

## Veron Chen (LKKAuto)

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**From:** Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>  
**Sent:** Thursday, 23 April 2020 1:15 PM  
**To:** sm automotive  
**Cc:** Reports (LKKAuto); SUR  
**Subject:** Direct Settle ; ; Your ref : SLE6888Y ; Sompo ref : CMTD2000777/GPL SLE6888Y CLAIMING AGAINST GZ8211K DOA:18.02.2020

Dear Sukyi,

Thank you for your email below and sorry for the late reply.

With reference above, we would like to Direct Settle and please liaise with agreed surveyor, M/s LKK to finalise, if you have not done so, thank you.

By copy to M/s LKK,

Please assist above, thank you.

[ Work From Home ]

Best Regards

**Gnoh Pau Loong**

Claims Division

D: 6329 5217 | T: 6461 6555



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** sm automotive <sm\_automotive@hotmail.com>  
**Sent:** Thursday, April 23, 2020 12:25 PM  
**To:** Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>  
**Subject:** Re: Pls fwd footage & clearer PIR ; Your ref : SLE6888Y ; Sompo ref : CMTD2000777/GPL SLE6888Y CLAIMING AGAINST GZ8211K DOA:18.02.2020

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Without Prejudice

Hi Pau Loong

Please kindly advise your offer and revert for close case,thanks.

Regards,

**Sukyi Chong**  
**SM AUTOMOTIVE**

1 Kaki Bukit Ave 6  
Blk C #01-43  
Singapore 417883  
Tel: 6747 9241 Fax: 6741 7276

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**From:** sm automotive <[sm\\_automotive@hotmail.com](mailto:sm_automotive@hotmail.com)>  
**Sent:** Thursday, April 16, 2020 2:33 PM  
**To:** Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>  
**Subject:** Re: Pls fwd footage & clearer PIR ; Your ref : SLE6888Y ; Sompo ref : CMTD2000777/GPL SLE6888Y CLAIMING AGAINST GZ8211K DOA:18.02.2020

Without Prejudice

Hi Pau Loong

Enclosed PIR for your reference.

Hope to receive your offer soon for close case,thanks.

Regards,

**Sukyi Chong**  
**SM AUTOMOTIVE**

1 Kaki Bukit Ave 6  
Blk C #01-43  
Singapore 417883  
Tel: 6747 9241 Fax: 6741 7276

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**From:** Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>  
**Sent:** Thursday, April 16, 2020 2:23 PM  
**To:** sm automotive <[sm\\_automotive@hotmail.com](mailto:sm_automotive@hotmail.com)>  
**Subject:** Pls fwd footage & clearer PIR ; Your ref : SLE6888Y ; Sompo ref : CMTD2000777/GPL SLE6888Y CLAIMING AGAINST GZ8211K DOA:18.02.2020

**Without Prejudice**

Dear Sukyi,

Thank you for your email below and we acknowledge receipt of the letter of demand.

We note that there is the Police Investigation Result ( PIR ) , however, it is not clear and we would appreciate your assistance to forward the clearer copy and the footage.

Thank you.

[ Work From Home ]

Best Regards

**Gnoh Pau Loong**

Claims Division

D: 6329 5217 | T: 6461 6555



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50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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**From:** sm automotive <[sm\\_automotive@hotmail.com](mailto:sm_automotive@hotmail.com)>

**Sent:** Thursday, April 9, 2020 10:26 AM

To: Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>

Subject: CMTD2000777/GPL SLE6888Y CLAIMING AGAINST GZ8211K DOA:18.02.2020

Without Prejudice

Hi Pau Loong

Enclosed LOD and supporting documents for your reference.

Please kindly advise us that during this period of possible work from home announced by the government , we still need to post out the original copy of the letter of demand to your good office?

Hope to receive your offer and advise soon,thanks.

Regards,

**Sukyi Chong**  
**SM AUTOMOTIVE**

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276