

ASS. REC. BY:

REF: CS/SMO 20002880 / Avf3

Special Instruction:

Surveyor: Adrian ASSIGNMENT (Office)

From (Person): Grace Teo of SMD Date/Time: 19.1.2020 3.40pm

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLE 68884 Insured: GZ 8211K

at Workshop m/s SM Automotive Tel: 67479241

of 1 Tabi Bukit Naya 6 10143 Dik (Autobay)

Policy No: _____ Claim No: CMTD 2000777 / GPL

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 18.2.2020
(Client's Record)

CA / REV / REP. / REV 24 HRS ^{up} H.O.D. Endorsement: _____

Date/Time: 19/1/20 4.56pm Person Contacted: Sulys Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	<u>SLE 68884 - X</u>
	<u>GZ 8211K - X</u>
<u>20/2/20</u>	<u>Informed Pau long pending est from repairer by email</u>

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 20 February 2020 5:01 PM
To: 'Teo, Grace'; 'Gnoh, Pau Loong'
Cc: 'Ye, Yong Kang Melvin'; 'Henry, Irene James'; SUR
Subject: RE: CMTD2000777/GPL - LKK/ GZ8211K(NR) & SLE6888Y DOA:18.02.2020

Dear Pau Loong,

Please be informed that we have inspected the vehicle SLE 6888Y on 20/2/2020.

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 20 February 2020 8:16 AM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; 'Henry, Irene James' <irene.henry@sompo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: CMTD2000777/GPL - LKK/ GZ8211K(NR) & SLE6888Y DOA:18.02.2020

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace [mailto:grace.teo@sompo.com.sg]
Sent: Wednesday, 19 February 2020 3:20 PM
To: sm automotive; Gnoh, Pau Loong; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'; sur@lkkauto.com
Cc: Ye, Yong Kang Melvin; Henry, Irene James
Subject: CMTD2000777/GPL - LKK/ GZ8211K(NR) & SLE6888Y DOA:18.02.2020

Our Reference: CMTD2000777/GPL
Your Reference: SLE6888Y

Without Prejudice
EMAIL ONLY

Date: 19/02/2020

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S SM AUTOMOTIVE

Dear Sukyi,

ACCIDENT INVOLVING GZ8211K & SLE6888Y ON 18.02.2020

We refer to your email reply of today.

We will appoint **LKK Auto** to conduct the survey.

Hi **LKK AUTO**,

Please make the arrangement to survey for **SLE6888Y** on a without prejudice and any admission of liability basis.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/
PauLoong.Gnoh@sompo.com.sg.

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: sm automotive <sm_automotive@hotmail.com>
Sent: Wednesday, February 19, 2020 3:17 PM
To: Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>
Subject: Re: CMTD2000777/GPL - PRI/ GZ8211K(NR) & SLE6888Y DOA:18.02.2020

Without Prejudice

Hi Grace

Please arrange for LKK Auto Consultants Pte Ltd ,thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, February 19, 2020 2:59 PM
To: sm automotive <sm_automotive@hotmail.com>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>
Subject: CMTD2000777/GPL - PRI/ GZ8211K(NR) & SLE6888Y DOA:18.02.2020

Our Reference: CMTD2000777/GPL
Your Reference: SLE6888Y

Without Prejudice
EMAIL ONLY

Date: 19/02/2020

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S SM AUTOMOTIVE

Dear Sukyi,

ACCIDENT INVOLVING GZ8211K & SLE6888Y ON 18.02.2020

We refer to your Notice of Accident dated 19/02/2020.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/
PauLoong.Gnoh@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



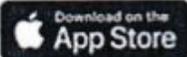
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From: sm automotive <sm_automotive@hotmail.com>
Sent: Wednesday, February 19, 2020 1:34 PM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Cc: Henry, Irene James <irene.henry@sompo.com.sg>
Subject: SLE6888Y CLAIMING AGAINST GZ8211K DOA:18.02.2020

Without Prejudice

Hi Motor Claim Dept

Please send us the surveyor list,thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE
1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Nivitha (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, 19 February 2020 3:20 PM
To: sm automotive; Gnoh, Pau Loong; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'; sur@lkkauto.com
Cc: Ye, Yong Kang Melvin; Henry, Irene James
Subject: CMTD2000777/GPL - LKK/ GZ8211K(NR) & SLE6888Y DOA:18.02.2020
Attachments: SLE6888Y PRI.pdf

Our Reference: CMTD2000777/GPL
Your Reference: SLE6888Y

Without Prejudice
EMAIL ONLY

Date: 19/02/2020

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S SM AUTOMOTIVE

Dear Sukyi,

ACCIDENT INVOLVING GZ8211K & SLE6888Y ON 18.02.2020

We refer to your email reply of today.

We will appoint **LKK Auto** to conduct the survey.

Hi **LKK AUTO**,

Please make the arrangement to survey for **SLE6888Y** on a without prejudice and any admission of liability basis.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/
PauLoong.Gnoh@sompo.com.sg.

Please revert your report upon completion of survey to my colleague, Mr. Pau Loong.

Thank you.

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



SOMPO
INSURANCE

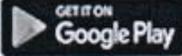
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Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

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Without Prejudice

Hi Grace

Please arrange for LKK Auto Consultants Pte Ltd ,thanks.

Regards,

Sukyi Chong

SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

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Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: CMTD2000777/GPL - PRI/ GZ8211K(NR) & SLE6888Y DOA:18.02.2020

Our Reference: CMTD2000777/GPL

Your Reference: SLE6888Y

Without Prejudice
EMAIL ONLY

Date: 19/02/2020

Attention:
M/S SM AUTOMOTIVE

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ACCIDENT INVOLVING GZ8211K & SLE6888Y ON 18.02.2020

We refer to your Notice of Accident dated 19/02/2020.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/
PauLoong.Gnoh@sompo.com.sg .

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

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2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

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Grace Teo

Claims Division

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Subject: SLE6888Y CLAIMING AGAINST GZ8211K DOA:18.02.2020

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Hi Motor Claim Dept

Please send us the surveyor list,thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276