

Vic (LKKAUTO)

From: Karen Tan <karentan@msfirstcapital.com.sg>
Sent: Wednesday, 25 March, 2020 10:52 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: <SEEK MANDATE> EXPRESS SETTLEMENT - RE: LOD SLG2992U / Your Ref : D20000167MFSH - LKK REF CC4/FCI20002892/Kha3

Dear Vic,

Further to our email earlier.

Please also obtain the CI and driving license.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

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From: Karen Tan
Sent: Wednesday, March 25, 2020 10:50 AM
To: 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: <SEEK MANDATE> EXPRESS SETTLEMENT - RE: LOD SLG2992U / Your Ref : D20000167MFSH - LKK REF CC4/FCI20002892/Kha3

Dear Vic,

As the damage is minor, please attempt to settle based on 1 day's rental. If workshop is unable to accept, you may settle as recommended.

Best Regards,

Karen Tan

Motor Claims Dept.

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Monday, March 23, 2020 11:11 AM

To: Karen Tan <karentan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: <SEEK MANDATE> EXPRESS SETTLEMENT - RE: LOD SLG2992U / Your Ref : D20000167MFSH - LKK REF CC4/FCI20002892/Kha3

Your Ref: D20000167MFSH

Our Ref: CC4/FCI20002892/Kha3

Dear Karen,

ACCIDENT INVOLVING VEHICLES SHA 1786J AND SLG 2992U ON 04/01/2020

We refer further to your below email.

It was reported that Insured vehicle reversed and collided to the TP vehicle.

As such, liability is not to our Insured's favour.

We propose to offer to TP repairer "**ESTEEM PERFORMANCE PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 2,571.48	\$ 235.40
Loss of Rental (\$69.95 x 2 days) - GRAB	\$ 139.90	\$ 139.90
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 2,718.87	\$ 382.79

Breakdown of days is as follows:

Our surveyor's recommended days to repair	1 day
Weekends / Downtime	1 day
TOTAL	2 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Karen Tan [<mailto:karentan@msfirstcapital.com.sg>]

Sent: Friday, 20 March, 2020 12:49 PM

To: Mei Kwan (LKKAuto)

Cc: Vic (LKKAuto)

Subject: LOD SLG2992U / Your Ref : D20000167MFSH

Dear Sirs/Madam,

We have received the attached LOD from workshop.

Fyna pls.

Best Regards,

Karen Tan

Motor Claims Dept.

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From: Carmen Lim <carmen@esteemperf.com.sg>

Sent: Friday, March 20, 2020 11:08 AM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Cc: Karen Tan <karentan@msfirstcapital.com.sg>; Claim admin <Claimadmin@esteemperf.com.sg>; coleen kwok <coleen21@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>; serence etc <serence@esteemperf.com.sg>

Subject: LOD SLG2992U / Your Ref : D20000167MFSH

Dear Sir / Madam,

Accident involving SLG2992U & SHA1786J on 04.01.2020.

We refer to the above matter.

Attached herewith our LOD for your attention.

Kindly let us have your offer asap.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

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(Head Office)

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(Showroom)

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