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MARCUS

DOI: 20/02/2020

Registered in Merimen:

20.02.2020

Pre-assign / CCU / FTE

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SH 7621U Insured Vehicle No.

Claim No.

Name of Insured

COMFORT TRANSPORTATION PTE LTD

Insured Tel No.

HP:

Policy No.

Excess Sec II :S\$

D.O.A: 03.02.2020 14:55

Make / Model :

Place of Accident: UPPER BUKIT TIMAH ROAD

Is driver the owner?

(YES / NO)

Nature of Accident:

OLGIA REPORT: YES / NO ; TP GIA REPORT: YES / NO 4

If NO, Driver Name / Age:

Driver Tel No. :

(V/L: YES / NO)

Insured Liability:

Final? Yes/No

SJQ 9194G



WSP SOC LEON Tel:

Liability:



INSRS: WSP: Tel:



INSRS: WSP: Tel: Liability:



INSRS: WSP: Tel: Liability: RMKS:

RMKS:	RMKS: RMKS:	RMKS:
Date/Time		STAGE DATE/PIC
	SJQ 9194G - NS/INC17015817/Srbe2 DOA: 11/08/2017	37700
	SH 7621U - NS/INC20002054/Ftd3s2 DOA: 03/02/2020	Non-Reporting ltr (1st): Non-Reporting ltr (2nd):
		Non-Reporting ltr (Final):
	CC3/ICS17013120/K1ea3q2 DOA: 04/07/17	Notification ltr (if non-pickup):
112/202	Email fulp regs	Call Ot:
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21/2/7020-	FILE & MIC TO CUM	Documentation Check List: Handler Typist
243 1000-	TO 3 (MC 110 CO)	Notification ltr (if non-pickup)
	W	After call ltr to CII:
	N. Constant	Authorisation To Act
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	V/V V	Car Rental Invoice:
	37/53/40	Towing Invoice
		LTA / GIA :
		Medical Bill:
		PIR:
		Mandate/Reject Instruction:
		LOD
		Payment Breakdown Form:
		- Contract C
RELIMINARY ADVICE	Date/Time: Sent By:	Post-Repair Photos:
RELIMINARY ADVICE	Date/Time: Sent By:	Post-Repair Photos:
	Date/Time: Confirm with:	Post-Repair Photos: Others: Confirm by:
INALIZATION		Post-Repair Photos: Others: Confirm by: Email Call
INALIZATION Repair Cost:	Date/Time: Confirm with: S\$ (days) Reduction: % Date/Time: Confirm with	Post-Repair Photos: Others: Confirm by: Email Call
FINALIZATION Repair Cost: FINAL SETTLEMENT	Date/Time: Confirm with: S\$ (days) Reduction: %	Post-Repair Photos: Others: Confirm by: Email Call
FINALIZATION Repair Cost: FINAL SETTLEMENT Final Liability:	Date/Time: Confirm with: S\$ (days) Reduction: % Date/Time: Confirm with	Post-Repair Photos: Others: Confirm by: Email Call
FINALIZATION Repair Cost: FINAL SETTLEMENT Final Liability: Repair Cost:	Date/Time: Confirm with: S\$ (days) Reduction: % Date/Time: Confirm with % (Agreed / Assessed) BOLA S/N No.;	Post-Repair Photos: Others: Confirm by: Email Call
EINALIZATION Repair Cost: FINAL SETTLEMENT Final Liability: Repair Cost: Loss of Rental (LOR):	Date/Time: Confirm with:	Post-Repair Photos: Others: Confirm by: Email Call If NO or B 28, Ass. Lia :
PINALIZATION Repair Cost: FINAL SETTLEMENT Final Liability: Repair Cost: Loss of Rental (LOR): Loss of Use (LOU):	Date/Time: Confirm with: S\$ (days) Reduction: % Date/Time: Confirm with % (Agreed / Assessed) BOLA S/N No. ; S\$ (days) S\$ (\$ x days) S\$ (\$ x days)	Post-Repair Photos: Others: Confirm by: Email Call
FINALIZATION Repair Cost: FINAL SETTLEMENT Final Liability: Repair Cost: Loss of Rental (LOR): Loss of Use (LOU): Loss of Income (LOI):	Date/Time: Confirm with:	Post-Repair Photos: Others: Confirm by: Email Call If NO or B 28, Ass. Lia :
