

ASS. REC. BY:

REF: CS/AG1 200028751 AG f3

Special Instruction:

Surveyor: Adrian

ASSIGNMENT (Office)

From (Person): Imy Patilla

of

AG1

Date/Time: 19.2.2020 4.06p.m

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKA 7002M

Insured: SLM 8730M

at Workshop m/s Leang Automotiva

Tel: 90286516

of NO 1 PAKI BUKIT PR 6 #01-68

Policy No:

Claim No: C10005574

Sum Insured:

Excess:

Make of Veh:
(Client's Record)

D.O.A. 13.2.2020

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 19/1/2020 4.38p.m

Person Contacted:

Leang

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SKA 7002M - CC4 / AIG 18020690 / HA 3XX D.O.A - 29/10/2018
	SLM 8730M - CC3 / EQJ 18014117 / K66332 D.O.A - 30/07/2018
	US \$ 2100, 4 days. Cred \$ 5295.90, 72%.

Nivitha (LKK Auto)

From: Ivy Ratilla <ivy.r@budgetdirect.com.sg>
Sent: Wednesday, 19 February 2020 4:06 PM
To: Nivitha (LKK Auto)
Cc: 'SUR'; Hansel Ang
Subject: FW: PRI - Acc Inv: SKA 7002 M & SLM 8730 M ON 13 FEBRUARY 2020 || C10005574
Attachments: SLM8730M.pdf

Hi Team,

We would like to arrange TP PRS for SKA7002M. They have chosen Mr. Adrian Ling to survey their client's vehicle. We do not have a copy of TP report.

Workshop information:

Leang Automotive, No. 1 Kaki Bukit Avenue 6 #01-68 Singapore 417883.

Please confirm. Thank you.

Regards,

Ivy Ratilla
Executive, Claims Admin

T +65 6540 2185
F +65 6725 0853
E ivy.r@budgetdirect.com.sg

**Budget
Direct**
insurance



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Claims +65 6221 2199
Claims (Int.) +65 6540 2199

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auto  general

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From: bonnie kwok <litigation@bonniekwok.com>

Sent: Wednesday, 19 February 2020 3:15 PM

To: Ivy Ratilla <ivy.r@budgetdirect.com.sg>

Cc: Claims <claims@budgetdirect.com.sg>; Hansel Ang <hansel.ang@budgetdirect.com.sg>

Subject: Re: PRI - Acc Inv: SKA 7002 M & SLM 8730 M ON 13 FEBRUARY 2020 || C10005574

Dear Sir,

We refer to the above matter.

Our client has no objection of appointing the motor surveyor Adrian Ling, LKK Auto Consultants Pte Ltd stated in your said list to conduct the joint pre-repair survey as a single joint expert.

Regards,

June

From: bonnie kwok <litigation@bonniekwok.com>

Sent: Tuesday, 18 February 2020 4:52 PM

To: Claims <claims@budgetdirect.com.sg>

Subject: PRI - Acc Inv: SKA 7002 M & SLM 8730 M ON 13 FEBRUARY 2020

Dear Sir,

We refer to the above matter.

We hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle SKA 7002 M at M/s Leang Automotive, No. 1 Kaki Bukit Avenue 6 #01-68 Singapore 417883.

Regards,

We do not accept service of documents by facsimile or email. Our business hours are from Mondays to Fridays from 8.45 a.m. to 5.45 p.m. and we are closed on Saturday, Sundays and Public Holidays.

