

## Su Li (LKK Auto)

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**Subject:** RE: PRE REPAIR SURVEY - SLF8105E & SKV1695S ACCIDENT ON 15.02.2020

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**From:** Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Thursday, 20 February, 2020 12:58 PM  
**To:** 'Motor Claim - III' <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'C Meenachi - III' <[Meenachi@iii.com.sg](mailto:Meenachi@iii.com.sg)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: PRE REPAIR SURVEY - SLF8105E & SKV1695S ACCIDENT ON 15.02.2020

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claim - III [<mailto:motorclaim@iii.com.sg>]  
**Sent:** Thursday, 20 February 2020 12:03 PM  
**To:** [claims@focusauto.com.sg](mailto:claims@focusauto.com.sg); 'sur@lkkauto.com'; Admin-D (LKKAuto)  
**Cc:** C Meenachi - III  
**Subject:** RE: PRE REPAIR SURVEY - SLF8105E & SKV1695S ACCIDENT ON 15.02.2020

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SLF8105E](#) and let us have your report urgently.

This claim will be handled by [Ms Meena](#).

\*Kindly upload this survey request email to merimen.

**\*We started using audatex since 1<sup>st</sup> dec 2019. Please do adjustments throught Audatex and upload the report onto Merimen.**

Thank You.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** [claims@focusauto.com.sg](mailto:claims@focusauto.com.sg) [<mailto:claims@focusauto.com.sg>]  
**Sent:** 20 February, 2020 9:30 AM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Subject:** Re: PRE REPAIR SURVEY - SLF8105E & SKV1695S ACCIDENT ON 15.02.2020

Dear Gabriel,

We are please to select LKK Auto Consultants Pte Ltd as the surveyor. Do let us know early notice the arrival of the surveyor to our workshop.

Thank You

Best Regards

Aidah

On 2020-02-19 09:50, Motor Claim - III wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- VP Appraisal
- Form Team Adjusters Pte Ltd
- Infiniti Appraisal Service
- JP Knights Adjusters
- LBS Auto Consultants Pte Ltd
- Priority Services
- RT Appraisal
- LKK Auto Consultants Pte Ltd

- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1<sup>st</sup> dec 2019. Please submit your estimate/quotation through Audatex so that our surveyors can make the adjustments according.

*Best Regards,*

**Gabriel Wee**



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

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**From:** [claims@focusauto.com.sg](mailto:claims@focusauto.com.sg) [<mailto:claims@focusauto.com.sg>]

**Sent:** 19 February, 2020 9:37 AM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** Re: PRE REPAIR SURVEY - SLF8105E & SKV1695S ACCIDENT ON 15.02.2020

Dear Gabriel,

Policy number D18MPC0001344\_01. Enclosed is GIA report for your reference

Thank You

Best Regards

Aidah

On 2020-02-17 17:26, Motor Claim - III wrote:

Dear Sirs,

We refer to the matter above.

We are unable to find the vehicle SKV1695S in our system. Kindly let us have our policy number.

*Best Regards,*

**Gabriel Wee**



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

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**From:** [claims@focusauto.com.sg](mailto:claims@focusauto.com.sg) [<mailto:claims@focusauto.com.sg>]

**Sent:** 17 February, 2020 4:02 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** PRE REPAIR SURVEY - SLF8105E & SKV1695S ACCIDENT ON 15.02.2020

Dear Officer In-Charge,

Good Day,

Please sent surveyor list to arrange the surveyor down to our workshop as below.

We are instructed by our client to notify you of a road traffic accident on 15/02/2020 at about 1330 hours at Blk 601A Elias Road involving our client's SLF8105E and SKV1695S driven by your insurer or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client / we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at :

Name of workshop : FOCUS AUTO PTE LTD

Address : No. 1 Kaki Bukit Avenue 6

Autobay #02-50

Singapore 417883

Telephone No.: 6886 9097

Fax : 6844 4625

Best Regards

Aidah

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay Singapore 417883

Tel: 6886 9097 Fax: 6844 4625

Office Hours : Mon ~ Sat, 0900 ~ 1800

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay Singapore 417883

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