REPAIR COST: FINAL SETTLEMENT Final Liability: Repair Cost: Loss of Rental (LOR): Loss of Use (LOU): Loss of Income (LOI): LOR only LOU only	Date/Time: Confirm with: S\$ (days) Reduction: % Date/Time: Confirm with % (Agreed / Assessed) BOLA S/N No. ; S\$ (days) S\$ (\$ x days) S\$ (\$ x days)	Post-Repair Photos: Others Confirm by: Email Call If NO or B 28, Ass. Lia:
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TINALIZATION Repair Cost: TINAL SETTLEMENT Final Liability: Repair Cost: Loss of Rental (LOR): Loss of Use (LOU): Loss of Income (LOI): LOR only LOU only GIA/LTA Search Medical:	Date/Time: Confirm with: S\$ (days) Reduction: % Date/Time: Confirm with % (Agreed / Assessed) BOLA S/N No.; S\$ (days) S\$ (\$ x	Post-Repair Photos: Others: Confirm by: Email Call If NO or B 28, Ass. Lia : 1) Claim status: Normal/Hejert/Private Settle 2) Report Format:
TINALIZATION Repair Cost: TINAL SETTLEMENT Final Liability: Repair Cost: Loss of Rental (LOR): Loss of Income (LOI): LOR only LOU only GIA/LTA Search Medical: Disbursement:	Date/Time: Confirm with: S\$ (days) Reduction: % Date/Time: Confirm with % (Agreed / Assessed) BOLA S/N No.; S\$ (days) S\$ (\$ x	Post-Repair Photos: Others: Confirm by: Email Call If NO or B 28, Ass. Lia : 1) Claim status: Normal/Heject/Private Settle
FINALIZATION Repair Cost: FINAL SETTLEMENT Final Liability: Repair Cost: Loss of Rental (LOR): Loss of Income (LOI): LOR only LOU only GIA/LTA Search Medical: Disbursement: Legal Cost	Date/Time: Confirm with: S\$ (days) Reduction: % Date/Time: Confirm with % (Agreed / Assessed) BOLA S/N No.; S\$ (days) S\$ (\$ x days) S\$ S\$ (\$ x days) S\$ S\$ (\$ x days) S\$ S\$ S\$ S\$ S\$ S\$ S\$	Post-Repair Photos: Others: Confirm by: Email Call If NO or B 28, Ass. Lia: 1) Claim status: Normal/Reject/Private Settle 2) Report Format: 3) Survey fee:
FINALIZATION Repair Cost: FINAL SETTLEMENT Final Liability: Repair Cost: Loss of Rental (LOR): Loss of Use (LOU): Loss of Income (LOI): LOR only LOU only GIA/LTA Search Medical: Disbursement: Legal Cost Fotal:	Date/Time: Confirm with: S\$ (days) Reduction: % Date/Time: Confirm with % (Agreed / Assessed) BOLA S/N No.; S\$ (days) S\$ (\$ x	Post-Repair Photos: Others: Confirm by: Email Call If NO or B 28, Ass. Lia : 1) Claim status: Normal/Heject/Private Settle 2) Report Format:
PRELIMINARY ADVICE FINALIZATION Repair Cost: FINAL SETTLEMENT Final Liability: Repair Cost: Loss of Rental (LOR): Loss of Income (LOI): LOR only LOU only GIA/LTA Search Medical: Disbursement: Legal Cost Total: FINAL PAYMENT Payce 1:	Date/Time: Confirm with: S\$ (days) Reduction: % Date/Time: Confirm with % (Agreed / Assessed) BOLA S/N No. ; S\$ (days) S\$ (\$ x days) S\$ (\$ x days) S\$ S\$ (\$ x days)	Post-Repair Photos: Others: Confirm by: Email Call If NO or B 28, Ass. Lia: 1) Claim status: Normal/Beject/Private Settle 2) Report Format: 3) Survey fee:
FINALIZATION Repair Cost: FINAL SETTLEMENT Final Liability: Repair Cost: Loss of Rental (LOR): Loss of Income (LOI): LOR only LOU only GIA/LTA Search Medical: Disbursement: Legal Cost Total: FINAL PAYMENT	Date/Time: Confirm with: S\$ (days) Reduction: % Date/Time: Confirm with % (Agreed / Assessed) BOLA S/N No. ; S\$ (days) S\$ (\$ x days) S\$ S\$ (\$ e.g. Tow/ Independent) S\$ S\$ Global Sum S\$: Date/Time: Confirm with:	Post-Repair Photos: Others: Confirm by: Email Call If NO or B 28, Ass. Lia: 1) Claim status: Normal/Reject/Private Settle 2) Report Format: 3) Survey fee:

