## **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

Sent: Friday, 9 April 2021 9:21 AM

To: raymond@bhh.com.sg

**Cc:** Admin A; hasrianah@bhh.com.sg

Subject: RE: Accident involving FBP6327K & GBF2488H on 09/02/2020 // LKK REF:

CC4/III20002957/Fps3

**Attachments:** DV\_FBP6327K.pdf; Authorisation to Act.PDF

#### **Without Prejudice**

Dear Sirs/Mdm,

Thank you for your acceptance.

We confirm settlement at a global sum of \$11,800.00(all-in).

Please duly sign the **DV** enclosed and return to us (LKK) for our necessary action.

Kindly let us have a copy of clearer company stamp/chop on the authorisation to act as well.

Thanks.

Vivake Menos: Manager Orange Fuzzi

Signed by "the third party claimant" (with chop if applicable)

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

<sup>&</sup>quot;Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: raymond@bhh.com.sg < raymond@bhh.com.sg>

Sent: Thursday, 8 April 2021 5:38 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; hasrianah@bhh.com.sg

Subject: RE: Accident involving FBP6327K & GBF2488H on 09/02/2020 // LKK REF: CC4/III20002957/Fps3

Dear Hsiao Tong,

We accepted your proposed settlement at global sum of \$11,800.00(all in)

Appreciate for you to revert with the DV to us by email.

#### **Thanks**

Best Regards, Raymond Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <a href="http://www.bhh.com.sq">http://www.bhh.com.sq</a>

Facebook: http://www.facebook.com/bhhsq



No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg /

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L













From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Thursday, 8 April 2021 5:32 PM

To: raymond@bhh.com.sg

Cc: Admin A <admin-a@lkkauto.com>; hasrianah@bhh.com.sg

Subject: RE: Accident involving FBP6327K & GBF2488H on 09/02/2020 // LKK REF: CC4/III20002957/Fps3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We propose settlement at a global sum of \$11,800.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Thursday, 8 April 2021 4:01 PM

To: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Cc: Admin A <admin-a@lkkauto.com>; hasrianah@bhh.com.sg

Subject: RE: Accident involving FBP6327K & GBF2488H on 09/02/2020 // LKK REF: CC4/III20002957/Fps3

Hi Hsiao Tong,

We refer to our email dated 25/03/2021 and 30/03/2021.

We have yet to receive any respond from your end.

Please advise the payment status as soon as possible.

**Thanks** 

Best Regards, Raymond Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <a href="http://www.bhh.com.sq">http://www.bhh.com.sq</a>

Facebook: http://www.facebook.com/bhhsq



No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg /

## MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L













**From:** <a href="mailto:raymond@bhh.com.sg">raymond@bhh.com.sg</a>

Sent: Tuesday, 30 March 2021 11:09 AM

To: 'Hsiao Tong (LKKAuto)' < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Cc: 'Admin A' <admin-a@lkkauto.com>; hasrianah@bhh.com.sg

Subject: RE: Accident involving FBP6327K & GBF2488H on 09/02/2020 // LKK REF: CC4/III20002957/Fps3

Hi Hsiao Tong,

Please advise the payment status as soon as possible.

**Thanks** 

Best Regards, Raymond Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <a href="http://www.bhh.com.sg">http://www.bhh.com.sg</a>

Facebook: http://www.facebook.com/bhhsg



No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg /

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L













From: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Sent: Thursday, 25 March 2021 2:31 PM

To: raymond@bhh.com.sg

Cc: Admin A <admin-a@lkkauto.com>; hasrianah@bhh.com.sg

Subject: RE: Accident involving FBP6327K & GBF2488H on 09/02/2020 // LKK REF: CC4/III20002957/Fps3

Without Prejudice

Hi Raymond,

We are preparing report to seek mandate from our principal.

We will expedite the matter and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Tuesday, 23 March 2021 1:27 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; hasrianah@bhh.com.sg

Subject: RE: Accident involving FBP6327K & GBF2488H on 09/02/2020 // LKK REF: CC4/III20002957/Fps3

Hi Hsiao Tong,

Please advise the payment status of the above third party claim direct settlement.

**Thanks** 

Best Regards, Raymond Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <a href="http://www.bhh.com.sq">http://www.bhh.com.sq</a>

Facebook: http://www.facebook.com/bhhsq



No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg /

## MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L













From: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Sent: Tuesday, 16 March 2021 5:46 PM

To: raymond@bhh.com.sg

Cc: Admin A <admin-a@lkkauto.com>; hasrianah@bhh.com.sg

Subject: RE: Accident involving FBP6327K & GBF2488H on 09/02/2020 // LKK REF: CC4/III20002957/Fps3

Without Prejudice

Hi Raymond,

We are preparing report to seek mandate from our principal.

