

ASS. REC. BY: Ram

REF:

NSI/NC 200029021 P5f367

dl

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: SMK 3890R

Policy No. _____

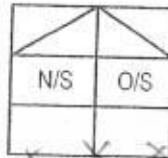
Claims No. MT/1085249-002

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHA 2983AYr Regn: 30/04/2019Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Hyundai iang (S2) c.c. 1580Colour: blue A/C: Insured / Std / NI / NASp. Reading: 132464 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KMH2512VKU14G156Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 195/65 R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

DANNTI

Front

Rear

R/Bal. 8 mm R/Bal. 9 mmL/Bal. 8 mm L/Bal. 9 mmD.O.A. 18/02/2020 D.O.I. 19/02/2020Survey held at comfort365 (LORIS)Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

NO PolraySHA 2983A - CC41 to 1401741/EPAS DUA - 23/04/2019SMK 3890R - X

RECEIVED 27 MAR 2020

MP \$ 1293.51 = with 6 repair days
confirm on 24/03/2020 with LKEC \$ 3,841.25 Red - 24%26/3/2020

Date/Time, File Pass to?

24/03/201) Typ:4

Date/Time, File Return to?

2) _____

☐ : Preli. Report☒ : Final ReportDays Of Repair: 6Resurvey No. of Trip: 2Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Inve (\$)☐ : Weatling (\$)

Survey Fee:

160

Transportation:

S + RS: SI

Photos

Others

TOTAL

160

Report Format:

Lump Sum (L.S.): \$ 12,193.51 P/P

COMFORTDELGRO ENGINEERING

member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701
Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops:
59 Loyang Drive Singapore 508868 24 Senoko Loop Singapore 758156
383 Sin Ming Drive Singapore 575717 7 Sungei Kadai Way Singapore 728791
45 Pandan Road Singapore 609786 501 Yishui Industrial Park A Singapore 708732

Date/Time: 19.02.2020 09:10

Page : 1

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order: 3992898

JC NO.: 305382278

OMER

COMFORT TRANSPORTATION PTE LTD

IS 7010045

OMER NO. 383 SIN MING DRIVE
RESS Singapore SINGAPORE 575717
65508755

(R) (O)

(P)

OUNT CARD NO.

REGN NO: SHA2983A

MILEAGE

MAKE: HYUNDAI

FUEL

E.....1/2.....F

MODEL IONIQ(G2)

DATE/TIME IN 18.02.2020 09:50

YR OF MANU 30.04.2019

TARGET DATE

CHASSIS CODE KMHC851CVKU146156

COMPLETION DATE/TIME

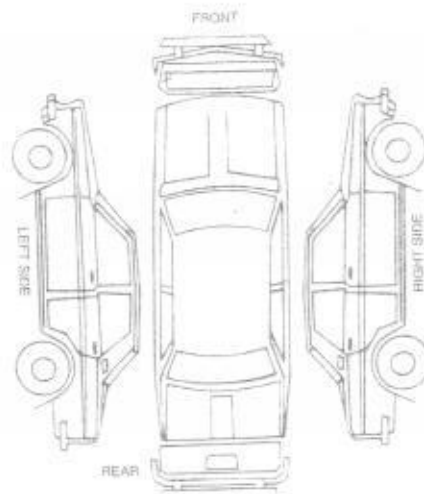
JOB DESCRIPTION

Accident Date: 18.02.2020
NATURE: 3P 18.02.2020

S/NO
000010

LABOR CODE
23-01

DESCRIPTION
TOWING FEE - \$60



ICKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

wledgement Slip

Exit Pass

Vehicle No.: SHA2983A

LKE

Vehicle No.: SHA2983A

Signature/Date

Signature/Date

Name of Service Advisor

Date

returned to Service Reception upon collection

To be kept by Security Guard

TP Claims against NTUC Income: Follow-Through Survey

Date : 26/03/2020

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1	MT/1085249-002	COMFORT TRANSPORTATION PTE LTD	SHA 2983A	SMK 3890R	18/02/2020	09:00	\$ 16,064.76	\$ 12,193.51

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	19/02/2020 08:35
Date Of Accident	18/02/2020 09:00
Exact Location Of Accident	CTE TWDS WOODLANDS BEFORE EXIT 15 YIO CHU KANG RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHA2983A
Insured/Policyholder	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	1XXXXXX21R
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768

Vehicle Particulars

Manufacturer	HYUNDAI
Model	IONIQ
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	INDIA INTERNATIONAL INSURANCE PTE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	MCOM0015
Cover Note Number	

