

Re: OUR REF : SNM20D200936/YP7347Z/CBS - RE: Liability for SMR3794Z Your ref: YP7347Z Our ref: SMR3794Z D.O.A: 15/02/2020 *** LKK REF: CC6/CTI20002883/Kea3

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Wed 9/2/2020 3:11 PM

To: City Auto <cityauto@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted via email.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: City Auto <cityauto@singnet.com.sg>

Sent: Friday, August 28, 2020 9:53 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: OUR REF : SNM20D200936/YP7347Z/CBS - RE: Liability for SMR3794Z Your ref: YP7347Z Our ref: SMR3794Z D.O.A: 15/02/2020 *** LKK REF: CC6/CTI20002883/Kea3

Dear Sir/Mdm,

Kindly let us know the status for this case.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Thursday, 23 July, 2020 1:34 PM
To: City Auto
Cc: Admin A; Mei Kwan (LKKAuto)
Subject: Re: OUR REF : SNM20D200936/YP7347Z/CBS - RE: Liability for SMR3794Z Your ref: YP7347Z Our ref: SMR3794Z D.O.A: 15/02/2020 *** LKK REF: CC6/CTI20002883/Kea3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Sir,

We refer to the email below.

Our insured still non reporting till date.

shall revert to you once our insured reported.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: City Auto <cityauto@singnet.com.sg>
Sent: Thursday, July 23, 2020 1:32 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: OUR REF : SNM20D200936/YP7347Z/CBS - RE: Liability for SMR3794Z Your ref: YP7347Z Our ref: SMR3794Z D.O.A: 15/02/2020 *** LKK REF: CC6/CTI20002883/Kea3

Hi Asher,

Any update for this case?

Best Regards,

Vronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: City Auto [<mailto:cityauto@singnet.com.sg>]

Sent: Friday, 12 June, 2020 10:04 AM

To: 'Asher Sng (LKKAUTO)'

Cc: 'Admin A'; 'Mei Kwan (LKKAUTO)'

Subject: RE: OUR REF : SNM20D200936/YP7347Z/CBS - RE: Liability for SMR3794Z Your ref: YP7347Z Our ref: SMR3794Z D.O.A: 15/02/2020 *** LKK REF: CC6/CTI20002883/Kea3

Dear Asher,

Kindly let us the liability for this matter.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: City Auto [<mailto:cityauto@singnet.com.sg>]

Sent: Monday, 8 June, 2020 9:28 AM

To: 'Asher Sng (LKKAUTO)'

Cc: 'Admin A'; 'Mei Kwan (LKKAUTO)'

Subject: RE: OUR REF : SNM20D200936/YP7347Z/CBS - RE: Liability for SMR3794Z Your ref: YP7347Z Our ref: SMR3794Z D.O.A: 15/02/2020 *** LKK REF: CC6/CTI20002883/Kea3

Dear Asher,

Attached is GIA report for your insured.

Please review and let us know the liability for this case.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]
Sent: Monday, 1 June, 2020 2:30 PM
To: City Auto
Cc: Admin A; Mei Kwan (LKKAuto)
Subject: Re: OUR REF : SNM20D200936/YP7347Z/CBS - RE: Liability for SMR3794Z Your ref: YP7347Z Our ref: SMR3794Z D.O.A: 15/02/2020 *** LKK REF: CC6/CTI20002883/Kea3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Sir,

We refer to the email below.

Our insured still non reporting till date.

shall revert to you once our insured reported.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: City Auto <cityauto@singnet.com.sg>
Sent: Monday, June 1, 2020 2:06 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: OUR REF : SNM20D200936/YP7347Z/CBS - RE: Liability for SMR3794Z Your ref: YP7347Z Our ref: SMR3794Z D.O.A: 15/02/2020 *** LKK REF: CC6/CTI20002883/Kea3

Hi Asher,

Any update for this case?

