

ASS. REC. BY: Steve

REF:

AIG

ce3/11920002899/Eqd3

Maurimen

ASSIGNMENT

From:

Date:

19/2/2020

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SMP 5762 M

at Workshop m/s

Premium

of

281 Alexandra Road

Insured:

Policy No.

999993894

Claims No.

0103781238SG

Sum Insured:

Excess:

7BA 1500

(Client's Record)

Make of Veh:

11am

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

12

days

Res.:

Yes or No

Lum Sum:

%

3 Val.:

Yes or No

CA / REV

REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SMP 5762 M

Yr Regn:

30/9/19

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A4

C.C.

1984

Colour

White

A/C:

Insured / Std / NI / NA

Sp. Reading

108/9

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAUZZZF4XKA194128

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/60/16

R:

4

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal.

5

mm

R/Bal.

5

mm

L/Bal.

5

mm

L/Bal.

5

mm

D.O.A.

14/2/20

D.O.I.

19/2/20

Survey held at

Premium, Alexandra Road

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear LH

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

MK-136 K

SMP 5762 M - X

21/2/20 @ 5.30pm went to Victor via Maurimen.

22/2/20 @ 4.13pm Victor informed C/A via Maurimen.

28/2/20 @ 9.20am informed George C/A & ex: \$1500 by email.

08/05/20@10.13am confirmed with Mr Boo final fig \$17299.08, 12 days by email. (Red \$6838.92, 28%)

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: 12

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Report Format: MER-OD

Lump Sum / I.B.I. (\$

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 28 February 2020 9:29 AM
To: Claims; claims@premiumautocare.com.sg; SUR; assignments
Subject: RE: OD CLAIMS FOR SMP 5762 M -OD CLAIMS

Dear George,

As instructed by our client, please proceed to repair the insured vehicle **SMP 5762M (Excess \$1,500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 26 February 2020 2:01 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: OD CLAIMS FOR SMP 5762 M -OD CLAIMS

Dear Shiau Chan,

Please find the attached DL for your reference.

Thank you.

Best Regards,

George Wong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 Feb 2020 15:52	Clim Veh Model Changed		[] Merimen Administrator
2	15 Feb 2020 15:52	Clim Created	Reg No: SMP5762M. Acct Date: 2020/02/14. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. L td. (SG). Ins.Status => Notification. Created from SAS:MPA120020817	[I] Merimen Administrator
3	21 Feb 2020 15:41	Clim Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[] Nivitha Govindasamy
4	21 Feb 2020 15:41	Adj Clm Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] Nivitha Govindasamy
5	21 Feb 2020 15:41	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Nivitha Govindasamy
6	21 Feb 2020 15:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/03/03	[A] Nivitha Govindasamy
7	21 Feb 2020 15:41	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] Nivitha Govindasamy
8	21 Feb 2020 15:41	Clim Registration Modified	Rep:1137->200611.	[A] Nivitha Govindasamy
9	21 Feb 2020 15:41	Clim Veh Model Changed	(202153) AUDI A4 2.0 TFSI QU S-TRONIC (A).	[A] Nivitha Govindasamy
10	21 Feb 2020 15:41	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] Nivitha Govindasamy
11	21 Feb 2020 16:11	Clim Registration Modified	Acct Time:10:30:00->10:00:00.	[I] Teo, Ericweihong
12	21 Feb 2020 17:15	Adj Rpt Initiated		[A] SHIAU CHAN
13	21 Feb 2020 17:15	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] SHIAU CHAN
14	21 Feb 2020 17:15	Clim Dtl Modified	JPJ Reg. Date: -> 2019/09/30.	[A] SHIAU CHAN
15	21 Feb 2020 17:15	Clim Details Notified		[A] SHIAU CHAN
16	21 Feb 2020 17:21	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2020/03/03	[A] SHIAU CHAN
17	21 Feb 2020 17:22	Adj Mandate Request	Cur.Reg:19300.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE RE PAIR.	[A] SHIAU CHAN
18	24 Feb 2020 11:18	Clim Registration Modified	Init.Est.:>5,000 - 6,000. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Mithoo Singh, Aashweenjeet Kaur
19	27 Feb 2020 08:49	Clim Registration Modified	Excess: -> 1500.00.	[I] Mithoo Singh, Aashweenjeet Kaur
20	27 Feb 2020 08:49	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
21	27 Feb 2020 13:49	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/03/03. Mandate Remarks: estimate incomplete.	[I] Koh, Victor-CK
22	27 Feb 2020 13:49	Adj Mandate Set	Maintained:estimate incomplete.	[I] Koh, Victor-CK
23	27 Feb 2020 15:52	Adj Mandate Request	Cur.Reg:19300.00:THE ESTIMATE ALREADY RE-UPLOADED.	[A] SHIAU CHAN
24	27 Feb 2020 16:13	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/03/03. Mandate Remarks: Authorise repair. Side sill panel and oor entrance is one whole panel why is it consider 2 panels in spray painting? Re-inspection to be done for damage check and supplementary items / labour	[I] Koh, Victor-CK
25	27 Feb 2020 16:13	Adj Mandate Set	Approved:18800.00:Authorise repair. Side sill panel and door entrance is one whole panel why is it consider 2 panels in spray painting? Re-inspection to be done for damage check and supplementary items / labour with clear photos. Reinsp:Yes.	[I] Koh, Victor-CK

Date From

Date To

Audit Type

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: MdNoor, Norsiah

Date: 21 Feb 2020

Preliminary Advice

Vehicle No	: SMP5762M	Accident Date	: 14/02/2020
Make	: AUDI A4	Policy No.	: 0999993894
Assignment Date	: 21/02/2020	Excess	: S\$0.00
Date of Inspection	: 19/02/2020	Est. Duration of Repair	: 12.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	23,838.00
Revised Amount	:S\$	18,800.00
Check Items (Estimated)	:S\$	500.00
Total	:S\$	19,300.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	136,000.00
COE / PARF Rebate	:S\$	64,960.00
Salvage Value	:S\$	
Margin for Repair	:S\$	71,040.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

✓