Driver

Name of Driver	TAN BIAN HUAT
NRIC No	SXXXX909Z
Date Of Birth	09/11/1951
Occupation	OUTDOOR
Date Of Driving Pass	21/10/1986
Driving Experience	33 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96967605
Fax Number	
Contact Number	
EMail Address	TANBIANHUAT8@GMAIL.COM

Address	BLK 42 STIRLING ROAD #01-498
Postcode	140042
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - TAXI DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
Insurance Company of Driver's Own Vehicle	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : - GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
POLICE STATION NAME [OTHER]	BISHAN N.P.C
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLS REFER TO ATTACHED / POLICE REPORT : T/20200218/2040

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	-
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMK3890R
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	KOH ENN HUAT
NRIC/Passport Number	
Contact Number	88337676
Address	
Postcode	
Insurance Company Name	NTUC INCOME INSURANCE CO-OPERATIVE LTD

Nature Of Damage

FRT

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name TAXI PASSENGER

Approximate Age

Injuries Sustain NECK PAIN

Injured person in which vehicle? SHA2983A

Were seat belts worn? YES

Was this injured conveyed to hospital by ambulance? NO

Address

Postcode

DETAILS OF INJURED PERSON 2

Name TAN BIAN HUAT

Approximate Age

Injuries Sustain NECK PAIN, ON 7 DAYS MC.

Injured person in which vehicle? SHA2983A

Were seat belts worn? YES

Was this injured conveyed to hospital by ambulance? NO

Address

Postcode

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO: 199303823R

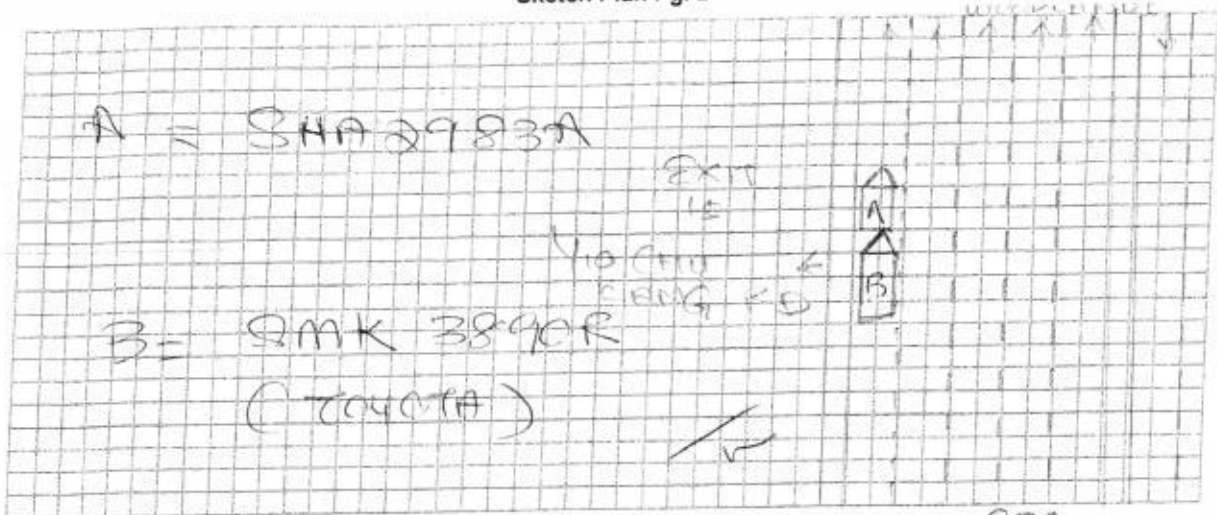
Olivia Wendy

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: 18 FEB 2020
NRIC/FIN No.:

Sketch Plan Pg. 2



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

CTE

Statement as per attached

Police Report @ T120200218/2040

DECLARATION

We declare the foregoing particulars are true in every respect.

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R

Policyholder's Signature
& Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No:

Olivia Wendy

[Signature]

CTAC SketchPlanForm_V2



**SINGAPORE
POLICE FORCE**

Police Station Of Origin:
Bishan N.P.C
20 Bishan Street 23 SINGAPORE 579757
Tel No: 1800-5529999



T/20200218/2040

1 of 3

Report No. T/20200218/2040

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made:
18/02/2020 12:33

Vide Report No.:

