

Mei Kwan (LKKAuto)

From: Janice Goh <janice.goh@eqinsurance.com.sg>
Sent: Wednesday, 19 February, 2020 6:36 PM
To: Mei Kwan (LKKAuto)
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: RE: Arrange survey on GBJ8605B (EQ: SLW2221C // DM20HO00348-SG)
Attachments: SLW2221C - V4 (LAST).pdf

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: HMK

Dear Mei Kwan

Attached insured's accident report for your attention.

Thank you.

Janice Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Wednesday, February 19, 2020 6:34 PM
To: Janice Goh <janice.goh@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Arrange survey on GBJ8605B (EQ: SLW2221C // DM20HO00348-SG)

EQI REF: DM20HO00348-SG
LKK REF: CC4/EQI20002894/pa3

Dear Janice,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 19 February, 2020 10:03 AM

To: 'Janice Goh' <janice.goh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Arrange survey on GBJ8605B (EQ: SLW2221C // DM20HO00348-SG)

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh [<mailto:janice.goh@eqinsurance.com.sg>]

Sent: Wednesday, 19 February 2020 9:15 AM

To: City Auto; assignments@lkkauto.com

Subject: RE: Arrange survey on GBJ8605B (EQ: SLW2221C // DM20HO00348-SG)

Without Prejudice

Hi Vronica

Thank you for your email.

We will appoint LKK for the survey.

Hi LKK

Please assist to arrange for the TP PRI.

Thank you.

Janice Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: City Auto [<mailto:cityauto@singnet.com.sg>]
Sent: Tuesday, February 18, 2020 4:45 PM
To: Joel Goh <joel.goh@eqinsurance.com.sg>
Cc: Janice Goh <janice.goh@eqinsurance.com.sg>
Subject: RE: Arrange survey on GBJ8605B (EQ: SLW2221C // DM20HO00348-SG)

Dear Joel,

Please arrange **LKK Auto Consultants Pte Ltd** to survey.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]
Sent: Tuesday, 18 February, 2020 3:09 PM
To: City Auto
Cc: Janice Goh
Subject: RE: Arrange survey on GBJ8605B (EQ: SLW2221C // DM20HO00348-SG)

Without Prejudice
Save As To Costs

Dear Vronica

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155
--	--

Fax: 6849 9155	Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
7) Kelvin Automotive Appraising Services Tel: 8182 5263 Fax: 6746 1148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 9662 3655 Fax: 6765 5662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 6345 0068 Fax: 6344 5328	10) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070
11) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	12) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: City Auto [<mailto:cityauto@singnet.com.sg>]

Sent: Tuesday, February 18, 2020 2:20 PM

To: EQI PRS

Subject: Arrange survey on GBJ8605B

Dear Joel,

Kindly arrange survey on following vehicle :

TP Survey

Your Vehicle : SLC2221C

Our Vehicle : GBJ8605B

D.O.A : 14/02/2020

LOCATION : BLK 160, Sing Ming Drive, Sin Ming Auto City #05-01 Singapore 575722

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944



This email has been checked for viruses by AVG antivirus software.
www.avg.com