

Jasper Chua (LKK Auto)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: Thursday, 25 June 2020 8:58 PM
To: Jasper Chua (LKK Auto)
Subject: RE: <SEEK MANDATE > SURVEY ASSESSMENT - D20001003MFSH/1 // EXPRESS SETTLEMENT - LKK REF: CC4/FCI20002891/Kba3q2

Dear Jasper,

Your approval to settle up to **\$440.55**.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856
| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner. We appreciate your kind understanding. Stay safe.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Friday, 5 June 2020 3:10 pm
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Subject: <SEEK MANDATE > SURVEY ASSESSMENT - D20001003MFSH/1 // EXPRESS SETTLEMENT - LKK REF: CC4/FCI20002891/Kba3q2

Dear Merina,

It was reported that Insured driver swerved lane.

As such, in view of BOLA 15, liability is not to our Insured's favour and we have to settle the claim from the TP vehicle.

We propose to offer to TP repairer "**AH LIM MOTOR COMPANY**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 2,591.23	\$ 353.10
Loss of Use (\$80.00 x 1 days)	\$ 80.00	\$ 80.00

LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 2,678.68	\$ 440.55

Breakdown of days is as follows:

Our surveyor's recommended days to repair	1 days
Weekend / Downtime	0 days
TOTAL	1 days

The above is for your approval and/or further instructions please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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