SS. REC. BY: MOVELS REF:	101/
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om.* Date:	Veh No: SJQ9/946 Yr Regn: 5 09
stimated Cost:	Type: Modr / M.Cycle / Bus / Van / Lorry / Taxl / Prime Mover /
DIFFOWS TTP RES / OD RES / EVA / INV / MV	Truck / Trailer or (B /
napect Vehicle No: SJQ 91846	
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repair at the time of inspection.	TOYO / YOKO or
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A LIVER LIVE	1 121 6
Seem 9 Consistent? : Yes or No	DOA 7/1/20 DOL 20/2/20
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CA / REV / REP. / 24 HRS	Des. of Damages : Frt. / Rear / O/S / N/S / U/C / Rooftop or
Venide: IN / Date: Person Contacted:	OUT / / / . The U/C / Chasais frame / Body Structure effected due to collision.
Date / Time Action / Instruction	the ord i chassis frame i body orbitals shows and a semi-
28.5-2024 ATA 1/9/	the irene
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CaseTitus Fie Pass to : Prell. Report	Days Of Repair:
: Final Report	Resurvey No. of Trip: Survey Fae:
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REPAIRING OF

MOTOR VEHICLES.

, PANEL BEATING.

WELDING, SPRAYING.

INSURANCE AGENT.

CLAIMS

DEALING IN 2ND

HAND VEHICLE

速 良 摩 哆 SOC LEON MOTOR WORKS

AUTOBAY @ KAKI BUKIT

I Kaki Bukit Ave 6, Blk D, #01-91, Singapore 417883 Tel: 6747 7858, 6747 2343 Fax: 6742 0012 E-mail: slmoi@singnet.com.sg

Reg No. 206639/00K

賠償及買賣汽車 行理保險:車編 行理保險:車編

M/S FALCON CHARIOT PTE LTD

DATE:

18/02/2020

DOA:

03/02/2020

ESTIMATE REPAIR FOR VEHICLE NO. SJQ 9194 G (TOYOTA ALTIS)

	Description	- 1	List Price	
1 pc	Front bumper Deep CUT	S	495.50	_
1 pc	Bumper side retainer (lh)	S	د 188.70	×
thes /set	Bumper clips @S\$12.90	\$	+29.00 -	_
1 pc	Headlamp (lh) Sca	\$	485.20 -	
		S	1,298.40	
	Less: 25%	\$	(324.60)	
		S	973.80	
	Special Nett Items			
	Labour charges for knocking & replacing parts.	S	350.00	100
	Spraypainting	S	350.00 2 500.00	420
	TOTAL:	\$	1,823.80	

Auto Consultants hence notify

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> Back to OneMotoring

Enquire PARF	COE Rebate	for Registered Vehicle

Vehicle Owner Particulars	•
Owner ID Type:	Company
Owner ID:	964E
Vehicle Details	
Vehicle No.:	SJQ9194G
Vehicle to be Exported:	No
Intended Deregistration Date:	20 Feb 2020
Vehicle Make:	TOYOTA
Vehicle Model:	COROLLA ALTIS 1.6 AUTO
Primary Colour:	Silver
Manufacturing Year:	2009
Engine No.:	3ZZ4892363
Chassis No.:	MR053ZEE106146180
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$17,500.00
Original Registration Date:	29 May 2009
First Registration Date:	29 May 2009
Transfer Count:	3
Actual ARF Paid:	\$17,500.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	28 May 2024
COE Category:	A - Car (1600cc & below)
COE Period(Years):	5
PQP Paid:	\$13,943.00
COE Rebate Amount:	\$11,911.00
Total Rebate Amount: Message	\$11,911.00
Please note that the 5-year COF for this vi	ehicle cannot be further renewed. The vehicle

