

Vic (LKKAUTO)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: Tuesday, 3 March, 2020 3:42 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: SURVEY ASSESSMENT - D20001003MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20002891/Kha3

Dear Vic,

We are agreeable with your proposal on liability.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856
| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

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From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Friday, 28 February 2020 3:55 PM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20001003MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20002891/Kha3

Dear Merina,

We refer to the above matter.

Liability: 100% (BOLA 15)

Remarks: Insured vehicle swerved lane – may request OI video footage to reconfirm liability.

Kindly let us have your approval and/or instructions on liability.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Aini Binte [<mailto:Aini@msfirstcapital.com.sg>]

Sent: Monday, 24 February, 2020 10:59 AM

To: Mei Kwan (LKKAuto)

Cc: Vic (LKKAuto); Admin A; Merina Chia

Subject: FW: SURVEY ASSESSMENT - D20001003MFSH/1 // EXPRESS SETTLEMENT

Dear Mei Kwan

OUR REF: D20001003MFSH

LKK REF: CC4/FCI20002891/Kha3

Attached our insured's driver accident report for your attention.

Thanks & Regards

Aini

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848

Fax: 6507 3849 | Company Reg. No. 195000106C

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From: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Sent: Monday, February 24, 2020 9:09 AM

To: Aini Binte <Aini@msfirstcapital.com.sg>

Subject: FW: SURVEY ASSESSMENT - D20001003MFSH/1 // EXPRESS SETTLEMENT

Dear Aini,

Please assist.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856
| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Sunday, 23 February 2020 11:07 AM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Vic (LKKAuto) <vicalph@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20001003MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20001003MFSH
LKK REF: CC4/FCI20002891/Kha3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SGH 6381K on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 18 February 2020 1:08 PM
To: 'CWS Motor Claims'; assignments; Admin A
Cc: 'Merina Chia'
Subject: RE: SURVEY ASSESSMENT - D20001003MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Tuesday, 18 February 2020 11:22 AM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims; Merina Chia
Subject: PRI: SURVEY ASSESSMENT - D20001003MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

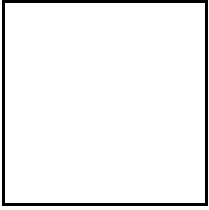
Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

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