Station Diary No.:
72

Informant's Particulars

Name of Informant: TAN BIAN HUAT			Address: APT BLK 42 STIRLING ROAD #01-498 SINGAPORE 140042		
ID Type / ID No.: NRIC NO / S0235909Z			Contact No.: Home/Office: 96967605 Mobile:		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 68	Date of Birth: 09/11/1951	Type of Informant: Driver		Institution / School Name:
Race: Chinese			Language:		
Occupation: Taxi driver			Driving Licence Information: Class: 2B,2A,2,3		Date of Expiry:

General Information of the Accident

Type of Accident:	Injury Attended by Police	Drink Drive: No	Date/Time of Accident: 18/02/2020 09:00	Type of Location: Straight Road
Location: Along Road 1 Traveling Toward Road 2 CENTRAL EXPRESSWAY YIO CHU KANG ROAD				
Weather: Clear	Road Surface: Dry	Road Speed Limit:		
Traffic Flow: One Way	Traffic Control: Not Controlled	Traffic Volume: Heavy		
Type of Collision: Between Moving Vehicles - Head To Rear			Anyone conveyed by ambulance: No	

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SHA2983A	Car				Slightly Damaged	1
SMK3890R	Car				Slightly Damaged	0

Details of Person Involved

Any Pedestrian Involved: No	Use of Pedestrian Crossing: NA
No. of Pedestrians Injured: NIL	



**SINGAPORE
POLICE FORCE**



T/20200218/2040

2 of 3

Police Station Of Origin:

Bishan N.P.C

20 Bishan Street 23 SINGAPORE 579757

Tel No: 1800-5529999

Report No. T/20200218/2040

CONTINUATION OF REPORT

Driver			
Name	TAN BIAN HUAT	ID No.	S0235909Z
Related Vehicle	SHA2983A (Car)	Contact No.	96967605
Hospital/Clinic	INTEMEDICAL 24 HR CLINIC	Class of Driving Licence & Expiry Date	Class: 2B,2A,2,3 Date of Expiry: NIL
Date Treatment	18/02/2020	Date Discharge	NIL
No. of Days granted Medical Leave	07	Degree of Injury	Slight
Vehicle Owner			
Name	KOH ENN HUAT	ID No.	S7609910C
Related Vehicle	SMK3890R (Car)	Contact No.	88337676
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	Slight

Brief Details.

On the above mentioned date, time and location, I was driving my taxi (SHA2983A) along CTE towards Yio Chu Kang Road exit. There was a passenger in my car. While waiting to exit towards Yio Chu Kang Road, my vehicle was stationary. Suddenly, I felt an impact on the rear of my taxi and realized that the vehicle (SMK3890R) behind me has hit onto the rear of mine. I came out off my taxi, exchanged particulars with the driver of SMK3890R. Traffic police and ambulance attended but no one was conveyed. Subsequently, my taxi was towed away. I went to see the doctor and was given 7 days MC as my neck was aching after the accident. I have an in car camera facing the front only. I am lodging this report for my taxi company to claim insurance.

Sketch Plan Pg. 5



**SINGAPORE
POLICE FORCE**



T/20200218/2040

Police Station Of Origin:
Bishan N.P.C
20 Bishan Street 23 SINGAPORE 579757
Tel No: 1800-5529999

3 of 3

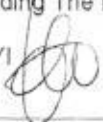
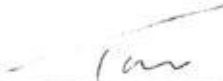

Report No: T/20200218/2040

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

Signature Of Officer Recording The Report: E / Sgt 2 ELENA LEE SHAN YI 	Signature Of Informant: 
Signature Of Interpreter: Not applicable	Date/Time: 18/02/2020 12:33
Officer In Charge Of Case: TP / GIT / Staff Sgt MUHAMMAD NOOR BIN ABDUL RAHMAN Contact No.: 65476201 Authentication Stamp NP168 	Classification Of Case: SN 061



COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

DATE: 19-Feb-20
 MODEL: HYUNDAI IONIC (G2)
 VEHICLE NO.: SHA2983A

INSURANCE:

