

ASS. REC. BY:

REF: LS3/LPC 19021552/Erp31

Special Instructions

Survey: Good

ASSIGNMENT (Office)

From (Person): Boy 56

of

LPCDate/Time: 20/02/2020

Estimated Cost:

Bill to:

OD / TT / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLR 68990

Insured:

9235042

at Workshop no/s:

V-Tech

Tel:

67646211

of

1001, SPEN LAR Street # 06 - adjacent to Pioneer Centre

Policy No:

Claim No:

19/19/19/005/622746

Sum Insured:

Excess:

Make of Veh:

D.O.A.

12/12/19

(Client's Record)

CA / REV / REP. / REV 24 HRS

PRS

H.O.D. Endorsement:

Date/Time:

06/12/19 @ 11.30 AM

Person Contacted:

MS Chong

Vehicle IN/OUT

Date/Time	Action/Instruction
	<u>SLR 68990 - X</u>
	<u>9235042 - X</u>
	<u>Dismantle - 11/12/19</u>
	<u>After paint - 12/12/19</u>
<u>16/12/19</u>	<u>Submit PRS</u>

24/2/20 Submit LS \$2150 (Red 1550, 4290)
3 days

24/2/2020

RECEIVED 25 FEB 2020

ASSIGNMENT

RES / OD RES / E / A / INV / MV

(a)

(b)

(c)

(d)

(e)

(f)

(g)

(h)

(i)

(j)

(k)

(l)

(m)

(n)

(o)

(p)

(q)

(r)

(s)

(t)

(u)

(v)

(w)

(x)

(y)

(z)

(aa)

(ab)

(ac)

(ad)

(ae)

(af)

(ag)

(ah)

(ai)

(aj)

(ak)

(al)

(am)

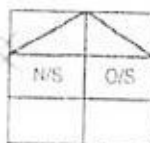
(an)

(ao)

(ap)

(aq)

(ar)



Report Form had commenced its
the time of inspection.

Consistent? Yes or No
Consistent? Yes or No
days Res. Yes or No
3 Val Yes or No

PP. / 24 HRS

Person Contacted: Vehicle IN / OUT

Action / Instruction

MV- 142K

No. SLR 6899C Yr Reg. 19/7/17
M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or

Color: Tooth White A/C Insured / Std / NI.
Handling: Rack 19065 T/Ratio: Insured / Std / NI

Eng. No. AGH 30-803537
Gear Cond: Good / Fair / Poor / Burnt
Steering: Inorder / Jammed / Leaked / Burnt or
Inorder / Jammed / Leaked / Burnt or

N/S / S/Rim / STD A/Rim or
Size F: 235/50ZR18
R: 11

BS: CUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOKIO / YOKO or

Front Rear
R/Bal. 5 mm R/Bal. 5
L/Bal. 5 mm L/Bal. 5
D.O.A. 27/12/19 D.O.I. 6/12/19
Survey held at R-Tech

Location of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

U/C / Chassis frame / Body Structure affected due to col

RECEIVED 10 DEC 2019

☐ : Prel. Report
☐ : Final Report

16/12 - typist

Rel. 16/12

L. 16/12

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ Site Insp. \$
☐ Interview \$
☐ Tech. Invs \$
☐ Weekend \$

Survey Fee

Transportation

G + R

Photos

Others

TOTAL

Nivitha (LKK Auto)

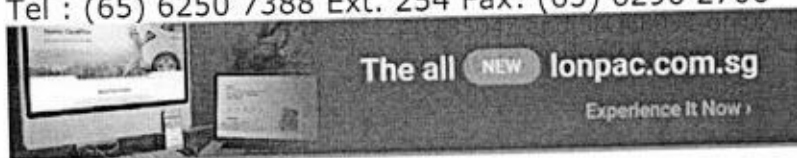
From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 20 February 2020 9:54 AM
To: assignments@lkkauto.com; Admin-D (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: Your Ref: SRSTP.8629.19.CM Our Ref: 19/19/19/VC05/022746 Accident inv GZ3504Z and SLQ6899C on 02/12/2019 [External General]
Attachments: 22746 TP SURVEY REPORT.pdf

Lonpac External - General

Dear Nivitha

Attached is the TP survey report. Please conduct paper survey.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: ONG LI LI
Sent: Friday, 6 December 2019 10:40 AM
To: 'Ong & Shan LLC' <ongshanllc@gmail.com>; assignments@lkkauto.com; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Your Ref: SRSTP.8629.19.CM Our Ref: 19/19/19/VC05/022746 Accident inv GZ3504Z and SLQ6899C on 02/12/2019 [External General]

Lonpac External - General

Without Prejudice

Dear Evelyn

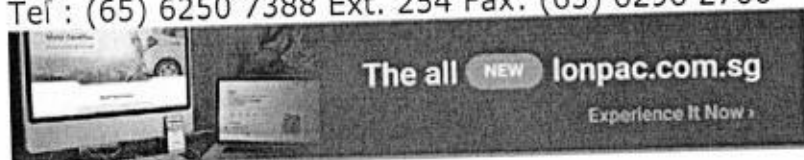
We are not agreeable with your list of proposed surveyor and we shall appoint LKK Auto Consultants Pte Ltd to conduct the survey.

Dear Nivitha

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	03/12/2019 18:07
Date Of Accident	02/12/2019 18:30
Exact Location Of Accident	ALONG BKT TIMAH RD TWDS UPP BKT TIMAH RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLQ6899C
Insured/Policyholder	
Name Of Registered Owner	NG OU WEN ALVIN
NRIC No	S7929454C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97386888
Alternative Phone No	OFFICE-97386888

Vehicle Particulars

Manufacturer	TOYOTA
Model	VELLFIRE
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5101429088-01
Cover Note Number	

Driver

Name of Driver	GOH QIU MEI (WU QIUMEI)
NRIC No	S8608587I
Date Of Birth	08/03/1986
Occupation	INDOOR
Date Of Driving Pass	30/01/2014
Driving Experience	5 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97386888
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	84 CHOA CHU KANG AVE 5 #01-10
Postcode	688193
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CROSS JUNCTION
Weather Conditions	DRIZZLING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	WITH OWNER
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GZ3504Z
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	SHANI NOOR HOSSAN
NRIC/Passport Number	G8343927R
Contact Number	85787475
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. It is to be filled in correctly and completely and submitted to the Police.
2. This form is to be completed by the Police holder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation may constitute a criminal offence under the Police Act 1997.
4. The Police will be aware of any relevant information and will be able to investigate any relevant information.
5. Any false information may be referred to the Police for investigation.
6. The Police will be aware of any relevant information and will be able to investigate any relevant information.
7. Any information which is relevant to the investigation of the accident must be provided to the Police and will be used for the purpose of the investigation.
8. Consent under the Personal Data Protection Act (PDPA).

Information provided must be truthful and accurate.

9. The Police will be aware of any relevant information and will be able to investigate any relevant information.

Information provided must be truthful and accurate.

Information provided must be truthful and accurate.

Information provided must be truthful and accurate.

Information provided must be truthful and accurate.

Information provided must be truthful and accurate.

10. The Police will be aware of any relevant information and will be able to investigate any relevant information.

11. The Police will be aware of any relevant information and will be able to investigate any relevant information.

12. The Police will be aware of any relevant information and will be able to investigate any relevant information.

13. The Police will be aware of any relevant information and will be able to investigate any relevant information.

14. The Police will be aware of any relevant information and will be able to investigate any relevant information.

15. The Police will be aware of any relevant information and will be able to investigate any relevant information.

16. The Police will be aware of any relevant information and will be able to investigate any relevant information.

17. The Police will be aware of any relevant information and will be able to investigate any relevant information.

18. The Police will be aware of any relevant information and will be able to investigate any relevant information.

Sketch Plan #2

SKETCH PLAN

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

PAL'S

APPRAISER PTE LTD

No. 1 Kaki Bukit Ave 6 #01-53 AutoBay @ Kaki Bukit Singapore 417883
Tel: 81818802 Fax: 67471017 Registration No: 201000268D

Report Reference : TP / 12-19014/AY / 2019
Date of Report : 13 Dec 2019

Ng Ou Wen Alvin
c/o No.1 Soon Lee Street
#06-04/05/06/07 Pioneer Centre
Singapore 627605

THIRD PARTY SURVEY ACCIDENT HAPPENED ON 2 Dec 2019

As per your instruction dated 9 Dec 2019 with regard to the above matter. We have carried out a physical inspection on the said vehicle SLQ 6899 C . We enclosed herewith our report and findings as follows:

1. VEHICLE PARTICULARS

Registration No : SLQ 6899 C
Model : Toyota Vellfire
Year / Capacity : 2017/2493
Chassis No : AGH300039537
Engine No : 2ARH631776
Mileage : 70068
Colour : Black

2. TYRES CONDITION

		<u>Size</u>	<u>Made</u>	<u>Balance</u>		<u>Rim</u>
FRONT	O/S	: 235/50 R18	Dunlop	6.00	mm	Sport
REAR	O/S	: 235/50 R18	Dunlop	6.00	mm	Sport
FRONT	N/S	: 235/50 R18	Dunlop	6.00	mm	Sport
REAR	N/S	: 235/50 R18	Dunlop	6.00	mm	Sport

PAL'S

APPRAISER PTE LTD

No. 1 Kaki Bukit Ave 6 #01-53 AutoBay @ Kaki Bukit Singapore 417883
Tel: 81818802 Fax: 67471017 Registration No: 201000268D

3. DESCRIPTION OF DAMAGES

At the time of inspection, we noted that the vehicle has sustained an impact damages on the n/s portion(s). For more detail of the damages, please see photograph attached.

4. Workshop Address : V-Tech Auto Service
No.1 Soon Lee Street
#06-04/05/06/07 Pioneer Centre
Singapore 627605

5. Estimated normal period of repair : 4 working days to complete.

6. Enclosed number of photograph : 41 copies.

7. In accordance to your instruction, we have **Not Authorised** repair to the vehicle and the survey was done on a **"Without Prejudice"** basis. We hope that this report will be of assistance to you in dealing with the matter.

8. Should you discover any discrepancy in the report, please kindly notify us **within 2 weeks**, or the report will be treated as correct.

Disclaimer

The rates and assessment of damages as stated in this report is to be used solely for legal proceedings in relation to the surveyed vehicle and the accident in which the surveyed vehicle was involved in. The rates and assessment of damages must not be used in any circumstances for comparison with other vehicles and/or other accidents in other legal proceedings.

Vehicle No: **SLQ 6899 C**
 Report No: **TP/ 12-19014/AY / 2019**

SPARE PARTS

Qty	Parts Description	Condition	Workshop's Estimation	Our Revised Estimation
<u>List Items</u>				
1	Front bumper	Repair	\$ 1913.00	\$
1	Front n/s fender	Damage	\$ 1297.30	\$ 1297.30 ✓ 1085
1	Front n/s wheel hub c/w bearing	Necessary	\$ 451.40	\$ 451.40 ✓ SRC
1	Front n/s shock absorber	Damage	\$ 377.60	\$ 377.60 X SRC
1	Front n/s knuckle arm	Damage	\$ 401.70	\$ SRC 401.70 ✓ X Δ
1	Front n/s lower arm	Damage	\$ 386.80	\$ 386.80 X SRC
			<u>\$ 4827.80</u>	<u>\$ 2914.80</u>
	Discount	25.0%	\$ 1206.95	\$ 728.70
			<u>\$ 3620.85</u>	<u>\$ 2186.10</u>
<u>Special Nett Items</u>				
1	Front n/s tyre (depreciation)	Damage	\$ 500.00	\$ 300.00 X SRC
1	Front n/s sport rim	Damage	\$ 700.00	\$ ✓ 700.00 400 ✓ Δ
			<u>\$ 1200.00</u>	<u>\$ 1000.00</u>

1938.19
 - 25%
 1453.57

499

Spare Parts Total \$ 4820.85 \$ 3186.10

Vehicle No: **SLQ 6899 C**
 Report No: **TP/ 12-19014/AY / 2019**

LABOUR COST

S/No	Job Descriptions	Workshop's Estimation	Our Revised Estimation
	Spare Parts Total c/f	\$ 4820.85	\$ 3186.10
1	To remove and refit damage parts, test for proper functioning and focus of headlamps.	\$ 100.00	\$ 40.00 X
2	To remove and refit front undercarriage.	\$ 350.00	\$ 200.00 / 100 Δ
3	To check and re-adjust (Computerized) all wheel alignment.	\$ 200.00	\$ 120.00 60/
4	To remove and replace the above damaged parts, straighten, knock out, realign and repair including cut and weld body panels. To re-adjust to the original position using power tools.	\$ 700.00	\$ 500.00 250/
5	To spray paint on the replaced and repaired parts, prepare spray such as masking tape the unaffected areas with paper, cleaning and sanding of surfaces, final polishing and waxing are also available.	\$ 700.00	\$ 500.00 400/
6	To apply undercoating on the repaired and replaced panels for rust protection.	\$ 150.00	\$ 30.00 /
Total		<u>\$ 7020.85</u>	<u>\$ 4576.10</u> 940

The repairer has agreed to undertake the repair under a Lump Sum Basis. We have further adjusted the amount to a Lump Sum Repair Contract of:

\$ 3700.00

SDLS: THREE THOUSAND SEVEN HUNDRED ONLY


 Qualified Appraiser

P- 1453.57
 N- 400
 L- 940
 2793.57
 L/S- 2234.85
 = 2250

3 days

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CS3/LPC19021552/Evf3s2-1

300 BEACH ROAD

#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 25-02-2020



Code : LPC2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GZ 3504Z	Veh. Inspected	SLQ 6899C
Policy No.		Coverage (\$)	0.00
Claim No.	19/19/19/VC05/022746	Excess (\$)	0.00
Assign From	ONG LI LI	Assign Date	20/02/2020

2. Vehicle Particulars & Condition

Make & Model	TOYOTA VELLFIRE	c.c	2493
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	AGH300039537	Colour	BLACK
Odometer	70068	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	235/50ZR18	DUNLOP	5 mm
L/H Front Tyre	235/50ZR18	DUNLOP	5 mm
R/H Rear Tyre	235/50ZR18	DUNLOP	5 mm
L/H Rear Tyre	235/50ZR18	DUNLOP	5 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	02/12/2019	Inspection Date	06/12/2019
Survey held at	V-TECH AUTO SERVICE No.1 SOON LEE STREET #06-04/05/06/07 PIONEER CENTRE SINGAPORE 627605		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
-------------------------------------	-----------------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLQ 6899C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER	TO REPAIR SEE LABOUR	1,913.00	-
1	FRONT N/S FENDER	DAMAGED	1,297.30	1,085.00
1	FRONT N/S WHEEL HUB C/W BEARING	NECESSARY	451.40	451.40
1	FRONT N/S SHOCK ABSORBER	SERVICEABLE	377.60	-
1	FRONT N/S KNUCKLE ARM	SERVICEABLE	401.70	-
1	FRONT N/S LOWER ARM	SERVICEABLE	386.80	-
	LESS 25% DISCOUNT		-1,206.95	-384.10
			3,620.85	1,152.30
SPECIAL NETT ITEMS				
1	FRONT N/S TYRE (SN)	SERVICEABLE	500.00	-
1	FRONT N/S SPORT RIM (SN)	DAMAGED	700.00	700.00
			1,200.00	700.00
LABOUR				
	TO REMOVE AND REFIT DAMAGE PARTS, TEST FOR PROPER FUNCTIONING AND FOCUS OF HEADLAMPS.	NOT NECESSARY	100.00	-
	TO REMOVE AND REFIT FRONT UNDERCARRIAGE.		350.00	100.00
	TO CHECK AND RE-ADJUST (COMPUTERIZED) ALL WHEEL ALIGNMENT.		200.00	60.00
	TO REMOVE AND REPLACE THE ABOVE DAMAGED PARTS, STRAIGHTEN, KNOCK OUT, REALIGN AND REPAIR INCLUDING CUT AND WELD BODY PANELS. TO RE-ADJUST TO THE ORIGINAL POSITION USING POWER TOOLS. INCLUSIVE OF THE REPAIR OF FRONT BUMPER.		700.00	250.00
	TO SPRAY PAINT ON THE REPLACED AND REPAIRED PARTS, PREPARE SPRAY SUCH AS MAKING TAPE THE UNAFFECTED AREAS WITH PAPER, CLEANING AND SANDING OF SURFACES, FINAL POLISHING AND WAXING ARE ALSO AVAILABLE.		700.00	400.00
	TO APPLY UNDERCOATING ON THE REPAIRED AND REPLACED PANELS FOR PROTECTION.		150.00	30.00
			-	-
			-	-
			-	-
			2,200.00	840.00
GRAND TOTAL			7,020.85	2,692.30



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,150.00
---	--	--	----------

Report Ref No. CS3/LPC19021552/Evf3s2-1

CHEN TSUE YEE
Automotive Assessor

ADRIAN LING WAI PING
B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI
Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.
No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.