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 20 Feb 2020

Nivitha (LKK Auto)

From:

Motor Claim - III < motorclaim@iii.com.sg>

Sent:

Wednesday, 19 February 2020 4:45 PM

To:

slmoi; 'sur@lkkauto.com'; Admin-D (LKKAuto)

Cc:

Zuhaidah Samsuri

Subject:

RE: Accident involving SJQ9194G & SH7621U on 03/02/2020

Attachments:

IMG_20200218_0004.tif; accident report SJQ9194.pdf; trafficreportSJQ9194.pdf

9.43am@ 20/2/2020 P:Ms.tan V: Natin

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SJQ9194G and let us have your report urgently.

This claim will be handled by Ms Aida.

*Kindly upload this survey request email to merimen.

*We started using audatex since 1st dec 2019. Please do adjustments throught Audatex and upload the report onto Merimen.

Thank You.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711

Tel: 6347 6100, Ext - 248

From: slmoi [mailto:slmoi@singnet.com.sg]

Sent: 19 February, 2020 2:42 PM

To: Motor Claim - III < motorclaim@iii.com.sg>

Subject: RE: Accident involving SJQ9194G & SH7621U on 03/02/2020

Hi Gabriel,

We agreed to call LKK Auto Consultants to conduct survey of our client's vehicle.

Kind Regards, Irene Leong

SOC LEON MOTOR WORKS

Tel: 67477858

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Wednesday, 19 February 2020 11:52 AM

To: slmoi <slmoi@singnet.com.sg>

Subject: RE: Accident involving SJQ9194G & SH7621U on 03/02/2020

Dear Sir / Mdm.

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- · Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1st dec 2019. Please submit your estimate/quotation throught Audatex so that our surveyors can make the adjustments according.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711 Tel: 6347 6100, Ext - 248

From: slmoi [mailto:slmoi@singnet.com.sg]

Sent: 19 February, 2020 10:50 AM

To: Motor Claim - III < motorclaim@iii.com.sg>

Subject: Accident involving SJQ9194G & SH7621U on 03/02/2020

Dear Sir/Madam,

Please find attached repair estimate and accident report and kindly arrange for survey soonest possible.

Thanks & Regards, Irene Leong SOC LEON MOTOR WORKS Tel: 67477858

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

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Registration No. 198703792-K

Hsiao Tong (LKKAuto)

From:

Zuhaidah Samsuri <aida@iii.com.sg>

Sent:

Monday, 9 March 2020 8:36 AM

To:

Hsiao Tong (LKKAuto)

Subject:

FW: MCT20020061 - Request for OID video footage

HT,

Footage uploaded.

Best Regards

Aida Samsuri

Motor & Work Injury Claims Dept India International Insurance Pte Ltd 64 Cecil Street #04/#05 IOB Building Singapore 049711 Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: aida@iii.com.sq Co. Reg Number: 198703792K

From: Fleet Safety [mailto:fleetsafety@cdgtaxi.com.sg]

Sent: Friday, 6 March, 2020 7:01 PM To: Zuhaidah Samsuri <aida@iii.com.sg>

Subject: Re: MCT20020061 - Request for OID video footage

Hi Aida

Video has upload to Icloud.

Regards Doris Lim Fleet Safety Department Hotline Contact No: 6550 8768 ComfortDelGro Taxi

"Start your day with road safety in mind"



Follow us on 0 0



Comfort Ride Comfort Pointer





From: Zuhaidah Samsuri <a ida@iii.com.sg> Sent: Thursday, 5 March 2020 10:04 AM

To: Fleet Safety < fleetsafety@cdgtaxi.com.sg>

Subject: RE: MCT20020061 - Request for OID video footage

Dear CTPL.

Gentle reminder.

Thanks.

Best Regards Aida Samsuri

Motor & Work Injury Claims Dept India International Insurance Pte Ltd 64 Cecil Street #04/#05 IOB Building Singapore 049711 Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: aida@iii.com.sg Co. Reg Number: 198703792K

From: Zuhaidah Samsuri

Sent: Wednesday, 26 February, 2020 11:51 AM To: Fleet Safety < fleetsafety@cdgtaxi.com.sg>

Subject: MCT20020061 - Request for OID video footage

Dear CTPL,

Please upload OID video footage soonest possible as we have received TP claim.