NTUC

Like

Description	Qty	List Price	Amount
Rear Door (LH/RH) x (R)	2	\$ 1,789.90	\$ 1,789.90
Boot Lid	1	\$ 2,480.40	\$ 2,480.40
Boot Lid Rubber xnn	1	\$ 127.40	\$ 127.40
Boot Lid Hinge (LH/RH) xnn	2	\$ 31.30	\$ 62.60
Boot Lid Lock Upper xnn	1	\$ 224.00	\$ 224.00
Emblem-Hybrid nec	1	\$ 24.30	\$ 24.30
Emblem-Ionic nec	1	\$ 31.30	\$ 31.30
ASSY BSD-Blind Spot Radar A SC (pin) — photo Δ	1	\$ 1,625.00	\$ 1,625.00
Boot Lid Glass, Lower nec	1	\$ 384.90	\$ 384.90
Rear Spoiler x (R)	1	\$ 665.40	\$ 665.40
Boot Lid Lamp (LH/RH) SCR	2	\$ 794.40	\$ 1,588.80
Boot Lid Trimboard xnn	1	\$ 60.40	\$ 60.40
Licence Lamp Cover SCR	1	\$ 35.10	\$ 35.10
Boot Lid Trimboard xnn	1	\$ 159.70	\$ 159.70
Boot Lid Trimboard Clips (10pcs) xnn	1	\$ 11.00	\$ 11.00
Boot Lid Trimboard, Centre xnn	1	\$ 69.60	\$ 69.60
Bootlid Garnish xnn	1	\$ 36.10	\$ 36.10
Bootlid Lower Garnish (SIC)	1	\$ 25.40	\$ 25.40
Rear Bumper CRA	1	\$ 459.40	\$ 459.40
Rear Bumper Reinforcement BUL	1	\$ 294.80	\$ 294.80
Rear Bumper Reinforcement Bracket (LH/RH) (SIC)	2	\$ 138.10	\$ 138.10
Rear Bumper Centre Moulding Assy CRA	1	\$ 451.25	\$ 451.25
Rear Bumper Lower Centre Moulding Assy DEP	1	\$ 47.50	\$ 47.50
Rear Bumper Stay nec	1	\$ 138.10	\$ 138.10
Rear Bumper Side Bracket (LH/RH) nec	2	\$ 55.80	\$ 111.60
Rear Bumper Cover Clips nec	1	\$ 22.00	\$ 22.00
Rear Bumper Under Centre SCR	1	\$ 53.85	\$ 53.85
Rear Bumper Side Under (LH/RH) xnn	2	\$ 33.10	\$ 66.20
Rear Bumper Rear Hook xnn	1	\$ 5.40	\$ 5.40
Rear Bumper Reflector Lamp (LH/RH) xnn	2	\$ 31.90	\$ 63.80
Rear Bumper Fog Lamp CRA	1	\$ 201.50	\$ 201.50
Rear Bumper Towing Cover xnn	1	\$ 98.80	\$ 98.80
Rear Bumper Reserve Light (Parking Brake Light) xnn	1	\$ 257.10	\$ 257.10
Tail Lamp (LH/RH) SCR	1	\$ 870.40	\$ 870.40
Tail Lamp Quarter Panel (LH/RH) BHT xnn	2	\$ 208.90	\$ 208.90
Rear Fog Lamp xnn	1	\$ 201.50	\$ 201.50
Rear Bumper Reflector Lamp (LH/RH) MIS	1	\$ 31.90	\$ 31.90
Rear Panel BUL	1	\$ 532.00	\$ 532.00
Rear Panel Lower Panel xnn	1	\$ 39.40	\$ 39.40
Spare Tyre Holder xnn	1	\$ 223.10	\$ 223.10
Spare Tyre Panel xnn	1	\$ 892.50	\$ 892.50
Rear Towing Hook xnn	1	\$ 94.60	\$ 94.60

9328-3



JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

Job Requisition

1. Date: <u>18/2/20</u> Time Received: <u>0951</u>		3. Vehicle Type: <input type="checkbox"/> Private <input checked="" type="checkbox"/> Taxi (CTPL/CCPL) <input type="checkbox"/> Fleet <input type="checkbox"/> STK (Boon Lay)		4. Type of Towing: <input checked="" type="checkbox"/> Normal Tow <input type="checkbox"/> King Dolly <input type="checkbox"/> Flat Bed <input type="checkbox"/> Crane-up	
2. <input type="checkbox"/> New <input type="checkbox"/> SPARK Kakis Name of Customer : Contact No. : <u>96967605</u> Vehicle No. : <u>SHAZ983A</u> Make / Model / Colour : Email :		5. Nature of Service: <input type="checkbox"/> Jumpstart <input checked="" type="checkbox"/> Recovery <input type="checkbox"/> Change Tyre / Battery		6. Parts Replaced/Remarks:	
7. Location: <u>550 AMK Ave 10</u>		8. Vehicle Tow - In Workshop: <input type="checkbox"/> Smoky Exhaust <input type="checkbox"/> Wheel Jammed <input type="checkbox"/> Overheating <input type="checkbox"/> Steering Faulty <input type="checkbox"/> Brake Faulty <input type="checkbox"/> Alternator Faulty <input type="checkbox"/> Starting Problem <input type="checkbox"/> Loss Power <input checked="" type="checkbox"/> Accident <input type="checkbox"/> Engine Stalled <input type="checkbox"/> Return Taxi			
9. Preferred Workshop: <input type="checkbox"/> Braddell <input checked="" type="checkbox"/> Loyang <input type="checkbox"/> Pandan <input type="checkbox"/> Sin Ming <input type="checkbox"/> Sungei Kadut <input type="checkbox"/> Ubi <input type="checkbox"/> Senoko <input type="checkbox"/> Komoco (UBI / Leng Kee) <input type="checkbox"/> Cycle & Carriage (PD) <input type="checkbox"/> Others:					

