4.86	10.00% #1	✓ 8.75	9.36
VWLM3318	DEGREASER CLEANER 500ml	1	pcs.	38.22	10.00% #1	✓ 34.40	36.81
	LABOUR	2	pcs.	650.00	✓ #1 650	1,300.00	1,391.00
	Spray Painting	2	pcs.	600.00	✓ #1 600	1,200.00	1,284.00
	MSIG IN HOUSE OD CLAIM						
	DOA : 19/02/2020						
	EXCESS : \$1,500						
	SURVEY BY :						

Fender Liner Lower

113.47

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1	3,120.00	8,420.90	657.86	7%	807.86	657.86	11,540.90	12,348.76
Total	3,120.00	8,420.90	657.86		807.86	657.86	11,540.90	12,348.76

11643.47

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue 9
Singapore 639197
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice Preview

Page 2/2

Document no.	
Document date	20-02-2020
Customer no.	5211001211
Customer GST-ID	200412212G
Dealer	39999
Job order number	2020000529/ 1
Job order date	20-02-2020
Service Advisor	TIOU CHUAN CHEE

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Mr
SIM
EAK BIAN
7 TAMPINES AVENUE 8
#08-09
Singapore 529597

License plate	Model code	First registration	VIN	Model	Mileage
SJC8918R	3G24JZ	17-11-2016	WVWZZZ3CZGE107335	Passat Comfortline 1.8 TSI 132kW DSG	60,299

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

[Handwritten signature]
24/2/2020

Rasul
Hp 90010068
6 days

21/02/2020 @ 1530

REVERT

EXCESS: 1500

Resurvey before paint

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue 9
Singapore 639197
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen SKODA Commercial Vehicles

Tax invoice

Preview

Page 1/3

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Mr
SIM
EAK BIAN
7 TAMPINES AVENUE 8
#08-09
Singapore 529597

Document no.
Document date 10-03-2020
Customer no. 5211001211
Customer GST-ID 200412212G
Dealer 39999
Job order number 2020000529/ 1
Job order date 20-02-2020
Service Advisor TIOW CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
SJC8918R	3G24JZ	17-11-2016	WVWZZZ3CZGE107335	Passat Comfortline 1.8 TSI 132kW DSG	60,261

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	R&R RIM & BALANCE	1	pcs.	50.00	#1	50.00	53.50
	WHEEL ALIGNMENT	1	pcs.	360.00	#1	360.00	385.20
	R&R LHS U/CARRIAGE	1.5	pcs.	650.00	#1	975.00	1,043.25
3G0807217K GRU	Cover For Bumper Primed A/O 21/2/2020	1	pcs.	1,486.25	10.00% #1	1,337.63	1,431.26
3G0805903E 9B9	Spoiler Satin Black A/O 21/2/2020	1	pcs.	219.39	10.00% #1	197.45	211.27
3G0998493	1 Set Sensor Brackets XR 20/2/2020	1	pcs.	42.59	10.00% #1	38.33	41.01
D 180KU2A1	2k-Plastic Adhesive XR 20/2/2020	1	pcs.	75.94	10.00% #1	68.35	73.13
D 822150A1	Bonding Agent For Plastic XR 20/2/2020	1	pcs.	59.40	10.00% #1	53.46	57.20
3G0853253 2ZZ	Decorative Moulding Brigh BUMPER LOWER MLDG CHROM LH A/O 21/2/2020	1	pcs.	88.13	10.00% #1	79.32	84.87
3G0601025D 88Z	Alloy Wheel Brilliant Chr RIM A/O 21/2/2020	1	pcs.	1,018.27	10.00% #1	916.44	980.59
311601361	Rubber Valve XR 20/2/2020	1	pcs.	3.29	10.00% #1	2.96	3.17
3Q0407151J	Track Control Arm Complet XR 20/2/2020	1	pcs.	439.73	10.00% #1	395.76	423.46
3C0407365B	Guide Joint XR 20/2/2020	1	pcs.	141.20	10.00% #1	127.08	135.98
8S0498625A	Wheel Bearing With Mounti A/O 21/2/2020	1	pcs.	581.40	10.00% #1	523.26	559.89
5Q0407253A	Wheel Bearing Housing XR 20/2/2020	1	pcs.	671.76	10.00% #1	604.58	646.90
5Q0412249E	Ball Bearing TOP BEARING A/O 21/2/2020	1	pcs.	45.71	10.00% #1	41.14	44.02
5Q0412331C	Suspension Strut Mounting TOP MTG XR 20/2/2020	1	pcs.	69.88	10.00% #1	62.89	67.29
3Q0407761NX	Drive Shaft With Constant OS CD 21/2/2020	1	pcs.	1,062.37	10.00% #1	956.13	1,023.06
561423810	Tie Rod A/O 21/2/2020	1	pcs.	98.25	10.00% #1	88.43	94.62
1K0423811K	Tie Rod End XR 20/2/2020	1	pcs.	140.95	10.00% #1	126.86	135.74
N 90834901	Retaining Clip XR 20/2/2020	2	pcs.	4.86	10.00% #1	8.75	9.36
VWLM3318	DEGREASER CLEANER 500ml XR 20/2/2020	1	pcs.	38.22	10.00% #1	34.40	36.81
3Q0413031BN	Gas-Filled Shock Absorber Reorder A/O 21/2/2020	1	pcs.	286.31	10.00% #1	257.68	275.72

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue 9
Singapore 639197
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice Preview

Page 2/3

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Mr
SIM
EAK BIAN
7 TAMPINES AVENUE 8
#08-09
Singapore 529597

Document no.
Document date 10-03-2020
Customer no. 5211001211
Customer GST-ID 200412212G
Dealer 39999
Job order number 2020000529/ 1
Job order date 20-02-2020
Service Advisor TIOW CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
SJC8918R	3G24JZ	17-11-2016	VWVZZZ3CZGE107335	Passat Comfortline 1.8 TSI 132kW DSG	60,261

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
3G0805911AC	Radhausschale-Kunststoff FRT LHS FENDER LINER LOWER CD 24/2/2020	1	pcs.	113.97	10.00% #1	102.57	109.75
	LABOUR	1	pcs.	650.00	#1	650.00	695.50
	Spray Painting	1	pcs.	600.00	#1	600.00	642.00
	Insurance Excess	1	pcs.	-1,500.00	#1	-1,500.00	-1,605.00
	MSIG IN HOUSE OD CLAIM DOA : 19/02/2020 EXCESS : \$1,500 SURVEY BY : RASUL						

9138.47

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1	1,865.00	5,773.47	669.26	7%	534.69	669.26	7,638.47	8,173.16
Total	1,865.00	5,773.47	669.26		534.69	669.26	7,638.47	8,173.16

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue 9
Singapore 639197
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial
Vehicles

Tax invoice

Preview

Page 3/3

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Mr
SIM
EAK BIAN
7 TAMPINES AVENUE 8
#08-09
Singapore 529597

Document no.
Document date 10-03-2020
Customer no. 5211001211
Customer GST-ID 200412212G
Dealer 39999
Job order number 2020000529/ 1
Job order date 20-02-2020
Service Advisor TIOW CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
SJC8918R	3G24JZ	17-11-2016	WVWZZZ3CZGE107335	Passat Comfortline 1.8 I TSI 132kW DSG	60,261

This is an authorised document. No signature is required.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 12 March 2020 11:17 AM
To: Ong Germaine (VGS - SG/Singapore); Rasul (LKKAUTO)
Cc: CS A Team; SUR; Admin A; Tang Shu Shi (VGS - SG/Singapore); Chee Steven (VGS - SG/Singapore)
Subject: RE: FINALISATION SJC8918R

Dear Germaine,

Confirmed amount \$9138.47 before excess \$1500 and GST

6 working days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Sent: Tuesday, 10 March 2020 10:39 AM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Subject: RE: FINALISATION SJC8918R