We will expedite the matter and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Tuesday, 16 March 2021 5:38 PM

To: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Cc: Admin A <admin-a@lkkauto.com>; hasrianah@bhh.com.sg

Subject: RE: Accident involving FBP6327K & GBF2488H on 09/02/2020 // LKK REF: CC4/III20002957/Fps3

Dear Hsiao Tong,

We refer to our Letter of Demand dated 25/02/2021.

Appreciate for you to revert with the settlement as soon as possible.

**Thanks** 

Best Regards, Raymond Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <a href="http://www.bhh.com.sq">http://www.bhh.com.sq</a>
Facebook: <a href="http://www.facebook.com/bhhsq">http://www.facebook.com/bhhsq</a>



No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L













From: <a href="mailto:raymond@bhh.com.sg">raymond@bhh.com.sg</a>>

Sent: Thursday, 25 February 2021 2:52 PM

To: 'Hsiao Tong (LKKAuto)' < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>; <a href="mailto:hasrianah@bhh.com.sg">hasrianah@bhh.com.sg</a>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: RE: Accident involving FBP6327K & GBF2488H on 09/02/2020 // LKK REF: CC4/III20002957/Fps3

Dear Hsiao Tong,

We attached our Letter of Demand, Authorisation To Act, Discharge Voucher, Tax Invoice and GIA Search Invoice for your perusal.

Appreciate for you to process payment at your earliest convenience.

**Thanks** 

Best Regards, Raymond Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at http://www.bhh.com.sq

Facebook: http://www.facebook.com/bhhsq

No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg |

## MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L













From: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Sent: Sunday, 31 January 2021 12:03 PM

To: raymond@bhh.com.sg; hasrianah@bhh.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Accident involving FBP6327K & GBF2488H on 09/02/2020 // LKK REF: CC4/III20002957/Fps3

Without Prejudice

Hi Raymond,

Any update on this matter?

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards, **Hsiao Tong, Chew** | Case Handler **LKK Auto Consultants Pte Ltd** 

Phone: 6742 3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Saturday, 14 November 2020 2:03 PM

To: raymond@bhh.com.sg <raymond@bhh.com.sg>; hasrianah@bhh.com.sg <hasrianah@bhh.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Accident involving FBP6327K & GBF2488H on 09/02/2020 // LKK REF: CC4/III20002957/Fps3

Without Prejudice

Hi Raymond, Any update on this matter? Thanks. "Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement. In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement." \*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted. Best Regards, Hsiao Tong, Chew | Case Handler **LKK Auto Consultants Pte Ltd** Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: raymond@bhh.com.sg <raymond@bhh.com.sg> Sent: Friday, 9 October 2020 10:23 AM To: Hsiao Tong (LKKAuto) <<u>chewht@lkkauto.com</u>>; <u>hasrianah@bhh.com.sg</u> <<u>hasrianah@bhh.com.sg</u>> Cc: Admin A <admin-a@lkkauto.com> Subject: RE: Accident involving FBP6327K & GBF2488H on 09/02/2020 // LKK REF: CC4/III20002957/Fps3 Dear Hsiao Tong,

We are still pending for the parts from supplier.

### Thanks

Best Regards,
Raymond
Ban Hock Hin Co., Pte Ltd
Tal. (65) 6391 6530 x 230 | Fays (65) 6391

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <a href="http://www.bhh.com.sg">http://www.bhh.com.sg</a>

Facebook: http://www.facebook.com/bhhsg



www.bhh.com.sg |

## MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L













From: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Sent: Friday, 9 October 2020 9:43 AM

To: raymond@bhh.com.sg; hasrianah@bhh.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving FBP6327K & GBF2488H on 09/02/2020 // LKK REF: CC4/III20002957/Fps3

#### Without Prejudice

Hi Raymond,

We refer to your email dated 09/09/2020.