10. Odometer Reading : _____ Fuel Level : <input type="checkbox"/> F <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> E		11. Radio / CD Player <input type="checkbox"/> OK <input type="checkbox"/> Faulty <input type="checkbox"/> Not tested	
---	--	--	--

Job Attended

12. Tow Truck / Recovery Van : <input type="checkbox"/> VRS <input type="checkbox"/> QA <input type="checkbox"/> GAO <input checked="" type="checkbox"/> TZ <input type="checkbox"/> YISHUN <input type="checkbox"/> OTHERS Name of Driver : <u>HAZAY</u> Vehicle No. : <u>Y255663</u> Time Dispatch : <u>0951</u> Time of Arrival : <u>1020</u> Time Completed :		 # : Cracked X : Dented / : Scatched O : Missing Signature of Customer	
--	--	---	--

Cash Invoice Details (if applicable)

13. Cash Invoice No. :	
------------------------	--

Customer Acknowledgement

a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc.

b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses.

c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.

<u>18/2/20</u> Date	<u>1020</u> Time	<u>X</u> Signature of Customer
------------------------	---------------------	-----------------------------------

14. WORKSHOP

Name of Attending Staff/Guard	Date & Time of Arrival	Signature of Attending Staff/Guard
-------------------------------	------------------------	------------------------------------

COMFORTDELGRO ENGINEERING

Our Job Ref No 305382278
Date : 20.03.20

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : Mr RAM
Vehicle Reg No. SHA2983A CTPL


Fax :
18.02.20

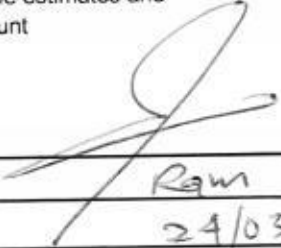
The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: NTUC --- SMK3890R
2. The finalized amount shall be:
 - (a) Spare Parts after List discount \$8,823.51 \$8,823.51
 - (b) Labour Charges \$3,370.00 \$3,370.00
 - Total for Part-By-Part Repair Cost** \$12,193.51
 - (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20%
Final Lumpsum Repair cost

3. Estimated normal period for repairs: 6 working days.
4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : LIM KWOK ENG
Tel : 62148316
Fax : 65468156

Signature : 
Name : Ram
Date : 24/03/2020

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD

Date: 24.03.2020

Time: 14:27:38

REPAIR ESTIMATE

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010045
 ADDRESS : COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305382278
 REGN NO : SHA2983A
 MILEAGE : 0000000000
 MAKE : HYUNDAI
 MODEL : IONIQ(G2)
 DATE OF REGN : 30.04.2019
 DATE/TIME IN : 18.02.2020 09:50
 ACCIDENT DATE : 18.02.2020

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001	04-01-0104-2256-G	IONIQVC PANEL ASSY-TAIL G	1 L	2,480.40	20.00	1,984.32	DD
0002	04-01-0104-2257-G	IONIQ GLASS ASSY-TAIL GAT	1 L	384.90	20.00	307.92	nec
0003	28-01-9999-2023-A	APP LOGO REAR DOOR L/R CT	1 N	40.00	10.00	36.00	nec
0004	04-01-0104-2270-G	IONIQ EMBLEM-HYBRID	1 L	24.30	20.00	19.44	nec
0005	04-01-0104-2271-G	IONIQ EMBLEM-IONIQ	1 L	31.30	20.00	25.04	nec
0006	04-01-0104-2397-G	IONIQV1-3 LAMP ASSY-REAR	1 L	794.40	20.00	635.52	scr
0007	04-01-0104-2398-G	IONIQV1-3 LAMP ASSY-REAR	1 L	794.40	20.00	635.52	scr
0008	04-01-0104-2226-G	IONIQVC LAMP ASSY-LICENSE	1 L	35.10	20.00	28.08	scr
0009	04-01-0104-2370-G	IONIQ LAMP ASSY-REAR FOG	1 L	201.50	20.00	161.20	crn
0010	04-01-0104-2282-G	IONIQVC COVER-RR BUMPER#	1 L	459.40	20.00	367.52	crn
0011	04-01-0104-2533-G	IONIQV2 MOULDING ASSY-RR	1 L	451.25	20.00	361.00	crn
0012	04-01-0104-2288-G	IONIQ BEAM-RR BUMPER	1 L	294.80	20.00	235.84	buc
0013	04-01-0104-3919-G	IONIQ STAY-RR BUMPER RH	1 L	138.10	20.00	110.48	nec

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

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Page: 2

COMPANY : THIRD PARTY'S CLAIMS (CAS)
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 ADDRESS : COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305382278
 REGN NO : SHA2983A
 MILEAGE : 0000000000
 MAKE : HYUNDAI
 MODEL : IONIQ(G2)
 DATE OF REGN : 30.04.2019
 DATE/TIME IN : 18.02.2020 09:5
 ACCIDENT DATE : 18.02.2020

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

0014	04-01-0104-2532-G	IONIQVC BRACKET ASSY-RR B	1 L	55.80	20.00	44.64	NEC ✓
0015	04-01-0101-0111-G	HYUNDAI BUMPER COVER CLIP	10 L	22.00	20.00	17.60	NEC ✓
0016	04-01-0104-2545-G	IONIQVC MOULDING-REAR BUM	1 L	47.50	20.00	38.00	DEF ✓
0017	04-01-0104-0852-G	IONIQVC REFLECTOR/REFLEX	1 L	31.90	20.00	25.52	MIS ✓
0018	04-01-0104-2396-G	IONIQV1-3 LAMP ASSY-REAR	1 L	870.40	20.00	696.32	SC ✓
0019	04-01-0104-2346-G	IONIQ PANEL ASSY-BACK	1 L	532.00	20.00	425.60	BU ✓
0020	05-01-0199-0032-A	(ALL)WINDSCREEN AHESIVE-3	2 N	46.00	10.00	41.40	NEC ✓
0021	09-01-9999-0068-A	HYUNDAI REVERSE SENSOR AS	1 N	135.70	10.00	122.13	DM ✓
0022	FNPS	NO PLATE(S)	1 N	25.00	10.00	22.50	MIS ✓
0023	28-01-0103-0005-A	(I40/SONATA)REAR BOOT LOG	1 N	20.00	10.00	18.00	NEC ✓
0024	28-01-0103-0006-A	(I40/SONATA)REAR BOOT TEL	1 N	10.00	10.00	9.00	NEC ✓
0025	28-01-9999-2025-A	APP LOGO REAR BONNET CTPL	1 N	40.00	10.00	36.00	NEC ✓

COMFORTDELGRO ENGINEERING PTE LTD

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REPAIR ESTIMATE

Page: 3

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305382278
REGN NO : SHA2983A
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : IONIQ(G2)
DATE OF REGN : 30.04.2019
DATE/TIME IN : 18.02.2020 09:5
ACCIDENT DATE : 18.02.2020

JOB / PARTS DESCRIPTION		QTY IND UNIT-PRICE DISC% AMOUNT			
0026 04-01-0104-2598-G	IONIQVC TRAY-LUGGAGE CENT	1 L	338.80	20.00	271.04 <i>st</i>
0027 02-01-0104-2099-X	IONIQVC MUFFLER ASSY-REAR	1 L	943.50	20.00	754.80 <i>DD</i>
0028 04-01-0104-2547-G	IONIQVC COVER-RR BUMPER S	1 L	53.85	20.00	43.08 <i>scr</i>
0029 09-01-0104-2207-G	IONIQV4 UNIT ASSY-REAR CO	1 L	1,625.00	20.00	1,300.00 <i>DM / sc</i>
0030 04-01-0104-1150-A	IONIQVC PROTECTOR MAT	1 N	50.00	2.00-	50.00 <i>rel</i>
SUB-TOTAL					: 8,823.51

JOB NATURE

0000 23-01	TOWING FEE	0.00
0001 L	PANEL BEATING	1600.00
0002 23-502	SPRAYPAINT ON AFFECTED AREA	1000.00
0003 17-01	CHECK ALL LIGHTING	50.00

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

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Page: 4

COMPANY : THIRD PARTY'S CLAIMS (CAS)
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65508755

JOB NO : 305382278
REGN NO : SHA2983A
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : IONIQ(G2)
DATE OF REGN : 30.04.2019
DATE/TIME IN : 18.02.2020 09:5
ACCIDENT DATE : 18.02.2020