Kindly assist.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]
Sent: Monday, 11 May, 2020 9:41 AM
To: City Auto
Cc: Admin A; Mei Kwan (LKKAuto)
Subject: Re: OUR REF : SNM20D200936/YP7347Z/CBS - RE: Liability for SMR3794Z Your ref: YP7347Z Our ref: SMR3794Z D.O.A: 15/02/2020 *** LKK REF: CC6/CTI20002883/Kea3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Sir,

We refer to the email below.

Our insured still non reporting till date.

shall revert to you once our insured reported.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: City Auto <cityauto@singnet.com.sg>
Sent: Monday, May 11, 2020 9:22 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: OUR REF : SNM20D200936/YP7347Z/CBS - RE: Liability for SMR3794Z Your ref: YP7347Z Our ref: SMR3794Z D.O.A: 15/02/2020 *** LKK REF: CC6/CTI20002883/Kea3

Dear Sir/Mdm,

Any update of this case?

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

Sent: Wednesday, 15 April, 2020 10:20 AM

To: City Auto

Cc: Admin A; Mei Kwan (LKKAuto)

Subject: Re: OUR REF : SNM20D200936/YP7347Z/CBS - RE: Liability for SMR3794Z Your ref: YP7347Z Our ref: SMR3794Z D.O.A: 15/02/2020 *** LKK REF: CC6/CTI20002883/Kea3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Sir,

We refer to the email below.

We are still pending report from our principal, shall revert to you once we received our insured report.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: City Auto <cityauto@singnet.com.sg>

Sent: Wednesday, April 15, 2020 10:06 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: OUR REF : SNM20D200936/YP7347Z/CBS - RE: Liability for SMR3794Z Your ref: YP7347Z Our ref: SMR3794Z D.O.A: 15/02/2020 *** LKK REF: CC6/CTI20002883/Kea3

Hi Asher,

Just spoke with driver of YP7347Z, he already make a report the next day of the accident.

Attached with video footage from our client.

Kindly check and let us know the status for this case.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, 15 April, 2020 9:49 AM

To: City Auto

Cc: Admin A; Asher Sng (LKKAUTO)

Subject: RE: OUR REF : SNM20D200936/YP7347Z/CBS - RE: Liability for SMR3794Z Your ref: YP7347Z Our ref: SMR3794Z D.O.A: 15/02/2020 *** LKK REF: CC6/CTI20002883/Kea3

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident.

Please provide us the following.

- **evidence i.e. video and scene photo.**
- **PIR result (if any)**

Please note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO)

Sent: Tuesday, 14 April 2020 10:28 AM

To: City Auto

Cc: Admin A; Asher Sng (LKKAUTO)

Subject: RE: OUR REF : SNM20D200936/YP7347Z/CBS - RE: Liability for SMR3794Z Your ref: YP7347Z Our ref: SMR3794Z D.O.A: 15/02/2020 *** LKK REF: CC6/CTI20002883/Kea3

Dear Sir / Madam,

Thank you for your email.

We will look into the matter and get back to you in due course.

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: City Auto [<mailto:cityauto@singnet.com.sg>]

Sent: Tuesday, 14 April 2020 9:41 AM

To: Admin A

Subject: RE: OUR REF : SNM20D200936/YP7347Z/CBS - RE: Liability for SMR3794Z Your ref: YP7347Z Our ref: SMR3794Z D.O.A: 15/02/2020

Dear Sir/Mdm,

Please let us know the status for this case.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Monday, 24 February, 2020 4:04 PM

To: City Auto; Mei Kwan (LKKAuto); 'Asher Sng (LKKAuto)'; Chong Boon Sen

Cc: Claims Dept of CTI

Subject: OUR REF : SNM20D200936/YP7347Z/CBS - RE: Liability for SMR3794Z Your ref: YP7347Z Our ref: SMR3794Z D.O.A: 15/02/2020

Dear Mdm,

Please liaise with LKK.

Thank you,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: City Auto <cityauto@singnet.com.sg>
Sent: Monday, February 24, 2020 11:29 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Liability for SMR3794Z Your ref: YP7347Z Our ref: SMR3794Z D.O.A: 15/02/2020

Dear Sir/Mdm,

Please let us know what is the liability for this case?

Kindly check and revert to us.

Thank you.

Best Regards,

Vronica Law
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944