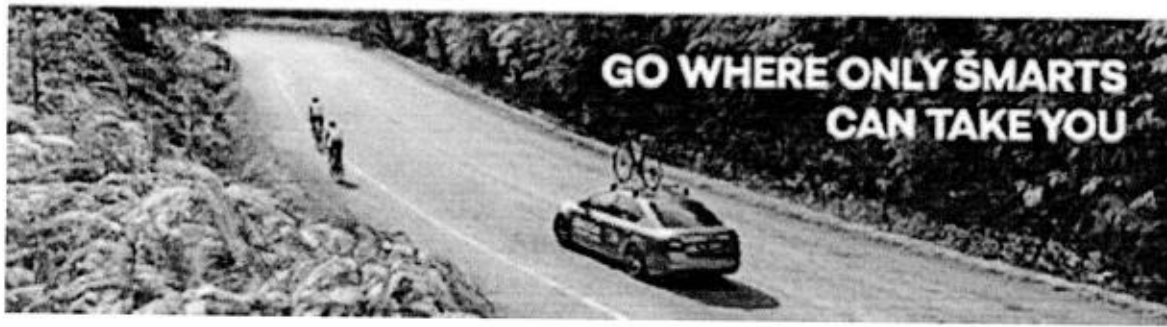
Hi Rasul

Pls see revised

Best Regards,

Germaine Ong
Body and Paint Department
Volkswagen Group Singapore Pte Ltd
17 Tuas ave 9
Singapore 639197

Hp: +6592361588
germane.ong@vw.com.sg
<http://www.vw.com.sg>



From: Ong Germaine (VGS - SG/Singapore)

Sent: Monday, 9 March 2020 2:42 PM

To: Rasul (LKKAUTO) <Rasul@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>

Subject: FINALISATION SJC8918R

Dear Rasul

Pls see attached finalisation

COR: Asp per attached

6 working days

Pls revert

Best Regards,

Germaine Ong
Body and Paint Department
Volkswagen Group Singapore Pte Ltd
17 Tuas ave 9
Singapore 639197

Hp: +6592361588
germane.ong@vw.com.sg
<http://www.vw.com.sg>

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Feb 2020		21 Feb 2020 12:10 Edit Adj Rpt	\$9,138.47 Edit Estimates	\$9,138.47 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	SIM EAK BIAN, ID: S6902379G, Tel: +6597478006, Email: NOEMAIL		
Vehicle Reg. No.:	SJC8918R	Date of Loss:	19/02/2020 14:00 - :59 [39 Months and 2 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 620340	Policy/Cover Note No.:	A28856468AVW (Comprehensive) Coverage: 17/11/2019 - 16/11/2020
		Excess:	\$1,500.00
Repairer:	Volkswagen Centre Singapore (Tuas) 17 TUAS AVENUE, 639176 Tuas - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jocelyn Ng Shin Bun]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 22/03/2020]		
Driver/Custodian:	SIM EAK BIAN (51 / Male) , NRIC: S6902379G, Tel: +6597478006 Email: NOEMAIL		
Adj Asg. Remarks:	Car at Tuas. Manual assigned to LKK via email on 21/02/2020. Survey and Revert.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- MSIG_SG (12/03/2020): Alert - Adj Mandate Approved (\$9138.47) - SJC8918R - Claim Handler: Jocelyn Ng ...
- MSIG_SG (24/02/2020): Alert - Adj Mandate Approved (\$7268.30) - SJC8918R - Claim Handler: Jocelyn Ng ...

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SJC8918R (620340)**
OD
Feb 19 2020 2:00PM
[SIM EAK BIAN]
Volkswagen Centre Singapore

Upload Documents Upload Photos Compose New Letter

View View in Browser ▼

Assessment Reports			1 per page ▼	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	20/02/20 15:36	Accident Statement	 Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/02/20 09:42	Adjuster Immediate Advice	 Load HTM	
2	10/03/20 14:47	Adjuster Immediate Advice	 Load HTM	

Photos/Images			3 per page ▼	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/02/20 09:43	General View	 Load JPG	☒
2	24/02/20 09:43	General View	 Load JPG	☒
3	24/02/20 09:43	General View	 Load JPG	☒
4	24/02/20 09:43	General View	 Load JPG	☒
5	24/02/20 09:43	General View	 Load JPG	☒
6	24/02/20 09:43	General View	 Load JPG	☒
7	24/02/20 09:43	General View	 Load JPG	☒
8	24/02/20 09:43	General View	 Load JPG	☒
9	24/02/20 09:43	General View	 Load JPG	☒
10	24/02/20 09:43	General View	 Load JPG	☒
11	24/02/20 09:43	General View	 Load JPG	☒
12	24/02/20 09:43	General View	 Load JPG	☒
13	24/02/20 09:43	General View	 Load JPG	☒
14	24/02/20 09:43	General View	 Load JPG	☒
15	24/02/20 09:43	General View	 Load JPG	☒
16	24/02/20 09:43	General View	 Load JPG	☒
17	24/02/20 09:43	General View	 Load JPG	☒
18	24/02/20 09:43	General View	 Load JPG	☒
19	24/02/20 09:43	General View	 Load JPG	☒
20	24/02/20 09:43	General View	 Load JPG	☒
21	24/02/20 09:43	General View	 Load JPG	☒
22	24/02/20 09:43	General View	 Load JPG	☒
23	24/02/20 09:43	General View	 Load JPG	☒
24	24/02/20 09:43	General View	 Load JPG	☒
25	24/02/20 09:43	General View	 Load JPG	☒
26	24/02/20 09:43	General View	 Load JPG	☒
27	24/02/20 09:43	General View	 Load JPG	☒
28	24/02/20 09:43	General View	 Load JPG	☒
29	24/02/20 09:43	General View	 Load JPG	☒
30	24/02/20 09:43	General View	 Load JPG	☒
31	24/02/20 09:43	General View	 Load JPG	☒