JOB / PARTS DESCRIPTION		QTY	IND	UNIT-PRICE	DISC%	AMOUNT
0004 20-00	TUFF COAT ON AFFECTED PARTS.	50.00				
0005 20-204	REMOVE/REFIX UPHOLSTERY ASST REPAIR	100.00				
0006 20-20	REMOVE/REFIX RR W/SCREEN TO ASST R/P	100.00				
0007 20-22	REMOVE/REFIX REVERSE SENSOR	60.00				
0008 20-04	REMOVE/REFIX FUEL TANK ASST REPAIR	80.00				
0009 20-06	REMOVE/REFIX EXHAUST PIPE TO ASST REP	80.00				
0010 L	RESET BSD-BLIND SPOT RADAR	250.00				
SUB-TOTAL						: 3,370.00
TOTAL						: 12,193.51

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :




National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC20002902/Fsf3e2			
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556		Date: 01-04-2020	
Code: INC4			
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SMK 3890R	Veh. Inspected	SHA 2983A
Policy No.		Coverage (\$)	0.00
Claim No.	MT/1085249-002	Excess (\$)	0.00
Assign From		Assign Date	19/02/2020
2. Vehicle Particulars & Condition			
Make & Model	HYUNDAI IONIQ	c.c	1580
Engine No.	HIDDEN	Year of Reg.	2019
Chassis No.	KMHC851CVKU146156	Colour	BLUE
Odometer	132464	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	195/65 R15	DAVANTI	8 mm
L/H Front Tyre	195/65 R15	DAVANTI	8 mm
R/H Rear Tyre	195/65 R15	DAVANTI	9 mm
L/H Rear Tyre	195/65 R15	DAVANTI	9 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	18/02/2020	Inspection Date	19/02/2020
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days	

**National Assessment Centre Services**

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 2983A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
2	REAR DOOR (LH/RH)	TO REPAIR SEE LABOUR	1,789.90	-
1	BOOT LID	DENTED	2,480.40	2,480.40
1	BOOT LID RUBBER	NOT NECESSARY	127.40	-
2	BOOT LID HINGE (LH/RH) @\$31.30	NOT NECESSARY	62.60	-
1	BOOT LID LOCK UPPER	NOT NECESSARY	224.00	-
1	EMBLEM - HYBRID	NECESSARY	24.30	24.30
1	EMBLEM - IONIQ	NECESSARY	31.30	31.30
1	ASSY BSD - BLIND SPOT RADAR	SHORT CIRCUIT / DAMAGED	1,625.00	1,625.00
1	BOOT LID GLASS, LOWER	NECESSARY	384.90	384.90
1	REAR SPOILER	TO REPAIR SEE LABOUR	665.40	-
2	BOOT LID LAMP (LH/RH) @\$794.40	SCRATCHED	1,588.80	1,588.80
1	BOOT LID TRIMBOARD	NOT NECESSARY	60.40	-
1	LICENCE LAMP COVER	BROKEN	35.10	35.10
1	BOOT LID TRIMBOARD	NOT NECESSARY	159.70	-
10	BOOT LID TRIM BOARD CLIPS	NOT NECESSARY	11.00	-
1	BOOT LID TRIM BOARD, CENTRE	NOT NECESSARY	69.60	-
1	BOOTLID GARNISH	NOT NECESSARY	36.10	-
1	BOOTLID LOWER GARNISH	SERVICEABLE	25.40	-
1	REAR BUMPER	CRACKED	459.40	459.40
1	REAR BUMPER REINFORCEMENT	BUCKLED	294.80	294.80
2	REAR BUMPER REINFORCEMENT BRACKET (LH/RH)	SERVICEABLE	138.10	-
1	REAR BUMPER CENTRE MOULDING ASSY	CRACKED	451.25	451.25
1	REAR BUMPER LOWER CENTRE MOULDING ASSY	DEFORMED	47.50	47.50
1	REAR BUMPER STAY	NECESSARY	138.10	138.10
2	REAR BUMPER SIDE BRACKET (LH/RH) @\$55.80	O/S NECESSARY	111.60	55.80
1	REAR BUMPER COVER CLIPS	NECESSARY	22.00	22.00
1	REAR BUMPER UNDER CENTRE	SCRATCHED	53.85	53.85
2	REAR BUMPER SIDE UNDER (LH/RH) @\$33.10	NOT NECESSARY	66.20	-