Thanks.

Best Regards Aida Samsuri

Motor & Work Injury Claims Dept India International Insurance Pte Ltd 64 Cecil Street #04/#05 IOB Building Singapore 049711 Tel: 6347 6100 Ext 257 Fax: 6224 4174 Email: aida@iii.com.sq

Co. Reg Number: 198703792K

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

CityCab Pte Ltd Registration No. 199502839G

Comfort Transportation Pte Ltd [Registration No. 199303821R]

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Claim Audit

	AUDIT T			P
ło.		Audit	Remarks	By
1	20 Feb 2020 14:43	Cim Dti Modified	Claimant's Name: -> FALCON CHARIOT PTE, LTD.,	[A] HOW MEI KWAN
2	20 Feb 2020 14:43	Changed	(203311) TOYOTA COROLLA ALTIS 1.6 (A).	[A] HOW MEI KWAM
3	20 Feb 2020 14:43	Clm Created	Reg No: SJQ9194G. Acct Date: 2020/02/03. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Soc Leon Motor Works (HQ)	[A] HOW MEI KWAN
4	20 Feb 2020 14:43	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAI
5	20 Feb 2020 14:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/03/02	[A] HOW MEI KWAN
6	20 Feb 2020 14:43	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	20 Feb 2020 14:44		(30653):Direct Settlement.	[A] HOW MEI KWAN
8	20 Feb 2020 14:44	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	26 Feb 2020 11:45 26 Feb	Adj Mandate Request Adj Next	Cur.Req:0.00:PODS Liability: TBA Remark: Conflicting version. Kindly upload insured video in Merimen f or our viewing.	(A) CHEV HSIAO TONG [I]
10	2020 11:52 26 Feb		Next Rpt:Final Rpt.Due Date:2020/03/02. Mandate Remarks: Requested CTPL for OID video footage	Zuhaidah Bte Samsu [I]
11	2020 11:52		Maintained:Requested CTPL for OID video footage	Zuhaidah Bte Samsu
12	05 Mar 2020 09:27	Request	Cur.Req:0.00:PODS Liability: TBA Remark: Conflicting version. Kindly upload insured video in Merimen f or our viewing.	[A] CHEW HSIAO TONG
13	05 Mar 2020 10:04	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/03/02. Mandate Remarks: Yet to receive from CTPL, sent remind er.	[I] Zuhaidah Bte Samsu
14	05 Mar 2020 10:04	Adj Mandate Set	Maintained:Yet to receive from CTPL, sent reminder.	[I] Zuhaidah Bte Samsu
15	10 Mar 2020 08:28	Video Downloaded	Downloaded Video - Accident (OID)	[A] CHEW HSIAO TONG
16	10 Mar 2020 08:37	Adj Mandate Request	Cur.Req:0.00:Liability: 0% Remarks: Seek approval to reject 3rd party claim as third party changed lan e and hit insured taxi.	[A] CHEW HSIAO TONG
17	10 Mar 2020 08:45	Downloaded	Downloaded Video - Accident (OID)	[1] Zuhaidah Bte Samsu
18	10 Mar 2020 08:48	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/03/02. Mandate Remarks: Please proceed to reject TP claim.	[1] Zuhaidah Bte Samsu
19	10 Mar 2020 08:48	Adj Mandate Set	Approved:0.00:Please proceed to reject TP claim.	[I] Zuhaidah Bte Samsu

Date From	■ Date To	■ Audit Type None	▼ Go

ACTIVITY								
No record								
Merimen Bill	ing for this case	e - Transactio	n History		//			
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref Z	Amount
2445298	21 Feb 2020 08:43:46	TP Case	Motor	LKK Auto Consultants	India International Insurance Pte	SJQ9194G	SH7621U	11.77

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2445298	21 Feb 2020 08:43:46	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SJQ9194G	SH7621U	11.77
2461721	09 Mar 2020 08:35:03	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SJQ9194G	Zuhaidah Bte Samsuri	хх.хх

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Wednesday, 11 March 2020 2:12 PM

To:

slmo

Subject:

<REJECTION> Your Ref: SJQ9194G Our Ref: CC4/III20002926/Upa3 [ACCIDENT

INVOLVING SH 7621U(III) AND SJQ 9194G ON 03/02/2020]

Attachments:

SJQ9194G vs SH7621U_OI VIDEO.MP4; POLICE REPORT_SH7621U.pdf; Sketch

Plan_SH7621U.pdf

Your Ref: SJQ9194G

Without Prejudice

Our Ref: CC4/III20002926/Upa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SH 7621U(III) AND SJQ 9194G ON 03/02/2020

We refer to the above matter.

