# **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

Sent:Friday, 19 February 2021 9:59 AMTo:'kenjilee@woodlandstransport.com.sg'Cc:goo@woodlandstransport.com.sg

Subject: RE: 2nd REMINDER LOD XD8406E VS SKU5729H DOA 05/02/2020

**Attachments:** DS FORM\_XD8406E.pdf

## **Without Prejudice**

Dear Sirs/Mdm,

Thank you for your acceptance.

lease duly sign the **document** enclosed and return together with the following document to us (LKK) for our necessary action: -

Authorisation to act signed by your client.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>

Sent: Thursday, 18 February 2021 2:53 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: goo@woodlandstransport.com.sg

Subject: RE: 2nd REMINDER LOD XD8406E VS SKU5729H DOA 05/02/2020

Hi Hsiao Tong,

For the sake of an amicable settlement, we are prepared to accept your offer of global sum of \$830.00(all-in).

Please forward the DV to us.

Thank you.

#### Thanks and Regards,

# Kenji Lee 季东仁

## Claims Department



#### **Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line: +65 6559 8954

www.woodlandstransport.com.sg

Group of Companies:











Facebook Platforms:



**Bus Charter:** 

From: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>> Sent: Wednesday, 17 February 2021 12:26 PM

To: kenjilee@woodlandstransport.com.sg Cc: goo@woodlandstransport.com.sg

Subject: RE: 2nd REMINDER LOD XD8406E VS SKU5729H DOA 05/02/2020

Without Prejudice (save as to costs)

Hi Kenji,

We refer to your below email.

For the sake of an amicable settlement, we are prepared to revise our offer at a global sum of \$830.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <u>chewht@lkkauto.com</u> | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>

Sent: Thursday, 21 January 2021 10:09 AM

To: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Cc: goo@woodlandstransport.com.sg

Subject: RE: 2nd REMINDER LOD XD8406E VS SKU5729H DOA 05/02/2020

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For the sake of an amicable settlement, we counter propose settlement at global sum of \$864.00(all-in) as per MAG.

Please confirm acceptance.

Thank you.

Thanks and Regards,

Kenji Lee 季东仁

Claims Department



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8, Gul Circle, Singapore 629564

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Facebook Platforms:









From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>

Sent: Tuesday, 12 January 2021 5:15 PM

To: 'Hsiao Tong (LKKAuto)' < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

**Cc:** 'goo@woodlandstransport.com.sg' <goo@woodlandstransport.com.sg> **Subject:** RE: 2nd REMINDER LOD XD8406E VS SKU5729H DOA 05/02/2020

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For the sake of an amicable settlement , we counter propose settlement at global sum of \$864.00(all-in) as per MAG.

Please confirm acceptance.

Thank you.

Thanks and Regards,

Kenji Lee 季东仁

Claims Department



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Group of Companies: WTS travel CASHBOX

Facebook Platforms:



Bus Charter:

From: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Sent: Monday, 7 December 2020 9:22 AM To: kenjilee@woodlandstransport.com.sg Cc: goo@woodlandstransport.com.sg

Subject: RE: 2nd REMINDER LOD XD8406E VS SKU5729H DOA 05/02/2020

#### Without Prejudice

Hi Kenji,

We refer to your below email.

We are of the view that our previous offer at a global sum of \$790.00(all-in) is reasonable.

The breakdown of our offer is as follows: -

1. Cost of Repair (w/GST)	\$ 828.09
2. Loss of Use (1day x \$150.00)	\$ 150.00
	\$ 978.09
@ 8	90% \$ 782.47
3. LTA/GIA Search Fee	\$ 2.00
To	otal \$ 784.47
Global S	<u>um \$ 790.00</u>

Kindly re-consider our offer. Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>

Sent: Thursday, 26 November 2020 2:22 PM To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: goo@woodlandstransport.com.sg

Subject: RE: 2nd REMINDER LOD XD8406E VS SKU5729H DOA 05/02/2020

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For the sake of an amicable settlement, we counter propose settlement at global sum of \$864.00(all-in) as per MAG.

Please confirm acceptance.

Thank you.

Thanks and Regards,

Kenji Lee 季东仁

Claims Department



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Main Line : +65 6559 8988 Fax : +65 6898 2394

Direct Line: +65 6559 8954

www.woodlandstransport.com.sg



From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>

Sent: Monday, 9 November 2020 12:46 PM

To: 'Hsiao Tong (LKKAuto)' < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

**Cc:** 'goo@woodlandstransport.com.sg' <goo@woodlandstransport.com.sg> **Subject:** RE: 2nd REMINDER LOD XD8406E VS SKU5729H DOA 05/02/2020

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For the sake of an amicable settlement , we counter propose settlement at global sum of \$864.00(all-in) as per MAG.