Report Ref No. NS/INC20002902/Fsf3e2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR BUMPER REAR HOOK	NOT NECESSARY	5.40	-
2	REAR BUMPER REFLECTOR LAMP (LH/RH) @\$31.90	NOT NECESSARY	63.80	-
1	REAR BUMPER FOG LAMP	CRACKED	201.50	201.50
1	REAR BUMPER TOWING COVER	NOT NECESSARY	98.80	-
1	REAR BUMPER RESERVE LIGHT (PARKING BRAKE LIGHT)	NOT NECESSARY	257.10	-
1	TAIL LAMP (RH)	SCRATCHED	870.40	870.40
2	TAIL LAMP QUARTER PANEL (LH/RH)	NOT NECESSARY	208.90	-
1	REAR FOG LAMP	NOT NECESSARY	201.50	-
1	REAR BUMPER REFLECTOR LAMP (RH)	MISSING	31.90	31.90
1	REAR PANEL	BUCKLED	532.00	532.00
1	REAR PANEL LOWER PANEL	NOT NECESSARY	39.40	-
1	SPARE TYRE HOLDER	NOT NECESSARY	223.10	-
1	SPARE TYRE PANEL	NOT NECESSARY	892.50	-
1	REAR TOWING HOOK	NOT NECESSARY	94.60	-
2	PANEL ASSY-REAR FLOOR SIDE (LH/RH)	NOT NECESSARY	39.40	-
1	SPARE TYRE FLIP BOARD	BENT	338.80	338.80
1	EXHAUST PIPE INSULATOR	NOT NECESSARY	35.00	-
1	EXHAUST SILENCER	DENTED	943.50	943.50
1	EXHAUST PIPE HANGER	NOT NECESSARY	29.20	-
2	REAR FENDER (LH/RH)	TO REPAIR SEE LABOUR	1,768.30	-
1	REAR WINDSCREEN MOULDING	NOT NECESSARY	48.50	-
	LESS 20% DISCOUNT		-3,621.54	-2,122.12
			14,486.16	8,488.48
	NETT ITEMS			
1	REAR WINDSCREEN SEALANT (N)	NECESSARY	46.00	46.00
1	REAR BUMPER REVERSE SENSOR (N)	DAMAGED	180.00	135.70
1	REAR NO. PLATE + TRIM COVER (N)	MISSING	25.00	25.00
1	REAR DOOR COMFORTDELGRO & APPS STICKER (RH) (N)	NECESSARY	80.00	40.00
1	REAR BONNET APP LOGO (N)	NECESSARY	40.00	40.00
1	BOOT LID COMFORT LOGO & TEL NO. STICKER (N)	NECESSARY	30.00	30.00

Report Ref No. NS/INC20002902/Fsf3e2

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LESS 10% DISCOUNT		-	-31.67
			401.00	285.03
	<u>SPECIAL NETT ITEMS</u>			
1	REAR BUMPER RUBBER MAT (SN)	NECESSARY	50.00	50.00
1	BOOT LID COMFORT LOGO STICKER (SN)	NOT NECESSARY	8.60	-
1	BOOT LID COMFORT CABLINK TEL NO. STICKER (SN)	NOT NECESSARY	9.00	-
			67.60	50.00
	<u>LABOUR</u>			
	PANEL BEATING. INCLUSIVE OF THE REPAIR OF REAR DOOR (LH/RH), REAR SPOILER AND REAR FENDER (LH/RH).		1,800.00	1,600.00
	SPRAY PAINTING CHARGE.		1,600.00	1,000.00
	WIRING CHARGE.		50.00	50.00
	TUFF KOTE.		50.00	50.00
	TOWING CHARGE.		80.00	-
	REMOVE / REFIX CUSHION & UPHOLSTERY REAR.		150.00	100.00
	REMOVE / REFIX REAR WINDSCREEN GLASS.		120.00	100.00
	REMOVE / REFIX REVERSE SENSOR.		120.00	60.00
	REMOVE / REFIX FUEL TANK.		80.00	80.00
	REMOVE / REFIX EXHAUST PIPE.		80.00	80.00
	TRANSFER OF DOOR MECHANISM REAR.	NOT NECESSARY	80.00	-
	RE-SET REAR POWER WINDOW SYSTEM.	NOT NECESSARY	200.00	-
	DIAGNOSTIC & RESETTING TO ERASE FAULT CODE.		550.00	250.00
			4,960.00	3,370.00
GRAND TOTAL			19,914.76	12,193.51
RECOMMENDED COST OF REPAIRS (CONFIRMED)				12,193.51

Report Ref No. NS/INC20002902/Fsf3e2

PARASURAM S/O SHANMUGAM

Asst./Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,
MinstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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