

Denise Tay (LKKAuto)

From: Chhia Nyuk Pui <NyukPui_Chhia@sg.msig-asia.com>
Sent: Monday, 2 March 2020 10:32 AM
To: Dorothy Dylegal
Cc: SUR; Denise Tay (LKKAuto)
Subject: RE: Your ref: DY.08.0089.2019.dc. Our ref: 603838 (OI: SLN4124J)

Dear Dorothy

Without Prejudice
Save as to Costs

We would like to conduct a physical survey of your client's vehicle. Please make arrangement with our surveyor (copied) for a mutual suitable appointment.

Meanwhile, we note there is breach of nima protocol as your client's vehicle was repaired before we conduct pre-repair survey.

Aside to Denise, we just discussed this case. Thanks

Chhia Nyuk Pui
Senior Executive, Claims Services
Direct line +65 6594 2521 | Direct fax +65 6643 1349 | nyukpui_chhia@sg.msig-asia.com

From: Chhia Nyuk Pui
Sent: Wednesday, 19 February 2020 3:51 PM
To: Dorothy Dylegal <admin@dylegal.asia>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Your ref: DY.08.0089.2019.dc. Our ref: 603838 (OI: SLN4124J)

Dear Dorothy

Without Prejudice
Save as to Costs

Thanks for taking our call. We are looking into the claim and shall come back to you soon

Aside to LKK,
Please do paper survey. Thank you.

Please note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data for the purpose of assessing your claim. This may include disclosing and sharing your personal data with our service providers and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore, for the proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws (collectively, "the Purpose"). We may also need to disclose or share your personal data with service providers who are sited outside Singapore for the Purpose.

Chhia Nyuk Pui
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From: Dorothy Dylegal <admin@dylegal.asia>
Sent: Wednesday, 19 February 2020 2:53 PM
To: Chhia Nyuk Pui <NyukPui_Chhia@sg.msig-asia.com>
Subject: Re: Your ref: DY.08.0089.2019.dc. Our ref: 603838 (OI: SLN4124J)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Nyuk Pui,

CLAIMANT: HIN YUET YIN
ACCIDENT INVOLVING SGT 6336D AND SLN 4124J ALONG MOULMEIN ROAD / MOULMEIN RISE ON 24.08.2019

1. We refer to the above matter.
2. We regret that despite reasonable effort having been made to settle our client's claim, there does not appear to be any reasonable prospects of settlement.
3. We hereby give you **10 clear days' notice** that our client intends to proceed with the issue of a writ of summons against your insured. In this regard, please let us know if you are instructing solicitors to accept service of process on your insured's behalf.

Regards,

Dorothy Chang

(Secretary to Mr David Yong)

DY & Associates

83 Kim Yam Road

#03-01

Singapore 239378

Tel: 6292 2388

Fax: 6292 2088

Email: admin@dylegal.asia

UEN No. 53388398M

On Fri, Dec 27, 2019 at 1:48 PM Chhia Nyuk Pui <NyukPui_Chhia@sg.msig-asia.com> wrote:

Dear Sir/Madam

Without Prejudice

Save as to Costs

We refer to your letter dated 20.12.19

We are looking into the claim and shall come back to you soon.

Meanwhile, we note there is breach of nima protocol as your client's vehicle was repaired before we conduct pre-repair survey.

Best Regards,


Please note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data for the purpose of assessing your claim. This may include disclosing and sharing your personal data with our service providers and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore, for the proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws (collectively, "the Purpose"). We may also need to disclose or share your personal data with service providers who are sited outside Singapore for the Purpose.

Chhia Nyuk Pui

Senior Executive, Claims Services

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