Please confirm acceptance.

Thank you.

Thanks and Regards,



Claims Department



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Direct Line: +65 6559 8954

www.woodlandstransport.com.sg



From: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

**Sent:** Thursday, 5 November 2020 5:48 PM **To:** kenjilee@woodlandstransport.com.sg **Cc:** goo@woodlandstransport.com.sg

Subject: Re: 2nd REMINDER LOD XD8406E VS SKU5729H DOA 05/02/2020

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$790.00(all-in) as per MAG.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards, **Hsiao Tong, Chew** | Case Handler **LKK Auto Consultants Pte Ltd** 

Phone: 6742 3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>

Sent: Tuesday, 27 October 2020 8:13 AM

To: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Cc: goo@woodlandstransport.com.sg <goo@woodlandstransport.com.sg>
Subject: RE: 2nd REMINDER LOD XD8406E VS SKU5729H DOA 05/02/2020

2<sup>nd</sup> REMINDER

Hi Hsiao Tong,

we had comprehend with your request and ample amount of time was given despite that the outcome of your insured's counter claim was completed in June 2020.

As such, please expedite this settlement as we are still pending for your offer.

Thank you.

Thanks and Regards,

Kenji Lee 季东仁

Claims Department



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8, Gul Circle, Singapore 629564

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Direct Line: +65 6559 8954

Group of Companies:

www.woodlandstransport.com.sg

WTStravel 2 CASHBOX

Facebook Platforms:



Bus Charter:

From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>

Sent: Friday, 25 September 2020 2:30 PM

To: 'Hsiao Tong (LKKAuto)' < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

**Cc:** 'goo@woodlandstransport.com.sg' <goo@woodlandstransport.com.sg> **Subject:** 1ST REMINDER LOD XD8406E VS SKU5729H DOA 05/02/2020

**1ST REMINDER** 

Hi Hsiao Tong,

we had comprehend with your request and ample amount of time was given despite that the outcome of your insured's counter claim was completed in June 2020.

As such, please expedite this settlement as we are still pending for your offer.

Thank you.

Thanks and Regards,

Kenji Lee 李东仁

Claims Department



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8, Gul Circle, Singapore 629564

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Direct Line: +65 6559 8954

www.woodlandstransport.com.sg

Facebook Platforms:

Pook Here:

From: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

**Sent:** Friday, 21 August 2020 10:27 AM **To:** kenjilee@woodlandstransport.com.sg **Cc:** goo@woodlandstransport.com.sg

Subject: RE: LOD XD8406E VS SKU5729H DOA 05/02/2020

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

Please be informed that our insured disputed liability and we are currently pending for her counter claim outcome.

We will follow up and get back to you asap.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>

Sent: Thursday, 20 August 2020 9:49 AM

To: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Cc: goo@woodlandstransport.com.sg

**Subject:** RE: LOD XD8406E VS SKU5729H DOA 05/02/2020

Dear All,

Please advise on the offer of settlement

Thank you.

Thanks and Regards,

Kenji Lee 李东仁

## Claims Department



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Direct Line: +65 6559 8954

www.woodlandstransport.com.sg



From: kenjilee@woodlandstransport.com.sg <kenjilee@woodlandstransport.com.sg>

Sent: Friday, 3 July 2020 4:41 PM

To: 'chewht@lkkauto.com' <chewht@lkkauto.com>

Cc: goo@woodlandstransport.com.sg

Subject: LOD XD8406E VS SKU5729H DOA 05/02/2020

#### ACCIDENT INVOLVING SKU5729H WITH OUR VEHICLE XD8406E ON 5/02/2020

We refer to the above accident and understand that you are the insurer of SKU5729H

From our investigation, we are of opinion that the accident arose as a result of your insured's negligent driving.

Our loss in this connection comprises the following:

1.	Cost Of Repair	\$ 828.09
2.	1 Day Loss Of Use	\$ 250.00
3.	Search Fees	\$ 2.00

Total \$ 1,080.09

Please let us know whether you are prepared to admit liability and reimburse our loss in full within the next two weeks on receipt of this letter otherwise we will proceed the matters legally which we will recourse the costs incurred to you.

Please acknowledge receipt of the above letter.

Thank you.

Thanks and Regards,

Kenji Lee 季东仁

# Claims Department



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