Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 19 February, 2020 6:34 PM

To: 'Janice Goh'

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: Arrange survey on GBJ8605B (EQ: SLW2221C // DM20HO00348-SG)

Categories: HMK

EQI REF: DM20H000348-SG LKK REF: CC4/EQI20002894/pa3

Dear Janice,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 19 February, 2020 10:03 AM

To: 'Janice Goh' <janice.goh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Arrange survey on GBJ8605B (EQ: SLW2221C // DM20HO00348-SG)

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Janice Goh [mailto:janice.goh@eqinsurance.com.sg]

Sent: Wednesday, 19 February 2020 9:15 AM **To:** City Auto; assignments@lkkauto.com

Subject: RE: Arrange survey on GBJ8605B (EQ: SLW2221C // DM20HO00348-SG)

Without Prejudice

Hi Vronica

Thank you for your email. We will appoint LKK for the survey.

Hi LKK

Please assist to arrange for the TP PRI.

Thank you.

Janice Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190 www.eqinsurance.com.sg



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you've got a friend

From: City Auto [mailto:cityauto@singnet.com.sg]

Sent: Tuesday, February 18, 2020 4:45 PM
To: Joel Goh < joel.goh@eqinsurance.com.sg>
Cc: Janice Goh < janice.goh@eqinsurance.com.sg>

Subject: RE: Arrange survey on GBJ8605B (EQ: SLW2221C // DM20HO00348-SG)

Dear Joel,

Please arrange **LKK Auto Consultants Pte Ltd** to survey.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd Blk 8 Sin Ming Industrial Estate, #01-60/62 Sin Ming Road, Singapore 575643 Tel: 6453 1235 Fax: 6453 7944

From: Joel Goh [mailto:joel.goh@eginsurance.com.sq]

Sent: Tuesday, 18 February, 2020 3:09 PM

To: City Auto **Cc:** Janice Goh

Subject: RE: Arrange survey on GBJ8605B (EQ: SLW2221C // DM20HO00348-SG)

Without Prejudice Save As To Costs

Dear Vronica

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please <u>revert within 2 working days</u> if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd	2) Automobile Inspection Services Pte Ltd
Tel: 6255 0808	Tel: 6286 0155
Fax: 6849 9155	Fax: 6284 1539
	Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd	4) Priority Services
Tel: 6281 6690 / 62832866	Tel: 6293 4822
Fax: 6281 8748	Fax: 6296 3283
Contact Person: Amy/ Grace	Contact Person: Sharon
5) RT Appraisal Pte Ltd	6) LKK Auto Consultants Pte Ltd
Tel: 6748 6076	Tel: 6256 3561
Fax: 6748 0361	Fax: 6741 4108
Contact Person: Elson/Elgene	
7) Kelvin Automotive Appraising Services	8) Automotive Appraiser & Surveying Services
Tel: 8182 5263	Tel: 9662 3655
Fax: 6746 1148	Fax: 6765 5662
Contact Person: Kelvin	Contact Person: Mr Chee
9) JP Knights Pte Ltd	10) Appraisals Associates Pte Ltd
Tel: 6345 0068	Tel : 6747 2822
Fax: 6344 5328	Fax: 6747 0070
11) Infiniti Appraisal Service	12) Formteam Adjusters Pte Ltd
Tel : 9668 4818/9009 9001	Tel: 6509 1788
Fax: 6458 7432	Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg





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From: City Auto [mailto:cityauto@singnet.com.sg]

Sent: Tuesday, February 18, 2020 2:20 PM

To: EQI PRS

Subject: Arrange survey on GBJ8605B

Dear Joel,

Kindly arrange survey on following vehicle:

TP Survey

Your Vehicle: SLC2221C

Our Vehicle: GBJ8605B

D.O.A : 14/02/2020

LOCATION: BLK 160, Sing Ming Drive, Sin Ming Auto City #05-01 Singapore 575722

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd Blk 8 Sin Ming Industrial Estate, #01-60/62 Sin Ming Road, Singapore 575643

Tel: 6453 1235 Fax: 6453 7944



This email has been checked for viruses by AVG antivirus software. www.avg.com