Kindly advise if the repair job had been done. If so, kindly assist to finalise with our surveyor. Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew (Ms)   Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197   Email: <u>chewht@lkkauto.com</u>   Fax: 6741 4108
HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25   S(408933)
From: Hsiao Tong (LKKAuto)  Sent: Wednesday, 9 September 2020 3:48 PM  To: raymond@bhh.com.sg; hasrianah@bhh.com.sg  Cc: Admin A <admin-a@lkkauto.com>  Subject: RE: Accident involving FBP6327K &amp; GBF2488H on 09/02/2020 // LKK REF: CC4/III20002957/Fps3</admin-a@lkkauto.com>
Without Prejudice
Hi Raymond,
Contents noted.
"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Hsiao Tong, Chew (Ms) | Case Handler

#### **LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

**From:** <a href="mailto:raymond@bhh.com.sg">raymond@bhh.com.sg</a>

Sent: Wednesday, 9 September 2020 2:38 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >; hasrianah@bhh.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving FBP6327K & GBF2488H on 09/02/2020 // LKK REF: CC4/III20002957/Fps3

Dear Hsiao Tong,

For your info, parts have just arrived and bike is under repair.

## **Thanks**

Best Regards, Raymond Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

Visit us at <a href="http://www.bhh.com.sq">http://www.bhh.com.sq</a>

Facebook: http://www.facebook.com/bhhsq



No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg |

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L













From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com > Sent: Wednesday, 9 September 2020 2:35 PM To: hasrianah@bhh.com.sg Cc: Admin A < admin-a@lkkauto.com >; raymond@bhh.com.sg Subject: RE: Accident involving FBP6327K & GBF2488H on 09/02/2020 // LKK REF: CC4/III20002957/Fps3
Without Prejudice
Dear Sirs/Mdm,
We refer to the above matter.
We are pending for finalisation COR with your good office. Kindly let us know if it is ready.
Thanks.
"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew (Ms)   Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197   Email: <u>chewht@lkkauto.com</u>   Fax: 6741 4108
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25   S(408933)
From: Hsiao Tong (LKKAuto)  Sent: Thursday, 5 March 2020 11:54 AM  To: hasrianah@bhh.com.sg  Cc: Admin A <admin-a@lkkauto.com &="" (lkk="" 02="" 09="" 2020="" <suli@lkkauto.com="" accident="" auto)="" cc4="" fbp6327k="" fps3<="" gbf2488h="" iii20002957="" involving="" li="" lkk="" on="" raymond@bhh.com.sg;="" re:="" ref:="" s="" s;="" su="" subject:="" td=""></admin-a@lkkauto.com>
Without Prejudice
Dear Sirs/Mdm,
We refer to the above matter.
Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.
Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.
Thank you.

<sup>&</sup>quot;Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issue:
of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement,"

Hsiao Tong, Chew (Ms) | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III < <a href="motorclaim@iii.com.sg">motorclaim@iii.com.sg</a> Sent: Thursday, 20 February 2020 1:49 pm

To: <a href="mailto:hasrianah@bhh.com.sg">hasrianah@bhh.com.sg</a>; SUR <<a href="mailto:sur@lkkauto.com">sur@lkkauto.com</a>; Admin-D (LKKAuto) <<a href="mailto:admin-d@lkkauto.com">admin-d@lkkauto.com</a>>

Cc: 'Raymond' < raymond@bhh.com.sg>; Lalitha Krishnan - III < lalitha@iii.com.sg>

Subject: RE: Accident involving FBP6327K & GBF2488H on 09/02/2020

Dear Sirs,

Please liaise with our surveyors.

Best Regards,

## **Gabriel Wee**



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext - 248

From: hasrianah@bhh.com.sg [mailto:hasrianah@bhh.com.sg]

Sent: 20 February, 2020 1:34 PM

To: Motor Claim - III < motorclaim@iii.com.sg>; sur@lkkauto.com; 'Admin-D (LKKAuto)' < admin-d@lkkauto.com>

Cc: 'Raymond' < raymond@bhh.com.sg>; Lalitha Krishnan - III < lalitha@iii.com.sg>

Subject: RE: Accident involving FBP6327K & GBF2488H on 09/02/2020

Dear Lalitha

Mr Ram had surveyed our client bike at our workshop earlier today.

Appreciate for you to advise your insured liability for direct settlement.

Thank you.

