

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No.

SLT9061S

Claimant's Vehicle No.

SLE 8282G

Accident on

17/01/2020

involving vehicle/s No.

along/at

TOA PAYOH HDB

CAR PARK BASEMENT 3

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 5644.61 Payable to VOLKSWAGEN CENTRE SINGAPORE
2. Loss-of-Use/
Car Rental S\$ \$720 (6x\$120) Payable to VOLKSWAGEN CENTRE SINGAPORE
3. Medical and
Search Fees S\$ 2 Payable to VOLKSWAGEN CENTRE SINGAPORE

Remarks :

Service Adviser

Contact No./P.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG20002969/Eha3

03 MARCH 2020

**KEM CHOR YONG BERTHA (JIN CHUYING BERTHA)
BLOCK 111 BUKIT PURMEI ROAD
#11-192
SINGAPORE 090111**

Dear Sir/Madam,

ACCIDENT INVOLVING SLT 9061S AND SLE 8282G ON 17/02/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLE 8282G against your motor insurance policy.

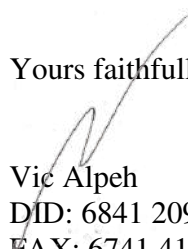
Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Notwithstanding to the discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT

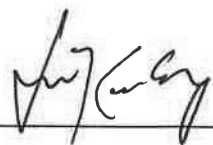
(AIG Asia Pacific - Express Third Party Claim)

I, Low Kar Seng (the third party claimant") of _____ (address), owner of SLE8282G (vehicle no.) hereby authorize VOLKSWAGEN CENTRE SINGAPORE ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SLE8282G that was damaged pursuant to the accident which occurred on 17/2/2020 (date) along Toa Payoh HDB Hub Carpark Basement 3 (location) involving vehicle no/s SLT90618 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 18 (day) of 5 (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, VOLKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$5,644.61 (Repair Cost), S\$642.00 (Loss of Rental/Use), S\$2.00 (Disbursement) for vehicle no. SLE 8282G that was damaged pursuant to the accident which occurred on 17/02/2020 (date) along HDB HUB BASEMENT CARPARK B3 (location) involving vehicle no/s SLT 9061S. This is pursuant to the inspection conducted on 21/02/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LOW KAR SENG (the third party claimant") of vehicle no. SLE 8282G make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLE 8282G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 01 (day) of 06 (month) **2020** (year)



Signed by appointed surveyor



Signed by 81030001 "the workshop" (with chop)

SKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page 1/2

Document no. 12333000597
Document date 19-03-2020
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 39999
Job order number 2020000646/ 1
Job order date 04-03-2020
Service Advisor PEARLYN CHEONG

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
LOW
KAR SENG
BLK 5A UPPER BOON KENG ROAD
#12-710
SINGAPORE 381005

License plate	Model code	First registration	VIN	Model	Mileage
SLE8282G	3V33SCA1	28-06-2019	TMBBD7NP4K7034111	Superb Ambition 2.0 I TSI 162kW DSG w/CC	8,687

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
3V0807218B	Cover For (FRONT BUMPER) XR 4/3/2020	1	pcs.	1,760.00	#1	1,760.00	1,883.20
3V0919485A	Sensor Bra XR 4/3/2020	1	pcs.	45.00	#1	45.00	48.15
3V0919486A	Sensor Bra XR 4/3/2020	1	pcs.	45.00	#1	45.00	48.15
3V0919485	Sensor Bra XR 4/3/2020	1	pcs.	45.00	#1	45.00	48.15
3V0919486	Sensor Bra XR 4/3/2020	1	pcs.	45.00	#1	45.00	48.15
D 822150A1	Bonding Agent For Plastic XR 4/3/2020	1	pcs.	59.40	#1	59.40	63.56
D 180KU2A1	2k-Plastic Adhesive XR 4/3/2020	1	pcs.	75.94	#1	75.94	81.26
	LABOUR	1	pcs.	840.00	#1	840.00	898.80
	Spray Painting	2	pcs.	800.00	#1	1,600.00	1,712.00
	AIG DIRECT SETTLEMENT TP VEH: SLT9061S SURVEYOR: LKK STEVE DOA: 17.2.2020						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	4,515.34	7%	369.27	5,275.34	5,644.61
Total	760.00	4,515.34		369.27	5,275.34	5,644.61

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: altersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

ŠKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz, Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page	2/2
Document no.	12333000597
Document date	19-03-2020
Customer no.	5211043795
Customer GST-ID	201009404M
Dealer	39999
Job order number	2020000646/ 1
Job order date	04-03-2020
Service Advisor	PEARLYN CHEONG

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
LOW
KAR SENG
BLK 5A UPPER BOON KENG ROAD
#12-710
SINGAPORE 381005

License plate	Model code	First registration	VIN	Model	Mileage
SLE8282G	3V33SCA1	28-06-2019	TMBBD7NP4K7034111	Superb Ambition 2.0 I TSI 162kW DSG w/CC	8,687

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.



Automotive Pte Ltd

Website: www.mova.com.sg
Co. Reg. No.: 198904033G
GST Reg. No.: M2-0088864-2

Main Office: Mova Building, No. 22, Jalan Kilang, Singapore 159419

Tel: (65) 6476 3333 Fax: (65) 6271 5891

Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792

Tel: (65) 6262 3377 Fax: (65) 6264 3151

Workshop Dept: Blk 1008, Bukit Merah Lane 3, #01-04/06/08, Singapore 159722

Tel: (65) 6272 3892 Fax: (65) 6270 8314

24 Hours Breakdown Service: (65) 9799 8888

Mr LOW KAR SENG

5A UPPER BOON KENG ROAD

#12-710

Singapore 381005

Tel: 82003312

Attn: LOW KAR SENG

Tax Invoice

Inv No. : RKL120030095

Date : 20 Mar 2020

Ref : B15498

Currency : SGD

Terms : COD

Sales : Michelle Lee

Veh No. : SMN5291R

#	Description	Qty	UOM	Unit Price	Amt
1	RENTAL CHARGES FROM 12/03/2020 TO 18/03/2020 SKODA SUPERB : SMN5291R RENTAL AGREEMENT : B15498 DRIVEN BY : LOW KAR SENG YOUR REF : VW/ALEX-SLE8282G	6.00	DAY	112.15	672.90

PAID

BY: VISA 47 720.00

This is a computer generated document. No signature is required.
Cheque should be crossed and made payable to Mova Automotive Pte Ltd.
Bank Transfer - OCBC Bank Account Name: Mova Automotive Pte Ltd, /
Account No.: 524-067097-001

Subtotal : S\$ 672.90
GST 7.0% : S\$ 47.10
Total : S\$ 720.00

**MOVA**

AUTOMOTIVE PTE LTD

Website: www.mova.com.sg
Co. Reg. No.: 198904033G**Automotive Pte Ltd**

Main Office: No. 22 Jalan Kilang, Singapore 159419

Bukit Merah Branch:

Blk 122 Bukit Merah Lane 1 #01-50, Singapore 150122

Fan Young Branch: No. 15 Fan Young Road, Singapore 629792

Tel: (65) 6476 3333 Fax: (65) 6270 8314

24 Hours Breakdown Service: (65) 9799 8888

Bedok Branch: 219 Bedok Central #01-138, Singapore 460219

Tel: (65) 6604 7877

RENTAL AGREEMENT

RAN.O.: B 15498 ✓

RECEIVED 19 MAR 2020

30095

RENTAL DETAILS			INSURANCE EXCESS AMOUNT		
Vehicle Make/Model:	Superb	Vehicle No: SNV 5291R	Singapore	Malaysia	Signature
Date/Time Out:	✓ 12/03/20	8/11/20	S\$ 2500	S\$ 3500	✓ [Signature]
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		Per Accident	Per Accident	
Date/Time In:	✓ 18/03/20	1620pm	Charges		
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F		Months @ \$	Per Month	
Change Over 1:	Date:	Initial:	Weeks @ \$	Per Week	
Change Over 2:	Date:	Initial:	6 Days @ \$ 112.15	Per Day	\$ 672.90
KM Out: 10380	KM In:		Hours @ \$	Per Hour	
HIRER DETAILS			Sub-Total		
Named Hirer			Less Discount	%	
Name:	MR. LOW KAR MENG		Rental Charges		
Address:	BLK 122 UPPER ROBIN ROAD		CDW @ \$	per day / week / month	
	#12-770		PAI @ \$	per day / week / month	
	S(38/005)		Petrol Top-Up		
Identity Card No:	S 78064652		Misc Charges		
Date of Birth:	16 MAR 1978		GST		\$ 47.10
Driving License:	S 78064652		Total		\$ 720.00
Country of Issue:	SINGAPORE		VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS	
Tel:	(HP) 82003312	(O)	Pre-Payment		
Nationality:	SINGAPORE		Downpayment and Deposit		N/A
Effective Date:	09 MAY 2003		Amount Refunded/ Due		
Additional Hirer			Signature of Refund		
Name:			Remarks:	Pearlun	
Address:			VW - A/CX - SLE 82829		
			Invoice No:	Ref. No:	
Identity Card No:			Checked Out By:	Checked In By:	Checked By:
Date of Birth:			24	[Signature]	
Driving License:			Sales-In Charge: Michelle		
Country of Issue:			Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>		
Tel:	(HP)	(O)			
Nationality:					
Effective Date:					

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

IMPORTANT

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-028720

Date of Request: 18/02/2020

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 18/02/2020

Enquiry By Wong Yen Mei

TP Vehicle No. SLT9061S

Accident Date 17/02/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLT9061S	AIG Asia Pacific Insurance Pte. Ltd.	16/11/2019-15/11/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-028720

Date of Request: 18/02/2020

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 18/02/2020
Enquiry By Wong Yen Mei
TP Vehicle No. SLT9061S
Accident Date 17/02/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

View Received Message

This mail is associated with :

***SLE8282G (4089100385SG)**
[SLT9061S]

TP

LOW KAR SENG

Feb 17 2020 2:00PM

[Kem Chor Yong Bertha (Jin Chuying Bertha)]
Volkswagen Centre Singapore

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **28/05/2020 08:40 AM**.

To LKK_HQ

Subject **Alert - Adj Mandate Approved (S\$6288.61) - SLE8282G - Claim Handler: Loh, Chee-Heng**

Approved:6288.61.

DOCUMENTS SUMMARY

There are no documents.