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MSME20020326 / SME Motor Pte Ltd - Kaki Bukit
 ENTRY DATE & TIME: 14/02/2020 13:55
 SUBMITTED BY: Chia Pei Ying

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 14/02/2020 13:55
 Date Of Accident 13/02/2020 07:40
 Exact Location Of Accident SLIP RD ADJACENT TO SERANGOON VIADUCT
 Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SKA7002M
Insured/Policyholder
 Name Of Registered Owner TAN HOCK MING
 NRIC No SXXXX822I
 Email Address NOEMAIL
 Mobile Phone No (LOCAL) +65-96223713
 Alternative Phone No OFFICE-96223713

Vehicle Particulars

Manufacturer TOYOTA
 Model ESTIMA
 Exact Purpose for which vehicle was being used at time of accident
 Are you claiming under your own insurance policy for repair to your vehicle? NO
 If No, Please state action to be taken THIRD PARTY
 Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company LONPAC INSURANCE BHD
 Type Of Coverage COMPREHENSIVE
 Fleet Policy NO
 Policy Number Z19VP05023604
 Cover Note Number

Driver

Name of Driver TAN HOCK MING
 NRIC No SXXXX822I
 Date Of Birth 02/07/1959
 Occupation INDOOR
 Date Of Driving Pass 25/07/1983
 Driving Experience 36 YEARS AND 6 MONTHS
 Gender MALE
 Mobile Number (LOCAL) +65-96223713
 Fax Number
 Contact Number OFFICE-96223713
 EMail Address NOEMAIL

Address 25 WOODLEIGH CLOSE #04-02
 Postcode 357920
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OWNER
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident SIDE SWIPE
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles (including own vehicle) involved in the accident 2
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 2
 Passenger 1 NAME: : CHARLIEZE TAN
 GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

REFER TO ATTACH.

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SLM8730M
 Vehicle Make/Model/Colour
 Details Of Properties VEHICLE B
 Vehicle Category PRIVATE CAR
 Name of Driver
 NRIC/Passport Number
 Contact Number
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage
 No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

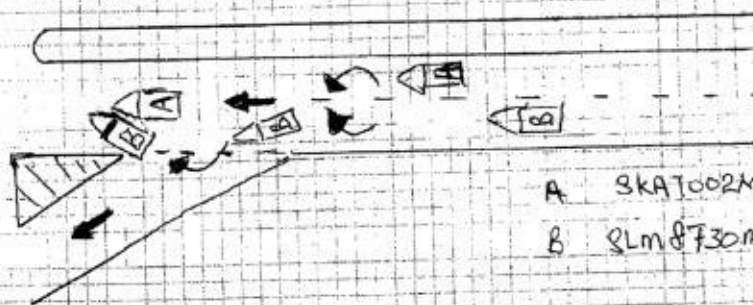
Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

LEANER AUTO

Sketch Plan #2 Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature: _____
Date & Time: _____

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan #3 Pg. 1



Above is a picture of Location.

Vehicle 'A' – SKA7002M

Vehicle 'B' – SLM8730M

Time of Occurrence: 13 Feb 2020; Time: approximately 0740hrs

Location : Slip road adjacent to Serangoon Viaduct; in direction towards Bendemeer

I have been using this route for more than 6 years and have never encountered such incident. While proceeding along the slip road towards Bendemeer, the traffic was heavy and moving at approximately 15 to 20km/hr in an orderly manner. Normally, the vehicles on the right side and left side would proceed into the bottle neck section of the slip road next to the Serangoon Viaduct in an alternate manner.

Just as I was going into the bottle neck section of the slip road, the Vehicle 'B' which was proceeding in the left quarter of my vehicle, suddenly sped up and overtook me from my left side by running over the double line markings. In the process of overtaking my vehicle, the rear right mudguard side of Vehicle 'B' grazed the front left side of my vehicle. (Damage caused as shown in the attached pictures).

To avoid causing a traffic jam at the bottle neck section of the slip road, I drove on and stopped about 80 metres from the point of accident for the purpose of exchanging particulars and to inspect the damage.

The male driver disembarked and subsequently, advised me to avoid making any report. He also declined to provide any contact information to me but instead told the lady passenger to give me her number (Mrs. Wee; Mob no: 97738515. We went separate ways after exchange of numbers.

A handwritten signature in black ink, appearing to be 'M. A.' or similar, with a long horizontal line extending to the right.

TP Budget Direct. SKA 7002 M.

Xiao Chen Toyota Estima 2362cc.

