

PRE-REPAIR INSPECTION REQUEST – SHC1663U vs SMH7204L (OI) on D.O.A.: 13/02/2020

From: Hor, Yinrul
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Lim, Kok-Chong, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni, Teo, Ericweihong
Sent: 2/18/2020 2:15:12 PM
Attachments:  [SHC 1663U - GIA Report.pdf](#)

Hi,

Please refer to the enclosed request from **Bifrost Auto Pte Ltd.**

Claim no : 0461587053SG003
Case Owner : Bennie Tan Wei Zhong

If you have any queries/concerns, please let us know.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208

Yinrul.Hor@aig.com | www.aig.sg

From: claims_ltv@bifrostauto.com <claims_ltv@bifrostauto.com>
Sent: Tuesday, February 18, 2020 10:29 AM
To: Hor, Yinrul <Yinrul.Hor@aig.com>; claims_ltm@bifrostauto.com
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; claims_ltv@bifrostauto.com
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMH7204L AND SHC1663U ON 13/02/2020

Without Prejudice

Dear Sir/ Mdm,

We select LKK Auto Consultants Pte Ltd.

Ms Lee

Bifrost Auto Pte Ltd
Accident Claims Department

+65 9792 1329 (Mobile)

From: Hor, Yinrul

Sent: Tue, 18 Feb 2020 02:07:02 +0000

To: claims_ltv@bifrostauto.com, claims_ltm@bifrostauto.com

Cc: Lim, Kok-Chong, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni, Teo, Ericweihong

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMH7204L AND SHC1663U ON 13/02/2020

[Without Prejudice](#)

Your Reference : SHC1663U

Our Reference : SMH7204L

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208

Yinrul.Hor@aig.com | www.aig.sg

From: Claims Dept [mailto:claims_ltv@bifrostauto.com]

Sent: Monday, February 17, 2020 3:10 PM

To: AIG SGP, Claims-Survey

Cc: Assessment; Regina; Accident Claims Dept; Ms Lim

Subject: [EXTERNAL] RE: PRS F of Our client vehicle SHC 1663 U and your insured's vehicle SMH 7204 L on 13.02.2020

This message is from an external sender; be cautious with links and attachments.

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Neo Chwee Thiam, to notify you of the aforesaid accident involving our client's vehicle SHC 1663 U and your insured's vehicle SMH 7204 L on 13.02.2020.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SMH 7204 L for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee

Contact Email: claims_ltv@bifrostauto.com / claims_ltm@bifrostauto.com

VEH IN (Date & Time) : **17.02.2020**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Error! Filename not specified.

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you

within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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Ms Lee

Bifrost Auto Pte Ltd

Accident Claims Department

+65 9792 1329 (Mobile)