

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 4 June 2020 10:15 AM  
**To:** Carmen Lim  
**Cc:** serence ctc; jenny chong; coleen kwok; Claim admin; Admin A  
**Subject:** RE: Reminder x 2: LOD SMN3247H / Your Ref: SKR4231Z - INDIA //LKK REF: CC4/III20002913/Kps3  
**Attachments:** DV\_SMN3247H.pdf

### Without Prejudice

Dear Sirs/Mdm,

We confirm settlement at \$3,679.96(all-in) as per your LOD.

Please duly sign the DV enclosed and return to us for our necessary action.

Thank you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

**From:** Carmen Lim <carmen@esteemperf.com.sg>  
**Sent:** Wednesday, 3 June 2020 12:03 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** serence ctc <serence@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>; coleen kwok <coleen21@esteemperf.com.sg>; Claim admin <Claimadmin@esteemperf.com.sg>  
**Subject:** Reminder x 2: LOD SMN3247H / Your Ref: SKR4231Z - INDIA

Dear Hsiao Tong,

### Accident involving SMN3247H & SKR4231Z on 08.02.2020.

We refer to our email dated 02.05.2020.

We believe by right now , you have completed your investigation with your insured / insured's driver.

Kindly let us hear from your favorably asap.

Thank you



Freundliche Grüße / Best Regards

## Carmen Lim

Accident Claim Executive | Operation

Division

Esteem Performance Pte Ltd

**M:** 8799 0066

**P:** 6484 1221

**E:** [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

[5033 Ang Mo Kio Industrial Park 2 #01-259](#)

(Head Office)

[385 Sin Ming Drive](#) Vicom Inspection  
Centre (Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)



On Sat, May 2, 2020 at 2:29 PM Carmen Lim <[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)> wrote:

Dear All,

**RE-SENT LOD WITH KENNETH FINALISED ESTIMATE**

**Accident involving SMN3247H & SKR4231Z on 08.02.2020.**

We refer to the above matter.

Attached herewith our LOD for your attention.

Kindly let us have your offer asap.

Thank you



Freundliche Grüße / Best Regards

**Carmen Lim**

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

**M:** 8799 0066

**P:** 6484 1221

**E:** [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

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(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)



On Fri, Mar 20, 2020 at 11:01 AM Carmen Lim <[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)> wrote:

Dear Sir / Madam,

**Accident involving SMN3247H & SKR4231Z on 08.02.2020.**

We refer to the above matter.

Attached herewith our LOD for your attention.

Kindly let us have your offer asap.

Thank you



Freundliche Grüße / Best Regards

**Carmen Lim**

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

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**P:** 6484 1221

**E:** [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

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