Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: May 4, 2020 12:59 PM
To: meiy.wong@vw.com.sg

Cc: Vic (LKKAuto)

Subject: RE: LOD FOR ACCDT INVOLVING SLE8282G & SLT9061S ON 17.2.2020 - LKK REF

CC3/AIG20002969/Eha3

Without Prejudice

Dear Sirs/Mdm.

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 5,644.61
2. Loss of Use (6 days x \$100.00)	\$ 600.00
3. GIA Search Fee	\$ 2.00
Total	\$ 6,246.61

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto)

Sent: Friday, 3 April, 2020 3:27 PM **To:** Wong Meiy (VGS - SG/Singapore)

Cc: Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore); Chee Steven (VGS - SG/Singapore); Tang Shu Shi (VGS - SG/Singapore); Admin A; Vic (LKKAuto); Jasper Chua (LKK Auto) Subject: RE: LOD FOR ACCDT INVOLVING SLE8282G & SLT9061S ON 17.2.2020 - LKK REF CC3/AIG20002969/Eha3

Without Prejudice

Dear Meiv,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Wong Meiy (VGS - SG/Singapore) [mailto:meiy.wong@vw.com.sg]

Sent: Friday, 3 April, 2020 1:03 PM

To: Vic (LKKAuto); Admin A; assignments

Cc: Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore);

Chee Steven (VGS - SG/Singapore); Tang Shu Shi (VGS - SG/Singapore)

Subject: LOD FOR ACCDT INVOLVING SLE8282G & SLT9061S ON 17.2.2020 - LKK REF CC3/AIG20002969/Eha3

Dear LKK Team,

Please find LOD as attached for your kind action, Thanks.

Thanks and Best Regards,

Meiv Insurance Service Advisor Aftersales

Volkswagen Group Singapore Pte Ltd 247 Alexandra Road Singapore 159934

Direct line: +65 6305 7216 Main Line: +65 6305 7299 Main Fax: +65 6474 3643

meiy.wong@vw.com.sg

https://www.volkswagen.com.sg/











It's not e-mail, if you print it. Think Blue.

Internal

From: Vic (LKKAuto) < vicalpeh@lkkauto.com>

Sent: Tuesday, 3 March 2020 7:10 PM

To: Kong Charmaine (VGS - SG/Singapore) < charmaine.kong@vw.com.sg

Cc: Wong Meiy (VGS - SG/Singapore) < meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore)

<Pearlyn.cheong@vw.com.sg>; Goh Edmund (VGS - SG/Singapore) <edmund.goh@vw.com.sg>; Admin A <admin-

a@lkkauto.com>; Vic (LKKAuto) < vicalpeh@lkkauto.com>

Subject: RE: [EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLE8282G & SLT9061S ON 17.2.2020 -

LKK REF CC3/AIG20002969/Eha3

WITHOUT PREJUDICE

Dear Charmaine,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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