

## Jia Le (LKK Auto)

---

**From:** Eric Woo <EricWoo@msfirstcapital.com.sg>  
**Sent:** Wednesday, 13 May 2020 2:07 PM  
**To:** Jia Le (LKK Auto)  
**Cc:** Admin A; Mei Kwan (LKKAuto)  
**Subject:** RE: Our Ref: D20001038MFSH OIV: SHC7547H DOA: 15-02-2020 \*\*\* LKK REF: CC4/FCI20002886/Kda3

Without Prejudice

Dear Jia Le,

Kindly refer to email below.

Would appreciate if you provide us your final survey report on urgent basis.

Thank you.

Eric Woo  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:  
[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
A Member of **MS&AD Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail

---

**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Sunday, 3 May 2020 4:48 pm  
**To:** Eric Woo <EricWoo@msfirstcapital.com.sg>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Our Ref: D20001038MFSH OIV: SHC7547H DOA: 15-02-2020 \*\*\* LKK REF: CC4/FCI20002886/Kda3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Jia Le,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Eric Woo [<mailto:EricWoo@msfirstcapital.com.sg>]

**Sent:** Sunday, 3 May 2020 4:46 PM

**To:** Mei Kwan (LKKAuto)

**Subject:** Our Ref: D20001038MFSH OIV: SHC7547H DOA: 15-02-2020

**YOUR REF: D20001038MFSH**

**LKK REF: CC4/FCI20002886/Kda3**

***Without Prejudice***

Dear Mei Kwan,

Kindly provide us a copy of the final survey report.

Thank you.

Eric Woo  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:

[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg) | Company Regn. No. 195000106C

A Member of **MS&AD Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail