

Mei Kwan (LKKAUTO)

From: Aini Binte <Aini@msfirstcapital.com.sg>
Sent: Monday, 24 February, 2020 10:59 AM
To: Mei Kwan (LKKAUTO)
Cc: Vic (LKKAUTO); Admin A; Merina Chia
Subject: FW: SURVEY ASSESSMENT - D20001003MFSH/1 // EXPRESS SETTLEMENT
Attachments: TP ESTIMATE - MARKED.PDF; Preliminary Advice.pdf; MSK120020127-SHA8738C.pdf

Dear Mei Kwan

OUR REF: D20001003MFSH
LKK REF: CC4/FCI20002891/Kha3

Attached our insured's driver accident report for your attention.

Thanks & Regards

Aini
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848
Fax: 6507 3849 | Company Reg. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

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From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: Monday, February 24, 2020 9:09 AM
To: Aini Binte <Aini@msfirstcapital.com.sg>
Subject: FW: SURVEY ASSESSMENT - D20001003MFSH/1 // EXPRESS SETTLEMENT

Dear Aini,

Please assist.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Sunday, 23 February 2020 11:07 AM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20001003MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20001003MFSH
LKK REF: CC4/FCI20002891/Kha3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SGH 6381K on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Tuesday, 18 February 2020 1:08 PM
To: 'CWS Motor Claims'; assignments; Admin A
Cc: 'Merina Chia'
Subject: RE: SURVEY ASSESSMENT - D20001003MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

Sent: Tuesday, 18 February 2020 11:22 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims; Merina Chia

Subject: PRI: SURVEY ASSESSMENT - D20001003MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

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