ACR507077801

Front Bumper.	Deformed	725.10. ✓
Front Bumper Clips	xlu	30 ✓
Front Bumper Side Holder LH	xlu	68.50 ✓
Front Bumper Sensor.	^{NP} m	280(SN). ✗
Front LH Fender.	Repis	755.10 ✗
Handling LH.	Curled	1170 ✓
Front LH Wheel Rim.	cut	650(SN) ^{400(SN)}
Front LH Lower Arm.	} ^{NP} m	532.60 ✗
Front LH Shock Absorber		474.20 ✗
Front LH Wheel Hub c/w Bearing.	^{NP} m	412.90 ✗
Front LH Knuckle Arm.	^{NP} m	547.50. ✗

1993.60

1495.20.

S.N. 400

SKA 7002 m.

Panel Beating		600 300
Spray Painting.		600 400
Wiring.	810	50 30
To perform wheel alignment.		150 80
To disassemble front wt undercarriage.		350. X

total: 2705.20

h/s: 2-1K

04 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:


7395.90

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AUTO & GENERAL INSURANCE (S) PL		Ref : CS/AGI20002875/Aqf3n2		
(BUDGET DIRECT INSURANCE) 190 CLEMENCEAU AVENUE #03-01 SINGAPORE SHOPPING CENTRESINGAPORE 239924		Date : 24-03-2020		
Code : AGI				
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLM 8730M	Veh. Inspected	SKA 7002M	
Policy No.		Coverage (\$)	0.00	
Claim No.	C10005574	Excess (\$)	0.00	
Assign From	IVY RATILLA	Assign Date	19/02/2020	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA ESTIMA	c.c	2362	
Engine No.	HIDDEN	Year of Reg.	2009	
Chassis No.	ACR507077801	Colour	GOLD	
Odometer	162664	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/55 R17	TOYO	6 mm	
L/H Front Tyre	215/55 R17	TOYO	6 mm	
R/H Rear Tyre	215/55 R17	TOYO	6 mm	
L/H Rear Tyre	215/55 R17	TOYO	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	13/02/2020	Inspection Date	20/02/2020	
Survey held at	LEANG AUTOMOTIVE BLK 1 KAKI BUKIT AVE 6 #01-68 AUTOBAY@ KAKI BUKIT SINGAPORE 417883			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKA 7002M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT BUMPER	DEFORMED	725.10	725.10
1	FRONT BUMPER CLIPS	NECESSARY	30.00	30.00
1	FRONT BUMPER SIDE HOLDER LH	NECESSARY	68.50	68.50
1	FRONT LH FENDER	TO REPAIR SEE LABOUR	755.10	-
1	HEADLAMP LH	CRACKED	1,170.00	1,170.00
1	FRONT LH LOWER ARM	NOT NECESSARY	532.60	-
1	FRONT LH SHOCK ABSORBER	NOT NECESSARY	474.20	-
1	FRONT LH WHEEL HUB C/W BEARING	NOT NECESSARY	412.90	-
1	FRONT LH KNUCKLE ARM	NOT NECESSARY	547.50	-
	LESS 25% DISCOUNT		-	-498.40
			4,715.90	1,495.20
	<u>SPECIAL NETT ITEMS</u>			
1	FRONT BUMPER SENSOR (SN)	NOT NECESSARY	280.00	-
1	FRONT LH WHEEL RIM (SN)	CUT	650.00	400.00
			930.00	400.00
	<u>LABOUR</u>			
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF FRONT LH FENDER .		600.00	300.00
	SPRAY PAINTING.		600.00	400.00
	WIRING.		50.00	30.00
	TO PERFORM WHEEL ALIGNMENT.		150.00	80.00
	TO DISMANTLE FRONT LH UNDERCARRIAGE.	NOT NECESSARY	350.00	-
			1,750.00	810.00
	GRAND TOTAL		7,395.90	2,705.20
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,100.00

Report Ref No. CS/AGI20002875/Aqf3n2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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