Assessment Reports			1 per page ▼	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
32	24/02/20 09:43	General View	 Load JPG	☒
33	24/02/20 09:43	General View	 Load JPG	☒
34	24/02/20 09:43	General View	 Load JPG	☒
35	24/02/20 09:43	General View	 Load JPG	☒
36	24/02/20 09:43	General View	 Load JPG	☒
37	24/02/20 09:43	General View	 Load JPG	☒
38	24/02/20 09:43	General View	 Load JPG	☒
39	24/02/20 09:44	General View	 Load JPG	☒
40	24/02/20 09:44	General View	 Load JPG	☒
41	24/02/20 09:44	General View	 Load JPG	☒
42	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
43	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
44	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
45	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
46	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
47	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
48	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
49	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
50	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
51	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
52	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
53	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
54	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
55	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
56	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
57	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
58	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
59	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
60	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
61	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
62	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
63	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
64	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
65	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
66	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
67	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
68	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
69	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
70	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
71	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
72	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
73	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
74	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
75	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
76	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
77	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
78	10/03/20 14:36	Reinspection Photo	 Load JPG	☒
79	10/03/20 14:36	Reinspection Photo	Load JPG	☒

Assessment Reports			1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
80	10/03/20 14:36	Reinspection Photo	Load JPG	☒
81	10/03/20 14:36	Reinspection Photo	Load JPG	☒
82	10/03/20 14:36	Reinspection Photo	Load JPG	☒
83	10/03/20 14:36	Reinspection Photo	Load JPG	☒
84	10/03/20 14:36	Reinspection Photo	Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	21/02/20 12:00	PARF COE	Load PDF	
2	21/02/20 12:00	Transfer Fee Details	Load PDF	
3	21/02/20 12:03	Estimate Repair Cost	Load PDF	
4	21/02/20 12:03	Email from VW(Shu Shi) - to arrange survey	Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	21/02/20 12:07	Survey Request - Manual Assigned	Load PDF	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/02/20 09:44	MARK ESTIMATE	Load PDF	
2	10/03/20 14:29	FINAL MARKING	Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	20/02/20 15:36	Accident Statement	Load HTM	
Photos/Images			3 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	20/02/20 15:36	Accident Photo	Load JPG	☒
2	20/02/20 15:36	Accident Photo	Load JPG	☒
3	20/02/20 15:36	Accident Photo	Load JPG	☒
4	20/02/20 15:36	Accident Photo	Load JPG	☒
5	20/02/20 15:36	Accident Photo	Load JPG	☒
6	20/02/20 15:36	Accident Photo	Load JPG	☒
7	20/02/20 15:36	Accident Photo	Load JPG	☒
8	20/02/20 15:36	Accident Photo	Load JPG	☒
9	20/02/20 15:36	Accident Photo	Load JPG	☒
10	20/02/20 15:36	Accident Photo	Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	20/02/20 15:34	Sketch Plan	Load TIF	
2	20/02/20 15:34	Sketch Plan #2	Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST Reset Save Print
There are no document checklists configured.
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG20003005/R1VD3S2
Date: 13/03/2020

REFERENCE

Insured/Claimant:	SIM EAK BIAN	Policy No:	A28856468AVW	Claim No:	620340
Date of Loss:	19/02/2020	Nature of Claim:	OD		

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJC8918R		Engine No:	CJS130984
Make & Model:	VOLKSWAGEN PASSAT, 1.8 B8 TFSI AT SR 17W 3G24JZ HUD (A)		Chassis No:	WVWZZZ3CZGE107335
Reg. Date:	17/11/2016 (Man. Year: 2015)		Odometer:	60261 km
Colour:	Blue			
Engine Capacity:	1798 cc			
Market Value/New Car Price:	S\$86,000.00			
Sum Insured (S\$):	Market Value/New Car Price			

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Fair	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	215/55 R17	Rear Tyre Size:	215/55 R17
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,023.47	6,023.47	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,620.00	3,115.00	2,505.00	44.57
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,643.47	9,138.47	2,505.00	21.51
- Excess (S\$)	1,500.00	1,500.00	0.00	0.00
(S\$)	10,143.47	7,638.47	2,505.00	24.70
+ GST 7.00/7.00% (S\$)	710.04	534.69	175.35	24.70
Nett Amount (S\$)	10,853.51	8,173.16	2,680.35	24.70

INSPECTION

Date of Assignment:	21/02/2020		Volkswagen Centre Singapore (Tuas)
Date Inspected:	21/02/2020	Inspected At:	17 TUAS AVENUE Singapore 639176
Estimated Period of Repair:	6.0 days		

Adjuster: MOHD RASUL

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but

any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 13 Mar 2020)

Parts: 143 VOLKSWAGEN PASSAT 1.8 B8 TFSI AT SR 17W 3G24JZ HUD (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SJC8918R)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER FOR BUMPER PRIMED	Scratched	1,337.63 FS	*1,337.63 FS
2	1		*SPOILER SATIN BLACK	Scratched	197.45 FS	*197.45 FS
3	1		*SET SENSOR BRACKETS	Necessary	38.33 FS	*38.33 FS
4	1		*2K-PLASTIC ADHESIVE	Necessary	68.35 FS	*68.35 FS
5	1		*BONDING AGENT FOR PLASTIC	Necessary	53.46 FS	*53.46 FS
6	1		*DECORATIVE MOULDING BRIGH: BUMPER LOWER MLDG CHROM LH	Scratched	79.32 FS	*79.32 FS
7	1		*ALLOY WHEEL BRILLIANT CHR: RIM	Scratched	916.44 FS	*916.44 FS
8	1		*RUBBER VALVE	Necessary	2.96 FS	*2.96 FS
9	1		*TRACK CONTROL ARM COMPLET	Bent	395.76 FS	*395.76 FS
10	1		*GUIDE JOINT	Bent	127.08 FS	*127.08 FS
11	1		*WHEEL BEARING WITH MOUNTI	Bent	523.26 FS	*523.26 FS
12	1		*WHEEL BEARING HOUSING	Bent	604.58 FS	*604.58 FS
13	1		*GAS-FILLED SHOCK ABSORBER	Bent	257.68 FS	*257.68 FS
14	1		*BALL BEARING: TOP BEARING	Necessary	41.14 FS	*41.14 FS
15	1		*SUSPENSION STRUT MOUNTING: TOP MTG	Bent	62.89 FS	*62.89 FS
16	1		*DRIVE SHAFT WITH CONSTANT	Broken	956.13 FS	*956.13 FS
17	1		*TIE ROD	Bent	88.43 FS	*88.43 FS
18	1		*TIE ROD END	Bent	126.86 FS	*126.86 FS
19	1		*RETAINING CLIP	Necessary	8.75 FS	*8.75 FS
			(2pcs)			
20	1		*DEGREASER CLEANER 500ML	Necessary	34.40 FS	*34.40 FS
21	1		*RADHAUSSCHALE - KUNSTSTOFF: FRT LHS FENDER LINER LOWER CD	Scratched	102.57 FS	*102.57 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 6,023.47 6,023.47

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	DIAGNOSTIC AND PROGRAMMING.	New	480.00	480.00
2	CHECK SHORT CIRCUIT / HARNESS REPAIR.	New	280.00	0.00
3	R&R RIM & BALANCE.	New	50.00	50.00
4	WHEEL ALIGNMENT.	New	360.00	360.00
5	R&R LHS U/CARRIAGE.	New	1,950.00	975.00
6	LABOUR.	New	1,300.00	650.00
7	SPRAY PAINTING.	New	1,200.00	600.00
Gross Labour Cost (S\$)			5,620.00	3,115.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >