

Mei Kwan (LKKAuto)

From: Janice Goh <janice.goh@eqinsurance.com.sg>
Sent: Tuesday, 26 May 2020 10:35 AM
To: Mei Kwan (LKKAuto)
Cc: Cecilia Chong (LKK Auto); Admin A
Subject: RE: Direct Settlement - Accident Involving SFY2020B (OI : EQI - DM20HO00406 - JG) AND SML9623B (TP : LKK REF - CC6/EQI20002958/Aga3) on 18/02/2020
Attachments: SFY2020B.PDF
Follow Up Flag: Follow up
Flag Status: Completed
Categories: HMK

Hi Mei Kwan

Please find attached insured's report for your attention.

Thank you.

Announcement

In line with the [MOM advisory on Safe Distancing Measures](#) in workplace, our operation remains "Business As Usual" – except most of us are on Work-F

We seek your understanding in bearing with us in this adjustment and any inadvertent delay in service.

Regards

Janice Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Tuesday, May 26, 2020 10:22 AM

To: Steve Lim <steve.lim@eqinsurance.com.sg>; Janice Goh <janice.goh@eqinsurance.com.sg>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SFY2020B (OI : EQI - DM20HO00406 - JG) AND SML9623B (TP : LKK REF - CC6/EQI20002958/Aga3) on 18/02/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Lim <steve.lim@eqinsurance.com.sg>

Sent: Monday, 24 February, 2020 10:07 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Janice Goh <janice.goh@eqinsurance.com.sg>

Subject: RE: Direct Settlement - Accident Involving SFY2020B (OI : EQI - DM20HO00406 - JG) AND SML9623B (TP : LKK REF - CC6/EQI20002958/Aga3) on 18/02/2020

Hi Mei Kwan,

Our insured yet to report the accident. OIC Janice. We will follow up on reporting.

Regards,

Steve Lim

Assistant Manager | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9885 | tel 65 6223 9433 ext 885 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, 24 February 2020 9:57 AM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SFY2020B (OI : EQI - TBA) AND SML9623B (TP : LKK REF - CC6/EQI20002958/Aga3) on 18/02/2020

Dear Sir / Madam,

We refer to the above matter.



We have inspected TP vehicle SML 9623B at M/s Green Forest Automobile Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Wheel alignment report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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