

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore 068877 Tel: (65) 6507 3848 Fax: (65) 6507 3849 www.msfirstcapital.com.sq

## **DISCHARGE RECEIPT**

Without Prejudice to our driver's Injury claim

**CLAIM REFERENCE** 

D20001024MFSH/1

ACCIDENT DATE

13/02/2020

ACCIDENT LOCATION

MANDAI ZOO TAXI STAND

INSURED

COMFORT TRANSPORTATION PTE LTD

INSURED DRIVER

KWOK WAI LOK

**INSURED VEHICLE** 

SHC 1400L

INVOLVED PARTY

SHA 8942D

SETTLEMENT SUM

\$990.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

 is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

 is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: CITYCAB PTE LTD

Signature and Date:

V16/04/

Signature and Date :

WITNESS :

DING AUTOMOTIVE PTE LTD
Blk 10 #01-20 Sin Ming
Industrial Est Sec C

Without Prejudice to our driver's Injury claims

OUR REF: 50112455/TP/SHA8942D/AD/13/02/2020/SHI

Singapore 575645

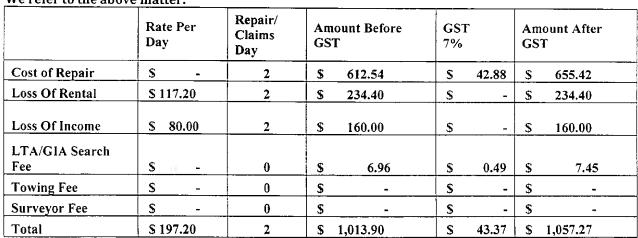
YOUR REF: SHC1400L/D20001024MFSH

4 March 2020 To: MOTOR CLAIMS DEPARTMENT MS FIRST CAPITAL INSURANCE 36 ROBINSON ROAD #16-01 CITY HOUSE SINGAPORE 068877

ACCIDENT INVOLVING: SHA8942D AGAINST SHC1400L 13/02/2020

LOCATION ALONG : MANDAI ZOO TAXI STAND

We refer to the above matter:



The accident was caused solely by the negligence of your insured/driver and as a results, We had incurred the following costs of repair and losses of our insurer:

Enclosed are copies of the following documents for your perusal:

		, ,	
©	Letter of Demand	0	Rental Invoice
<b>©</b>	Repair Bill	(3)	Letter of Authority
<b>©</b>	Repair Estimate (External Survey Only)	0	Discharge Voucher
©	GIA Report/Accident Police Report	0	Certificate of Insurance
<b>©</b>	LTA 3rd Party Search Fee	0	
<b>©</b>	Mileage Record	0	

Our client has authorized DING AUTOMOTIVE PTE LTD to deal with the claim in this accident case and also to receive and deal/negotiate with all payment as stated above. Please look into our client's claim and revert soonest as possible.

Your Sincerely, SELOSHINAH DING AUTOMOTIVE PTELT TEL: +65 92394128 FAX:+65 6452 0614



1, 1/2/10/10



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time :

18 Feb 2020 / 14:39:22

Receipt Date/Time:

18 Feb 2020 / 14:39:13

#### Tax Invoice/Receipt

Receipt No.: ITNET-00000-200218-001918

Previous Receipt No. :

S/N (tem Description/ Business Transaction Reference No.		Amount Before	ALL RESIDENCE TO LANGE AND ADDRESS.	Amount After GST
Result of Insurance Enquiry - SHC1400L As at 13 Feb 2020/12:05:00 Insurance Co: MS FIRST CAPITAL INSURAL 1 Insurance Enquiry - SHC1400L Enquiry Fee 20200218143810772246	NCE LIMITED	<b>GST (S\$)</b> 7 00	( <b>S\$</b> )	<b>(3\$)</b> 7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	<b>Total Amount Payable</b>			7.45
	Paid By			
	xxxxxxxxxxx5472	Credit Card /MasterC		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
OC - LO LO RES	Excess Refundable Amount			0.00

### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

	(TED (TIME)	2 /	19:00.										4			**
	HOURS OPERATED (TIME)	10.545										19.		*	40 Par 100	
^	MILLEAGE TRAVELLED	KM	NO.			,	A		e v		8	,		83	1760	
	MILLEAGE ODOMETER READING	3/10/7/8/1	Q 0 7 7			"	HIRER/DRIVER SIGN:	22							¥3	* * * * * * * * * * * * * * * * * * *
	DESCRIPTION	T	VEHICLE ACCIDENT (OUT)				SHO SYKOD	*								E4
3	DATE	200 1000	2000 R 18				VEHICLE NUMBER. SHO 894 > D	REMARKS:	1)	2)	3)	4).				
	•				1					1207	-11	7	- (S)			

Our Ref: CC20020409

Date: 20 February 2020



# TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

13/02/2020

@ 12:05 hrs

ALONG

MANDAI ZOO TAXI STAND

INVOLVING

SHC1400L

We refer to the above-mentioned accident and wish to inform that CityCab Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHA8942D (the "Taxi"). The Taxi was hired to TIOH KIAN YONG JAMES IC NO SXXXX346F a registered hirer-operator of CityCab Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$125.40 per day (inclusive of GST).

Please be advised that the Taxi was insured with MS First Capital Insurance Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Manager, Fleet Safety

This is a computer generated letter. No signature is required.

# LETTER OF AUTHORITY

Accident inv Mandqi Zoo	olving 5/48942/ Tax: Stand	0 & SHC1400L	on 13/2/2020	_along
,				

I/We, City Cab Pte Ltd NRIC/ Co.Reg Number 199502839G registered owner of vehicle No. St489420 which was rented to Hirer/Driver Mr/Ms\_Total know You James NRIC 17642546F , hereby authorize Ding Automotive Pte Ltd on this date 13/2/2020 to submit, correspond, negotiate and settle my/our claim for cost of repair and uninsured losses a rising from the above accident and without prejudice of our driver's injury claim.

I/We further authorize that agreed settlement sum for cost of repair, loss of income and rental survey report fee or any legal fee, third party vehicle insurance particulars enquiry fee etc., be made in favour of Ding Automotive Pte Ltd and that the said payment be forwarded to them as full and final discharge of my/our claims.

Owner Signature/Co.Chop

Hirer/Driver, Signature

# **Satisfaction Voucher**



Date: 21/02/2020		
MS First Capital Insurance Limited		
Attention: MOTOR CLAIMS DEPT	21 FEB '20	ŢŢŧŶŶ
Dear Sir/Madam Troff 199N Yanu James,		
I/We hereby acknowledge having received from Singapore Technologies Kinetic	:s	
Ltd.,249 Jalan Boon Lay,Singapore 619523, my/our vehicle number SHA	\8942D	
which has been repaired to my/our satisfaction and acceptance. I/We admit that		
the payment of SGD account for such repairs is in full discharge		
of my/our claim upon the corporation under the policy number D-180889	37MFSH	

reference claim number 50112455 in respect of the damage caused to the

at MANDAI ZOO TAXI STAND

said vehicle in an accident that occurred thereto or about the

Dated this day of	.201	

Signature:

NRIC No:

Name: CityCab PTE LTD (Fleet)

Address: 383 SIN MING DRIVE **SINGAPORE 575717 0**  Company Stamp if applicable

13/02/2020

D-18088937MFSH

#### Vic (LKKAuto)

**From:** May Chua <maychua@msfirstcapital.com.sq>

**Sent:** Friday, 3 April, 2020 4:19 PM

**To:** Vic (LKKAuto)

**Cc:** Admin A; Jasper Chua (LKK Auto)

**Subject:** RE: <SEEK MANDATE> <EXPRESS SETTLEMENT> RE: SURVEY ASSESSMENT -

D20001024MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20002948/Eha3

#### WITHOUT PREJUDICE

Dear Sir / Madam,

Kindly proceed (\$997.27)

Cost of Repair (w/gst)	\$ 1,583.33	\$ 655.42
Loss of Rental (\$117.20 x 2 days)	\$ 234.40	\$ 234.40
Loss of Income (\$80 x 2 days)	\$ 160.00	\$ 100.00 (\$50 x 2 days)
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 1,985.18	\$ 997.27

Thank you

May Chua

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID: 6507 3859| Fax No.: 6507 3849 | Email: maychua@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <a href="http://www.msfirstcapital.com.sg">http://www.msfirstcapital.com.sg</a> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail

From: Vic (LKKAuto) < vicalpeh@lkkauto.com>

**Sent:** Monday, 30 March 2020 11:18 AM

To: May Chua <maychua@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Jasper Chua (LKK Auto)

<jasperchua@lkkauto.com>

Subject: <SEEK MANDATE> <EXPRESS SETTLEMENT> RE: SURVEY ASSESSMENT - D20001024MFSH/1 // EXPRESS

SETTLEMENT - LKK REF CC4/FCI20002948/Eha3

Your Ref: D20001024MFSH/1
Our Ref: CC4/FCI20002948/Eha3

Dear May,

ACCIDENT INVOLVING VEHICLES SHC 1400L AND SHA 8942D ON 13/02/2020

We refer further to your below email.

It was reported that Insured vehicle rolled back and collided to the front portion of TP vehicle.

As such, liability is not to our Insured's favour.

We propose to offer to TP repairer "DING AUTOMOTIVE PTE LTD" as below:

TP CLAIMED	REVISED - TO OFFER	
Cost of Repair (w/gst)	\$ 1,583.33	\$ 655.42
Loss of Rental (\$117.20 x 2 days)	\$ 234.40	\$ 234.40
Loss of Income (\$80 x 2 days)	\$ 160.00	\$ 100.00 (\$50 x 2 days)
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 1,985.18	\$ 997.27

#### Breakdown of days is as follows:

Our surveyor's recommended days to repair		2 days
	TOTAL	2 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mei Kwan (LKKAuto)

Sent: Sunday, 23 February, 2020 11:31 AM

To: 'May Chua'

Cc: Admin A; Vic (LKKAuto)

Subject: RE: SURVEY ASSESSMENT - D20001024MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20001024MFSH LKK REF: CC4/FCI20002948/Eha3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 8942D on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you. Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 19 February 2020 3:19 PM

To: 'CWS Motor Claims'; assignments

Cc: 'May Chua'; Admin A

Subject: RE: SURVEY ASSESSMENT - D20001024MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

**G.NIVITHA** 

**LKK Auto Consultants Pte Ltd** 

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [mailto:cwsmotorclaims@msfirstcapital.com.sg]

Sent: Wednesday, 19 February 2020 2:37 PM

To: <u>ASSIGNMENTS@LKKAUTO.COM</u>
Cc: CWS Motor Claims; May Chua

Subject: PRI: SURVEY ASSESSMENT - D20001024MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey. Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards, Admin Team Claim Workflow System Motor Claims Department MS First Capital Insurance Limited

PS: This is a sy	stem generated mail. Please do not reply to this mail.
	This email has been checked for viruses by AVG antivirus software.  www.avg.com

Tel: 6507 3848 Fax: 6507 3849

# DING AUTOMOTIVE PTE LTD

Business Reg. No : 201619222G BLK 10, #01-20 SIN MING IND EST. SEC C, SINGAPORE 575645 Tel: 6452 1208 Fax: 6452 0614

## TAX INVOICE

MS FIRST CAPITAL INSURANCE LIMITED

36 ROBINSON ROAD #16-01 CITY HOUSE (S068877)

**INVOICE** DATE

I-000980

GST REG NO :

06/04/2020 201619222G

**TERMS** PO NO

C.O.D.

ITEM NO.	DESCRIPTION	OHANTITY	LINIT DRICE	AMOUNT
	41 2928	PAGE	:	1 of 1
	OTOR CLAIMS DEPARTMENT	OUR RE	F :	SHC1400L SHA8942D

TTELL		1333.7.7.		1011
ITEM NO.	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1.	Cost of repair-SHA8942D	1	612.54	612.54
7				
ż				
2				
)				
REMARKS :		SUB TOTAL		C12 F4
ob card: 5011	12455	GST	•	612.54 42.88
ic: Mr. Jaspe	FCI20002948/Eha3 r	TOTAL SGD	<del>-                                    </del>	655.42
oa: 13/02/20	20	DEPOSIT	:	035.42
	TOMOTHER	O/S BALANCI	E :	

FOR DING AUTOMOTIVE

Authorised Signature

**Customer Signature** 

I have inspected and hereby confirmed that the job done and the amount due herein are entire to my satisfaction