Attached is a copy of our insured video footage and report for your easy reference. From the video, it shows that your client had encroached into our insured's lane and caused the collision. Therefore, we are of the view that our insured driver is not liable for your client's claim.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

\dots CLAIM SUBFOLDER...(Pending for Survey Report)

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LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561 [Handle	ed by MARCUS CH	UA] [Final R	pt due 02/03	/2020]	
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Claim Documents

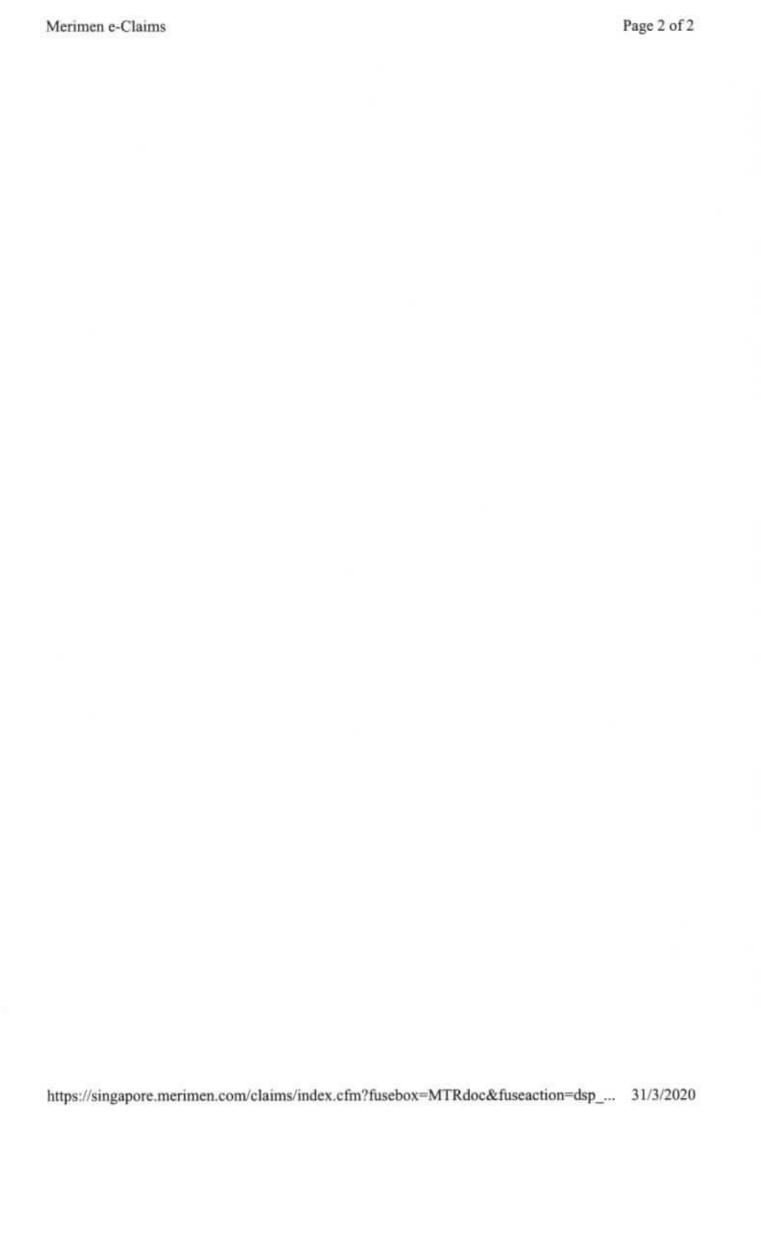
*SJQ9194G (MCT20020061) [SH7621U] TP

FALCON CHARIOT PTE. LTD. Feb 3 2020 2:00PM [COMFORT TRANSPORTATION PTE LTD] Soc Leon Motor Works