Best Regards,

Hasrianah

Insurance Department
Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 222 | Fax:(65) 6281 2830

Visit us at <a href="http://www.bhh.com.sq">http://www.bhh.com.sq</a>

Facebook: <a href="http://www.facebook.com/bhhsg">http://www.facebook.com/bhhsg</a>



www.bhh.com.sg | facebook.com/bi

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L















Sent: Thursday, 20 February 2020 8:49 AM To: <a href="mailto:hasrianah@bhh.com.sg">hasrianah@bhh.com.sg</a>; 'sur@lkkauto.com' <a href="mailto:hasrianah@bhh.com.sg">sur@lkkauto.com</a>; Admin-D (LKKAuto) <a href="mailto:hasrianah@bhh.com.sg">admin-d@lkkauto.com</a>> Cc: 'Raymond' < raymond@bhh.com.sg >; Lalitha Krishnan - III < lalitha@iii.com.sg > Subject: RE: Accident involving FBP6327K & GBF2488H on 09/02/2020 Dear Sir / Mdm, Please conduct a survey on TP vehicle FBP6327K and let us have your report urgently. This claim will be handled by Ms Lalitha. \*Kindly upload this survey request email to merimen. \*We started using audatex since 1st dec 2019. Please do adjustments throught Audatex and upload the report onto Merimen. Thank You.

### **Gabriel Wee**

Best Regards,



From: Motor Claim - III < motorclaim@iii.com.sg>

64 Cecil Street; #05 - IOB Building

Tel: 6347 6100, Ext – 248

From: hasrianah@bhh.com.sg [mailto:hasrianah@bhh.com.sg]

Sent: 19 February, 2020 5:01 PM

**To:** Motor Claim - III < <u>motorclaim@iii.com.sg</u>> **Cc:** 'Raymond' < <u>raymond@bhh.com.sg</u>>

Subject: RE: Accident involving FBP6327K & GBF2488H on 09/02/2020

Dear Sir/Madam

We would like to choose LKK Auto Consultants as the surveyor.

Thank you.

Best Regards,

Hasrianah

Insurance Department

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 222 | Fax:(65) 6281 2830

Visit us at <a href="http://www.bhh.com.sg">http://www.bhh.com.sg</a>

Facebook: <a href="http://www.facebook.com/bhhsg">http://www.facebook.com/bhhsg</a>



No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg | facebook.com/bi

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L















From: Motor Claim - III < motorclaim@iii.com.sg> Sent: Wednesday, 19 February 2020 4:51 PM

To: hasrianah@bhh.com.sg

Cc: 'Raymond' < raymond@bhh.com.sg>

Subject: RE: Accident involving FBP6327K & GBF2488H on 09/02/2020

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- VP Appraisal
- Form Team Adjusters Pte Ltd
- Infiniti Appraisal Service
- JP Knights Adjusters
- LBS Auto Consultants Pte Ltd
- Priority Services
- RT Appraisal
- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1<sup>st</sup> dec 2019. Please submit your estimate/quotation throught Audatex so that our surveyors can make the adjustments according.

# Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711

Tel: 6347 6100, Ext – 248

From: hasrianah@bhh.com.sg [mailto:hasrianah@bhh.com.sg]

Sent: 19 February, 2020 4:14 PM

**To:** Motor Claim - III < <u>motorclaim@iii.com.sg</u>> **Cc:** 'Raymond' < <u>raymond@bhh.com.sg</u>>

Subject: FW: Accident involving FBP6327K & GBF2488H on 09/02/2020

Dear Sir / Madam

We refer to our email dated 17/02/2020.

We attached the third party claim documents for your perusal.

Appreciate for you to arrange for the pre-repair survey at our workshop.

Thank you.

Best Regards,

Hasrianah

Insurance Department

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 222 | Fax:(65) 6281 2830

Visit us at <a href="http://www.bhh.com.sg">http://www.bhh.com.sg</a>

Facebook: http://www.facebook.com/bhhsq



www.bhh.com.sg | facebook.com/bl

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L















From: <a href="mailto:hasrianah@bhh.com.sg">hasrianah@bhh.com.sg</a>

Sent: Monday, 17 February 2020 4:47 PM

To: 'Motor Claim - III' < motorclaim@iii.com.sg >

Cc: 'raymond@bhh.com.sg' < raymond@bhh.com.sg >

Subject: Accident involving FBP6327K & GBF2488H on 09/02/2020

Dear Sir / Madam

We attached the third party claim documents for your perusal.

Appreciate for you to arrange for the pre-repair survey at our workshop.

Thank you.

### Hasrianah

# **Insurance Department Ban Hock Hin Co., Pte Ltd**

Tel: (65) 6281 6520 x 222 | Fax:(65) 6281 2830

Visit us at http://www.bhh.com.sg

Facebook: http://www.facebook.com/bhhsq





No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg | facebook.com/bi

## MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | L















Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

### **DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

## **DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

#### **DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K