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1	09/03/20 08:35	Video - Accident (OID)	0	Load MP4	
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1	20/02/20 14:44	TP ESTIMATE	0	Load PDF	
2	20/02/20 14:44	TP GIA REPORT	0	Load PDF	
3	20/02/20 14:44	TP POLICE REPORT	0	Load PDF	
4	20/02/20 14:44	ACKNOWLEDGEMENT EMAIL TO III DD 20.02.2020	0	Load PDF	
5	23/02/20 10:39	TP ESTIMATE - MARKED	0	Load PDF	
6	11/03/20 14:18	EMAIL TO TP_REJECT DD 110320	0	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	21/02/20 06:38	Singapore Accident Statement	0	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
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Show Remarks To: Handling Insurer Note: Remarks are private unless you abow it to other parties.	



LKK Auto Consultants Pte Ltd (Co.Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III20002926/UPA3Q2

31/03/2020 Date:

REFERENCE

Vehicle No :

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015 Claimant SJQ9194G Insured Vehicle No: SH7621U

03/02/2020 Nature of Claim: TP Claim No: MCT20020061 Date of Loss:

DESCRIPTION & IDENTIFICATION OF VEHICLE

SJQ9194G Reg No:

Make & Model: TOYOTA COROLLA ALTIS, 1.6 (A) Engine No: 3ZZ4892363

Reg. Date: 29/05/2009 (Man. Year: 2009) Chassis No: MR053ZEE106146180 Odometer: 165029 km

Colour: Silver Engine Capacity: 1598 cc

Market Value/New Car

N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

Steering (Serviceable): Yes Footbrake (Serviceable): Yes General Condition: No Pre-accident Condition: Handbrake (Serviceable): Yes Engine Modification:

CONDITION OF TYRES

195/65 R15 195/65 R15 Rear Tyre Size: Front Tyre Size: Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm Pirelli 6 mm Rear Right Side: Pirelli 6 mm Front Right Side:

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	973.80	780.52	193.28	19.85
Miscellaneous Items	0.00	0.00	0.00	
Labour	850.00	600.00	250.00	29.41
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	1,823.80	1,380.52	443.28	24.31
Approved Total (Overridden) (S\$)		1,100.00		
Nett Amount (S\$)	1,823.80	1,100.00	723.80	39.69
Global Sum S	Settlement (S\$)	0.00		

INSPECTION

20/02/2020 Date of Assignment:

Date Inspected: 20/02/2020 Inspected At: Soc Leon Motor Works (HQ)

1 KAKI BUKIT AVENUE 6, #01-91 AUTOBAY @ KAKI BUKIT

Singapore 417883

Estimated Period of Repair: 2.0 days

Manager: CHEW HSIAO TONG Adjuster: MARCUS CHUA

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=g... 31/3/2020

REPAIR DETAILS

Referen	ce	
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 30 Mar 2020)
Parts:	143	TOYOTA COROLLA ALTIS 1.6 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted	, no print-code for SJQ9194G)
Validity:		tes are valid only if they contain the print code (above) on all estimate pages, running page the END OF ESTIMATES marker on the last estimate page
Further Info:	items/values	not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No. Qty	Part No.	Particulars	Condition	Repairer's	Amount
1 1		*FRONT BUMPER	Deep Cut	495.50 FL	*495.50 FL
2 1		*BUMPER SIDE RETAINER (LH)	Not Necessary	188.70 FL	*-FL
3 1		*SET BUMPER CLIPS	Necessary	129.00 FL	*60.00 FL
4 1		*HEADLAMP (LH)	Scratched	485.20 FL	*485.20 FL
F=Franchise p	art. L-Listite	muse	Sub Total (S\$)	1,298.40	1,040.70
		- List Item Discount on L I		324.60	260.18
		- List Item Discount on L I		111572 272 8 200 5	100

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	LABOUR CHARGES FOR KNOCKING & REPLACING PARTS	New	350.00	200.00
2	SPRAYPAINTING	New	500.00	400.00
	Gross Labo	our Cost (S\$)	850.00	600.00

< END OF ESTIMATES >

Report was unsubmitted during this print-out.